



Legal Services Corporation

**CONFRONTING
THE JUSTICE GAP**

Executive Directors Conference

**June 10-11, 2008
Key Bridge Marriott
Arlington, VA**



Board of Directors

Frank B. Strickland, *Chairman*

Lillian R. BeVier, *Vice Chairman*

Jonann C. Chiles

Thomas A. Fuentes

Herbert S. Garten

David Hall

Michael D. McKay

Thomas R. Meites

Bernice Phillips-Jackson

Sarah M. Singleton

Officers

Helaine M. Barnett, *President*

Karen J. Sarjeant, *Vice President for Programs and Compliance*

Charles Jeffress, *Chief Administrative Officer*

Victor M. Fortuno, *Vice President for Legal Affairs, General Counsel, and Corporate Secretary*

David L. Richardson, *Treasurer and Comptroller*

Inspector General

Jeffrey E. Schanz, *Inspector General*

2008 LSC Executive Directors Conference CONFRONTING THE JUSTICE GAP

Dear Executive Directors:

Welcome to the 2008 LSC Executive Directors Conference. We are delighted to have you all together for the first time in four years, and we are very excited that all 137 LSC-funded programs will be represented.

The Conference will focus on the role of the Executive Director in promoting quality in legal services programs. Leading, managing, and sustaining a civil legal aid program is simultaneously one of the most rewarding and challenging jobs imaginable. This Conference presents an opportunity to learn from one another about ways to continue to succeed in the role of the Executive Director.

Our theme for the Conference is *Confronting the Justice Gap*. Together with an advisory group of Executive Directors, we have planned an exciting, thoughtful program that encourages informative and productive discussions on a range of legal services delivery issues to help confront the justice gap. Sessions have been designed to promote the clear communication of expectations by LSC to programs, to allow Executive Directors to express their program needs directly to LSC, to share successful initiatives to improve the quality of legal services, and to focus on three key management challenges: recruitment and retention, transition planning and leadership development, and use of technology. During the next two days, we will discuss how we can best manage all available resources to serve as many eligible clients as possible, while maintaining compliance with congressional mandates and LSC regulations.

Prior to the Conference, I hope you are able to visit the LSC offices and meet our staff. On Tuesday evening, at a reception at the National Archives, you will have an opportunity to meet congressional staff and speak with them about the critical services that your programs provide.

Among the other lasting impacts of this Conference, the compilation of your collective and individual experiences in promoting quality in the delivery of civil legal services to the poor will create a legacy that will help guide future leaders in the legal services community.

I want to acknowledge and express appreciation to all those who greatly contributed to the planning of the Conference. They are listed in the *Acknowledgements* in the program.

Thank you for attending this Conference. We look forward to our discussions.



WELCOME

A handwritten signature in blue ink, appearing to read "Heine".

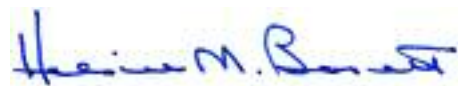
The Legal Services Corporation sincerely thanks the following individuals who generously gave their time and talents to help plan the conference program. Their valuable counsel, experience, creativity, and commitment to high-quality legal services substantially enhanced the array of sessions being offered.

Executive Directors Advisory Committee

Jean Carter, *Center for Arkansas Legal Services*
Colleen Cotter, *The Legal Aid Society of Cleveland*
Doug German, *Legal Aid of Nebraska*
Irene Morales, *Inland Counties Legal Services*
Lillian Moy, *Legal Aid Society of Northeastern New York*
Klaus Sitte, *Montana Legal Services Association*
Allison Thompson, *Three Rivers Legal Services*
John Whitfield, *Blue Ridge Legal Services*
Lois Wood, *Land of Lincoln Legal Assistance Foundation*
Adrienne Worthy, *Legal Aid of West Virginia*

LSC Staff Advisory Committee

Treefa Aziz, *Government Affairs Representative, Government Relations and Public Affairs*
John Constance, *Director, Government Relations and Public Affairs*
Karen Dozier, *Executive Assistant to the President*
Stephanie Edelstein, *Program Counsel, Office of Program Performance*
Monica Evans, *Program Counsel, Office of Program Performance*
Bristow Hardin, *Program Analyst, Office of Program Performance*
Charles Jeffress, *Chief Administrative Officer*
Wendy Long, *Executive Assistant, Executive Office*
John Meyer, *Director, Office of Information Management*
Cheryl Nolan, *Program Counsel, Office of Program Performance*
Lora Rath, *Deputy Director, Office of Compliance & Enforcement*
Glenn Rawdon, *Program Counsel, Office of Program Performance*
Karen Sarjeant, *Vice President for Programs and Compliance*
Carla Smith, *Program Counsel, Office of Compliance & Enforcement*
Patti Soh, *Assistant General Counsel, Office of Legal Affairs*



Helaine M. Barnett
President, Legal Services Corporation
June 2008

2008 LSC Executive Directors Conference CONFRONTING THE JUSTICE GAP

Monday, June 9th

2:00pm – 5:00pm **Meeting Registration at Marriott Hotel**
Outside Potomac Ballroom

4:00pm – 6:00pm **Open House at LSC Headquarters**
3333 K Street, NW
Tour LSC Headquarters and meet with LSC staff

Tuesday, June 10th

7:30am – 8:15am **Breakfast Buffet**
Meeting Registration
Outside Potomac Ballroom

8:15am – 9:15am **Opening Plenary**
Potomac Ballroom A-B-C

Welcome remarks by Helaine M. Barnett, *LSC President*

Guest Speaker: Honorable John T. Broderick, Jr., *Chief Justice*
New Hampshire Supreme Court and former LSC Board member

9:15am – 11:00am **Plenary Session—“LSC Expectations”**
Potomac Ballroom A-B-C

This session is designed to ensure that LSC is clearly communicating its expectations of Executive Directors and programs. LSC staff will discuss and answer questions about topics such as compliance, grants management, and internal controls issues raised in the GAO reports; enhanced private attorney involvement; technology capacities; the LSC Performance Criteria; leadership mentoring; LSC’s LRAP; data collection through the CSR system; and disaster planning.

Moderated by Karen Sarjeant, *LSC Vice President for Programs and Compliance*

11:00am – 11:15am **Refreshment Break**

11:15am – 12:30pm **Plenary Session—“Executive Directors Feedback”**
Potomac Ballroom A-B-C

LSC will hear from Executive Directors on what can be done by LSC to provide more support for enhanced leadership of programs.

Moderated by Helaine M. Barnett, *LSC President*

Tuesday, June 10th (continued)

12:30pm – 1:45pm

Lunch

Potomac Ballroom A-B-C

Guest speaker: Congressman George Miller
California, 7th Congressional District
Chairman, House Education and Labor Committee

1:45pm – 2:00pm

Break

2:00pm – 3:30pm

Concurrent Sessions (*choose one*):

Recruitment and Retention

Barbara Moulton, *Assistant Dean*
Public Interest and Community Service, Georgetown University
Law Center

Kelly Carmody, *President, Carmody & Associates*

Moderated by Karen Sarjeant, *LSC Vice President for Programs*
and Compliance

This session will discuss current issues related to recruiting and retaining high quality staff and will offer ideas on what can be done to be successful at these activities. The latest information will be available on salary improvement efforts, ways to ensure that your hiring process is designed to attract those advocates that you want, LRAPs, and state studies on recruitment and retention issues.

Transition Planning and Leadership Development

Tom Adams, *President, TransitionsGuides*

Moderated by Monica Evans, *Program Counsel, LSC Office of*
Program Performance

Succession and transition planning is important for enhanced leadership, more focused strategic direction, and the ongoing stability of legal services program. This session will include best practices in succession and transition planning and techniques for developing a pipeline of effective, well-trained, diverse leaders.

3:30pm – 3:45pm

Refreshment Break

2008 LSC Executive Directors Conference CONFRONTING THE JUSTICE GAP

3:45pm – 5:15pm

Concurrent Sessions (*choose one*):

Recruitment and Retention (*repeated session*)

Barbara Moulton, *Assistant Dean*

*Public Interest and Community Service, Georgetown University
Law Center*

Kelly Carmody, *President, Carmody & Associates*

Moderated by Karen Sarjeant, *LSC Vice President for Programs
and Compliance*

Technology

Ed Marks, *Litigation Director, Legal Aid of Western Ohio*

“Using Technology from Intake to Impact”

Glenn Rawdon, *Program Counsel, LSC Office of
Program Performance*

Moderated by Charles Jeffress, *LSC Chief Administrative Officer*

The Justice Gap presents an urgent need to expand and enhance the delivery of programs’ services. The effective implementation and use of technology requires the leadership of the Executive Director. This session will demonstrate useful technologies for promoting quality and efficiency in the delivery of legal services.

6:30pm – 8:00pm

Reception at National Archives

700 Pennsylvania Avenue, NW (Archives-Navy Memorial Metro Stop)

Welcome remarks by Dr. Allen Weinstein, *Archivist of the
United States*

Tours will be available

Wednesday, June 11th

8:30am – 10:00am

Plenary Session—“Legal Services and the Work of the 110th Congress”
Potomac Ballroom A-B-C

Appropriations Process

Rob Nabors, *Staff Director for House Appropriations Committee*
Dan Goldberg, *Legislative Counsel to Senator Harkin*

Authorizing Legislation/Issues Relevant to LSC

Gabriela Gomez, *Education Legislative Associate*
House Committee on Education and Labor

Housing and Foreclosure Legislation

Gail Laster, *Deputy Chief Counsel*
House Committee on Financial Services

Moderated by John Constance, *LSC Director of Government Relations and Public Affairs*

10:00am – 10:15am

Refreshment Break

10:15am – 12:00pm

Plenary Session—“Role of the Executive Director in Promoting Quality”
Potomac Ballroom A-B-C

Facilitated by Professor David Hall, *LSC Board of Directors*

From your survey responses, there are many approaches Executive Directors are using and plan to use to promote quality. This session will share and build upon those experiences in order to create a legacy of the importance of quality for future generations of legal service advocates.

12:00pm – 12:30pm

Concluding Plenary

Potomac Ballroom A-B-C

Closing remarks by Helaine M. Barnett, *LSC President*

2008 LSC Executive Directors Conference CONFRONTING THE JUSTICE GAP



James H. Fry
Legal Services Alabama
Alabama



Andrew R. Harrington
Alaska Legal Services
Alaska



Lillian O. Johnson
Community Legal Services
Arizona



Anthony L. Young
Southern Arizona Legal Aid
Arizona



Levon Henry
DNA-Peoples Legal Services
Arizona



Lee Richardson
Legal Aid of Arkansas
Arkansas



Jean Turner Carter
Center for Arkansas Legal Services
Arkansas



Devon Lomayesva
California Indian Legal Services
California



Estela Casas
Greater Bakersfield Legal Assistance
California



Chris A. Schneider
Central California Legal Services
California



Mario A. Salgado
Legal Aid Foundation of Los Angeles
California



Neal S. Dudovitz
Neighborhood Legal Services of
Los Angeles County
California



Irene C. Morales
Inland Counties Legal Services
California



Gary F. Smith
Legal Services of Northern California
California



Gregory E. Knoll
Legal Aid Society of San Diego
California



Jose R. Padilla
California Rural Legal Assistance
California

EXECUTIVE DIRECTORS



Legal Services Corporation

America's Partner For Equal Justice

EXECUTIVE DIRECTORS



Ramón P. Arias
Bay Area Legal Aid
California



Robert J. Cohen
Legal Aid Society of Orange County
California



Jonathan D. Asher
Colorado Legal Services
Colorado



Norman K. Janes
Statewide Legal Services of CT
Connecticut



Douglas B. Canfield
Legal Services Corporation of DE
Delaware



Brenda Ford Harding
Neighborhood Legal Services Program
of DC
District of Columbia



William H. Abbuehl
Community Legal Services of Mid-FL
Florida



Donald Isaac
Florida Rural Legal Services
Florida



Marcia K. Cypen
Legal Services of Greater Miami
Florida



Kristine E. Knab
Legal Services of North Florida
Florida



Richard C. Woltmann
Bay Area Legal Services
Florida



Allison P. Thompson
Three Rivers Legal Services
Florida



Barbara J. Prager
Coast to Coast Legal Aid of South FL
Florida



Steven Gottlieb
Atlanta Legal Aid Society
Georgia



Phyllis J. Holmen
Georgia Legal Services Program
Georgia



Rebecca Perez Santo Tomas
Guam Legal Services
Guam

2008 LSC Executive Directors Conference CONFRONTING THE JUSTICE GAP



Mahealani Wendt
Native Hawaiian Legal Corporation
Hawaii



Charles K. Greenfield
Legal Aid Society of Hawaii
Hawaii



Ernesto G. Sanchez
Idaho Legal Aid Services
Idaho



Diana White
Legal Assistance Foundation of
Metro Chicago
Illinois



Lois Wood
Land of Lincoln Legal Assistance
Foundation
Illinois



Michael O'Connor
Prairie State Legal Services
Foundation
Illinois



Norman P. Metzger
Indiana Legal Services
Indiana



Dennis Groenenboom
Iowa Legal Aid
Iowa



Marilyn Harp
Kansas Legal Services
Kansas



Richard A. Cullison
Legal Aid of the Bluegrass
Kentucky



Jeffrey A. Been
Legal Aid Society
Kentucky



Cynthia Elliott
Appalachian Research and Defense
Fund of KY
Kentucky



Scott K. Crocker
Kentucky Legal Aid
Kentucky



James A. Wayne, Sr.
Capital Area Legal Services
Louisiana



Joseph R. Oelkers, III
Acadiana Legal Service
Louisiana



Alma S. Jones
Legal Services of North Louisiana
Louisiana

EXECUTIVE DIRECTORS



Legal Services Corporation

America's Partner For Equal Justice

EXECUTIVE DIRECTORS



Brian D. Lenard
Southeast Louisiana Legal Services
Louisiana



Mark Moreau
Southeast Louisiana Legal Services
Louisiana



Nan Heald
Pine Tree Legal Assistance
Maine



Wilhelm H. Joseph, Jr.
Legal Aid Bureau
Maryland



Mary M. Connolly
Volunteer Lawyers Project of the
Boston Bar Association
Massachusetts



Richard McMahon
New Center for Legal Advocacy
Massachusetts



Kenneth F. MacIver, Jr.
Merrimack Valley Legal Services
Massachusetts



Alan S. Ells
Massachusetts Justice Project
Massachusetts



Robert F. Gillett
Legal Services of South Central Michigan
Michigan



Edward J. Hoort
Legal Services of Eastern Michigan
Michigan



Kenneth Penokie
Legal Services of Northern Michigan
Michigan



Michael C. Chielens
Legal Aid of Western Michigan
Michigan



Deierdre L. Weir
Legal Aid and Defender Association
Michigan



James A. Keedy
Michigan Indian Legal Services
Michigan



Benjamin D. Tured
Micronesia Legal Services
Micronesia



David C. Lund
Legal Aid Service of Northeastern MN
Minnesota

2008 LSC Executive Directors Conference CONFRONTING THE JUSTICE GAP



Jean A. Lastine
Central Minnesota Legal Services
Minnesota



Mary Schneider
Legal Services of Northwest Minnesota
Minnesota



Jessie R. Nicholson
Southern Minnesota Regional Legal
Services
Minnesota



Chris Allery (*Interim*)
Anishinabe Legal Services
Minnesota



Ben Thomas Cole, II
North Mississippi Rural Legal Services
Mississippi



Sam H. Buchanan, Jr.
Mississippi Center for Legal Services
Mississippi



Gregg Lombardi (*Acting*)
Legal Aid of Western Missouri
Missouri



Daniel K. Glazier
Legal Services of Eastern Missouri
Missouri



Susan K. Lutton
Mid-Missouri Legal Services
Missouri



Douglas B. Kays
Legal Services of Southern Missouri
Missouri



Klaus D. Sitte
Montana Legal Services Association
Montana



Douglas K. German
Legal Aid of Nebraska
Nebraska



Marilyn B. McNamara
Legal Advice & Referral Center
New Hampshire



Diane K. Smith
Legal Services of Northwest Jersey
New Jersey



Douglas E. Gershuny
South Jersey Legal Services
New Jersey



John H. Fitzgerald
Northeast New Jersey Legal Services
New Jersey

EXECUTIVE DIRECTORS



Legal Services Corporation

America's Partner For Equal Justice

EXECUTIVE DIRECTORS



Felipe Chavana
Essex-Newark Legal Services Project
New Jersey



Harold E. Creacy
Ocean-Monmouth Legal Services
New Jersey



Paul V. Mullin
Central Jersey Legal Services
New Jersey



William T. Strouse
New Mexico Legal Aid
New Mexico



Lillian M. Moy
Legal Aid Society of Northeastern NY
New York



William J. Hawkes
Neighborhood Legal Services
New York



Jeffrey A. Seigel
Nassau/Suffolk Law Svcs. Committee
New York



Andrew A. Scherer
Legal Services for New York City
New York



C. Kenneth Perri
Legal Assistance of Western NY
New York



Paul J. Lupia
Legal Aid Society of Mid-NY
New York



Barbara Finkelstein
Legal Services of the Hudson Valley
New York



George R. Hausen, Jr.
Legal Aid of North Carolina
North Carolina



James P. Fitzsimmons
Legal Services of North Dakota
North Dakota



Sara E. Strattan
Community Legal Aid Services
Ohio



Mary Asbury
Legal Aid Society of Greater Cincinnati
Ohio



Colleen M. Cotter
The Legal Aid Society of Cleveland
Ohio

2008 LSC Executive Directors Conference CONFRONTING THE JUSTICE GAP



Bernard S. Dempsey
The Legal Aid Society of Columbus
Ohio



Thomas W. Weeks
Ohio State Legal Services
Ohio



Kevin C. Mulder
Legal Aid of Western Ohio
Ohio



Colline W. Meek
Oklahoma Indian Legal Services
Oklahoma



Gary A. Taylor
Legal Aid Services of Oklahoma
Oklahoma



Thomas J. Matsuda
Legal Aid Services of Oregon
Oregon



Anita Santos-Singh
Philadelphia Legal Assistance Center
Pennsylvania



Cynthia A. Sheehan
Laurel Legal Services
Pennsylvania



Rhodia Thomas
MidPenn Legal Services
Pennsylvania



Robert V. Racunas
Neighborhood Legal Services Assoc.
Pennsylvania



Victoria A. Coyle
North Penn Legal Services
Pennsylvania



Robert M. Brenner
Southwestern Pennsylvania
Legal Services
Pennsylvania



Robert A. Oakley
Northwestern Legal Services
Pennsylvania



Harvey F. Strauss
Legal Aid of Southeastern Pennsylvania
Pennsylvania



Charles S. Hey-Maestre
Puerto Rico Legal Services
Puerto Rico



Juan F. Correa-Luna
Community Law Office
Puerto Rico

EXECUTIVE DIRECTORS



Legal Services Corporation

America's Partner For Equal Justice

EXECUTIVE DIRECTORS



Robert M. Barge
Rhode Island Legal Services
Rhode Island



Andrea E. Loney
South Carolina Legal Services
South Carolina



Douglas Cummings
East River Legal Services
South Dakota



Patrick Donovan
Dakota Plains Legal Services
South Dakota



David R. Yoder
Legal Aid of East Tennessee
Tennessee



Harrison D. McIver, III
Memphis Area Legal Services
Tennessee



Gary Housepian
Legal Aid Society of Middle TN and
the Cumberlands
Tennessee



J. Steven Xanthopoulos
West Tennessee Legal Services
Tennessee



Jesse L. Gaines
Legal Aid of NorthWest Texas
Texas



Paul E. Furrh, Jr.
Lone Star Legal Aid
Texas



David G. Hall
Texas RioGrande Legal Aid
Texas



Anne Milne
Utah Legal Services
Utah



Thomas F. Garrett
Legal Services Law Line of Vermont
Vermont



Richard Austin
Legal Services of the Virgin Islands
Virgin Islands



Larry T. Harley
Southwest Virginia Legal Aid Society
Virginia



Raymond A. Hartz
Legal Aid Society of Eastern Virginia
Virginia

2008 LSC Executive Directors Conference CONFRONTING THE JUSTICE GAP



Henry W. McLaughlin
Central Virginia Legal Aid Society
Virginia



David B. Neumeyer
Virginia Legal Aid Society
Virginia



John E. Whitfield
Blue Ridge Legal Services
Virginia



Susan Stoney
Potomac Legal Aid Society
Virginia



Cesar E. Torres
Northwest Justice Project
Washington



Adrienne Worthy
Legal Aid of West Virginia
West Virginia



John F. Ebbott
Legal Action of Wisconsin
Wisconsin



Rosemary R. Elbert
Wisconsin Judicare
Wisconsin



Wendy S. Owens
Wyoming Legal Services
Wyoming

Photo not available

AnnaMarie Johnson
Nevada Legal Services, *Nevada*

EXECUTIVE DIRECTORS

John T. Broderick, Jr., *Chief Justice*
New Hampshire Supreme Court

Chief Justice John T. Broderick Jr. was sworn in by Governor Craig Benson during a ceremony at the Supreme Court on June 4, 2004. He was appointed an associate justice of the New Hampshire Supreme Court in 1995 by Gov. Stephen E. Merrill after many years as a private practitioner in Manchester. His nomination as the 99th member of the state's highest court followed the retirement of Associate Justice William F. Batchelder.

Chief Justice Broderick served as president of the New Hampshire Bar Association from 1990-1991. He is a fellow of the American College of Trial Lawyers and is a past president of the New Hampshire Trial Lawyers Association. In 1993, President William Clinton appointed Chief Justice Broderick to the Board of Directors of the Legal Services Corporation and he served on the Board until 2003.

Prior to taking a seat on the Supreme Court, Chief Justice Broderick practiced with the law firm of Devine Millimet Stahl & Branch in Manchester and later opened his own firm. He is a graduate of the College of the Holy Cross and the University of Virginia Law School.

Congressman George Miller, *Chairman*
House Education and Labor Committee

Congressman George Miller is chairman of the House Education and Labor Committee. A leading advocate in Congress on education, labor, the economy, and the environment, he has represented the 7th District of California in the East Bay of San Francisco since 1975. His district includes portions of Contra Costa and Solano counties, including Richmond, Concord, Martinez, Pittsburg, Vallejo, Benicia and Vacaville.

Congressman Miller was elected by his colleagues in January 2007 as Chairman of the Education and Labor Committee, a panel he has served on since first coming to Congress.

Among Miller's top priorities in Congress are strengthening America's economy and creating good jobs that stay in this country, protecting Americans' retirement and health benefits, furthering innovation in technology, science and education, making college more affordable and K-12 public schools more successful. His bill to increase the minimum wage from \$5.15 an hour to \$7.25 an hour, H.R. 2, was one of the first bills passed by the 110th Congress and signed into law.

Miller is the author of the College Cost Reduction and Access Act, the single largest expansion of federal financial aid for college since the GI Bill. The bill was passed by both the House and the Senate and signed by President Bush this year. The new law cuts interest rates on Stafford Loans in half, increases Pell grants, and provides loan forgiveness to qualified public service employees with student loan debt. He graduated from Diablo Valley Community College, San Francisco State University, and earned his law degree from the University of California, Davis, Law School.

2008 LSC Executive Directors Conference

CONFRONTING THE JUSTICE GAP

Barbara Moulton, *Assistant Dean for Public Interest Programs* Georgetown University Law Center

Barbara Moulton is the Assistant Dean for Public Interest Programs at Georgetown University Law Center, where she also received her Juris Doctor in 1989. Since joining Georgetown in 1995, Dean Moulton has directed the Office of Public Interest and Community Service (OPICS). The office provides career advice to students pursuing public interest legal careers, and runs the school's extensive pro bono program. From 1991-1995, Dean Moulton was a staff attorney for the Alliance for Justice in Washington, DC, where she advocated for increased access to the legal system for disenfranchised groups and individuals. Prior to joining the Alliance, she was an associate in the Litigation Department of Ropes & Gray in Boston, MA.

Kelly Carmody, *President* Carmody and Associates

Kelly Carmody, President of Carmody and Associates, has more than 27 years of experience working with the civil justice system at the local, state and national levels. Ms. Carmody works with the legal aid community on a variety of issues including program assessment, delivery system improvements, project development, and recruitment and retention issues of attorneys, including loan repayment assistance programs. Ms. Carmody has a B.S. from South Dakota State University, a M.S.W. from the University of Kentucky, and a J.D. from Georgetown University Law Center.

Tom Adams, *President* TransitionGuides

Tom Adams is president and co-founder of TransitionGuides, a consulting and educational services company based in Silver Spring, Maryland that advises nonprofits on leadership succession, executive search and transition management, and related capacity-building projects. Through TransitionGuides, Tom and his colleagues offer executive transition and succession planning services around the country and are leaders in the development and growth of Executive Transition Management and Leadership Sustainability and Succession Planning as an organizational capacity building strategy. TransitionGuides has assisted over 300 organizations including local, regional and national nonprofits from a wide variety of mission areas (advocacy, housing/community development, children and family and other human services, associations, environmental, health, education and philanthropy among others).

Ed Marks, *Litigation Director* Legal Aid of Western Ohio (LAWO)

Ed Marks is Litigation Director for Legal Aid of Western Ohio (LAWO), an LSC-funded program which serves 32 counties in northwest and west central Ohio, including the Toledo and Dayton metro areas.

LAWO uses videoconferencing, VOIP telephones, remote access servers, HotDocs templates and a web-based case management system to link 8 offices throughout its service area. Ed also was the founder and former managing attorney for LAWO's hotline system, Legal Aid Line of Western Ohio (<http://www.legalaidline.org>). Ed is a board member for the National Technology Assistance Project (<http://www.lstech.org>) and is the former statewide legal services technology coordinator for Ohio. He has been a presenter at national trainings and a technology consultant for legal services programs across the country since 2000. Ed is a graduate of the University of Iowa College of Law, and began his legal services career in 1988 as a staff attorney with DNA Legal Services on the Navajo and Hopi Nations in Arizona.

Glenn Rawdon, *Program Counsel* LSC Office of Program Performance

Glenn Rawdon is a Program Counsel with the Office of Program Performance of the Legal Services Corporation. He helps legal services programs with their technology efforts and with the administration of the Technology Initiative Grants (TIG) program. Since the program started in 2000, TIG has made 343 grants totaling over \$27 million. Before coming to LSC in 1999, he was a managing attorney at Legal Services of Eastern Oklahoma for five years and before that, he was in private practice. He has served as co-chair of the Law Office Management section of the Oklahoma Bar Association and was a member of the Legal Technical Advisory Council of the ABA.

David Hall, *Professor of Law* Northeastern University School of Law

Professor Hall was appointed by President Bush in 2003 to the Board of Directors of the Legal Services Corporation and he serves as the Chairman of the Provision for the Delivery of Legal Services Committee. Professor Hall served as dean of the Northeastern University School of Law from 1993 until he was named provost of Northeastern University in 1998. He returned to the law school faculty in 2003. Professor Hall teaches courses in Contracts, Racism and American Law, and Professional Ethics; his areas of specialization are civil rights, legal education, and social justice. He lectures nationally and writes on issues of social justice, diversity, affirmative action, and equal justice and educational transformation.

Professor Hall received the National Conference of Community and Justice Humanitarian Award in 1999 and has been honored by the Boston Bar Association and other community-based organizations. In 1997, he was named Outstanding Dean of the Year by the National Association of Public Interest Lawyers. He received the Massachusetts Black Lawyers Outstanding Contribution to the Legal Profession Award in 1993.

2008 LSC Executive Directors Conference CONFRONTING THE JUSTICE GAP

LOCATIONS

1: Key Bridge Marriott, *Rosslyn* Arlington, VA

Just 4 miles from Ronald Reagan Washington National Airport, within 3 blocks of the DC Metro system, and less than a mile and a half from LSC Headquarters, the Key Bridge Marriott is a well-located choice for your visit. This hotel in Arlington, VA is conveniently located minutes from the Rosslyn Metro stop. The street address is 1401 Key Highway, Arlington, VA.

2: LSC Headquarters, *Georgetown* Washington, DC

LSC Headquarters is located at 3333 K Street, NW at the edge of Georgetown under the Whitehurst Freeway. The building is a 20 minute walk from the Key Bridge Marriott Hotel. It is also a 5 minute taxi ride. Some taxi drivers are confused by the fact that the street sign says Water Street, but they should be told to continue down K Street towards Key Bridge until you see building address 3333 on your right.

3: The National Archives, *Downtown* Washington, DC

The Archives is located at 9th and Pennsylvania Avenue, NW. It is easily reachable via Metro. From the Rosslyn Metro station take the Blue Line towards Franconia, get off the train at the Pentagon Metro Station. Take the Yellow Line towards Mt. Vernon Square and get off at the Archives Metro Station.

Total travel time is between 15 and 20 minutes. When you come out of the Metro Station, the Archives entrance is directly across the street on Pennsylvania Avenue. Taxi fare is approximately \$11 under the new meter system, and the travel time is about 25 minutes. Come in the Pennsylvania Avenue entrance and DO NOT follow the entrance signs around the building to Constitution Avenue.



NOTES



3333 K Street, NW, Washington, DC 20007 • 202.295.1500 • www.lsc.gov