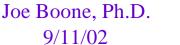


Making the Laboratory a Key Partner in Patient Safety







Conference Information

- Location J.W. Marriott Hotel
 Lenox Rd, Atlanta, Georgia
- Dates April 13-15, 2003
- Starting Time Noon, April 13
- Maximum Attendance 400





Why?

- Healthcare System Changes Affect Health Laboratory Services – Access, Cost, Quality and Patient Safety
- Significant Role of Health Laboratory Services in the Healthcare System
- Improvement in Health Laboratory Service Depends on Better Collaboration and Coordination within the Healthcare System





Conference Goals

- Develop Framework for National Report on the Quality of Laboratory Services
- Develop Criteria for Quality Indicators for Laboratory Services
- Develop a Process for Ongoing Data
 Collection and Analysis Quality Institute





- Keynotes Dr. Lucian Leape
 - Dr. Brent James
- Perspectives:
 - Healthcare Providers, Policy Makers, Laboratory Professionals, Accrediting and Standard Setting Groups, Diagnostics Industry, Patient Advocates, Hospital Administrators, Payers/Insurers
- Experiences
- Workgroups





- Perspectives in the Healthcare System
 - 1) Patient Experiences
 - 2) Providers of Care
 - 3) Organizations that Provide Care
 - 4) Environment of Care
- Reactor Panel





- Perspectives:
 - Introduction and Overview
 - 1) Patient Experiences
 Patient Example
 - 2) Providers of Care
 Anesthesiology Example
 Pharmacy Example





- Perspectives:
 - 3) Organizations the Support Care Hospital/HMO Example
 - 4) Environment of Care
 Government's Role
 Payer/Purchaser's Role





• Experiences:

Introduction and Overview

- 1) Four Presentations
- 2) Reactor Panel





Workgroups:

Introduction and Overview

- 1) Creating National Report
- 2) Criteria for Quality Indicators
- 3) Creating a Quality Institute





Long- and Short-Term Conference Outcomes?

- Better Collaboration and Coordination between Health Laboratories and other parts of the Healthcare System
- Disseminated National Report Highlighting Successes and Identifying Needs of Health Laboratories
- Measures for Quality in Health Laboratory Services:
 Safety, Timeliness, Effectiveness, Efficiency, and Patient-centeredness
- Ongoing Process to Collect and Analyze Data related to the Quality of Nation's Health Laboratory Services



