



U.S. Customs and
Border Protection

Office of Diversity and Civil Rights

The Office of Diversity and Civil Rights is pleased to announce the *CBP Reasonable Accommodation Procedures for Applicants and Employees with Disabilities Directive*, which was signed by the CBP Acting Commissioner on May 5, 2012. CBP employees may submit a request for a reasonable accommodation, orally or in writing, to his or her supervisor, another management official in the chain of command, or to an Office of Diversity and Civil Rights staff member. CBP strives to maintain a positive work environment that attracts and retains qualified employees and enhances our ability to meet the needs of the diverse public we serve and protect.