

DEPARTMENT OF THE NAVY

BUREAU OF MEDICINE AND SURGERY 2300 E STREET NW WASHINGTON DC 20372-5300

IN REPLY REFER TO

MAY 8 2001

MEMORANDUM FOR COMMANDER, NAVY MEDICINE EAST COMMANDER. NAVY MEDICINE WEST COMMANDER, NAVY MEDICINE NATIONAL CAPITAL AREA COMMANDER, NAVY MEDICINE SUPPORT COMMAND

SUBJECT: TRICARE Mail Order Pharmacy Program (TMOP)

This memorandum establishes policy for providing education to all eligible beneficiaries regarding the benefits of utilizing the TRICARE Mail Order Pharmacy Program.

Military Health System (MHS) leaders should encourage beneficiaries to obtain their health care services in venues which provide the best value for both them and the MHS. TMOP is a nationally available, cost-effective option for our beneficiaries to obtain prescription medication. Military Treatment Facility (MTF) Commanders should make every effort to encourage the use of TMOP, particularly when MTF pharmacies are unable to meet the beneficiaries' needs or the beneficiary opts to fill a prescription outside the MTF.

Policy:

- MTF Commanders will ensure TMOP education is available to medical staffs and health benefit advisors.
- MTF Pharmacies and TRICARE Benefit Offices will assist with providing overall education, brochure distribution and availability, public briefings and military briefings for all beneficiaries.
- MTF Pharmacies will publicly display information in their waiting rooms regarding the benefits of TMOP and, when feasible, provide assistance to beneficiaries in TMOP enrollment.
- MTFs will enlist the assistance of the local Public Affairs Officers for public service announcements and media coverage describing the benefits of TMOP.

My point of contact for this matter is CAPT David Price at (202) 762-3004 or deprice@us.med.navy.mil.

Vice Chief