Explanation of Dashboard

The TWIC Dashboard provides point-in-time program information on:

– Enrollment and adjudication-related statistics
– Graph depicting pre-enrollment, enrollment, cards printed & activated trends
– Contact information for TWIC resources

Program Statistics

Enrollment/Activation	Measurement (as of 08/9/12)
Enrollments	2,249,555
Cards Printed	2,324,437
Cards Activated	2,093,930
Average Enrollment Time	8.76 min.

Security Threat Assessment	Measurement (as of 08/1/12)
Initial Disqualification Letters Issued	106,538
Appeals Requested	50,998
Appeals Granted	49,757
Waivers Requested	12,519
Waivers Granted	10,586
ALJ Review Requested/Granted	193
Final Disqualification Letters Issued	2,205
Number of IDTAs Expired	43,259

Enrollment Trending

Total Cards Printed: 2,324,437

Total Enrollments: 2,249,555

Total Activations: 2,093,930

Volume (in thousands)

Cards Printed: 2,245 — 2,270 — 2,298 — 2,324
Enrollments: 2,176 — 2,197 — 2,222 — 2,250
Activations: 2,024 — 2,044 — 2,069 — 2,094

X-axis: 5/10/12, 5/24/12, 6/7/12, 6/21/12, 7/5/12, 7/19/12, 8/2/12, 8/16/12
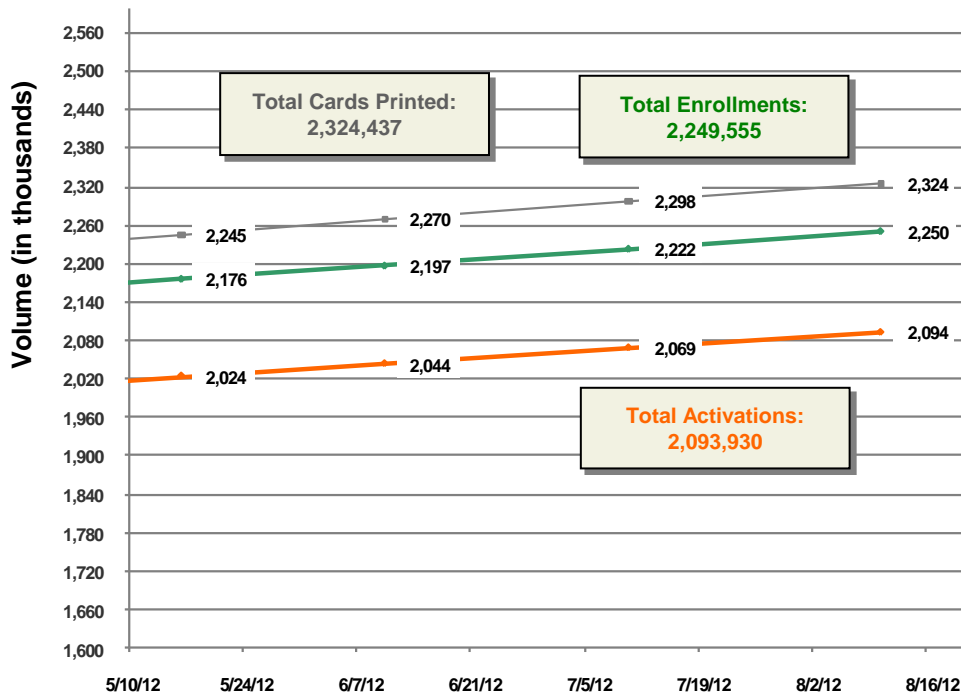
TWIC Information and Resources

Help Desk: 1-866-DHS-TWIC (1-866-347-8942)
Monday – Friday; 8:00 AM - 10:00 PM Eastern
twic.helpdesk@lmbps.com

Website: www.tsa.gov/twic

Total Enrollments (with occupation stats) and Activations by Location
Data as of 07/28/2012

Major Ports Online	Total Enrollmnts	Total Activations		Drayage Truckers	Facility Employee	Longshoremen	Merchant Mariners	Rail Crew	Truck Drivers	Vessel Crew	No Occupation	Other	Total
Albany, NY	8,678	7,789		55	564	50	959	64	3652	0	72	2866	8282
Alpena, MI	249	242		0	113	3	79	0	30	0	0	24	249
American Samoa	1,116	285		0	498	63	114	1	3	0	326	111	1116
Anacortes, WA	17,182	15,557		17	2691	19	2178	11	1013	0	2043	8384	16356
Anchorage, AK	13,165	11,578		63	699	352	2904	193	892	0	2905	4404	12412
Ashtabula, OH	2,983	2,754		10	326	40	439	61	1113	0	244	658	2891
Bangor, ME	4,597	4,282		160	156	59	2120	2	859	0	282	862	4500
Baton Rouge, LA	102,936	90,718		76	16633	92	3958	421	3744	0	32798	40186	97908
Bay City, MI	2,553	2,301		6	140	0	342	1	995	0	29	885	2398
Beaumont, TX	33,144	28,721		39	1901	73	2018	127	1958	1	6931	17717	30765
Benicia, CA	17,219	15,180		8	3660	44	740	76	369	0	239	11040	16176
Boston, MA	15,822	14,082		164	870	383	4523	3	3106	0	1505	4539	15093
Bourne, MA	9,874	8,962		33	844	46	5086	3	1085	1	193	2060	9351
Bridgeport, CT	1,446	1,398		9	118	6	300	1	544	0	12	457	1446
Brownsville, TX	24,052	20,175		78	769	130	1216	35	2714	0	1869	15211	22022
Brunswick, GA	9,288	7,890		27	612	461	828	50	2337	0	322	3929	8566
Buffalo, NY	5,291	4,353		44	110	13	783	11	2213	0	760	944	4878
Burlington, VT	1,362	1,171		145	61	4	504	3	392	0	21	140	1270
Calcite, MI	226	221		0	40	4	110	0	22	0	1	49	226
Camden, NJ	5,823	5,414		61	376	109	351	3	2165	0	290	2468	5823
Camp Hill, PA	687	470		5	5	0	34	2	216	0	35	172	469
Canton, OH	861	619		2	14	0	52	2	122	0	376	104	672
Carson, CA	10,904	8,205		38	287	340	539	91	3231	0	29	4371	8926
Cedar Rapids, IA	1,440	996		0	56	3	61	5	740	0	25	344	1234
Charleston, SC	27,744	24,361		475	1457	1328	5562	222	8371	0	1851	6729	25995
Chattanooga, TN	13,538	11,857		77	572	4	1308	53	4382	0	2007	3897	12300
Chester, PA	2,420	2,324		25	105	21	99	6	657	0	19	1488	2420
Chicago, IL	14,761	13,353		90	3918	36	1495	282	1824	0	2128	4472	14245
Cincinnati, OH	10,737	9,761		59	2252	17	850	82	3799	0	610	2592	10261
Cleveland, OH	9,077	8,394		45	327	23	996	33	1778	0	4086	1571	8833
Coos Bay, OR	1,744	1,608		3	33	70	649	2	262	0	217	456	1692
Coram, NY	4,497	3,958		13	144	4	1732	4	776	0	62	1538	4273
Corpus Christi, TX	49,712	43,140		52	6752	110	3144	108	3895	0	8947	23597	46605
Decatur, AL	12,128	9,874		258	422	1	625	13	5465	0	456	3999	11239
Detroit, MI	9,219	8,088		35	289	11	1257	49	1438	0	2403	3364	8846
Duluth-Superior, MN	6,776	6,257		26	756	77	1166	462	1590	0	879	1619	6575
Dundalk, MD	37,119	32,168		380	1816	1698	4173	305	11092	0	2092	13270	34826
Escanaba, MI	644	602		0	38	0	127	0	51	0	315	107	638
Eureka, CA	619	569		2	36	30	218	1	95	0	24	202	608
Evansville, IN	11,138	10,065		58	1469	1	613	8	1548	0	1396	5541	10634
Everett, WA	6,682	6,046		19	204	176	2027	138	759	0	414	2555	6292
Freeport, TX	23,720	21,464		26	2377	110	939	134	2291	0	2408	14294	22579
Galveston, TX	1,981	1,908		0	241	93	373	1	39	0	383	851	1981
Green Bay, WI	6,226	5,058		29	350	2	894	51	3502	0	218	750	5796
Greenville, MS	2,668	2,339		2	236	4	382	2	251	5	1171	489	2542
Guam	4,168	3,663		43	1100	34	1568	0	168	0	367	636	3916
Gulfport, MS	23,507	20,313		89	853	261	4405	50	2753	3	3537	9681	21632
Hilo, HI	5,081	4,445		28	210	98	828	0	745	0	228	2761	4898
Honolulu, HI	19,853	17,546		168	996	195	3905	4	1894	0	5325	6598	19085
Houma, LA	22,833	19,054		4	1160	93	5450	5	947	2	4723	8769	21153
Houston #2	31,738	31,651		489	11918	2073	4714	319	9966	0	4615	31455	65549
Houston #3	112,108	84,643		383	1660	309	1185	568	4283	0	8286	15064	31738
Houston, TX	58,917	50,090		148	4045	161	17639	327	7266	2	28452	36633	21904
Huntington, WV	18,336	16,845		38	2074	19	1915	236	2273	1	3831	7456	17843
Indiana Harbor, IN	13,912	12,193		73	975	71	602	134	2260	0	4640	4182	12937
International Falls, MN	2	2		0	0	0	0	0	0	0	2	0	2
Jacksonville, FL	37,738	32,976		412	2159	620	6531	114	4370	0	15704	5414	35324
Joliet, IL	15,861	14,403		81	1390	2	789	190	4624	0	369	7803	15248
Juneau, AK	3,807	3,439		2	506	34	2336	11	80	0	238	450	3657
Kahului, HI	5,121	4,745		60	914	83	1313	0	427	0	613	1591	5001
Kansas City, MO	8,122	6,847		60	89	0	464	19	2818	0	2247	1898	7595
Kauai, HI	2,872	2,597		6	140	20	586	1	168	0	185	1680	2786
Key West, FL	3,442	3,158		0	120	3	2779	0	27	1	32	337	3299
La Plata, MD	5,576	4,912		82	4656	58	1582	100	2593	0	7076	30187	46334
Lafayette, LA	41,917	34,422		28	6903	481	2567	25	2539	0	6053	19858	38454
Lake Charles, LA	49,951	44,262		40	3685	36	3933	71	707	0	31335	7890	47697
LaPorte, TX	50,542	43,574		23	299	9	1973	2	1007	0	313	1595	5221
Lindenhurst, NY	6,603	6,053		28	205	2	2557	6	1447	0	394	1637	6276
Linthicum, MD	3,313	3,333		10	62	8	722	25	466	0	543	1477	3313
Little Rock, AR	7,182	6,337		31	149	8	540	11	3118	0	809	2120	6786
Long Beach, CA	71,562	63,126		1452	3732	4943	5591	1251	15910	0	7032	28280	68191
Longview, WA	5,636	5,107		20	509	328	743	66	770	0	207	2769	5412
Lorain, OH	380	360		4	25	0	83	0	73	0	155	40	380
Los Angeles, CA	10,033	9,543		392	556	3350	994	36	2221	0	989	2241	10033
Louisville, KY	13,013	11,314		57	1851	5	980	194	4981	0	1720	2506	12334
Mandeville, LA-USCG REC	2,694	1,517		0	34	0	841	1	60	0	24	616	1576
Marcus Hook, PA	2,300	2,179		5	662	3	90	3	375	0	169	993	2300
Marine City, MI	1,890	1,734		3	138	0	483	2	580	0	96	543	1850
Marquette, MI	616	586		0	43	0	159	12	40	0	207	155	616
Memphis, TN	15,575	13,820		63	847	1	2917	156	4903	0	1148	4881	14916

Total Enrollments (with occupation stats) and Activations by Location (continued)

Data as of 07/28/2012

Major Ports Online	Total Enrollmnts	Total Activations		Drayage Truckers	Facility Employee	Longshore men	Merchant Mariners	Rail Crew	Truck Drivers	Vessel Crew	No Occupation	Other	Total
Memphis, TN	15,575	13,820		63	847	1	2917	156	4903	0	1148	4881	14916
Memphis, TN–USCG REC	600	324		2	12	1	108	2	47	0	5	222	399
Metairie, LA	4,888	5,556		7	158	9	525	8	73	0	2920	1188	4888
Miami, FL	28,980	25,499		569	1766	937	3822	25	6351	0	1040	12664	27174
Milwaukee, WI	5,990	5,365		179	219	43	1037	81	2598	0	39	1542	5738
Minneapolis, MN	10,694	9,118		20	501	1	911	60	2458	0	3596	2384	9931
Mobile, AL	59,481	53,093		192	3038	392	10307	253	4205	2	18014	20154	56557
Morehead City, NC	7,439	6,660		21	219	81	2949	45	1732	0	72	1919	7038
Morgan City, LA	14,117	12,295		2	2636	21	3509	3	736	0	1116	5658	13681
Muskegon, MI	3,347	3,035		6	131	1	1787	3	834	0	10	414	3186
Nashville, TN	13,636	10,556		79	1108	5	1286	20	4098	0	4426	1657	12679
New Castle, DE	2,430	2,273		8	447	5	163	2	399	0	153	1253	2430
New Haven, CT	5,475	5,073		28	489	50	1072	5	2328	0	225	1037	5234
New London, CT	4,932	4,351		14	434	39	1926	23	944	0	166	1134	4680
New Orleans, LA	81,517	69,749		128	6788	441	11023	135	1548	1	37045	19879	76988
New York/New Jersey #1	51,452	45,796		1199	2612	1697	3622	207	16041	0	2132	20542	48052
New York/New Jersey #2	22,378	19,746		37	1610	301	9186	8	1061	0	2294	6614	21111
New York/New Jersey #3	17,359	16,698		311	2681	1349	1686	30	2675	0	4282	4255	17269
Newport News, VA	12,295	10,943		141	654	243	2623	125	2717	0	766	4237	11504
Nikiski, AK	4,772	4,452		1	902	22	961	0	182	0	1039	1470	4577
Norfolk, VA	34,917	31,433		739	1574	1255	10255	559	2767	1	9069	6835	33054
Oakland, CA	32,457	28,924		1439	4119	1052	4437	124	5921	0	4074	9926	31092
Oklahoma City, OK	5,287	3,961		14	78	0	300	4	1378	0	2093	663	4530
Ontonagon, MI	36	29		0	2	0	20	0	8	0	0	6	36
Oswego, NY	2,461	2,179		17	82	33	747	0	601	0	6	809	2295
Paducah, KY	9,729	7,732		15	773	11	3163	25	1002	5	1840	2150	8984
Palm Beach, FL	10,881	9,718		360	972	72	4032	9	1316	1	102	3472	10336
Panama City, FL	12,428	9,670		17	388	68	4375	30	1942	0	499	4249	11568
Pasco, WA	6,643	5,849		61	126	2	689	260	2313	0	1040	1779	6270
Paulsboro, NJ	16,434	14,558		74	1371	27	1215	71	2852	0	1192	8829	15631
Pennsburg Manor, PA	2,584	2,480		15	117	56	225	4	716	0	104	1347	2584
Peoria, IL	6,163	5,611		40	862	4	779	18	3114	0	38	1090	5945
Perth Amboy, NJ	5,638	5,410		61	173	12	815	40	1343	0	149	3045	5638
Philadelphia, PA	31,999	28,465		224	4455	692	2217	110	4227	0	5108	13046	30079
Pittsburgh, PA	14,834	12,989		39	1346	13	1404	17	3296	1	3306	4672	14094
Point Comfort, TX	5,239	4,700		5	894	1	367	26	281	0	50	3397	5021
Ponce, PR	7,142	6,694		1071	1904	338	678	7	412	0	447	2061	6918
Port Arthur, TX	34,686	30,940		24	4590	37	1472	100	807	1	3337	22546	32310
Port Canaveral, FL	15,206	13,662		26	916	176	5123	3	1459	0	3239	3484	14426
Port Everglades, FL	24,000	22,020		359	1262	871	6010	7	2211	0	5549	6802	23071
Port Fourchon, LA	17,004	15,483		6	3039	607	7315	1	795	9	214	4852	16838
Port Hueneme, CA	8,148	7,153		49	458	245	1205	15	1967	0	1690	2232	7861
Port Manatee, FL	10,623	9,470		21	492	80	3639	14	2752	0	849	2145	9992
Portland, ME	5,911	5,455		17	325	45	2627	1	822	0	825	1043	5705
Portland, OR	22,361	19,929		357	1529	994	3490	784	5241	0	1457	7294	21146
Portsmouth, NH	5,066	4,634		17	602	14	1547	1	1377	0	154	1113	4825
Providence, RI	9,340	8,578		29	430	142	2738	41	2494	0	433	2735	9042
Richmond, CA	7,385	6,946		16	1046	73	758	74	381	1	880	4156	7385
Riverhead, NY	905	857		2	38	0	574	0	109	0	6	176	905
Rochester, NY	1,774	1,555		29	22	1	496	2	439	0	298	395	1682
Sacramento, CA	10,321	9,250		71	159	69	979	238	2687	0	2034	3534	9771
Saipan	635	531		1	196	2	339	1	3	0	6	54	601
Salisbury, MD	3,726	3,347		9	124	5	2037	11	517	0	435	468	3606
San Diego, CA	19,862	17,336		124	2433	291	8062	45	2592	1	825	4285	18658
San Francisco, CA	4,297	3,760		24	259	251	1308	17	145	1	316	1678	3999
San Juan, PR	17,952	16,444		445	2767	579	1346	2	2727	0	3230	6111	17207
Sandusky, OH	2,398	2,222		6	37	42	811	244	726	0	94	363	2323
Sault Ste. Marie, MI	400	377		0	28	0	282	0	33	0	11	46	400
Savannah, GA	34,611	30,905		631	1100	3085	1949	285	10964	0	1613	13333	32960
Seattle, WA	25,128	22,275		198	1693	1429	6959	720	3835	0	739	8266	23839
South Louisiana, LA	26,778	23,896		31	4893	56	2404	123	1525	1	7602	8705	25789
St. Croix, VI	8,168	7,766		10	4398	14	287	14	109	0	1367	1929	8038
St. Ignace, MI	1,200	1,021		0	126	6	589	2	54	0	21	270	1068
St. Louis, MO	30,989	25,751		102	1323	9	2429	23	13715	2	1130	4745	22449
St. Paul, MN	1,385	1,324		17	56	2	172	9	252	0	680	197	1385
St. Thomas, VI	3,638	3,344		1	433	40	1483	2	180	0	133	1263	3535
Stockton, CA	13,261	11,690		579	513	204	379	593	5794	0	81	4436	12579
Tacoma, WA	22,997	20,879		423	1714	1729	3961	270	5734	0	467	7474	21792
Tampa, FL	32,063	28,640		58	2212	201	6083	212	4492	0	9951	7381	30590
Terminal Island, CA	24,488	23,063		1605	736	5192	692	127	9062	0	482	6592	24488
Texas City, TX	36,663	31,995		17	4086	182	3614	93	1283	8	7916	17194	34393
Toledo, OH	8,533	7,603		17	626	127	912	74	2861	0	373	3033	8023
Traverse City, MI	1,542	1,362		17	87	3	861	0	265	0	0	223	1445
Tulsa, OK	14,854	13,285		53	555	2	529	16	6796	0	62	6280	14292
Unalaska, AK	383	252		2	90	63	53	0	8	0	1	86	303
Valdez, AK	1,977	1,915		0	360	10	202	0	98	0	83	1178	1931
Vancouver, WA	3,298	3,191		39	122	259	227	492	905	0	10	1244	3298
Vicksburg, MS	21,389	18,249		37	811	61	3349	75	2607	1	4459	8338	19738
Victoria, TX	8,266	7,361		21	900	1	572	56	935	0	394	4785	7670
Wilmington, DE	22,102	19,701		171	1899	324	1566	91	4492	0	1612	10711	20866
Wilmington, NC	17,136	14,078		94	791	245	2423	85	4675	0	1770	4834	14917
Total	2,359,746	2,076,625		19949	208456	46507	332561	14430	376104	52	398691	841701	2238451