



# State of Ohio

## Workforce Investment Act Program Year 2005 Annual Report



July 1, 2005—June 30, 2006



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## Statewide Evaluation Activities



*“Individuals who received occupational skill training and/or attained a diploma or degree were more likely to have positive outcomes.”*



In Program Year (PY) 2005, the Ohio Department of Job and Family Services (ODJFS), Office of Research, Assessment and Accountability (ORAA), completed three distinct but interrelated evaluation studies designed to identify and promote methods for continuously improving the activities and services of its workforce investment system. This research effort

included an outcome evaluation, a process evaluation, and an impact study, all of which were conducted by Strategic Research Group (SRG). The results from the studies will be used to improve program performance and to meet federal requirements. Section 136 of the Workforce Investment Act (WIA) mandates that states which receive WIA funds must conduct evaluation studies of

their workforce investment systems. To meet federal requirements, Ohio implemented a comprehensive research approach formulated to measure state workforce investment activities under WIA. The following summaries reflect findings reported in the recently completed studies.

### Outcome Evaluation

The Outcome Evaluation was designed to assess the effectiveness of Ohio's WIA program in meeting its objectives of increased employment, retention, and earnings for its citizens. The study looks at participants who exited Ohio's WIA services during PY 2002 and PY 2003. Findings suggest

that Ohio's WIA program is successfully meeting the training needs of many participants as evidenced by increased employment and employment retention rates. Additionally, results show that individuals who received occupational skill training and/or attained a diploma or

degree were more likely to have positive outcomes. The study also reveals that minorities were the demographic group least likely to have successful education and employment outcomes.

## Process Evaluation

The Process Evaluation provides an assessment of the effectiveness and efficiency of Ohio's PY 2002 WIA program through 20 case study sites. It examines a number of key issues, including WIA program governance, customers' awareness and usage of services, and challenges associated with the implementation of a One-Stop Delivery System. It identifies the successes, best practices, and barriers associated with administering the WIA program in Ohio.

In general, the

evaluators found a high level of satisfaction among Ohio's WIA customers. Results from the study show that the availability of helpful and knowledgeable WIA staff assistance was key to obtaining and accessing information. The evaluation results suggest that the most successful local youth programs were those that had an excellent partnership with schools and social service agencies. Successful local WIA programs were also found to have a higher percentage of customers who

received training services.

Several recommendations emerged from the Process Evaluation including: 1) the need for the state to provide more timely and accurate technical assistance and policy guidance to the local areas; 2) the need to increase customer awareness of services at the local level by improving marketing strategies; and 3) the need to improve the state's role and responsibilities to the locals through better integration of its WIA program staff.



## Impact Evaluation

The Impact Evaluation addresses four primary objectives: 1) determining the impact of the program on exiter human capital and economic measures; 2) assessing the long-term impact the WIA program has on individuals who have exited from the WIA program; 3)

assessing the return on investment from WIA funds; and 4) builds on the results from the Outcome and Process Evaluations. It takes a look at participants who exited the WIA program between January through December 2004, participated in the state's customer

satisfaction survey, and tracks their outcomes 12 to 24 months after program exit. Like the Outcome Evaluation, results show that customers who exited the program tend to not only have high employment rates, but tend to retain employment.



## Program Year 2005 WIA Financial Statement

Operating Results	Available	Expended	Obligations	Pct.	Balance
<b>Total All PY 2005 Funds</b>	\$ 204,913,486	\$ 123,404,142	\$ 39,060,048	79.28%	\$ 42,449,296
<b>Adult Funds</b>	\$ 51,316,189	\$ 34,034,447	\$ 9,008,222	83.88%	\$ 8,273,520
<b>Dislocated Worker Funds</b>	\$ 37,698,170	\$ 22,590,863	\$ 7,322,066	79.35%	\$ 7,785,241
<b>Youth Funds</b>	\$ 48,594,833	\$ 30,893,109	\$ 15,777,905	96.04%	\$ 1,923,819
<b>Local Administration</b>	\$ 13,190,036	\$ 7,003,341	\$ 977,788	60.51%	\$ 5,208,907
<b>Rapid Response</b>	\$ 21,045,735	\$ 8,196,902	\$ 5,572,625	65.43%	\$ 7,276,208
<b>Statewide Activity</b>	\$ 33,068,523	\$ 20,685,480	\$ 401,442	63.77%	\$ 11,981,601

## Program Year 2005 Cost Effectiveness Analysis

In PY 2005, Ohio served 36,213 participants at an average cost of \$3,303. As shown below, the state expended \$119,626,612 on core, intensive, and training services for the three WIA population groups. This amount includes obligatory expenses for participants in WIA programs, but does not include local administrative expenses, rapid response, or statewide activities.

Ohio expended an average of \$2,686 per adult, \$3,732 per dislocated worker, and \$3,834 per youth. The state placed 4,313 adults and 2,966 dislocated workers into unsubsidized employment at an average cost per placement of \$10,023. Additionally, the state assisted 8,721 youth obtain skill upgrades, credentials, and diplomas at an average cost per positive outcome of \$5,352.

Reported Information	Total Expenditures	Total Participants	C-E Ratio	Total Placements	Costs Per Placement	Youth Education Outcomes	Costs Per Youth Edu. Outcomes
<b>Adult</b>	\$ 43,042,669	16,024	\$ 2,686	4,313	\$ 9,980		
<b>Dislocated Worker</b>	\$ 29,912,929	8,015	\$ 3,732	2,966	\$ 10,085		
<b>Youth</b>	\$46,671,014	12,174	\$ 3,834			8,721	\$ 5,352
<b>Program Strategies</b>	\$ 119,626,612	36,213	\$ 3,303	7,279	\$ 10,023		





**Table C– Outcomes for Adult Special Populations**

Reported Information	Public Assistance Recipients Receiving Intensive or Training Services		Veterans		Individuals with Disabilities		Older Individuals	
	Entered Employment Rate	75.3	281 373	75.5	346 458	69.0	100 145	74.1
Employment Retention Rate	85.0	311 366	87.3	435 498	76.1	102 134	84.5	350 414
Average Earnings	\$7,187	\$625,242 87	\$4,104	\$980,955 239	\$4,246	\$199,541 47	\$2,101	\$399,284 190
Employment and Credential Rate	69.4	206 297	70.4	193 274	65.6	42 64	63.6	70 110

**Table D – Other Outcome Information for the Adult Program**

Reported Information	Individuals Who Received Training Services		Individuals Who Only Received Core and Intensive Services	
Entered Employment Rate	85.0	2,201	73.3	2,112
		2,589		2,880
Employment Retention Rate	88.8	3,048	81.5	2,110
		3,431		2,588
Average Earnings	\$4,976	\$6,832,182	\$3,369	\$3,362,428
		1,373		998

**Table E – Dislocated Worker Program Results**

Reported Information	Negotiated Performance Level	Actual Performance Level		Performance Status
Entered Employment Rate	85.0	87.2	2,966	Exceeded
			3,401	
Employment Retention Rate	89.0	92.3	3,321	Exceeded
			3,600	
Average Earnings	-\$3,400	-\$1,081	-\$2,692,698	Exceeded
			2,492	
Employment and Credential Rate	64.0	74.0	1,874	Exceeded
			2,534	

**Table F – Outcomes for Dislocated Worker Special Populations**

Reported Information	Veterans		Individuals with Disabilities		Older Individuals		Displaced Homemakers	
Entered Employment Rate	82.8	331	66.2	49	77.1	296	84.4	38
		400		74		384		45
Employment Retention Rate	89.7	401	87.8	79	89.7	306	91.1	41
		447		90		341		45
Average Earnings	-\$380	-\$118,106	-\$1,185	-\$66,355	-\$1,583	-\$341,874	\$3,316	\$59,686
		311		56		216		18
Employment and Credential Rate	72.9	218	64.5	20	70.1	143	70.8	34
		299		31		204		48



**Table G – Other Outcome Information for the Dislocated Worker Program**

Reported Information	Individuals Who Received Training Services		Individuals Who Only Received Core and Intensive Services	
	Entered Employment Rate	89.1	2,098	83.0
		2,355		1,046
Employment Retention Rate	92.3	2,290	92.1	1,031
		2,481		1,119
Average Earnings	-\$1,345	-\$2,300,729	-\$501	-\$391,969
		1,710		782

**Table H.1 – Youth (14-21) Program Results**

Reported Information	Negotiated Performance Level	Actual Performance Level		Performance Status
		Placement in Employment or Education	0.0	
			4,843	
Attainment of Degree or Certificate	0.0	35.0	1,474	N/A
			4,210	
Literacy and Numeracy Gains	0.0	0.0	0	N/A
			0	

**Table H.2 – Older Youth (19-21) Results**

Reported Information	Negotiated Performance Level	Actual Performance Level		Performance Status
		Entered Employment Rate	65.0	
			1,018	
Employment Retention Rate	80.0	81.7	742	Exceeded
			908	
Six Month Earnings Increase	\$3,600	\$4,811	\$452,269	Exceeded
			94	
Credential Rate	42.0	56.9	726	Exceeded
			1,275	

**Table I – Outcomes for Older Youth Special Populations**

Reported Information	Public Assistance Recipients		Veterans		Individuals with Disabilities		Out-of-School Youth	
Entered Employment Rate	70.5	198	100.0	1	66.7	66	73.2	611
		281		1		99		835
Employment Retention Rate	77.4	178	60.0	3	82.3	65	80.8	585
		230		5		79		724
Six Months Earnings Increase	\$5,339	\$106,774	\$2,796	\$2,796	\$5,293	\$52,932	\$3,683	\$250,448
		20		1		10		68
Credential Rate	53.1	169	100.0	2	57.7	71	55.3	562
		318		2		123		1,016

**Table J – Younger Youth (14-18) Results**

Reported Information	Negotiated Performance Level	Actual Performance Level		Performance Status
Skill Attainment Rate	78.0	78.1	7,047	Exceeded
			9,020	
Youth Diploma or Equivalent Rate	60.0	73.2	948	Exceeded
			1,295	
Retention Rate	52.0	69.0	422	Exceeded
			612	

**Table K – Outcomes for Younger Youth Special Populations**

Reported Information	Public Assistance Recipients		Individuals with Disabilities		Out-of-School Youth	
Skill Attainment Rate	76.9	1,653	81.7	2,383	64.1	529
		2,149		2,918		825
Youth Diploma or Equivalent Rate	66.7	200	87.1	318	40.7	136
		300		365		334
Retention Rate	64.0	89	65.6	42	68.2	361
		139		64		529

**Table L – Other Reported Information**

Reported Information	12 Month Employment Retention Rate		12 Mo. Earnings Increase (Adults and Older Youth) or 12 Mo. Earnings Replacement (Dislocated Workers)		Placements in Nontraditional Employment		Wages at Entry into Employment for Those Individuals Who Entered Unsubsidized Employment		Entry into Unsubsidized Employment Related to the Training Received of Those Who Completed Training Services	
	Adults	86.2	5,180 6,012	\$5,377	\$11,668,327 2,170	0.3	14 4,313	\$6,371	\$17,310,625 2,717	23.8
Dislocated Workers	92.2	3,585 3,890	99.2	\$43,956,761 \$44,329,908	0.4	13 2,966	\$7,830	\$19,276,542 2,462	24.4	511 2,098
Older Youth	77.6	724 933	\$7,092	\$503,508 71	0.1	1 752	\$4,493	\$1,132,153 252		

**Table M – Participation Levels**

Participant Populations	Total Participants Served	Total Exiters
<b>Total Adult Customers</b>	24,592	9,709
Total Adults (Self-Service Only)	1,012	406
WIA Adults	16,024	6,352
WIA Dislocated Workers	8,015	3,120
<b>Total Youth (14-21)</b>	12,174	5,040
Younger Youth (14-18)	9,136	3,771
Older Youth (19-21)	3,038	1,269
Out-of-School Youth	3,428	1,530
In-School Youth	8,746	3,510

**Table N – Cost of Program Activities (PY 2005)**

Program Activity		Total Federal Spending
Local Adult		\$34,034,447
Local Dislocated Workers		\$22,590,863
Local Youth		\$30,893,109
Rapid Response (up to 25%) WIA Section 134(a)(2)(A)		\$7,003,341
Local Administration		\$8,196,902
Statewide Required Activities (Up to 15%) WIA Section 134(a)(2)(B)		\$20,685,480
Statewide Allowable Activities WIA Section 134(a)(3)	Program Activity Description	
<b>Total of All Federal Spending Listed Above</b>		<b>\$123,404,142</b>

**Table 0 – Local Performance Area 1 (Adams, Brown, Pike, & Scioto)**

Local Area Name		Adults	530	
WIB 1 – Adams, Brown, Pike, & Scioto	Total Participants Served	Dislocated Workers	128	
		Older Youth (19-21)	81	
		Younger Youth (14-18)	262	
		ETA Assigned #		
39175	Total Exiters	Adults	249	
		Dislocated Workers	64	
		Older Youth (19-21)	22	
		Younger Youth (14-18)	107	
Reported Information		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	77.0	84.7	
	Employers	72.0	74.3	
Entered Employment Rates	Adults	74.0	84.6	
	Dislocated Workers	85.0	85.9	
	Older Youth	65.0	87.5	
Retention Rates	Adults	85.0	88.6	
	Dislocated Workers	89.0	98.5	
	Older Youth	80.0	92.0	
	Younger Youth	52.0	66.7	
Average Earnings (Adults/DWs)	Adults	\$2,800	\$5,554	
Six Months Earnings Increase (Older Youth)	Dislocated Workers	-\$3,400	-\$3,228	
	Older Youth	\$3,600	\$8,169	
Credential/Diploma Rates	Adults	63.0	75.2	
	Dislocated Workers	64.0	76.0	
	Older Youth	42.0	58.6	
	Younger Youth	60.0	69.6	
Skill Attainment Rate	Younger Youth	78.0	96.5	
Placement in Employment or Education	Youth (14-21)	N/A	49.7	
Attainment of Degree or Certificate	Youth (14-21)	N/A	26.1	
Literacy or Numeracy Gains	Youth (14-21)	N/A	N/A	
Description of Other State Indicators of Performance (WIA 136(d)(1))		N/A	N/A	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	0	17

**Table 0 – Local Performance Area 2 (Medina & Summit)**

Local Area Name  WIB 2- Medina & Summit	Total Participants Served	Adults	1,103	
		Dislocated Workers	341	
		Older Youth (19-21)	77	
		Younger Youth (14-18)	512	
ETA Assigned #  39255	Total Exiters	Adults	462	
		Dislocated Workers	172	
		Older Youth (19-21)	53	
		Younger Youth (14-18)	309	
Reported Information		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	77.0	72.2	
	Employers	72.0	65.6	
Entered Employment Rates	Adults	74.0	78.9	
	Dislocated Workers	85.0	86.6	
	Older Youth	65.0	50.0	
Retention Rates	Adults	85.0	85.6	
	Dislocated Workers	89.0	86.6	
	Older Youth	80.0	67.6	
	Younger Youth	52.0	44.0	
Average Earnings (Adults/DWs) Six Months Earnings Increase (Older Youth)	Adults	\$2,800	\$2,791	
	Dislocated Workers	-\$3,400	-\$2,012	
	Older Youth	\$3,600	-\$414	
Credential/Diploma Rates	Adults	63.0	66.3	
	Dislocated Workers	64.0	68.4	
	Older Youth	42.0	33.3	
	Younger Youth	60.0	78.7	
Skill Attainment Rate	Younger Youth	78.0	79.0	
Placement in Employment or Education	Youth (14-21)	N/A	55.9	
Attainment of Degree or Certificate	Youth (14-21)	N/A	67.5	
Literacy or Numeracy Gains	Youth (14-21)	N/A	N/A	
Description of Other State Indicators of Performance (WIA 136(d)(1))		N/A	N/A	
Overall Status of Local Performance		Not Met	Met	Exceeded
		3	6	8



**Table 0 – Local Performance Area 3 (City of Cleveland & Cuyahoga County)**

Local Area Name		Adults	2,732	
WIB 3 – City of Cleveland & Cuyahoga County	Total Participants Served	Dislocated Workers	1,593	
		Older Youth (19-21)	597	
		Younger Youth (14-18)	1,824	
		ETA Assigned #		Adults
39010	Total Exiters	Dislocated Workers	454	
		Older Youth (19-21)	365	
		Younger Youth (14-18)	940	
		Reported Information		Negotiated Performance Level
Customer Satisfaction	Program Participants	77.0	78.6	
	Employers	66.0*	62.2	
Entered Employment Rates	Adults	71.0*	77.9	
	Dislocated Workers	85.0	84.7	
	Older Youth	59.0*	69.1	
Retention Rates	Adults	85.0	82.9	
	Dislocated Workers	89.0	92.2	
	Older Youth	79.0*	85.0	
	Younger Youth	50.0*	54.8	
Average Earnings (Adults/DWs) Six Months Earnings Increase (Older Youth)	Adults	\$2,400*	\$5,848	
	Dislocated Workers	-\$3,400	-\$934	
	Older Youth	\$3,600	\$2,934	
Credential/Diploma Rates	Adults	62.0*	70.6	
	Dislocated Workers	64.0	75.4	
	Older Youth	42.0	60.8	
	Younger Youth	48.0*	81.3	
Skill Attainment Rate	Younger Youth	77.0*	84.4	
Placement in Employment or Education	Youth (14-21)	N/A	48.8	
Attainment of Degree or Certificate	Youth (14-21)	N/A	28.5	
Literacy or Numeracy Gains	Youth (14-21)	N/A	N/A	
Description of Other State Indicators of Performance (WIA 136(d)(1))		N/A	N/A	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	4	13

**Table 0 – Local Performance Area 4 (Lorain)**

Local Area Name  WIB 4 – Lorain	Total Participants Served	Adults	397	
		Dislocated Workers	212	
		Older Youth (19-21)	90	
		Younger Youth (14-18)	148	
ETA Assigned #  39090	Total Exiters	Adults	91	
		Dislocated Workers	74	
		Older Youth (19-21)	51	
		Younger Youth (14-18)	112	
Reported Information		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	77.0	80.5	
	Employers	72.0	61.7	
Entered Employment Rates	Adults	74.0	75.7	
	Dislocated Workers	85.0	91.7	
	Older Youth	65.0	71.8	
Retention Rates	Adults	85.0	100.0	
	Dislocated Workers	89.0	96.4	
	Older Youth	80.0	63.6	
	Younger Youth	52.0	75.0	
Average Earnings (Adults/DWs) Six Months Earnings Increase (Older Youth)	Adults	\$2,000*	\$3,602	
	Dislocated Workers	-\$3,800*	\$558	
	Older Youth	\$3,600	\$1,986	
Credential/Diploma Rates	Adults	63.0	69.2	
	Dislocated Workers	64.0	73.7	
	Older Youth	42.0	34.5	
	Younger Youth	60.0	59.1	
Skill Attainment Rate	Younger Youth	78.0	65.4	
Placement in Employment or Education	Youth (14-21)	N/A	41.7	
Attainment of Degree or Certificate	Youth (14-21)	N/A	10.9	
Literacy or Numeracy Gains	Youth (14-21)	N/A	N/A	
Description of Other State Indicators of Performance (WIA 136(d)(1))		N/A	N/A	
Overall Status of Local Performance		Not Met	Met	Exceeded
		2	4	11

**Table 0 – Local Performance Area 5 (Lake)**

Local Area Name		Adults	123	
WIB 5 – Lake	Total Participants Served	Dislocated Workers	57	
		Older Youth (19-21)	14	
		Younger Youth (14-18)	110	
ETA Assigned #		Adults	65	
39085	Total Exiters	Dislocated Workers	17	
		Older Youth (19-21)	7	
		Younger Youth (14-18)	44	
Reported Information		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	77.0	82.0	
	Employers	70.0*	65.4	
Entered Employment Rates	Adults	74.0	94.0	
	Dislocated Workers	85.0	100.0	
	Older Youth	57.0*	100.0	
Retention Rates	Adults	85.0	90.5	
	Dislocated Workers	89.0	88.9	
	Older Youth	65.0*	50.0	
	Younger Youth	52.0	N/A	
Average Earnings (Adults/DWs)	Adults	\$1,000*	\$1,327	
Six Months Earnings Increase (Older Youth)	Dislocated Workers	-\$3,400	\$612	
	Older Youth	\$3,600	N/A	
Credential/Diploma Rates	Adults	63.0	87.5	
	Dislocated Workers	64.0	100.0	
	Older Youth	42.0	75.0	
	Younger Youth	60.0	75.0	
Skill Attainment Rate	Younger Youth	78.0	38.8	
Placement in Employment or Education	Youth (14-21)	N/A	75.5	
Attainment of Degree or Certificate	Youth (14-21)	N/A	44.2	
Literacy or Numeracy Gains	Youth (14-21)	N/A	N/A	
Description of Other State Indicators of Performance (WIA 136(d)(1))		N/A	N/A	
Overall Status of Local Performance		Not Met	Met	Exceeded
		2	2	11

**Table 0 – Local Performance Area 6 (Stark & Tuscarawas)**

Local Area Name  WIB 6 – Stark & Tuscarawas	Total Participants Served	Adults	571
		Dislocated Workers	217
		Older Youth (19-21)	58
		Younger Youth (14-18)	214
ETA Assigned #  39165	Total Exiters	Adults	365
		Dislocated Workers	136
		Older Youth (19-21)	7
		Younger Youth (14-18)	100
Reported Information		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants	77.0	77.4
	Employers	72.0	67.6
Entered Employment Rates	Adults	74.0	79.0
	Dislocated Workers	85.0	87.5
	Older Youth	65.0	100.0
Retention Rates	Adults	85.0	86.2
	Dislocated Workers	89.0	89.4
	Older Youth	80.0	81.8
	Younger Youth	52.0	66.7
Average Earnings (Adults/DWs) Six Months Earnings Increase (Older Youth)	Adults	\$2,800	\$9,448
	Dislocated Workers	-\$3,400	\$5,145
	Older Youth	\$3,600	-\$1,931
Credential/Diploma Rates	Adults	63.0	90.0
	Dislocated Workers	64.0	89.3
	Older Youth	42.0	66.7
	Younger Youth	60.0	94.7
Skill Attainment Rate	Younger Youth	78.0	84.8
Placement in Employment or Education	Youth (14-21)	N/A	50.5
Attainment of Degree or Certificate	Youth (14-21)	N/A	24.1
Literacy or Numeracy Gains	Youth (14-21)	N/A	N/A
Description of Other State Indicators of Performance (WIA 136(d)(1))		N/A	N/A
Overall Status of Local Performance	Not Met	Met	Exceeded
	1	1	15

**Table 0 – Local Performance Area 7**

Local Area Name		Adults	4,782	
WIB 7 - WIA Area 7	Total Participants Served	Dislocated Workers	2,662	
		Older Youth (19-21)	827	
		Younger Youth (14-18)	2,930	
ETA Assigned #		Adults	2,301	
39195	Total Exiters	Dislocated Workers	1,176	
		Older Youth (19-21)	341	
		Younger Youth (14-18)	1,050	
Reported Information		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	77.0	77.5	
	Employers	72.0	69.8	
Entered Employment Rates	Adults	74.0	77.6	
	Dislocated Workers	85.0	88.5	
	Older Youth	65.0	79.3	
Retention Rates	Adults	85.0	85.4	
	Dislocated Workers	89.0	92.0	
	Older Youth	80.0	82.4	
	Younger Youth	52.0	77.7	
Average Earnings (Adults/DWs)	Adults	\$2,800	\$2,739	
Six Months Earnings Increase (Older Youth)	Dislocated Workers	-\$3,400	-\$2,319	
	Older Youth	\$3,600	\$5,937	
Credential/Diploma Rates	Adults	63.0	74.4	
	Dislocated Workers	64.0	74.6	
	Older Youth	42.0	52.1	
	Younger Youth	60.0	73.8	
Skill Attainment Rate	Younger Youth	78.0	76.5	
Placement in Employment or Education	Youth (14-21)	N/A	62.2	
Attainment of Degree or Certificate	Youth (14-21)	N/A	35.1	
Literacy or Numeracy Gains	Youth (14-21)	N/A	N/A	
Description of Other State Indicators of Performance (WIA 136(d)(1))		N/A	N/A	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	3	14

**Table 0 – Local Performance Area 8 (Auglaize, Hardin, Mercer, & Van Wert)**

Local Area Name		Adults	152	
WIB 8 – Auglaize, Hardin, Mercer & Van Wert	Total Participants Served	Dislocated Workers	46	
		Older Youth (19-21)	42	
		Younger Youth (14-18)	51	
		ETA Assigned #		Adults
39190	Total Exiters	Dislocated Workers	25	
		Older Youth (19-21)	7	
		Younger Youth (14-18)	22	
		Reported Information		Negotiated Performance Level
Customer Satisfaction	Program Participants	77.0	82.5	
	Employers	72.0	63.1	
Entered Employment Rates	Adults	74.0	92.9	
	Dislocated Workers	85.0	96.2	
	Older Youth	65.0	100.0	
Retention Rates	Adults	85.0	96.8	
	Dislocated Workers	89.0	100.0	
	Older Youth	80.0	85.7	
	Younger Youth	52.0	100.0	
Average Earnings (Adults/DWs)	Adults	\$2,800	\$10,298	
Six Months Earnings Increase (Older Youth)	Dislocated Workers	-\$3,400	\$1,172	
	Older Youth	\$3,600	\$14,705	
Credential/Diploma Rates	Adults	63.0	89.2	
	Dislocated Workers	64.0	100.0	
	Older Youth	42.0	100.0	
	Younger Youth	60.0	83.3	
Skill Attainment Rate	Younger Youth	78.0	97.7	
Placement in Employment or Education	Youth (14-21)	N/A	68.2	
Attainment of Degree or Certificate	Youth (14-21)	N/A	47.6	
Literacy or Numeracy Gains	Youth (14-21)	N/A	N/A	
Description of Other State Indicators of Performance (WIA 136(d)(1))		N/A	N/A	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	1	16



**Table 0 – Local Performance Area 9 (Lucas)**

Local Area Name  WIB 9 – Lucas	Total Participants Served	Adults	622	
		Dislocated Workers	217	
		Older Youth (19-21)	145	
		Younger Youth (14-18)	409	
ETA Assigned #  39200	Total Exiters	Adults	215	
		Dislocated Workers	98	
		Older Youth (19-21)	24	
		Younger Youth (14-18)	206	
Reported Information		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	77.0	62.7	
	Employers	72.0	69.9	
Entered Employment Rates	Adults	74.0	76.6	
	Dislocated Workers	85.0	88.3	
	Older Youth	65.0	100.0	
Retention Rates	Adults	85.0	86.3	
	Dislocated Workers	89.0	92.9	
	Older Youth	80.0	100.0	
	Younger Youth	52.0	86.0	
Average Earnings (Adults/DWs) Six Months Earnings Increase (Older Youth)	Adults	\$2,250*	\$3,514	
	Dislocated Workers	-\$3,400	-\$2,257	
	Older Youth	\$2,750*	N/A	
Credential/Diploma Rates	Adults	63.0	80.0	
	Dislocated Workers	64.0	70.8	
	Older Youth	42.0	100.0	
	Younger Youth	60.0	78.1	
Skill Attainment Rate	Younger Youth	78.0	67.5	
Placement in Employment or Education	Youth (14-21)	N/A	62.7	
Attainment of Degree or Certificate	Youth (14-21)	N/A	32.8	
Literacy or Numeracy Gains	Youth (14-21)	N/A	N/A	
Description of Other State Indicators of Performance (WIA 136(d)(1))		N/A	N/A	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	3	13

**Table 0 – Local Performance Area 10 (Crawford & Richland)**

Local Area Name		Adults	285	
WIB 10 – Crawford & Richland	Total Participants Served	Dislocated Workers	152	
		Older Youth (19-21)	53	
		Younger Youth (14-18)	203	
		ETA Assigned #		
39205	Total Exitters	Adults	113	
		Dislocated Workers	56	
		Older Youth (19-21)	12	
		Younger Youth (14-18)	96	
Reported Information		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	77.0	84.8	
	Employers	72.0	60.1	
Entered Employment Rates	Adults	74.0	89.7	
	Dislocated Workers	85.0	79.6	
	Older Youth	65.0	70.6	
Retention Rates	Adults	85.0	87.2	
	Dislocated Workers	89.0	91.8	
	Older Youth	80.0	80.0	
	Younger Youth	52.0	71.4	
Average Earnings (Adults/DWs)	Adults	\$2,800	\$5,070	
Six Months Earnings Increase (Older Youth)	Dislocated Workers	-\$3,400	-\$913	
	Older Youth	\$3,600	\$10,692	
Credential/Diploma Rates	Adults	63.0	70.6	
	Dislocated Workers	64.0	47.4	
	Older Youth	42.0	57.9	
	Younger Youth	60.0	77.8	
Skill Attainment Rate	Younger Youth	78.0	70.3	
Placement in Employment or Education	Youth (14-21)	N/A	56.9	
Attainment of Degree or Certificate	Youth (14-21)	N/A	39.8	
Literacy or Numeracy Gains	Youth (14-21)	N/A	N/A	
Description of Other State Indicators of Performance (WIA 136(d)(1))		N/A	N/A	
Overall Status of Local Performance		Not Met	Met	Exceeded
		1	4	12

**Table 0 – Local Performance Area 11 (Franklin)**

Local Area Name		Adults	1,124	
WIB 11 – Franklin	Total Participants Served	Dislocated Workers	258	
		Older Youth (19-21)	275	
		Younger Youth (14-18)	579	
ETA Assigned #		Adults	184	
39210	Total Exiters	Dislocated Workers	41	
		Older Youth (19-21)	67	
		Younger Youth (14-18)	103	
Reported Information		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	77.0	71.9	
	Employers	72.0	64.7	
Entered Employment Rates	Adults	74.0	71.7	
	Dislocated Workers	85.0	71.4	
	Older Youth	65.0	80.4	
Retention Rates	Adults	85.0	86.2	
	Dislocated Workers	89.0	93.8	
	Older Youth	80.0	82.5	
	Younger Youth	52.0	45.8	
Average Earnings (Adults/DWs)	Adults	\$1,876*	\$2,740	
Six Months Earnings Increase (Older Youth)	Dislocated Workers	-\$4,324*	\$1,474	
	Older Youth	\$1,881*	\$2,070	
Credential/Diploma Rates	Adults	63.0	75.9	
	Dislocated Workers	64.0	76.9	
	Older Youth	42.0	74.6	
	Younger Youth	60.0	0.0	
Skill Attainment Rate	Younger Youth	78.0	95.2	
Placement in Employment or Education	Youth (14-21)	N/A	46.3	
Attainment of Degree or Certificate	Youth (14-21)	N/A	8.3	
Literacy or Numeracy Gains	Youth (14-21)	N/A	N/A	
Description of Other State Indicators of Performance (WIA 136(d)(1))		N/A	N/A	
Overall Status of Local Performance		Not Met	Met	Exceeded
		1	5	11

**Table 0 – Local Performance Area 12 (Butler & Warren)**

Local Area Name  WIB 12 – Butler & Warren	Total Participants Served	Adults	388	
		Dislocated Workers	424	
		Older Youth (19-21)	102	
		Younger Youth (14-18)	145	
ETA Assigned #  39215	Total Exiters	Adults	155	
		Dislocated Workers	189	
		Older Youth (19-21)	38	
		Younger Youth (14-18)	68	
Reported Information		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	77.0	86.0	
	Employers	72.0	60.3	
Entered Employment Rates	Adults	74.0	77.5	
	Dislocated Workers	85.0	87.8	
	Older Youth	65.0	86.7	
Retention Rates	Adults	85.0	84.6	
	Dislocated Workers	89.0	91.4	
	Older Youth	80.0	83.3	
	Younger Youth	52.0	60.0	
Average Earnings (Adults/DWs) Six Months Earnings Increase (Older Youth)	Adults	\$2,800	\$7,465	
	Dislocated Workers	-\$3,400	-\$1,149	
	Older Youth	\$3,600	\$1,895	
Credential/Diploma Rates	Adults	63.0	73.0	
	Dislocated Workers	64.0	81.2	
	Older Youth	42.0	74.1	
	Younger Youth	60.0	52.9	
Skill Attainment Rate	Younger Youth	78.0	81.5	
Placement in Employment or Education	Youth (14-21)	N/A	73.2	
Attainment of Degree or Certificate	Youth (14-21)	N/A	62.0	
Literacy or Numeracy Gains	Youth (14-21)	N/A	N/A	
Description of Other State Indicators of Performance (WIA 136(d)(1))		N/A	N/A	
Overall Status of Local Performance		Not Met	Met	Exceeded
		1	3	13

**Table 0 – Local Performance Area 13 (Hamilton)**

Local Area Name		Adults	1,403	
WIB 13 – Hamilton	Total Participants Served	Dislocated Workers	470	
		Older Youth (19-21)	182	
		Younger Youth (14-18)	380	
ETA Assigned #		Adults	645	
39220	Total Exiters	Dislocated Workers	121	
		Older Youth (19-21)	97	
		Younger Youth (14-18)	101	
Reported Information		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	77.0	60.1	
	Employers	72.0	58.6	
Entered Employment Rates	Adults	74.0	71.4	
	Dislocated Workers	85.0	84.2	
	Older Youth	65.0	69.2	
Retention Rates	Adults	85.0	79.4	
	Dislocated Workers	89.0	98.0	
	Older Youth	80.0	72.7	
	Younger Youth	52.0	54.5	
Average Earnings (Adults/DWs)	Adults	\$2,800	\$3,104	
Six Months Earnings Increase (Older Youth)	Dislocated Workers	-\$3,400	-\$1,839	
	Older Youth	\$3,600	\$5,414	
Credential/Diploma Rates	Adults	63.0	54.2	
	Dislocated Workers	64.0	33.3	
	Older Youth	42.0	34.4	
	Younger Youth	60.0	53.3	
Skill Attainment Rate	Younger Youth	78.0	66.6	
Placement in Employment or Education	Youth (14-21)	N/A	51.5	
Attainment of Degree or Certificate	Youth (14-21)	N/A	22.5	
Literacy or Numeracy Gains	Youth (14-21)	N/A	N/A	
Description of Other State Indicators of Performance (WIA 136(d)(1))		N/A	N/A	
Overall Status of Local Performance		Not Met	Met	Exceeded
		2	9	6

**Table 0 – Local Performance Area 14 (Athens, Hocking, Meigs, Perry, & Vinton)**

Local Area Name  WIB 14– Athens, Hocking, Meigs, Perry, & Vinton	Total Participants Served	Adults	316	
		Dislocated Workers	348	
		Older Youth (19-21)	176	
		Younger Youth (14-18)	286	
ETA Assigned #  39225	Total Exiters	Adults	140	
		Dislocated Workers	143	
		Older Youth (19-21)	52	
		Younger Youth (14-18)	126	
Reported Information		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	77.0	83.8	
	Employers	72.0	63.3	
Entered Employment Rates	Adults	74.0	87.4	
	Dislocated Workers	85.0	93.2	
	Older Youth	65.0	86.7	
Retention Rates	Adults	85.0	90.4	
	Dislocated Workers	89.0	92.9	
	Older Youth	80.0	96.7	
	Younger Youth	52.0	52.9	
Average Earnings (Adults/DWs) Six Months Earnings Increase (Older Youth)	Adults	\$2,800	\$5,327	
	Dislocated Workers	-\$3,400	-\$977	
	Older Youth	\$3,600	\$2,003	
Credential/Diploma Rates	Adults	63.0	73.5	
	Dislocated Workers	64.0	89.3	
	Older Youth	42.0	58.0	
	Younger Youth	60.0	73.2	
Skill Attainment Rate	Younger Youth	78.0	61.1	
Placement in Employment or Education	Youth (14-21)	N/A	66.9	
Attainment of Degree or Certificate	Youth (14-21)	N/A	50.0	
Literacy or Numeracy Gains	Youth (14-21)	N/A	N/A	
Description of Other State Indicators of Performance (WIA 136(d)(1))		N/A	N/A	
Overall Status of Local Performance		Not Met	Met	Exceeded
		2	1	14



**Table 0 – Local Performance Area 15 (Noble, Monroe, Morgan, & Washington)**

Local Area Name		Adults	181	
WIB 15 – Noble, Monroe, Morgan, & Washington	Total Participants Served	Dislocated Workers	90	
		Older Youth (19-21)	50	
		Younger Youth (14-18)	72	
		ETA Assigned #		Adults
39230	Total Exiters	Dislocated Workers	35	
		Older Youth (19-21)	15	
		Younger Youth (14-18)	45	
		Reported Information		Negotiated Performance Level
Customer Satisfaction	Program Participants	77.0	84.2	
	Employers	72.0	63.6	
Entered Employment Rates	Adults	74.0	100.0	
	Dislocated Workers	85.0	100.0	
	Older Youth	65.0	57.1	
Retention Rates	Adults	85.0	92.9	
	Dislocated Workers	89.0	94.6	
	Older Youth	80.0	92.3	
	Younger Youth	52.0	88.9	
Average Earnings (Adults/DWs)	Adults	\$2,800	\$7,291	
Six Months Earnings Increase (Older Youth)	Dislocated Workers	-\$3,400	-\$2,214	
	Older Youth	\$3,600	\$10,074	
Credential/Diploma Rates	Adults	63.0	90.8	
	Dislocated Workers	64.0	88.2	
	Older Youth	42.0	68.8	
	Younger Youth	60.0	73.7	
Skill Attainment Rate	Younger Youth	78.0	82.9	
Placement in Employment or Education	Youth (14-21)	N/A	54.5	
Attainment of Degree or Certificate	Youth (14-21)	N/A	46.6	
Literacy or Numeracy Gains	Youth (14-21)	N/A	N/A	
Description of Other State Indicators of Performance (WIA 136(d)(1))		N/A	N/A	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	2	15

**Table 0 – Local Performance Area 16 (Belmont, Carroll, Harrison, & Jefferson)**

Local Area Name		Adults	295	
WIB 16– Belmont, Carroll, Harrison & Jefferson	Total Participants Served	Dislocated Workers	164	
		Older Youth (19-21)	76	
		Younger Youth (14-18)	239	
		ETA Assigned #		Adults
39235	Total Exiters	Dislocated Workers	48	
		Older Youth (19-21)	32	
		Younger Youth (14-18)	106	
		Reported Information		Negotiated Performance Level
Customer Satisfaction	Program Participants	77.0	83.3	
	Employers	72.0	67.1	
Entered Employment Rates	Adults	74.0	92.6	
	Dislocated Workers	85.0	89.5	
	Older Youth	65.0	63.6	
Retention Rates	Adults	85.0	88.0	
	Dislocated Workers	89.0	91.2	
	Older Youth	80.0	66.7	
	Younger Youth	52.0	57.1	
Average Earnings (Adults/DWs)	Adults	\$2,800	\$4,669	
Six Months Earnings Increase (Older Youth)	Dislocated Workers	-\$3,400	\$5,321	
	Older Youth	\$3,600	\$7,568	
Credential/Diploma Rates	Adults	63.0	78.8	
	Dislocated Workers	64.0	71.4	
	Older Youth	42.0	60.0	
	Younger Youth	60.0	80.6	
Skill Attainment Rate	Younger Youth	78.0	77.7	
Placement in Employment or Education	Youth (14-21)	N/A	54.1	
Attainment of Degree or Certificate	Youth (14-21)	N/A	50.5	
Literacy or Numeracy Gains	Youth (14-21)	N/A	N/A	
Description of Other State Indicators of Performance (WIA 136(d)(1))		N/A	N/A	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	4	13

**Table 0 – Local Performance Area 17 (Columbiana & Mahoning)**

Local Area Name		Adults	367	
WIB 17 – Columbiana & Mahoning	Total Participants Served	Dislocated Workers	182	
		Older Youth (19-21)	105	
		Younger Youth (14-18)	303	
		ETA Assigned #		Adults
39240	Total Exiters	Dislocated Workers	106	
		Older Youth (19-21)	52	
		Younger Youth (14-18)	81	
		Reported Information		Negotiated Performance Level
Customer Satisfaction	Program Participants	77.0	83.0	
	Employers	72.0	63.7	
Entered Employment Rates	Adults	74.0	80.2	
	Dislocated Workers	85.0	83.3	
	Older Youth	65.0	69.5	
Retention Rates	Adults	85.0	85.7	
	Dislocated Workers	89.0	91.9	
	Older Youth	80.0	80.0	
	Younger Youth	52.0	73.2	
Average Earnings (Adults/DWs)	Adults	\$2,800	\$5,163	
Six Months Earnings Increase (Older Youth)	Dislocated Workers	-\$3,400	\$3	
	Older Youth	\$3,600	-\$2,717	
Credential/Diploma Rates	Adults	63.0	65.3	
	Dislocated Workers	64.0	71.6	
	Older Youth	42.0	64.7	
	Younger Youth	60.0	88.5	
Skill Attainment Rate	Younger Youth	78.0	87.3	
Placement in Employment or Education	Youth (14-21)	N/A	62.5	
Attainment of Degree or Certificate	Youth (14-21)	N/A	69.2	
Literacy or Numeracy Gains	Youth (14-21)	N/A	N/A	
Description of Other State Indicators of Performance (WIA 136(d)(1))		N/A	N/A	
Overall Status of Local Performance		Not Met	Met	Exceeded
		1	3	13

**Table 0 – Local Performance Area 18 (Trumbull)**

Local Area Name WIB 18 – Trumbull	Total Participants Served	Adults	301	
		Dislocated Workers	68	
		Older Youth (19-21)	42	
		Younger Youth (14-18)	67	
ETA Assigned # 39245	Total Exiters	Adults	123	
		Dislocated Workers	31	
		Older Youth (19-21)	7	
		Younger Youth (14-18)	23	
Reported Information		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	77.0	81.0	
	Employers	72.0	68.2	
Entered Employment Rates	Adults	74.0	97.0	
	Dislocated Workers	85.0	98.3	
	Older Youth	65.0	76.9	
Retention Rates	Adults	85.0	90.7	
	Dislocated Workers	89.0	98.7	
	Older Youth	80.0	77.8	
	Younger Youth	52.0	83.3	
Average Earnings (Adults/DWs) Six Months Earnings Increase (Older Youth)	Adults	\$2,800	\$3,513	
	Dislocated Workers	-\$3,400	\$701	
	Older Youth	\$3,600	\$2,939	
Credential/Diploma Rates	Adults	63.0	86.6	
	Dislocated Workers	64.0	83.0	
	Older Youth	42.0	66.7	
	Younger Youth	60.0	100.0	
Skill Attainment Rate	Younger Youth	78.0	88.9	
Placement in Employment or Education	Youth (14-21)	N/A	76.2	
Attainment of Degree or Certificate	Youth (14-21)	N/A	54.3	
Literacy or Numeracy Gains	Youth (14-21)	N/A	N/A	
Description of Other State Indicators of Performance (WIA 136(d)(1))		N/A	N/A	
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	3	14

**Table 0 – Local Performance Area 19 (Ashtabula, Geauga, & Portage)**

Local Area Name  WIB 19 – Ashtabula, Geauga, & Portage	Total Participants Served	Adults	352	
		Dislocated Workers	127	
		Older Youth (19-21)	44	
		Younger Youth (14-18)	400	
ETA Assigned #  39250	Total Exiters	Adults	144	
		Dislocated Workers	54	
		Older Youth (19-21)	20	
		Younger Youth (14-18)	132	
Reported Information		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	77.0	75.3	
	Employers	72.0	66.2	
Entered Employment Rates	Adults	74.0	89.5	
	Dislocated Workers	85.0	91.8	
	Older Youth	65.0	100.0	
Retention Rates	Adults	85.0	92.7	
	Dislocated Workers	89.0	95.7	
	Older Youth	80.0	85.7	
	Younger Youth	52.0	69.2	
Average Earnings (Adults/DWs) Six Months Earnings Increase (Older Youth)	Adults	\$2,800	\$5,504	
	Dislocated Workers	-\$3,400	\$3,016	
	Older Youth	\$3,600	N/A	
Credential/Diploma Rates	Adults	63.0	69.4	
	Dislocated Workers	64.0	71.7	
	Older Youth	42.0	60.0	
	Younger Youth	60.0	42.3	
Skill Attainment Rate	Younger Youth	78.0	56.3	
Placement in Employment or Education	Youth (14-21)	N/A	25.0	
Attainment of Degree or Certificate	Youth (14-21)	N/A	20.3	
Literacy or Numeracy Gains	Youth (14-21)	N/A	N/A	
Description of Other State Indicators of Performance (WIA 136(d)(1))		N/A	N/A	
Overall Status of Local Performance		Not Met	Met	Exceeded
		2	2	12



Bob Taft  
Governor

Barbara Riley  
Director

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4020 E. Fifth Avenue, Columbus, Ohio 43219**

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