

U. S. Coast Guard Reserve Fact Sheet

U. S. Coast Guard, Office of Reserve Affairs (CG-131)
www.uscg.mil/reserve

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PPC to discontinue mailing Reserve Retirement Points Statements

***Beginning
June 2012,
reservists
will no
longer
receive the
annual
Reserve
Retirement
Points
Statement
in the mail.***

Background:

Reservists earn points for membership, participation and the completion of certain correspondence courses. These points are used to calculate a reservist's retirement eligibility and retired pay. The Reserve Retirement Points Statement lists all points earned that have been entered into Direct Access (DA) during each anniversary year and the cumulative total of the reservist's entire military career. Reserve Retired Pay is calculated based on the total creditable points earned throughout a reservist's career.

In September 2010, the Reserve Retirement Points Statement became accessible in DA, for self service, command and Servicing Personnel Office (SPO) users. This added feature is an excellent way for reservists to keep track of their account.

Currently, the Pay and Personnel Center (PPC) mails the annual Reserve Retirement Points Statement to the reservist's home approximately three months following the end of the reservist's anniversary year. Beginning June 2012, PPC will no longer print and mail the statements. Current Selected Reserve (SELRES) personnel can access the DA pages containing this data at any time.

Key Points:

- SELRES members should review their Reserve Retirement Points Statement regularly in DA.
- SELRES members who think there is an error in their Retirement Points Statement should first contact their SPO for assistance.
- To view the Reserve Retirement Points Statement in DA, sign-in to DA and use the following path to navigate to the points statement: [Self-Service, Employee, View, View Reserve Points](#).
- Navigation and reference guides for the *View Retirement Points* pages are available in the DA Online Help at <http://www.uscg.mil/ppc/ps>. Guides are available for self service, command and SPO users.
- Inquiries may be directed to PPC Customer Care Branch (CCB) at 785-339-2200, toll free 1-866-772-8724, via e-mail to ppc-dg-customer@uscg.mil, or by completing the web form at either of the links noted below. Phone support hours of operation are weekdays from 0700 to 1600 and weekends 0730 to 1600 (central time). The weekend staffing schedule is available at <http://www.uscg.mil/ppc/ccb/> or <http://cgweb.ppc.uscg.mil/ccb/>.