



*Enhancing Customer Service Skills*  
**Frances Perkins Building, Department of Labor**  
**February 7, 2013**

**EVALUATION FORM**

Please take a moment to complete this short survey.

Overall, how beneficial was this flash mentoring event to you?

- 1. Not beneficial
- 2. Somewhat beneficial
- 3. Neutral
- 4. Very Beneficial

How relevant were the topics for you?

- 1. Not relevant
- 2. Somewhat Relevant
- 3. Neutral
- 4. Very relevant

How likely would you recommend this event to others if offered again?

- 1. Not likely
- 2. Somewhat likely
- 3. Neutral
- 4. Very likely

Did you find the mentors knowledgeable and effective?

- 1. Not at all
- 2. Somewhat Knowledgeable
- 3. Neutral
- 4. Very Knowledgeable

Are you registered in HRU? \_\_\_\_ Yes \_\_\_\_ No

If not, please take a moment when you return to your office and set up your HRU account at [www.hru.gov](http://www.hru.gov)

Other Comments/other topics of interest: