



U.S. Customs and Border Protection

If you are a U.S. Customs and Border Protection (CBP) employee, former employee or applicant for employment, and you believe you have been subjected to employment discrimination because of your:

- Race, Color, Religion, National Origin, Sex, Reprisal;
- Age (40 or older);
- Physical or Mental Disability;
- Genetic Information;
- Status as a Parent; or
- Sexual Orientation

You must contact CBP's Office of Diversity and Civil Rights (DCR) within 45 calendar days from the date of the alleged discriminatory event to initiate an informal EEO complaint. You may initiate an informal EEO complaint by submitting a Request for Informal EEO Counseling at: www.cbp.gov/eo, by calling (1-877) MY-EEO-HELP (1-877-693-3643), or by contacting the servicing DCR Officer.

Upon receipt of your informal complaint, a DCR staff member will facilitate the processing of your claim and inform you of your rights and responsibilities (such as anonymity and representation) in the EEO complaint process.

To identify the servicing DCR Officer, or to obtain current information regarding the EEO complaint process, please visit the DCR Internet Web site at: www.cbp.gov/eo.