

TOURIST COMPLAINT CENTER

Visitors to Korea who experience any inconvenience or who simply want to offer some advice should call or write to the Tourist Complaint Center operated by the Korea Tourism Organization: 40 Cheonggyecheon-ro, Jung-gu, Seoul, 100-180, Korea
 ☎ 02-735-0101 ☎ 02-777-0102;
 Email: tourcom@mail.knto.or.kr

GOODWILL GUIDE

The KTO Goodwill Guide Service provides interpretation assistance as part of its free tour guide service. Reservations are usually required, and it may be very helpful if you need special help of any kind in Korea.
 Visit www.visitkorea.or.kr.

TRAVEL AGENTS

For organized tours or guided tours in Korea, contact:
 KOREA TOURISM ASSOCIATION: 8th Fl., KTO Bldg., 40 Cheonggyecheon-ro, Jung-gu, Seoul
 ☎ 02-757-7485 ☎ 02-757-7489

KOREA ASSOCIATION OF GENERAL TRAVEL AGENTS (KATA): 1206 Sungwoo Bldg., 51-1 Dohwa 2-dong, Mapo-gu, Seoul
 ☎ 02-752-8692 ☎ 02-752-8694
www.kata.or.kr

DIPLOMATIC MISSIONS & OTHER ORGANIZATIONS

EMBASSIES

Ministry of Foreign Affairs and Trade: www.mofat.go.kr

COUNTRY	ADDRESS	TEL.	FAX
Afghanistan	101 Hyungwoo Best Ville, 27-2 Hannam-dong, Yongsan-gu, Seoul	02-793-3535	02-795-2662
Algeria	2-6 Itaewon 2 (i)-dong, Yongsan-gu, Seoul	02-794-5034/5	02-794-5040
Argentina	5th Fl. Cheonwoo Bldg, 534 Itaewon-dong, Yongsan-gu, Seoul	02-793-4062	02-792-5820
Australia	11th Fl., Kyobo Bldg., Jongno 1 (il)-ga, Jongno-gu, Seoul	02-2003-0100	02-722-9264
Austria	Rm.1913, Kyobo Bldg., Jongno 1 (il)-ga, Jongno-gu, Seoul	02-732-9071/2	02-732-9486
Azerbaijan	Hannam Tower, Annex Bldg. 3rd Fl., 730 Hannam-dong, Yongsan-gu, Seoul	02-797-1765	02-797-1767
Bangladesh	310-22 Dongbinggo-dong, Yongsan-gu, Seoul	02-796-4056/7	02-790-5313
Belarus	432-1636 Sindang-dong, Jung-gu, Seoul	02-2237-8171	02-2237-8174
Belgium	737-10 Hannam-dong, Yongsan-gu, Seoul	02-749-0381/4	02-797-1688
Brazil	4th 5th Fl., Ihn Gallery Bldg., 141 Palpan-dong, Jongno-gu, Seoul	02-738-4970	02-738-4974
Brunei	133 Jahamun-gil, Jongro-gu, Seoul,	02-790-1078/9	02-790-1084
Bulgaria	723-42 Hannam 2 (i)-dong, Yongsan-gu, Seoul	02-794-8625/6	02-794-8627
Cambodia	653-110 Hannam-dong, Yongsan-gu, Seoul	02-3785-1041	02-3785-1040
Canada	16-1 Jeong-dong, Jung-gu, Seoul	02-3783-6000	02-3783-6239
Chile	1801 Daeyungak Bldg., 25-5, Chungmuro 1 (il)-ga, Jung-gu, Seoul	02-779-2610	02-779-2615
China (P.R.C.)	54 Hyoja-dong, Jongno-gu, Seoul	02-738-1038	02-738-1077
Colombia	7th Fl. Korea Tourism Organization Bldg, 40 Cheongyecheon-ro, Jung-gu, Seoul	02-720-1369	02-725-6959
Costa Rica	8th Fl., Iljin Bldg., 50-1 Dohwa-dong, Mapo-gu, Seoul	02-707-9249	02-707-9255
Côte d'Ivoire	2nd Fl., Chungam Bldg., 794-4 Hannam-dong, Yongsan-gu, Seoul	02-3785-0561	02-3785-0564
Czech Republic	1-121 Sinmunno 2 (i)-ga, Jongno-gu, Seoul	02-720-6453	02-734-6452
Denmark	5th Fl., Namsong Bldg., 260-199 Itaewon-dong, Yongsan-gu, Seoul	02-795-4187	02-796-0986
Dominican Republic	19th Fl., Taepyeong-ro Bldg., 310 Taepyeongno 2 (i)-ga, Jung-gu, Seoul	02-756-3513	02-756-3514
Ecuador	19th Fl., Korea First Bank Headquarter Bldg., 100 Gongpyeong-dong, Jongno-gu, Seoul	02-739-2401/2	02-739-2355

COUNTRY	ADDRESS	TEL.	FAX
Egypt	46-1 Hannam-dong, Yongsan-gu, Seoul	02-749-0787/9	02-795-2588
El Salvador	20th Fl., Samsung Life Insurance Bldg., 150 Taepyeongno 2 (i)-ga, Jung-gu, Seoul	02-753-3432/3	02-753-3456
EU	16th Fl., Sean Bldg., 116 Sinmunno 1 (ii)-ga, Jongno-gu, Seoul	02-735-1101	02-739-3514
Finland	Rm.1602, Kyobo Bldg., Jongno 1 (ii)-ga, Jongno-gu, Seoul	02-732-6737	02-723-4969
France	30 Hap-dong, Seodaemun-gu, Seoul	02-3149-4300	02-3149-4310
Gabon	4th Fl., Yoosung Bldg., 738-20 Hannam-dong, Yongsan-gu, Seoul	02-793-9575/6	02-793-9574
Germany	308-5 Dongbinggo-dong, Yongsan-gu, Seoul	02-748-4114	02-748-4161
Ghana	5-4 Hannam-dong, Yongsan-gu, Seoul	02-3785-1427	02-3785-1428
Greece	27th Fl., Hanwha Bldg., 1 Janggyo-dong, Jongno-gu, Seoul	02-729-1400/1	02-729-1402
Guatemala	614, Hotel Lotte, 1 Sogong-dong, Jung-gu, Seoul	02-771-7582/3	02-771-7584
Holy See	2 Gungjeong-dong, Jongno-gu, Seoul	02-736-5725	02-736-5738
Honduras	22nd Fl., Jongno Tower Bldg., Jongno 2 (i)-ga, Jongno-gu, Seoul	02-738-8402	02-738-8403
Hungary	1-103 Dongbinggo-dong, Yongsan-gu, Seoul	02-792-2103/5	02-792-2109
India	37-3 Hannam-dong, Yongsan-gu, Seoul	02-798-4257	02-796-9534
Indonesia	55 Yeouido-dong, Yeongdeungpo-gu, Seoul	02-783-5675/7	02-780-4280
Iran	1-93 Dongbinggo-dong, Yongsan-gu, Seoul	02-793-7751-3	02-792-7052/3
Iraq	1-94 Dongbinggo-dong, Yongsan-gu, Seoul	02-790-4202	02-790-4206
Ireland	13th Fl. Leema Bldg, 146-1 Susong-dong, Jongno-gu, Seoul	02-774-6455	02-774-6458
Israel	18th Fl., Cheonggye 11 Bldg., 149 Seorin-dong, Jongno-gu, Seoul	02-3210-8500	02-3210-8555
Italy	3rd Fl. Ilshin Bldg, 714 Hannam-dong, Yongsan-gu, Seoul	02-796-0491/5	02-797-5560
Japan	18-11 Junghak-dong, Jongno-gu, Seoul	02-2170-5200	02-734-4528
Kazakhstan	271-5 Hannam-dong, Yongsan-gu, Seoul	02-391-8906	02-395-9719
Kenya	243-36 Itaewon-dong, Yongsan-gu, Seoul	02-3785-2903/4	02-3785-2905
Kuwait	309-15 Dongbinggo-dong, Yongsan-gu, Seoul	02-749-3688/9	02-749-3604
Laos	657-33 Hannam-dong Yongsan-gu, Seoul	02-796-1713/4	02-796-1771
Lebanon	310-49 Dongbinggo-dong, Yongsan-gu, Seoul	02-794-6482	02-794-6485
Libya	210-71 Itaewon-dong, Yongsan-gu, Seoul	02-797-6001	02-797-6007
Malaysia	4-1 Hannam-dong, Yongsan-gu, Seoul	02-795-9203	02-794-5488
Mexico	33-6 Hannam-dong, Yongsan-gu, Seoul	02-798-1694	02-790-0939
Mongolia	33-5 Hannam-dong, Yongsan-gu, Seoul	02-794-1350	02-794-7605
Morocco	Hannam Tower, Annex Bldg. 4th Fl., 730 Hannam-dong, Yongsan-gu, Seoul	02-793-6249	02-792-8178
Myanmar	723-1 Hannam-dong, Yongsan-gu, Seoul	02-790-3814-6	02-790-3817
Nepal	244-143 Huam-dong, Yongsan-gu, Seoul	02-3789-9770	02-736-8848
Netherlands	14th Fl., Kyobo Bldg., Jongno 1 (ii)-ga, Jongno-gu, Seoul	02-737-9514	02-735-1321
New Zealand	15th Fl., Kyobo Bldg., Jongno 1 (ii)-ga, Jongno-gu, Seoul	02-3701-7700	02-3701-7701
Nigeria	310-19 Dongbinggo-dong, Yongsan-gu, Seoul	02-797-2370	02)796-1848
Norway	258-8 Itaewon-dong, Yongsan-gu, Seoul	02-795-6850	02-798-6072
Oman	309-3 Dongbinggo-dong, Yongsan-gu, Seoul	02-790-2431	02-790-2430
Pakistan	124-13 Itaewon-dong, Yongsan-gu, Seoul	02-796-8252	02-796-0313

COUNTRY	ADDRESS	TEL.	FAX
Panama	709, 7th Fl. Gwanghwamun Platinum Bldg, 156 Juksun-dong, Jongno-gu, Seoul	02-734-8610	02-734-8613
Papua New Guinea	210 Doosan We've Pavilion, 58 Susong-dong, Jongno-gu, Seoul	02-2198-5771	02-2198-5779
Paraguay	3rd Fl., Hannam Tower Annex Bldg., 730 Hannam-dong Yongsan-gu, Seoul	02-792-8335	02-792-8334
Peru	Suite 2002, Daeyungak Bldg., Chungmuro 1(ii)-ga, Jung-gu, Seoul	02-757-1735	02-757-1738
Philippines	5-1 Itaewon-2dong, Yongsan gu, Seoul	02-796-7387-9	02-796-0827
Poland	70 Sagan-dong, Jongno-gu, Seoul	02-723-9681	02-723-9680
Portugal	2nd Fl., Wonseo Bldg., 171 Wonseo-dong, Jongno-gu, Seoul	02-3675-2251	02-3675-2250
Qatar	309-5 Dongbiggo-dong, Yongsan-gu, Seoul	02-798-2446	02-790-1027
Romania	1-104 Dongbinggo-dong, Yongsan-gu, Seoul	02-797-4924	02-794-3114
Russia	34-16 Jeong-dong, Jung-gu, Seoul	02-318-2116-8	02-754-0417
Saudi Arabia	1-112 Sinmunno 2 (i)-ga, Jongno-gu, Seoul	02-739-0631/4	02-739-0041
Senegal	#1302 13th Fl, Coryo Daeyungak Tower, 25-5 Chungmuro 1(ii)-ga, Jung-gu, Seoul	02-745-5554	02-745-5524
Serbia	730 Hannam-dong, Yongsan-gu, Seoul	02-797-5109	02-790-6109
Singapore	28th Fl., Seoul Finance center 84 Taepyongno 1-ga, Jung-gu, Seoul	02-774-2464-7	02-773-2465
Slovakia	389-1 Hannam-dong, Yongsan-gu, Seoul	02-794-3981	02-794-3982
South Africa	1-37 Hannam-dong, Yongsan-gu, Seoul	02-792-4855	02-792-4856
Spain	726-52 Hannam-dong, Yongsan-gu, Seoul	02-794-3581/2	02-796-8207
Sri Lanka	229-18 Itawon-dong, Yongsan-gu, Seoul	02-735-2967	02-737-9577
Sudan	Vivien Corporation Bldg. 3rd Fl., 4-52 Seobinggo-dong, Yongsan-gu, Seoul	02-793-8692	02-793-8693
Sweden	8th Fl., Danam Bldg, 120 Namdaemunno 5-ga, Jung-gu, Seoul	02-3703-3700	02-3703-3701/2
Switzerland	32-10 Songwol-dong, Jongno-gu, Seoul	02-739-9511/4	02-737-9392
Taiwan	6th Fl., Gwanghwamun Bldg. Jongno-gu, Seoul	02-399-2767	02-730-1296
Thailand	653-7 Hannam-dong, Yongsan-gu, Seoul	02-795-3098	02-798-3448
Tunisia	1-17 Dongbinggo-dong, Yongsan-gu, Seoul	02-790-4334/5	02-790-4333
Turkey	4th Fl., Vivien Corporation Bldg., 4-52 Seobinggo-dong, Yongsan-gu, Seoul	02-794-0255	02-797-8546
Ukraine	1-97 Dongbinggo-dong, Yongsan-gu Seoul	02-790-5696	02-790-5697
United Arab Emirates	5-5 Hannam-dong, Yongsan-gu, Seoul	02-790-3235/7	02-790-3238
United Kingdom	40 Taepyong-ro, 4 Jeong-dong, Jung-gu, Seoul	02-3210-5500	02-725-1738
U.S.A.	32 Sejong-ro, Jongno-gu, Seoul	02-397-4114	02-738-3903
Uruguay	14th Fl., LG Insurance Bldg., 708-6 Yeoksam-dong, Gangnam-gu, Seoul	02-6245-3180	02-6245-3181
Uzbekistan	Rm. 701, Diplomatic Center, 1376-1 Seocho 2 (i)-dong, Seocho-gu, Seoul	02-574-6554	02-578-0576
Venezuela	16th Fl., Korea First Bank Headquarter Bldg., Gongpyeong-dong, Jongno-gu, Seoul	02-732-1546/7	02-732-1548
Vietnam	28-58 Samcheong-dong, Jongno-gu, Seoul	02-739-2065	02-739-2064

DIPLOMATIC MISSIONS & OTHER ORGANIZATIONS

COUNTRY	ADDRESS	TEL.	FAX
China	1418 U 2 (i)-dong, Haeundae-gu, Busan	051-743-7990	051-743-7987
Japan	1147-11 Choryang-dong, Dong-gu, Busan 977-1 Nohyeong-dong, Jeju, Jeju-do	051-465-5101/6 064-710-9500	051-464-1630 064-743-5544
Russia	8th Fl., Korea Exchange Bank Bldg., 89-1 Jungang-dong 4 (sa)-ga, Jung-gu, Busan	051-441-9904/5	051-464-4404



BUSINESS HOURS

Most government offices are open between the hours of 09:00 and 18:00 and close on weekends.

Most private businesses open anywhere from 08:30 to 10:00 and close late in the evening. Banks are open from 09:00 to 16:00 on weekdays and are closed Saturdays and Sundays. Foreign diplomatic missions in Seoul generally maintain strict business hours. They are usually open from 09:00 to 17:00 on weekdays, and are closed on weekends.

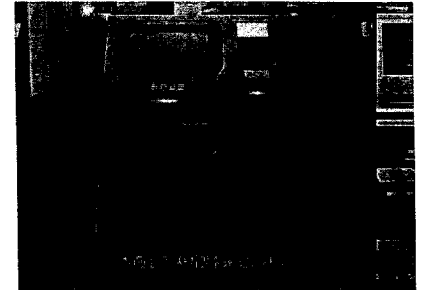
Major department stores are usually open from 10:30 to 20:00, including Sundays, but smaller shops tend to be open earlier and close later every day of the week.

CURRENCY AND CREDIT CARDS

The Korean unit of currency is the won. Coin denominations are ₩1, ₩5, ₩10, ₩50, ₩100, ₩500, but ₩1 and ₩5 are rarely in use. Bank notes come in ₩1,000, ₩5,000, ₩10,000 and ₩50,000 increment and bank checks are circulated in denominations of ₩100,000 and over. Foreign currency and traveler's checks can be converted into Korean won at foreign exchange banks and other authorized money changers. The exchange rate is subject to market fluctuation. One U.S. dollar was equivalent to about ₩1,139 in January, 2010. Credit cards, including VISA, American Express, Diner's Club, Master Card and JCB, are accepted at major hotels, department stores, and larger restaurants.

AUTOMATED TELLER MACHINES (ATM)

Travelers who carry internationally recognized credit cards can get a cash advance in Korean won at automated teller machines (ATMs) installed at airports, major hotels, department stores, subway stations and tourist attractions. Cards with the Plus and Cirrus logos are the easiest to use and most widely accepted in Korea. Some places also accept international cards such as China UnionPay, Maestro, Electron, and JCB cards.



TIPPING

Tipping is not customary in Korean. A 10% service charge is added to the bill at all tourist hotels and some restaurants.

TAX

Value-added tax (VAT) is levied on most goods and services at a standard rate of 10% is included in the retail price. At tourist hotels, this 10% tax