



**Department of Veterans Affairs
FREEDOM OF INFORMATION ACT (FOIA)
REPORT FOR FISCAL YEAR 2011**

I. BASIC INFORMATION REGARDING THE REPORT

1. Point of Contact for questions regarding the report:

James P. Horan, Director
FOIA Service (005R1C)
Department of Veterans Affairs
810 Vermont Avenue, NW
Washington, DC 20420
(202) 461-7459

2. The electronic address for this report on VA's World Wide Web site is:

http://www.foia.va.gov/FOIA_Reports.asp

3. A copy of the report in paper form may be obtained by contacting the Department FOIA Officer (see I.1, above).

II. MAKING A FOIA REQUEST

1. Names, addresses, and telephone numbers of all individual agency components that are designated to receive FOIA requests can be found at the below links:

- ▶ [Veterans Affairs Central Office \(VACO\)](#)
- ▶ [Veterans Benefit Administration \(VBA\)](#)
- ▶ [Veterans Health Administration \(VHA\)](#)
- ▶ [National Cemetery Administration \(NCA\)](#)
- ▶ [Board of Veterans Appeals \(BVA\)](#)

2. Some requests are not granted in cases where the document requested either does not exist or cannot be found after a reasonable search or where the FOIA would prevent granting the request based on an applicable FOIA exemption. A description of each FOIA exemption category is provided in Section III.3, below.

III. ACRONYMS, DEFINITIONS, AND EXEMPTIONS

1. Below is a list of acronyms used in this Report:

- a. **Admin** – Office of the Deputy Assistant Secretary for Administration
- b. **BVA** – Board of Veterans Appeals

- c. **C&LA** – Congressional and Legislative Affairs
- d. **CFM** – Construction and Facilities Management
- e. **GC** - General Counsel
- f. **HRM** – Human Resources Management
- g. **IG** - Inspector General
- h. **Mgmt** – Office of the Assistant Secretary for Management
- i. **NCA** – National Cemetery Administration
- j. **OAL** – Office of Acquisition and Logistics
- k. **OASHRA** – Office of the Assistant Secretary for Human Resources & Administration
- l. **OASP&IA** – Office of the Assistant Secretary for Public & Intergovernmental Affairs
- m. **ODASB** – Office of the Deputy Assistant Secretary for Budget
- n. **ODASISA** – Office of the Deputy Assistant Secretary for Intergovernmental Affairs
- o. **ODI** – Office of Diversity and Inclusion
- p. **OF** – Office of Finance
- q. **OIT** – Office of Information Technology
- r. **ORM** – Office of Resolution Management
- s. **OSDBU** – Office of Small and Disadvantaged Business Utilization
- t. **OSP** – Operations, Security, and Preparedness
- u. **P&P** – Policy and Planning
- v. **PA** – Public Affairs
- w. **SEC** – Office of the Secretary
- x. **VBA** – Veterans Benefits Administration
- y. **VHA** – Veterans Health Administration

2. The following definitions of terms used in this Report:

- a. **Administrative Appeal** – a request to a federal agency asking that it review at a higher administrative level a FOIA determination made by the agency at the initial request level.
- b. **Average Number** – the number obtained by dividing the sum of a group of numbers by the quantity of numbers in the group. For example, of 3, 7, and 14, the average number is 8.
- c. **Backlog** – the number of requests or administrative appeals that are pending at an agency at the end of the fiscal year that are beyond the statutory time period for a response.
- d. **Component** – for agencies that process requests on a decentralized basis, a “component” is an entity, also sometimes referred to as an Office, Division, Bureau, Center, or Directorate, within the agency that processes FOIA requests. The FOIA now requires that agencies include in their Annual FOIA Report data for both the agency overall and for each principal component of the agency.

- e. **Consultation** – the procedure whereby the agency responding to a FOIA request first forwards a record to another agency for its review because that other agency has an interest in the document. Once the agency in receipt of the consultation finishes its review of the record, it responds back to the agency that forwarded it. That agency, in turn, will then respond to the FOIA requester.
- f. **Exemption 3 Statute** – a federal statute that exempts information from disclosure and which the agency relies on to withhold information under subsection (b)(3) of the FOIA.
- g. **FOIA Request** – a FOIA request is generally a request to a federal agency for access to records concerning another person (i.e., a “third-party” request), or concerning an organization, or a particular topic of interest. FOIA requests also include requests made by requesters seeking records concerning themselves (i.e., “first-party” requests) when those requesters are not subject to the Privacy Act, such as non-U.S. citizens. Moreover, because all first-party requesters should be afforded the benefit of both the access provisions of the FOIA as well as those of the Privacy Act, FOIA requests also include any first-party requests where an agency determines that it must search beyond its Privacy Act “systems of records” or where a Privacy Act exemption applies, and the agency looks to FOIA to afford the greatest possible access. All requests which require the agency to utilize the FOIA in responding to the requester are included in this Report.

Additionally, a FOIA request includes records referred to the agency for processing and direct response to the requester. It does not, however, include records for which the agency has received a consultation from another agency. (Consultations are reported separately in Section XII of this Report.)

- h. **Full Grant** – an agency decision to disclose all records in full in response to a FOIA request
- i. **Full Denial** – an agency decision not to release any records in response to a FOIA request because the records are exempt in their entirety under one or more of the FOIA exemptions, or because of a procedural reason, such as when no records could be located.
- j. **Median Number** – the middle, not average, number. For example, of 3, 7, and 14, the median number is 7.
- k. **Multi-Track Processing** – a system in which simple requests requiring relatively minimal review are placed in one processing track and more voluminous and complex requests are placed in one or more other tracks. Requests granted expedited processing are placed in yet another track. Requests in each track are processed on a first in/first out basis.
 - i. **Expedited Processing** – an agency will process a FOIA request on an expedited basis when a requester satisfies the requirements for expedited processing as set forth in the statute and in agency regulations.

- ii. **Simple Request** – a FOIA request that an agency using multi-track processing places in its fastest (non-expedited) track based on the low volume and/or simplicity of the records requested.
 - iii. **Complex Request** – a FOIA request that an agency using multi-track processing places in a slower track based on the high volume and/or complexity of the records requested.
- l. **Partial Grant/Partial Denial** – in response to a FOIA request, an agency decision to disclose portions of the records and to withhold other portions that are exempt under the FOIA, or to otherwise deny a portion of the request for a procedural reason.
 - m. **Pending Request or Pending Administrative Appeal** – a request or administrative appeal for which an agency has not taken final action in all respects.
 - n. **Perfected Request** – a request for records which reasonably describes such records and is made in accordance with published rules stating the time, place, fees (if any) and procedures to be followed.
 - o. **Processed Request or Processed Administrative Appeal** – a request or administrative appeal for which an agency has taken final action in all respects.
 - p. **Range in Number of Days** – the lowest and highest number of days to process requests or administrative appeals.
 - q. **Time Limits** – the time period in the statute for an agency to respond to a FOIA request (ordinarily twenty working days from receipt of a perfected FOIA request).

3. *FOIA Exemptions.* The VA does not provide information under the FOIA if the information requested meets one of FOIA's explicit exemptions. These exemptions apply if the requested information falls within one of the following categories:

- a. **Exemption 1:** classified national defense and foreign relations information
- b. **Exemption 2:** internal agency rules and practices
- c. **Exemption 3:** information that is prohibited from disclosure by another federal law
- d. **Exemption 4:** trade secrets and other confidential business information
- e. **Exemption 5:** inter-agency or intra-agency communications that are protected by legal privileges
- f. **Exemption 6:** information involving matters of personal privacy
- g. **Exemption 7:** records or information compiled for law enforcement purposes, to the extent that the production of those records (A) could reasonably be expected to interfere with enforcement proceedings, (B) would deprive a person of a right to a fair trial or an impartial adjudication, (C) could

reasonably be expected to constitute an unwarranted invasion of personal privacy, (D) could reasonably be expected to disclose the identity of a confidential source, (E) would disclose techniques and procedures for law enforcement investigations or prosecutions, or would disclose guidelines for law enforcement investigations or prosecutions, or (F) could reasonably be expected to endanger the life or physical safety of any individual

- h. **Exemption 8:** information relating to the supervision of financial institutions
- i. **Exemption 9:** geological information on wells

IV. EXEMPTION 3 STATUTES

A. For Initial Requests

Statute	Type of Information Withheld	Case Citation	Number of Times Relied Upon per Component		Total Number of Times Relied Upon
5 U.S.C. app 3 (IG Act)	Names or employees who provide information or complaints to the Inspector General.		IG	1	4
			VBA	1	
			VHA	2	
41 U.S.C. 253b(m)(1)	Contractor proposals that are in the possession or control of an executive agency and that have not been set forth or incorporated by reference into contracts	<u>Margolin v. NASA</u> , No. 09CV-00421-LRH-VPC, 2011 WL 1303221, at *6 (D. Nev. Mar. 31, 2011); <u>Hornbostel v. U.S. Dep't of the Interior</u> , 305 F. Supp. 2d 21, 30 (D.D.C. 2003), <u>summary affirmance granted</u> , No. 03-5257, 2004 WL 1900562 (D.C. Cir. Aug. 25, 2004).	CFM	6	54
			MGMT	1	
			OAL	14	
			VHA	33	
38 U.S.C. 5701	Records pertaining to any claim filed with the Department for names and addresses of present and former members of the Armed Forces and their dependents	<u>Ashton v. VA</u> , No. 99-6018, 1999 WL 753331, at *1 (2d Cir. Sept. 3, 1999) (unpublished disposition).	IG	22	1,417
			OIT	4	
			VBA	1,265	
			VHA	126	
38 U.S.C. 5705	Records created by VA as part of its medical quality-assurance program; certain other information pertaining to VA's medical quality-assurance program	<u>Schulte & Sun-Sentinel Co. v. VA</u> , No. 86-6251, slip op. at 3-4, 12 (S.D. Fla. Feb. 2, 1996).	IG	4	58
			VBA	5	
			VHA	49	
38 U.S.C. 7332	Records of the identity, diagnosis, prognosis, or treatment of any patient or subject which are maintained in connection with the performance of any program or activity relating to drug abuse, alcoholism, or alcohol abuse, infection with the human immunodeficiency virus (HIV) or sickle cell anemia	<u>Palmer v. Derwinski</u> , No. 91-197, slip op. at 3-4 (E.D. Ky. June 10, 1992).	Admin	1	1,921
			IG	4	
			VBA	8	
			VHA	1,908	

Statute	Type of Information Withheld	Case Citation	Number of Times Relied Upon per Component		Total Number of Times Relied Upon
35 U.S.C. 205	Information pertaining to invention in which the Federal Government owns or may own a right, title, or interest (including a nonexclusive license) for a reasonable time in order for a patent application to be filed.		VBA	2	3
			VHA	1	
38 U.S.C. 7451	Information collected in VA nurse and other health-care personnel wage surveys.		VHA	1	1
26 U.S.C. 6103	Certain tax return information and certain tax convention information.	<u>Church of Scientology v. IRS</u> , 484 U.S. 9, 15 (1987) (26 U.S.C. § 6103)	VHA	4	4

B. For Appeals

Statute	Type of Information Withheld	Case Citation	Number of Times Relied Upon per Component		Total Number of Times Relied Upon
41 U.S.C. 253b(m)(1)	Contractor proposals that are in the possession or control of an executive agency and that have not been set forth or incorporated by reference into contracts	<u>Margolin v. NASA</u> , No. 09CV-00421-LRH-VPC, 2011 WL 1303221, at *6 (D. Nev. Mar. 31, 2011); <u>Hornbostel v. U.S. Dep't of the Interior</u> , 305 F. Supp. 2d 21, 30 (D.D.C. 2003), <u>summary affirmance granted</u> , No. 03-5257, 2004 WL 1900562 (D.C. Cir. Aug. 25, 2004).	GC	3	3
38 U.S.C. 5701	"All files, records, reports, and other papers and documents pertaining to any claim under any of the laws administered by the Secretary and the names and addresses of present or former members of the Armed Forces, and their dependents, in the possession of [VA]"	<u>Ashton v. VA</u> , No. 99-6018, 1999 WL 753331, at *1 (2d Cir. Sept. 3, 1999) (unpublished disposition).	GC	16	16
38 U.S.C. 5705	Records created by VA as part of its medical quality-assurance program; certain other information pertaining to VA's medical quality-assurance program	<u>Schulte & Sun-Sentinel Co. v. VA</u> , No. 86-6251, slip op. at 3-4, 12 (S.D. Fla. Feb. 2, 1996).	GC	3	3

V. FOIA REQUESTS

A. Received, Processed and Pending FOIA Requests

Component	Number of Requests Pending as of Start of Fiscal Year*	Number of Requests Received in Fiscal Year	Number of Requests Processed in Fiscal Year	Number of Requests Pending as of End of Fiscal Year
Admin	0	9	6	3
BVA	1	12	12	1
C&LA	0	17	15	2
CFM	23	98	95	26
GC	9	42	44	7
HRM	11	15	15	11
IG	1	220	211	10
MGMT	0	6	4	2
NCA	24	277	285	16
OAL	38	223	252	9
OASHRA	0	10	7	3
OASP&IA	0	4	1	3
ODASB	0	0	0	0
ODASIA	0	2	2	0
ODI	0	1	1	0
OF	2	25	25	2
OIT	15	161	153	23
ORM	0	16	15	1
OSDBU	3	17	13	7
OSP	0	9	8	1
P&P	0	3	1	2
PA	0	2	0	2
SEC	7	25	16	16
VBA	775	7,127	7,325	577
VHA	864	19,334	19,385	813
AGENCY OVERALL	1,773	27,655	27,891	1,537

Although VA indicated in its FY 2010 Annual Report that there were 1,385 requests pending at the end of the fiscal year, the figure denoted in this chart is correct. The difference is attributed to the following: 1) in some instances the office did not show requests that were in fact completed in FY 2010 as completed in VA's FOIA tracking system until after the FY 2010 report was finalized, and 2) there were some discrepancies in accounting.

V.B. (1) Disposition of FOIA Requests - All Processed Requests

Component	Number of Full Grants	Number of Partial Grants/ Partial Denials	Number of Full Denials Based on Exemptions	Number of Full Denials Based on Reasons Other than Exemptions									TOTAL
				No Records	All Records Referred to Another Component or Agency	Request Withdrawn	Fee-Related Reason	Records not Reasonably Described	Improper FOIA Request for Other Reason	Not Agency Record	Duplicate Request	Other *Explain in chart below B.(2)	
Admin	3	1	0	1	0	0	1	0	0	0	0	0	6
BVA	6	5	0	0	0	0	1	0	0	0	0	0	12
C&LA	0	0	0	12	0	0	0	0	0	0	3	0	15
CFM	16	46	2	12	1	0	8	3	0	0	7	0	95
GC	12	16	1	5	0	3	1	3	1	0	1	1	44
HRM	8	1	1	5	0	0	0	0	0	0	0	0	15
IG	49	103	18	19	10	0	0	3	2	7	0	0	211
MGMT	1	0	1	2	0	0	0	0	0	0	0	0	4
NCA	77	66	4	127	3	2	0	0	5	0	1	0	285
OAL	105	83	7	24	1	20	1	5	0	1	5	0	252
OASHRA	5	1	0	1	0	0	0	0	0	0	0	0	7
OASP&IA	0	0	0	1	0	0	0	0	0	0	0	0	1
ODASB	0	0	0	0	0	0	0	0	0	0	0	0	0
ODASIA	0	0	0	2	0	0	0	0	0	0	0	0	2
ODI	0	1	0	0	0	0	0	0	0	0	0	0	1
OF	10	9	0	3	0	1	1	1	0	0	0	0	25
OIT	21	15	7	32	3	15	2	8	27	6	17	0	153
ORM	6	4	4	0	0	0	1	0	0	0	0	0	15
OSDBU	0	3	0	3	0	5	2	0	0	0	0	0	13
OSP	3	2	1	2	0	0	0	0	0	0	0	0	8
P&P	0	0	0	1	0	0	0	0	0	0	0	0	1
PA	0	0	0	0	0	0	0	0	0	0	0	0	0
SEC	8	2	0	6	0	0	0	0	0	0	0	0	16
VBA	2,259	4,524	89	206	35	10	31	72	81	4	13	1	7,325
VHA	8,232	3,969	4,555	813	37	130	181	79	1,265	20	88	16	19,385
AGENCY OVERALL	10,821	8,851	4,690	1,277	90	186	230	174	1,381	38	135	18	27,891

V.B.(2) Disposition of FOIA Requests – "Other Reasons" from Section V.B(1)

Component	Description	Number of Times Used	Total
GC	Requestor died before request was completed	1	1
VBA	Glomar Response	1	1
VHA	Requestor died before request was completed	10	16
	Glomar Response	4	
	Subsumed by Litigation	2	
VA TOTAL			18

V.B. (3) Disposition of FOIA Requests – Number of Times Exemptions Applied

Component	Ex. 1	Ex. 2	Ex. 3	Ex. 4	Ex. 5	Ex. 6	Ex. 7(A)	Ex. 7(B)	Ex. 7(C)	Ex. 7(D)	Ex. 7(E)	Ex. 7(F)	Ex. 8	Ex. 9
Admin	0	0	1	0	0	0	0	0	0	0	0	0	0	0
BVA	0	0	0	0	1	3	0	0	0	0	0	0	0	0
C&LA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
CFM	0	0	6	18	5	27	0	0	0	0	0	0	0	0
GC	0	6	0	0	8	11	1	0	0	0	0	0	0	0
HRM	0	1	0	0	0	0	0	0	1	0	0	0	0	0
IG	0	7	26	1	18	86	12	0	18	0	4	1	0	0
MGMT	0	0	1	0	0	0	0	0	0	0	0	0	0	0
NCA	0	0	0	1	2	63	0	0	0	0	0	1	0	0
OAL	0	0	14	74	13	30	0	0	0	0	0	0	0	0
OASHRA	0	0	0	0	0	1	0	0	0	0	0	0	0	0
OASP&IA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ODASB	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ODASIA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ODI	0	0	0	0	0	1	0	0	0	0	0	0	0	0
OF	0	0	0	1	0	8	0	0	0	0	0	0	0	0
OIT	0	4	4	1	1	14	0	0	0	0	0	0	0	0
ORM	0	0	0	0	0	6	0	0	5	0	0	0	0	0
OSDBU	0	0	0	0	0	3	0	0	0	0	0	0	0	0
OSP	0	0	0	0	0	2	0	0	3	1	1	1	0	0
P&P	0	0	0	0	0	0	0	0	0	0	0	0	0	0
PA	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Component	Ex. 1	Ex. 2	Ex. 3	Ex. 4	Ex. 5	Ex. 6	Ex. 7(A)	Ex. 7(B)	Ex. 7(C)	Ex. 7(D)	Ex. 7(E)	Ex. 7(F)	Ex. 8	Ex. 9
SEC	0	0	0	0	0	2	0	0	0	0	0	0	0	0
VBA	0	5	1,280	1	6	3,262	3	1	20	0	0	0	0	0
VHA	0	30	2,115	182	116	5,977	85	27	1,454	20	14	12	0	0
AGENCY OVERALL	0	53	3,447	279	170	9,496	101	28	1,501	21	19	15	0	0

**VI. ADMINISTRATIVE APPEALS OF INITIAL DETERMINATIONS OF FOIA
REQUESTS
(Processed only by the General Counsel)**

A. Number of administrative appeals received, processed, and pending

Number of Appeals Pending as of Start of Fiscal Year	Number of Appeals Received in Fiscal Year	Number of Appeals Processed in Fiscal Year	Number of Appeals Pending as of End of Fiscal Year
202	345	229	318

B. Disposition of Administrative Appeals (All Processed Appeals)

Number Affirmed on Appeal	Number Partially Affirmed & Partially Reversed/Remanded on Appeal	Number Completely Reversed/Remanded on Appeal	Number of Appeals Closed for Other Reasons	TOTAL
36	39	22	132	229

C. (1) Reasons for Denial on Appeal (Number of Times Exemptions Applied)

Ex. 1	Ex. 2	Ex. 3	Ex. 4	Ex. 5	Ex. 6	Ex. 7(A)	Ex. 7(B)	Ex. 7(C)	Ex. 7(D)	Ex. 7(E)	Ex. 7(F)	Ex. 8	Ex. 9
0	3	22	3	22	54	1	0	10	1	3	0	0	0

C. (2) Reasons for Denial on Appeal (Reasons Other than Exemptions)

No Records	Records Referred at Initial Request Level	Request Withdrawn	Fee-Related Reason	Records not Reasonably Described	Improper Request for Other Reasons	Not Agency Record	Duplicate Request or Appeal	Request in Litigation	Appeal Based Solely on Denial of Request for Expedited Processing	Other *Explain in chart below
43	3	9	7	0	3	0	0	1	0	66

C. (3) Reasons for Denial on Appeal "Other"

Description of "Other" Reasons for Denial on Appeal	Number of Times Relied upon	TOTAL
Initial Response After Appeal	44	66
Remand	22	

C. (4) Response Time for Administrative Appeals

Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days
131	165.57	4	849

C. (5) Ten Oldest Pending Administrative Appeals

	10th Oldest Appeal	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Appeal
Date Received	05/27/09	05/18/09	05/05/09	05/04/09	04/20/09	04/17/09	03/26/09	02/11/09	02/02/09	08/18/08
# of Days Pending	590	596	605	606	616	617	633	663	670	783

VII. FOIA REQUESTS: RESPONSE TIME FOR PROCESSED AND PENDING REQUESTS

A. Processed Requests (Response Time for All Processed Perfected Requests)

Component	SIMPLE				COMPLEX				EXPEDITED PROCESSING			
	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days
Admin	N/A	N/A	N/A	N/A	47.5	47.67	1	98	N/A	N/A	N/A	N/A
BVA	N/A	N/A	N/A	N/A	11.5	20.08	1	108	N/A	N/A	N/A	N/A
C&LA	N/A	N/A	N/A	N/A	24	23.47	5	56	N/A	N/A	N/A	N/A
CFM	N/A	N/A	N/A	N/A	66	62.72	<1	218	N/A	N/A	N/A	N/A
GC	N/A	N/A	N/A	N/A	51	50.16	1	146	7	7	7	7
HRM	N/A	N/A	N/A	N/A	218	230.53	15	442	N/A	N/A	N/A	N/A
IG	N/A	N/A	N/A	N/A	15	15.23	<1	168	N/A	N/A	N/A	N/A
MGMT	N/A	N/A	N/A	N/A	11	16.5	4	40	N/A	N/A	N/A	N/A
NCA	N/A	N/A	N/A	N/A	26	30.57	1	193	N/A	N/A	N/A	N/A
OAL	N/A	N/A	N/A	N/A	11	32.38	<1	321	N/A	N/A	N/A	N/A
OASHRA	N/A	N/A	N/A	N/A	10	11.29	4	19	N/A	N/A	N/A	N/A
OASP&IA	N/A	N/A	N/A	N/A	56	56	56	56	N/A	N/A	N/A	N/A
ODASB	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
ODASIA	N/A	N/A	N/A	N/A	21.5	21.5	8	35	N/A	N/A	N/A	N/A
ODI	N/A	N/A	N/A	N/A	7	7	7	7	N/A	N/A	N/A	N/A
OF	N/A	N/A	N/A	N/A	15	27.08	1	273	N/A	N/A	N/A	N/A
OIT	N/A	N/A	N/A	N/A	5	20.66	<1	328	N/A	N/A	N/A	N/A
ORM	N/A	N/A	N/A	N/A	13	13.53	<1	38	N/A	N/A	N/A	N/A
OSDBU	N/A	N/A	N/A	N/A	49	86.54	3	299	N/A	N/A	N/A	N/A
OSP	N/A	N/A	N/A	N/A	16	21.62	10	46	N/A	N/A	N/A	N/A
P&P	N/A	N/A	N/A	N/A	8	8	8	8	N/A	N/A	N/A	N/A
PA	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
SEC	N/A	N/A	N/A	N/A	22	62.19	<1	300	N/A	N/A	N/A	N/A
VBA	<1	<1	<1	<1	7	25.86	<1	1,748	<1	<1	<1	<1
VHA	0.5	1.49	<1	8	4	11.6	<1	682	1	4.11	<1	53
AGENCY OVERALL	<1	1.48	<1	8	5	16.29	<1	1,748	1	4.07	<1	53

**VII.B. Processed Requests
(Response Time for Perfected Requests In Which Information Was Granted)**

Component	SIMPLE				COMPLEX				EXPEDITED PROCESSING			
	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days
Admin	N/A	N/A	N/A	N/A	57.5	58	19	98	N/A	N/A	N/A	N/A
BVA	N/A	N/A	N/A	N/A	12	21.09	1	108	N/A	N/A	N/A	N/A
C&LA	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
CFM	N/A	N/A	N/A	N/A	78	81.68	2	218	N/A	N/A	N/A	N/A
GC	N/A	N/A	N/A	N/A	56	58.07	5	125	7	7	7	7
HRM	N/A	N/A	N/A	N/A	202	212.56	48	384	N/A	N/A	N/A	N/A
IG	N/A	N/A	N/A	N/A	15	15.47	<1	66	N/A	N/A	N/A	N/A
MGMT	N/A	N/A	N/A	N/A	40	40	40	40	N/A	N/A	N/A	N/A
NCA	N/A	N/A	N/A	N/A	25	27.74	1	191	N/A	N/A	N/A	N/A
OAL	N/A	N/A	N/A	N/A	11	33.31	<1	321	N/A	N/A	N/A	N/A
OASHRA	N/A	N/A	N/A	N/A	10	12.5	9	19	N/A	N/A	N/A	N/A
OASP&IA	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
ODASB	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
ODASIA	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
ODI	N/A	N/A	N/A	N/A	7	7	7	7	N/A	N/A	N/A	N/A
OF	N/A	N/A	N/A	N/A	13	15.37	1	45	N/A	N/A	N/A	N/A
OIT	N/A	N/A	N/A	N/A	16	37.33	<1	328	N/A	N/A	N/A	N/A
ORM	N/A	N/A	N/A	N/A	16.5	17.1	3	38	N/A	N/A	N/A	N/A
OSDBU	N/A	N/A	N/A	N/A	87	138	28	299	N/A	N/A	N/A	N/A
OSP	N/A	N/A	N/A	N/A	16	17.6	10	30	N/A	N/A	N/A	N/A
P&P	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
PA	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
SEC	N/A	N/A	N/A	N/A	12.5	43.7	<1	300	N/A	N/A	N/A	N/A
VBA	N/A	N/A	N/A	N/A	7	24.65	<1	1,748	<1	<1	<1	<1
VHA	<1	1.36	<1	8	3	11.22	<1	439	1	1.32	<1	6
AGENCY OVERALL	<1	1.36	<1	8	4	16.74	<1	1,748	1	1.5	<1	7

**VII.C. Processed Requests (Response Time in Day Increments)
Simple Requests**

Component	1-20 Days	21-40 Days	41-60 Days	61-80 Days	81-100 Days	101-120 Days	121-140 Days	141-160 Days	161-180 Days	181-200 Days	201-300 Days	301-400 Days	401+ Days	TOTAL
Admin	0	0	0	0	0	0	0	0	0	0	0	0	0	0
BVA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
C&LA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
CFM	0	0	0	0	0	0	0	0	0	0	0	0	0	0
GC	0	0	0	0	0	0	0	0	0	0	0	0	0	0
HRM	0	0	0	0	0	0	0	0	0	0	0	0	0	0
IG	0	0	0	0	0	0	0	0	0	0	0	0	0	0
MGMT	0	0	0	0	0	0	0	0	0	0	0	0	0	0
NCA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OAL	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OASHRA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OASP&IA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ODASB	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ODASIA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ODI	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OF	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OIT	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ORM	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OSDBU	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OSP	0	0	0	0	0	0	0	0	0	0	0	0	0	0
P&P	0	0	0	0	0	0	0	0	0	0	0	0	0	0
PA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SEC	0	0	0	0	0	0	0	0	0	0	0	0	0	0
VBA	1	0	0	0	0	0	0	0	0	0	0	0	0	1
VHA	170	0	0	0	0	0	0	0	0	0	0	0	0	170
AGENCY OVERALL	171	0	0	0	0	0	0	0	0	0	0	0	0	171

**VII.C. Processed Requests (Response Time in Day Increments)
Complex Requests**

	1-20 Days	21-40 Days	41-60 Days	61-80 Days	81-100 Days	101-120 Days	121-140 Days	141-160 Days	161-180 Days	181-200 Days	201-300 Days	301-400 Days	401+ Days	TOTAL
Admin	2	0	2	1	1	0	0	0	0	0	0	0	0	6
BVA	8	3	0	0	0	1	0	0	0	0	0	0	0	12
C&LA	7	7	1	0	0	0	0	0	0	0	0	0	0	15
CFM	26	1	10	29	18	4	2	2	1	1	1	0	0	95
GC	8	9	11	8	4	1	1	1	0	0	0	0	0	43
HRM	1	0	1	0	0	1	3	0	0	0	4	3	2	15
IG	192	11	5	2	0	0	0	0	1	0	0	0	0	211
MGMT	3	1	0	0	0	0	0	0	0	0	0	0	0	4
NCA	81	138	58	3	0	0	1	0	0	4	0	0	0	285
OAL	157	47	14	7	4	4	3	2	5	0	8	1	0	252
OASHRA	7	0	0	0	0	0	0	0	0	0	0	0	0	7
OASP&IA	0	0	1	0	0	0	0	0	0	0	0	0	0	1
ODASB	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ODASIA	1	1	0	0	0	0	0	0	0	0	0	0	0	2
ODI	1	0	0	0	0	0	0	0	0	0	0	0	0	1
OF	18	4	1	1	0	0	0	0	0	0	1	0	0	25
OIT	123	10	6	1	3	4	2	0	2	0	1	1	0	153
ORM	14	1	0	0	0	0	0	0	0	0	0	0	0	15
OSDBU	3	3	1	1	1	1	0	0	0	1	2	0	0	13
OSP	5	2	1	0	0	0	0	0	0	0	0	0	0	8
P&P	1	0	0	0	0	0	0	0	0	0	0	0	0	1
PA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SEC	8	2	1	0	1	0	0	3	0	0	1	0	0	16
VBA	5,134	892	440	240	159	115	49	40	49	49	138	14	4	7,323
VHA	16,423	1,839	419	176	83	51	46	24	24	23	43	30	7	19,188
AGENCY OVERALL	22,223	2,971	972	469	274	182	107	72	82	78	199	49	13	27,691

VII.C. Requests Granted Expedited Processing

Component	1-20 Days	21-40 Days	41-60 Days	61-80 Days	81-100 Days	101-120 Days	121-140 Days	141-160 Days	161-180 Days	181-200 Days	201-300 Days	301-400 Days	401+ Days	TOTAL
Admin	0	0	0	0	0	0	0	0	0	0	0	0	0	0
BVA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
C&LA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
CFM	0	0	0	0	0	0	0	0	0	0	0	0	0	0
GC	1	0	0	0	0	0	0	0	0	0	0	0	0	1
HRM	0	0	0	0	0	0	0	0	0	0	0	0	0	0
IG	0	0	0	0	0	0	0	0	0	0	0	0	0	0
MGMT	0	0	0	0	0	0	0	0	0	0	0	0	0	0
NCA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OAL	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OASHRA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OASP&IA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ODASB	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ODASIA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ODI	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OF	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OIT	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ORM	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OSDBU	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OSP	0	0	0	0	0	0	0	0	0	0	0	0	0	0
P&P	0	0	0	0	0	0	0	0	0	0	0	0	0	0
PA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SEC	0	0	0	0	0	0	0	0	0	0	0	0	0	0
VBA	1	0	0	0	0	0	0	0	0	0	0	0	0	1
VHA	26	0	1	0	0	0	0	0	0	0	0	0	0	27
AGENCY OVERALL	28	0	1	0	0	0	0	0	0	0	0	0	0	29

VII. D. Pending Requests (All Pending Perfected Requests)*

Component	SIMPLE			COMPLEX			EXPEDITED PROCESSING		
	Number Pending	Median Number of Days	Average Number of Days	Number Pending	Median Number of Days	Average Number of Days	Number Pending	Median Number of Days	Average Number of Days
Admin	0	0	0	3	63	93	0	0	0
BVA	0	0	0	1	6	6	0	0	0
C&LA	0	0	0	2	9.5	9	0	0	0
CFM	4	2	2	22	51.5	59	0	0	0
GC	0	0	0	7	18	20	0	0	0
HRM	0	0	0	11	83	122	0	0	0
IG	0	0	0	10	8.5	10	0	0	0
MGMT	1	146	146	1	19	19	0	0	0
NCA	0	0	0	16	8	9	0	0	0
OAL	0	0	0	9	5	13	0	0	0
OASHRA	0	0	0	2	147	147	0	0	0
OASP&IA	0	0	0	3	13	9	0	0	0
ODASB	0	0	0	0	0	0	0	0	0
ODASIA	0	0	0	0	0	0	0	0	0
ODI	0	0	0	0	0	0	0	0	0
OF	0	0	0	1	1	1	0	0	0
OIT	0	0	0	23	95	106	0	0	0
ORM	0	0	0	1	11	11	0	0	0
OSDBU	0	0	0	7	54	90	0	0	0
OSP	0	0	0	1	107	107	0	0	0
P&P	2	41.5	41	0	0	0	0	0	0
PA	0	0	0	2	83.5	83	0	0	0
SEC	0	0	0	12	224.5	216	0	0	0
VBA	1	279	279	572	58	81	1	355	355
VHA	146	3	3	643	24	70	1	1	1
AGENCY OVERALL	154	3	6	1,349	36	75	2	178	178

VII.E. Pending Requests (Ten Oldest Pending Perfected Requests)

Component		10th Oldest Request	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Request
Admin	Date Received								08/18/11	07/01/11	01/04/11
	# of Days Pending								30	63	188
BVA	Date Received										09/22/11
	# of Days Pending										6
C&LA	Date Received									09/27/11	09/08/11
	# of Days Pending									3	16
CFM	Date Received	07/11/11	07/11/11	07/07/11	06/25/11	06/23/11	06/23/11	05/24/11	04/22/11	03/22/11	12/21/10
	# of Days Pending	58	58	60	67	69	69	90	112	135	196
GC	Date Received				09/19/11	09/15/11	09/06/11	09/06/11	08/25/11	08/23/11	08/15/11
	# of Days Pending				9	11	18	18	25	27	33
HRM	Date Received	07/28/11	07/28/11	07/28/11	07/25/11	06/03/11	03/16/11	12/16/10	12/08/10	11/16/10	08/23/10
	# of Days Pending	45	45	45	48	83	139	199	205	220	278
IG	Date Received	09/29/11	09/28/11	09/26/11	09/20/11	09/20/11	09/19/11	09/13/11	09/13/11	09/07/11	08/22/11
	# of Days Pending	1	2	4	8	8	9	13	13	17	28
MGMT	Date Received									09/02/11	03/07/11
	# of Days Pending									19	146
NCA	Date Received	09/21/11	09/20/11	09/20/11	09/20/11	09/20/11	09/14/11	09/09/11	09/09/11	09/09/11	08/02/11
	# of Days Pending	7	8	8	8	8	12	15	15	15	42
OAL	Date Received		09/30/11	09/29/11	09/28/11	09/28/11	09/23/11	09/16/11	09/02/11	08/23/11	07/08/11
	# of Days Pending		0	1	2	2	5	10	19	27	59
OASHRA	Date Received									03/04/11	03/04/11
	# of Days Pending									147	147

Component		10th Oldest Request	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Request
OASP&IA	Date Received								09/29/11	09/13/11	09/13/11
	# of Days Pending								1	13	13
ODASB	Date Received										
	# of Days Pending										
ODASIA	Date Received										
	# of Days Pending										
ODI	Date Received										
	# of Days Pending										
OF	Date Received										09/29/2011
	# of Days Pending										1
OIT	Date Received	04/15/11	03/16/11	03/03/11	02/25/11	02/22/11	01/06/11	11/05/10	10/12/10	07/23/10	05/28/10
	# of Days Pending	117	139	148	152	155	186	226	244	299	337
ORM	Date Received										09/15/11
	# of Days Pending										11
OSDBU	Date Received				09/13/11	09/13/11	08/09/11	07/15/11	03/21/11	01/11/11	12/17/10
	# of Days Pending				13	13	37	54	136	183	198
OSP	Date Received										04/29/11
	# of Days Pending										107
P&P	Date Received									09/30/11	06/03/11
	# of Days Pending									0	83
PA	Date Received									06/14/11	05/23/11
	# of Days Pending									76	91
SEC	Date Received	08/25/11	06/28/11	11/30/10	11/16/10	11/02/10	09/20/10	07/29/10	05/19/10	03/01/10	08/19/09
	# of Days Pending	25	66	211	220	229	259	295	344	401	531

Component		10th Oldest Request	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Request
VBA	Date Received	08/10/10	07/21/10	06/16/10	06/04/10	05/27/10	05/19/10	05/04/10	04/26/10	12/22/09	07/27/09
	# of Days Pending	287	301	325	333	338	344	355	361	446	548
VHA	Date Received	10/28/09	10/28/09	10/28/09	10/13/09	07/23/09	07/16/09	04/29/09	04/14/09	04/08/09	03/05/09
	# of Days Pending	483	483	483	494	550	555	609	620	624	648
AGENCY OVERALL	Date Received	10/28/09	10/13/09	08/19/09	07/27/09	07/23/09	07/16/09	04/29/09	04/14/09	04/08/09	03/05/09
	# of Days Pending	483	494	531	548	550	555	609	620	624	648

VIII. REQUESTS FOR EXPEDITED PROCESSING AND REQUESTS FOR FEE WAIVER

A. Requests for Expedited Processing

Component	Number Granted	Number Denied	Median Number of Days to Adjudicate	Average Number of Days to Adjudicate	Number Adjudicated Within Ten Calendar Days
Admin	0	0	0	0	0
BVA	0	0	0	0	0
C&LA	0	0	0	0	0
CFM	0	0	0	0	0
GC	1	1	3	3	2
HRM	0	0	0	0	0
IG	0	0	0	0	0
MGMT	0	0	0	0	0
NCA	0	0	0	0	0
OAL	0	1	0	0	1
OASHRA	0	0	0	0	0
OASP&IA	0	0	0	0	0
ODASB	0	0	0	0	0
ODASIA	0	0	0	0	0
ODI	0	0	0	0	0
OF	0	1	47	47	0
OIT	0	1	14	14	0
ORM	0	0	0	0	0
OSDBU	0	0	0	0	0
OSP	0	0	0	0	0
P&P	0	0	0	0	0
PA	0	0	0	0	0
SEC	0	0	0	0	0
VBA	1	6	0	1	7
VHA	27	39	0	3.12	62
AGENCY OVERALL	29	49	0	3.59	72

VIII.B. Requests for Fee Waiver

Component	Number Granted	Number Denied	Median Number of Days to Adjudicate	Average Number of Days to Adjudicate
Admin	0	0	0	0
BVA	0	1	0	0
C&LA	0	0	0	0
CFM	0	0	0	0
GC	0	0	0	0
HRM	0	0	0	0
IG	0	0	0	0
MGMT	0	0	0	0
NCA	0	0	0	0
OAL	5	0	6	12
OASHRA	0	0	0	0
OASP&IA	0	0	0	0
ODASB	0	0	0	0
ODASIA	0	0	0	0
ODI	0	0	0	0
OF	0	0	0	0
OIT	1	1	0	0
ORM	0	0	0	0
OSDBU	0	0	0	0
OSP	0	0	0	0
P&P	0	0	0	0
PA	0	0	0	0
SEC	1	0	0	0
VBA	170	0	0	1.68
VHA	119	67	0	7.93
AGENCY OVERALL	296	69	0	4.99

IX. FOIA PERSONNEL AND COSTS

Component	Personnel			Costs		
	Number of "Full-Time FOIA Employees"	Number of "Equivalent Full-Time FOIA Employees"	Total Number of "Full-Time FOIA Staff"	Processing Costs	Litigation- Related Costs	Total Costs
Admin	0	0.1	0.1	\$9,235.28	\$0.00	\$9,235.28
BVA	0	0.35	0.35	\$73,344.80	\$0.00	\$73,344.80
C&LA	0	0.01	0.01	\$1,070.15	\$0.00	\$1,070.15
CFM	0	0.5	0.5	\$81,813.01	\$0.00	\$81,813.01
GC	0	5.07	5.07	\$428,543.65	\$184,680.00	\$613,223.65
HRM	0	0.5	0.5	\$42,884.20	\$0.00	\$42,884.20
IG	0	2	2	\$339,788.35	\$5,189.00	\$344,977.35
MGMT	0	0.01	0.01	\$1,072.70	\$0.00	\$1,072.70
NCA	0	3	3	\$206,845.08	\$0.00	\$206,845.08
OAL	3	1	4	\$410,104.91	\$0.00	\$410,104.91
OASHRA	0	0.1	0.1	\$9,537.85	\$0.00	\$9,537.85
OASP&IA	0	0.05	0.05	\$5,365.67	\$0.00	\$5,365.67
ODASB	0	0.01	0.01	\$1,045.50	\$0.00	\$1,045.50
ODASIA	0	0.01	0	\$570.47	\$0.00	\$570.47
ODI	0	0.1	0	\$9,350.00	\$0.00	\$9,350.00
OF	0	0.6	0.6	\$108,844.20	\$0.00	\$108,844.20
OIT	7	0.795	7.795	\$1,905,321.75	\$0.00	\$1,905,321.75
ORM	0	0.1	0.1	\$15,410.50	\$0.00	\$15,410.50
OSDBU	0	0.3	0.3	\$45,193.65	\$0.00	\$45,193.65
OSP	0	0.4	0.4	\$62,711.30	\$0.00	\$62,711.30
P&P	0	1	1	\$1,415.25	\$0.00	\$1,415.25
PA	0	0.03	0.03	\$3,398.23	\$0.00	\$3,398.23
SEC	0	0.25	0.25	\$39,667.80	\$0.00	\$39,667.80
VBA	38	64	102	\$2,986,985.12	\$0.00	\$2,986,985.12
VHA	4	107.49	111.49	\$9,543,138.48	\$0.00	\$9,543,138.48
AGENCY OVERALL	52	187.8	239.8	\$16,332,657.90	\$189,869	\$16,522,526.90

X. FEES COLLECTED FOR PROCESSING REQUESTS

Component	Total Amount of Fees Collected	Percentage of Total Costs
Admin	\$0.00	0.00%
BVA	\$0.00	0.00%
C&LA	\$0.00	0.00%
CFM	\$0.00	0.00%
GC	\$0.00	0.00%
HRM	\$50.00	0.12%
IG	\$0.00	0.00%
MGMT	\$0.00	0.00%
NCA	\$0.00	0.00%
OAL	\$10,918.21	2.66%
OASHRA	\$0.00	0.00%
OASP&IA	\$0.00	0.00%
ODASB	\$0.00	0.00%
ODASIA	\$0.00	0.00%
ODI	\$0.00	0.00%
OF	\$2,032.99	1.87%
OIT	\$178.99	0.01%
ORM	\$0.00	0.00%
OSDBU	\$0.00	0.00%
OSP	\$0.00	0.00%
P&P	\$0.00	0.00%
PA	\$0.00	0.00%
SEC	\$0.00	0.00%
VBA	\$14,008.75	0.47%
VHA	\$74,911.37	0.78%
AGENCY OVERALL	\$102,100.31	0.63%

XI. FOIA REGULATIONS

Information on VA's FOIA regulations, including fee schedules, is provided at the following URL: http://www.foia.va.gov/FOIA_Regulations_and_Policies.asp

XII. BACKLOGS, CONSULTATIONS, AND COMPARISONS

A. Backlogs of FOIA Requests and Administrative Appeals

Component	Number of Backlogged Requests as of End of Fiscal Year	Number of Backlogged Appeals as of End of Fiscal Year (processed only by the General Counsel)
Admin	2	0
BVA	0	0
C&LA	0	0
CFM	19	0
GC	3	294
HRM	11	0
IG	0	0
MGMT	1	0
NCA	1	0
OAL	2	0
OASHRA	3	0
OASP&IA	1	0
ODASB	0	0
ODASIA	0	0
ODI	0	0
OF	1	0
OIT	15	0
ORM	0	0
OSDBU	5	0
OSP	0	0
P&P	1	0
PA	2	0
SEC	12	0
VBA	398	0
VHA	317	0
AGENCY OVERALL	794	294

XII.B. Consultations on FOIA Requests (Received, Processed, and Pending Consultations)

Component	Number of Consultations Received from Other Agencies that Were <u>Pending</u> as of <u>Start</u> of the Fiscal Year	Number of Consultations <u>Received</u> from Other Agencies During the Fiscal Year	Number of Consultations Received from Other Agencies <u>Processed</u> During the Fiscal Year	Number of Consultations Received from Other Agencies <u>Pending</u> as of <u>End</u> of the Fiscal Year
Admin	0	0	0	0
BVA	0	0	0	0
C&LA	0	0	0	0
CFM	0	0	0	0
GC	0	0	0	0
HRM	0	0	0	0
IG	0	0	0	0
MGMT	0	0	0	0
NCA	0	0	0	0
OAL	0	0	0	0
OASHRA	0	0	0	0
OASP&IA	0	0	0	0
ODASB	0	0	0	0
ODASIA	0	0	0	0
ODI	0	0	0	0
OF	0	0	0	0
OIT	0	0	0	0
ORM	0	0	0	0
OSDBU	0	0	0	0
OSP	0	3	3	0
P&P	0	0	0	0
PA	0	0	0	0
SEC	0	0	0	0
VBA	0	0	0	0
VHA	1	3	3	1
AGENCY OVERALL	1	6	6	1

**XII.C. Consultations on FOIA Requests
(Ten Oldest Pending Consultations Received from Other Agencies)**

Component		10th Oldest Consult	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Consult
Admin	Date Received	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	# of Days Pending	0	0	0	0	0	0	0	0	0	0
BVA	Date Received	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	# of Days Pending	0	0	0	0	0	0	0	0	0	0
C&LA	Date Received	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	# of Days Pending	0	0	0	0	0	0	0	0	0	0
CFM	Date Received	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	# of Days Pending	0	0	0	0	0	0	0	0	0	0
GC	Date Received	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	# of Days Pending	0	0	0	0	0	0	0	0	0	0
HRM	Date Received	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	# of Days Pending	0	0	0	0	0	0	0	0	0	0
IG	Date Received	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	# of Days Pending	0	0	0	0	0	0	0	0	0	0
MGMT	Date Received	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	# of Days Pending	0	0	0	0	0	0	0	0	0	0
NCA	Date Received	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	# of Days Pending	0	0	0	0	0	0	0	0	0	0
OAL	Date Received	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	# of Days Pending	0	0	0	0	0	0	0	0	0	0
OASHRA	Date Received	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	# of Days Pending	0	0	0	0	0	0	0	0	0	0
OASP&IA	Date Received	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	# of Days Pending	0	0	0	0	0	0	0	0	0	0
ODASB	Date Received	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	# of Days Pending	0	0	0	0	0	0	0	0	0	0

Component		10th Oldest Consult	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Consult
ODASIA	Date Received	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	# of Days Pending	0	0	0	0	0	0	0	0	0	0
ODI	Date Received	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	# of Days Pending	0	0	0	0	0	0	0	0	0	0
OF	Date Received	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	# of Days Pending	0	0	0	0	0	0	0	0	0	0
OIT	Date Received	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	# of Days Pending	0	0	0	0	0	0	0	0	0	0
ORM	Date Received	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	# of Days Pending	0	0	0	0	0	0	0	0	0	0
OSDBU	Date Received	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	# of Days Pending	0	0	0	0	0	0	0	0	0	0
OSP	Date Received	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	# of Days Pending	0	0	0	0	0	0	0	0	0	0
P&P	Date Received	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	# of Days Pending	0	0	0	0	0	0	0	0	0	0
PA	Date Received	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	# of Days Pending	0	0	0	0	0	0	0	0	0	0
SEC	Date Received	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	# of Days Pending	0	0	0	0	0	0	0	0	0	0
VBA	Date Received	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	# of Days Pending	0	0	0	0	0	0	0	0	0	0
VHA	Date Received	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	09/29/11
	# of Days Pending	0	0	0	0	0	0	0	0	0	1
AGENCY OVERALL	Date Received	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	09/29/11
	# of Days Pending	0	0	0	0	0	0	0	0	0	1

XII.D.1 Comparison of Numbers of Requests from Previous and Current Annual Report (Requests Received, Processed, and Backlogged)

Component	Number of Requests <u>Received</u>		Number of Requests <u>Processed</u>	
	Number Received During Fiscal Year from Last Year's Annual Report*	Number Received During Fiscal Year from Current Annual Report	Number Processed During Fiscal Year from Last Year's Annual Report*	Number Processed During Fiscal Year from Current Annual Report
Admin	1	9	1	6
BVA	19	12	20	12
C&LA	5	17	7	15
CFM	100	98	82	95
GC	40	42	36	44
HRM	10	15	3	15
IG	232	220	245	211
MGMT	9	6	9	4
NCA	290	277	288	285
OAL	170	223	170	252
OASHRA	3	10	3	7
OASP&IA	1	4	1	1
ODASB	0	0	0	0
ODASIA	0	2	0	2
ODI	0	1	0	1
OF	37	25	39	25
OIT	174	161	171	153
ORM	23	16	24	15
OSDBU	5	17	2	13
OSP	7	9	7	8
P&P	2	3	3	1
PA	1	2	1	0
SEC	16	25	11	16
VBA	10,267	7,127	10,061	7325
VHA	18,312	19,334	17,882	19,385
AGENCY OVERALL	29,724	27,655	29,066	27,891

*Although VA indicated in its FY 2010 Annual Report that there were 29,127 requests received and 28,857 requests processed in FY10, the figures denoted in this chart are correct. The difference is attributed to the following: 1) in some instances the office did not show requests that were in fact received in FY 2010 as received in VA's FOIA tracking system until after the FY 2010 report was finalized, and 2) there were some discrepancies in accounting.

XII.D.2 Comparison of Numbers of Backlogged Requests from Previous and Current Annual Report

Component	Number of Backlogged Requests as of End of the Fiscal Year from Previous Annual Report	Number of Backlogged Requests as of End of the Fiscal Year from Current Annual Report
Admin	0	2
BVA	1	0
C&LA	0	0
CFM	14	19
GC	6	3
HRM	11	11
IG	0	0
MGMT	0	1
NCA	1	1
OAL	26	2
OASHRA	0	3
OASP&IA	0	1
ODASB	0	0
ODASIA	0	0
ODI	0	0
OF	2	1
OIT	10	15
ORM	0	0
OSDBU	2	5
OSP	0	0
P&P	0	1
PA	0	2
SEC	5	12
VBA	392	398
VHA	324	317
AGENCY OVERALL	794	794

Although VA indicated in its FY 2010 Annual Report that there were 648 requests backlogged at the end of the fiscal year, the figure denoted in this chart is correct. The difference is attributed to the following: 1) in some instances the office did not show requests that were in fact backlogged in FY 2010 as completed in VA's FOIA tracking system until after the FY 2010 report was finalized, and 2) there were some discrepancies in accounting.

XII.E.1&2 Comparison of Numbers of Administrative Appeals from Previous and Current Annual Report

Number of Appeals Received		Number of Appeals Processed	
Number Received During Fiscal Year from Last Year's Annual Report	Number Received During Fiscal Year from Current Annual Report	Number Processed During Fiscal Year from Last Year's Annual Report	Number Processed During Fiscal Year from Current Annual Report
231	345	185	229

XII.E.3 Comparison of Backlogged Administrative Appeals from Previous and Current Annual Report

Number of Backlogged Appeals as of end of the Fiscal Year from Previous Annual Report	Number of Backlogged Appeals as of end of the Fiscal Year from Current Annual Report
185	294

XII.F - Discussion of Other FOIA Activities