

Raising the Bar for Patient Safety

National Patient Safety Goals

Joint Commission on
Accreditation of Healthcare
Organizations

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Joint Commission on Accreditation of Healthcare Organizations (JCAHO)

- Non Profit accrediting body
- Hospitals, labs, long term care, ambulatory, etc.
- Set standards and national patient safety goals



JCAHO Mission:

To continuously improve the safety and quality of care provided to the public through the provision of health care accreditation and related services that support performance improvement in health care organizations.



National Patient Safety Goals

- April 2002 Sentinel Event Advisory Group
- Six NPSG announced July 2002
- Evidence or expert based requirements assigned to each goal



How are Goals Identified?

- JCAHO Sentinel Event database
- Advisory councils
- Identified gaps (literature, PTAC)
- Technology



Development Process

- 12 months timeline
- Issues presented to SEA group (new or revised)
- SEA group consensus on “candidates list”
- Field engagement
- Impact and applicability analysis at JCAHO



Sentinel Event Advisory Group Input

- Data from SE database
- Data from other databases
- National priority
- Based on literature review
- Existing pool of Sentinel Event recommendations

JC staff presents to the SEA Group information identifying issues for potential new NPSGs and revisions to current NPSGs

The SEA Group reaches consensus on a list of candidate NPSGs to go out for a field engagement

JC staff conducts a field engagement of the candidate NPSGs, which includes posting the candidate NPSGs on JC's website, conducting focus groups with program advisory groups, and sending the candidate NPSGs to the PTACs.



JC staff analyzes the results from the field engagement process, including conducting an impact analysis of the NPSGs for each program and determining the applicability of the NPSGs for each accreditation program



Based on the results of the field engagement process, JC staff identifies issues to be addressed in “Interpretative Guidelines” for the candidate NPSGs



JC staff presents the results from the field engagement process and the Interpretative Guidelines to the SE Advisory Group



The SEA Group reviews the results of the field review and reaches consensus on the recommendation for the NPSGs



The SEA Group brings forth recommendations to the SSP (the chair of the SEA Group will attend the SSP meeting)



BOC approves the proposed NPSGs



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**NPSGs are announced
and published**

NPSGs become effective

JC staff develops interpretive
Guidelines and then submits
them to the Sentinel Event
Advisory Group for approval

JC staff publishes Interpretive
Guidelines and answers on the
website

JC staff continues to develop
and publish FAQs with answers
as needed.



Evaluation and Data

- Accreditation Surveys
- Sentinel Event data
- Compliance Information (Perspectives)
 - 2003 1,026 total lab surveys
 - Compliance ranged from 96.4% upward



2005 Safety Goals for Laboratories

- Improve accuracy of patient identification (emphasis on 2 identifiers)
- Improve effectiveness of communication among caregivers (emphasis on critical values & timeliness)
- Reduce risk of health care associated infections



Resources

- www.jcaho.org
- Perspectives Newsletter
- Sentinel Event Alert

