

Welcome

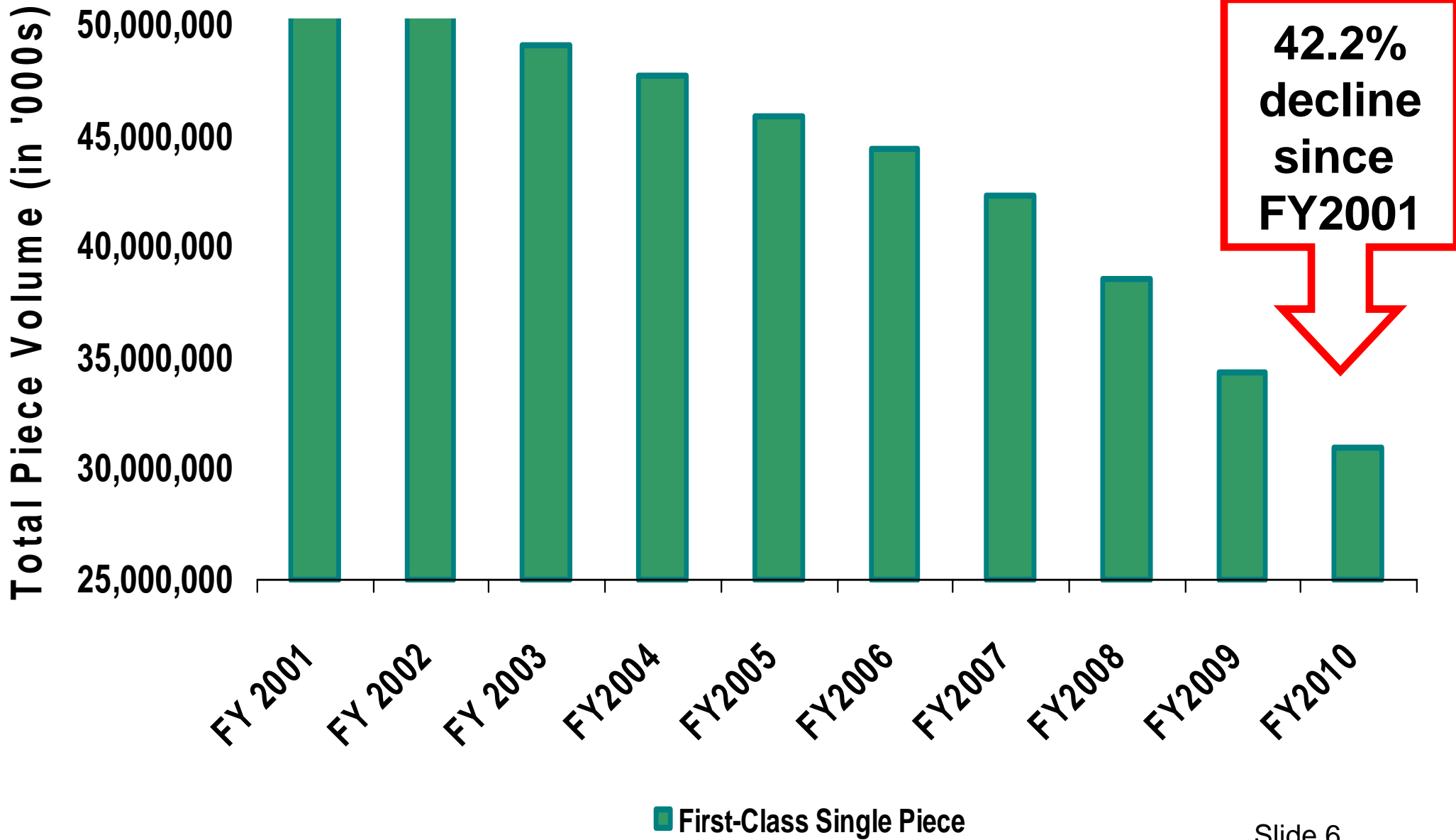
**Kinston, NC
Area Mail Processing (AMP)
Public Meeting
May 9, 2011**

- **Video Presentation -
*Area Mail Processing (AMP)***
- **USPS Management Presentation**
- **Public Comments**
- **Meeting Close**

AMP Video Presentation

- **AMP (Area Mail Processing)**
Consolidation of all outgoing or all incoming mail processing operations from one or more facilities into other automated processing facilities for the purpose of improving operational efficiency and/or service.
- **Effective process used for decades to help us adjust to changes in the environment**

- **Postal Service faces “Acute Financial Crisis”**
- **Impacts due to the rise in Electronic Communications**
- **Economic Recession**
- **Change in Mail Mix**
 - Increase in Work Sharing and Drop Shipments
 - Decrease in First-Class Mail Volume



Benefits of Consolidation

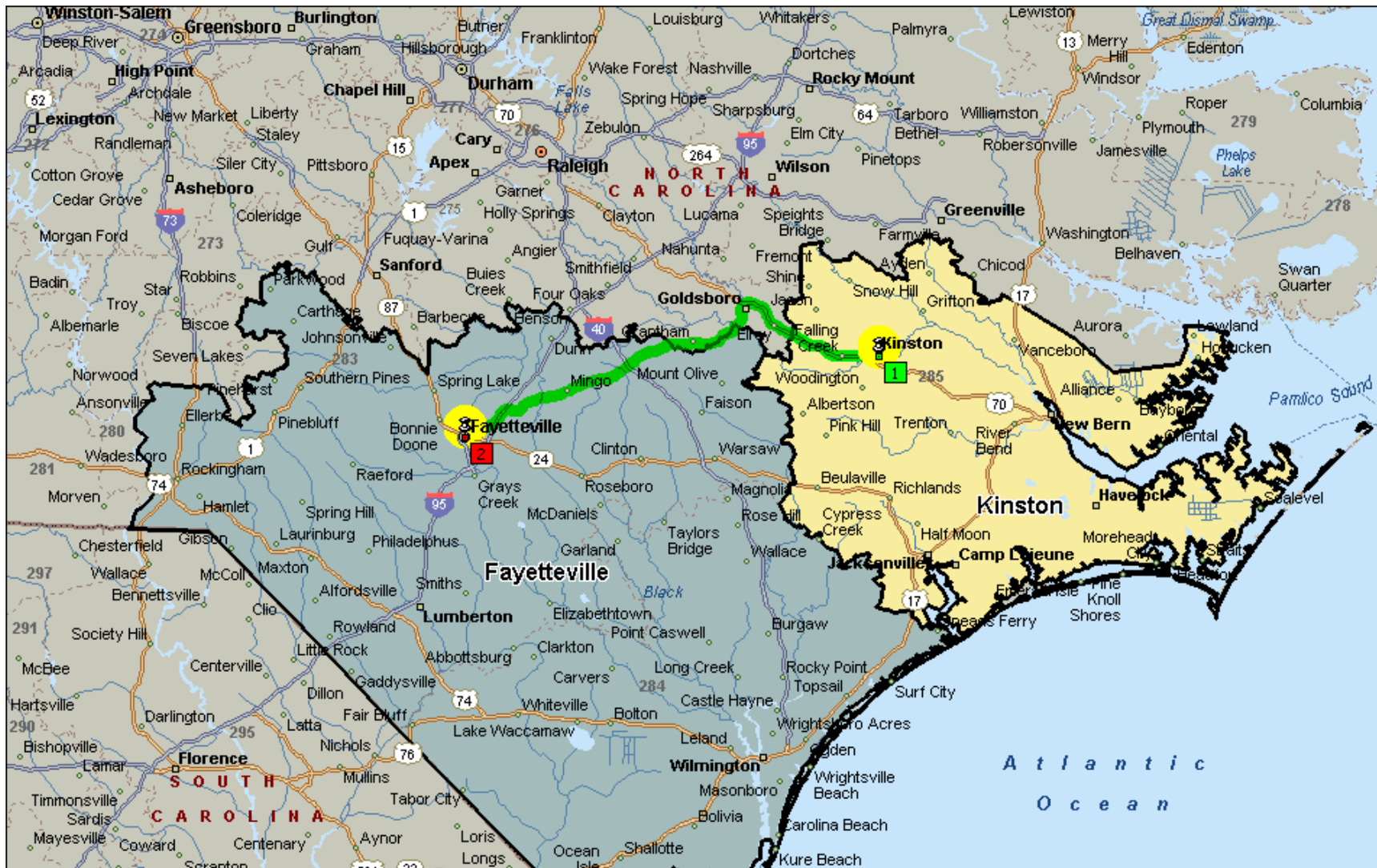
- **Puts the Right People in the Right Location with the Right Resources**
- **Utilizes Equipment Efficiently**
- **Reduces Overall Costs**
- **Does Not Affect Customer Services**
- **Supports Our Network Plan**

- **Office Inspector General (OIG) validated the new AMP process calling it credible and sound**
- **Recent OIG audits show AMP consolidations were prudent business decisions**
- **General Accounting Office (GAO) Report stated we consistently follow the AMP process**

- **Service Standards for First-Class Mail**
 - Minimal Changes to Service
- **Customer & Delivery Services**
 - Delivery Services
 - Customer Services
 - Retail Hours
 - Business Mail Acceptance
 - Drop Shipment

- **Jobs**
 - Impacted Jobs
- **Community Identity**
 - Local Postmark Remains Available
 - Meter and Permit Indicia Do Not Change

Approximate distance: 88 miles between facilities



Benefits from consolidation

- Approximately \$4.8 million* in annual savings
- Maximize resources
- Reduce excess capacity
- Eliminate duplicate operations
- Focus on remaining operations

* Preliminary results subject to change

- No changes to delivery times
- No changes to retail services
- No changes to meter and permit indicia
- No changes to business mail acceptance
- Commercial mailers will continue to get appropriate postage discounts

Potential employee impact

- Projected net decrease of 26* positions
- Reassignments will be made in accordance with union collective bargaining agreements

* Preliminary results subject to change

- **Reduces Costs**
- **Improves Efficiency**
- **Puts the Right People in the Right Location with the Right Resources**
- **Transparent to Customer Services**
- **Supports our Strategic Plan**

- **If you wish to comment please fill out the form provided.**
- **You will be called by name to the microphone to share your comments. Please limit comments to this particular consolidation effort and please keep them to three minutes so that everyone can be heard.**
- **If you have prepared a written text, please give us a copy so we can enter it into the record for consideration by decision-makers.**

Mail additional comments to:

**CONSUMER AFFAIRS MANAGER
MID CAROLINAS DISTRICT
2901 SCOTT FUTRELL DRIVE
CHARLOTTE NC 28228-9976**

Must be postmarked by May 24, 2011

Thank you!