

# Crossroads *xtra*

Vol. 16, No. 45 • November 18, 2011

Lajes Field, Azores, Portugal

## Force Protection



Current FPCON: Alpha  
Threat Level: Low

**"6-5...  
IN THE FIGHT!"  
FY 2012**

 138  
SORTIES

 2,860  
LODGED

 852K  
gallons  
FUEL ISSUED

In a real-world emergency, call the Public Affairs Straight Talk Line, **535-3542**.

Don't drink and drive; call LADD: 295 57 LADD

**Appointment:**  
Base: 535-3261  
Off base: 295-573-261  
**Emergency:**  
Base: 911  
Off base: 295-571-911

### Weekend Weather Forecast (Lajes Weather Flight)

**Saturday (a.m. / p.m.)**  
Mostly Cloudy  
Wind NW 10 mph  
W 10-15 mph  
High 61F / Low 54F  
**Sunday (a.m. / p.m.)**  
Mostly Cloudy  
Wind NW 15-25 mph  
N 10-15 mph  
High 61F / Low 54F



(Left to right) Vitor Barbereia, 65th Civil Engineer Squadron, Cmdr. Diogo Vieira Branco, Port Captain and Maritime Police commander, Portuguese Navy, and Agostinho Simoes, 65th CES, discuss logistics during the historic Fuel Spill Response Exercise, Nov. 9, in Praia da Vitoria. (Photo by Guido Melo)

## Crisis response in a bilateral environment

By Lt. Col. Charles Tobia  
65th Air Base Wing Political Affairs

Shortly after arriving to Lajes in July of 2009, I participated in my first base exercise: a major aircraft accident on Lajes. Sitting in the Crisis Action Team with the other senior 65th Air Base Wing leaders, I intently followed the checklist of appropriate actions to effectively respond to the crisis. We came to a checklist item requiring the CAT to contact our hosts, the Portuguese air force. Our commander at the time, Col. Margaret "Peggy" Poore, asked "What is the Portuguese air force doing as a result of the accident?"

At that point, all eyes turned to me, the wing Political Advisor. As the main liaison with our Portuguese mission partners, I obviously should have had the answer to that question. Being new at the job was no excuse. So, after a moment of stunned, uncomfortable silence, I put on my best tap shoes, reached deep into my experience in political-military affairs, and gave the best assessment I could. Fortunately, I must have sounded rather convincing because my answer was accepted and we continued down the checklist.

After breathing a sigh of relief, I began to ask myself, "What would the PoAF do in a situation like this? Who

would we call? Are there any joint PoAF-65th ABW plans? Would local civilian agencies be involved, and how would we work together? What are the capabilities and weaknesses of possible agencies responding to a crisis? Have we ever practiced with our mission partners and civilian agencies?" In the days that followed, I began asking my colleagues and Portuguese counterparts these questions. I was rather surprised...even shocked, to find out that, although the wing and the Portuguese air force have independent plans for response, we didn't have an integrated approach for actions to a crisis.

As a Political Affairs Specialist, I've had the privilege of working with many militaries around the world, mostly in Latin America and Canada, and more recently, in Afghanistan. Some of the principal goals of the career field are building relationships, developing capabilities, and fostering partnerships to further our nation's strategic goals. This is often done by managing expectations and educating partners on how we do things and why. But more importantly, it is done by listening, learning, and finding opportunities to work together towards a common goal. No matter how small a partner may be or how differently they operate from how we do things in the U.S. Air Force,

To read more on "Crisis" see page 3



### Meet Mr. Richard Lambert, Chief of the Airman and Family Readiness Center

**Are you prior military?**  
Yes, prior Air Force. I spent several years on active duty.

**What was your career field, and what motivated you to join?**  
My career field was Administration. My motivation for joining was patriotism, traveling, training, and professional growth and development opportunities!

**How did you end up working for the military as a civilian?**  
I liked the Air Force as an organization and its culture, so I looked for the right job opening and applied to work at what was then the Family Support Center.

**How long have you worked for A&FRC?** 11 years.



**Did you have a civilian assignment prior to Lajes?**  
Yes, Seymour Johnson AFB...home of the F-15 Strike Eagle!

**What is your hometown?** Vicksburg, Miss., but I'm a Texan at heart!

**How many members are in your immediate family?**  
My wife, Madalyn, and adult daughters Jennifer and Kellie Marie.

**What inspired you to work for the A&FRC?**  
Working at the A&FRC provided me the opportunity to meaningfully engage with our warriors and their families by providing great quality of life programs.

**How many people work there?**  
Five at present, as we have two vacant GS-09 slots!

**What's an aspect about A&FRC you think would be interesting for people to know?**  
That our small A&FRC staff delivers nine core programs, along with many additional programs and services...all very diverse in nature. The A&FRC makes a lot of great things happen for our people and the mission!

**Could you list one or two main highlights of your military career?**  
I had the good fortune of meeting many lifelong friends while serving in uniform. Plus, I experienced working with some of the finest military leaders in the USAF!

As to my A&FRC career, being selected as the Mission Support Group's Senior Civilian of the year at Seymour Johnson. Secondly, our A&FRC at Seymour Johnson being selected for small base A&FRC of the year by Air Combat Command.

**How would you say Lajes differs from other bases where you've worked?**  
"Team Lajes" exemplifies unity and a strong sense of family. "Lajes Goodness" is the best way to sum it up!

**What's one piece of advice you could give to young Airmen?**  
Find a mentor who has been successful both in life and in the Air Force and follow his or her lead.

**Are there any particular quotes you live by?**  
Yes, "Bring your best to the moment" and secondly, "Life is fragile, handle with prayer"!



- Nov. 25**
1. WINE & CHEESE TASTING, TORC, 5 p.m. (Club members only).
  2. STORMY'S PLAYHOUSE Grand Opening, Chace Fitness Center, 10:30 a.m.
  3. HOLIDAY SHOPPING TOUR in Angra and Industrial Park, departs Outdoor Recreation at 9 a.m.
  4. SPECIAL CULTURAL TOUR RATES, Nov. 25, 2011 - Mar. 20, 2012; E-4s and below 25% off of Taste of the Northern Coast, Heart of Angra, and Faith, Fish, Earth & Cheese tours.
  5. HERO TREE, Nov. 25 - Dec. 23, Library, normal operating hours; create a decoration with a picture of your hero.
- Nov. 26**
- YOUTH WINTER CAMPAIGN KICK-OFF, Youth Center, Noon - 2 p.m.; all ages--bouncy castles, games, face painting.  
Please check the Force Support website for additional Lajes Winter Campaign 2011-2012 events!

### Commander's Action Line 535-4240 65abw.actionline@lajes.af.mil

The Commander's Action Line is your link to the commander for suggestions, kudos and as a way to work problems or issues within the 65th Air Base Wing for which you can't find another solution. Your chain of command should always be your first option — but when that's not the answer, call or e-mail the Commander's Action Line at 535-4240 or 65abw.actionline@lajes.af.mil.



Col. Jose Rivera  
Commander, 65th Air Base Wing



The 65th Air Base Wing Public Affairs staff prepares all editorial content in the Crossroads. The Public Affairs Office (Unit 7710, APO, AE 09720) is located in Bldg. T-100, Room 240. Submissions can be e-mailed to 65abw.pa@lajes.af.mil or faxed to 535-6326 and are due the Thursday prior to the required publication date. Call 535-6161 for more details. This Air Force funded newspaper is an authorized weekly publication for members of the U.S. military services overseas. Contents of the Crossroads are not necessarily the official views of, or endorsed by, the U.S. Government, the Department of Defense or the Department of the Air Force. All photographs are Air Force photographs unless otherwise indicated.

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### Preparing warfighters one airman at a time

By Tech. Sgt. Luther Holsonback  
Lajes Airman Leadership School commandant

Airman Leadership School is the first level of Professional Military Education provided to our enlisted airmen. The goal is to prepare them to become war fighting supervisors who have the ability to lead Air Force work teams as we employ air and space power. For five and a half years now, I have had the privilege of providing over 5.7 thousand hours of instruction to ALS students, with the hope of giving them the tools needed to become quality supervisors in today's Air Force. I enjoy this job because it gives me the opportunity to provide future supervisors with the appropriate guidance needed to



Airmen in the Lajes Airman Leadership School class participate in the beachrun and backpack challenge, unique to Lajes Field, Azores, Nov. 15. The run is a 3.3-mile route across Lajes Field, including a 10 to 15-pound backpack. (Photo by Lucas Silva)



The Lajes Airman Leadership School 12-A class, Azores, Nov. 15. One of the ALS goals is to prepare airmen to become war fighting supervisors who have the ability to lead Air Force work teams. (Photo by Lucas Silva)

be effective leaders in their workcenter. ALS instructors also get a chance to learn from the students at the same time. Because of the diversity in the classroom, we get to learn about experiences that we may not get a chance to see ourselves. These young airmen are doing some extraordinary things and it is a pleasure to get to share time with them and hear about the contributions they are making to our Air Force every day.

I received the opportunity to continue my ALS adventure after Seymour Johnson AFB, N.C., here at Lajes as the commandant, and up to this point it has proved to be an exceptional experience. The ALS program here at Lajes is unique in itself for our airmen. First, this school only has one flight with a maximum number of 16 students.

To read more on "warfighters" see page 4

### "Crisis" from page 1

everyone has a stake in the effort and everyone can contribute. It may take a while to get there, but the key to accomplishing this is finding areas of commonality to build upon.

Desiring to overcome the deficiency of not having any joint plans, a small group of warriors began working towards this goal. In the past year, a lot of progress in joint planning was made with the Portuguese air force, in particular in the areas of Force Protection and base security. Achieving an "excellent" in the recent Operational Readiness Inspection/Unit Compliance Inspection was greatly aided by these efforts. Progress has also been made towards a more ambitious goal of an integrated response with external agencies to a natural or man-made disaster.

In January 2011, the 65th ABW hosted a strategic level meeting to discuss in general terms how different external agencies would respond to a crisis. The meeting was a great success with several agencies briefing their capabilities and response procedures. One thing we all agreed on: if disaster were to strike Terceira, everyone would need to pitch in. The question was then, "How?" All participants expressed the desire to work together to solve this. Last week, on Nov. 9, we had such an opportunity.

The Defense Logistics Agency, which owns the fuel we use at Lajes to accomplish our mission, was coming to evaluate our response capability from the tactical and operational (first responders and Emergency Operations Center) to the strategic level (Crisis Action Team). The scenario created by DLA involved the rupture of a 10-million gallon tank of jet fuel at the South Tank Farm as a result of an earthquake and mudslide. The contents of the tank overlooking the city of Praia da Vitoria would flow downhill into the city, marina, and Praia Bay. Recognizing the fact the 65th ABW would not be responding alone, we invited the Portuguese air force, the City of Praia, the Portuguese Maritime Authority, and the Commercial Port Authority of the Azores to help plan and carry out the exercise.

For the past month, representatives met several times, tirelessly planning and working out the details on how each agency would respond and how to best integrate everyone's effort. Together we agreed on several processes,

such as the incident notification process. The team also came up with a novel, yet simple framework for command, control, and communication unique to Lajes. Instead of each agency working independently and physically separated, the team created the Combined Coordination Center. At the CCC, most likely in a mobile command post, each agency would have a representative with the authority to commit the resources of their agency. At the CCC, first responder requests for resources would be received, vetted, and then forwarded to the agency best equipped to meet the request. As a result, the CCC completely streamlined the command and control process.

For example, in this exercise, Portuguese police needed to block and divert traffic around the South Tank Farm. Using processes before the creation of the CCC, it would have required approximately seven phone calls between the 65th ABW, Portuguese air force, and local authorities to make it happen. Now, it would only takes about three calls. This translates to a substantial increase in response effectiveness, plus it reduces the risk and possibility of error in communicating the requirement.

On game day, Nov. 9, at approximately 0845 a.m., a 911-call came in to the Joint 65 ABW-Air Base No. 4 emergency dispatch office from the South Tank Farm, reporting of a massive fuel spill. Subsequent calls are made and first responders are dispatched to the scene. The hum of activity and flow of events was exciting to witness. The DLA evaluator, Thomas Rayburn, was extremely impressed and pleased. "I commend the 65th ABW and the planners for what was accomplished today," said Rayburn during the exercise hotwash. "You are further ahead than many others around the world," he added. "Coming up with the concept of the CCC on your own was brilliant, something to be very proud of."

As my tour at Lajes comes to a close, I reflect on what was accomplished and the road that brought us here. It took a lot of hard work by many players, Portuguese and American alike, to produce many small victories which have been built upon to reach the goal of a joint crisis response plan. Although more remains to be done, the path forward has been cleared. The progress I've seen in the past two years makes me confident that, in a strong bilateral approach, Lajes Air Force Base and the Island of Terceira will be better equipped to respond together to a crisis.



### Lajes Airman named USAFE Outstanding Community Planner of the Year



(Right) Ana Martins, 65th Civil Engineer Squadron, receives the USAFE Outstanding Community Planner of the Year award from Col. Jose Rivera, 65th Air Base Wing commander, Nov. 8, Lajes Field, Azores. (Photo by Guido Melo)

Ana Martins, 65th Civil Engineer Squadron, is the recipient of the USAFE Outstanding Community Planner of the Year for 2011. This accolade recognizes an individual who has exhibited and demonstrated superior performance in executing the duties of an Air Force Community Planner. The award recognizes the individual who has most effectively demonstrated skills and initiative in the position as community planner to promote and enhance mission support as well as quality of life.

Martins' hometown is São Sebastião, and she works as the community planner within the Asset Optimization Flight. With a degree in Planning and Geographic Information Systems, she performs a wide-range of standard professional duties related to base planning, involving problems that are conventional in nature, but of considerable scope. She's responsible for the assembly and analysis of data, development and maintenance of the Base Comprehensive Plan (inc. general plan, area development plans, and site plans) and the preparation of appropriate reports, reviews and approvals of airfield waivers, etc.

**Congratulations, Ms. Ana Martins, on a job well done!**

#### "warfighters" from page 3

This allows for the class to develop a closeness, which brings a different set of group dynamics than I've ever seen in a classroom. Also, this school only has one permanent party position assigned--the commandant. The flight instructors are flown in on temporary duty orders from other United States Air Forces in Europe schools. This allows for the students to not only learn what is going on here at home station, but also gives them other diverse experiences from other bases within the major command. The leadership here at the 65th Air Base Wing also helps contribute to the uniqueness of this school. I have never experienced such unparalleled wing leadership than what we have here at Lajes. As a whole, they are so involved in the development of their Airmen and they continue to prove this every class. The Lajes ALS has a number of commanders, chiefs, first sergeants and supervisors who are in direct involvement with their

airmen throughout the entire 5-week course.

One way leadership contributes is through the ALS physical training program. Each ALS class hosts the famous beach run and backpack challenge, which is something that was started with the previous commandant and has become a legacy here within this school. The beach run is a 3.3-mile route along the Praia da Vitoria beach, which finishes with storming the hill to the St. Mary's statue. This event is just another way to challenge the students and wing leadership. Each time ALS hosts these challenges, we have more members from the leadership team in attendance than we do students. This proves to our airmen that the 65th ABW has a commitment to the Air Force PT program and they are committed to leading by example with their subordinates.

The future of our Air Force relies heavily on the airmen that walk through these doors on a daily basis. I am glad I have the opportunity to do my part to make an impact in their lives.

### LAJES WARRIORS OF THE WEEK



**Name:** Ashley Corkins  
**Rank:** Airman 1st Class  
**Unit:** DET 6/AFN  
**Hometown:** Tulare, S.D.  
**Duty Title:** Broadcast Producer  
**Accomplishments:** Airman 1st Class Corkins recently arrived from the Defense Information School at Fort George G. Meade, Md. she joins the Lajes American Forces Network news team and is currently working on producing news and radio stories. She enjoys traveling, being active, movies, a good book and the outdoors.



**Name:** Marline Monteiro  
**Rank:** LGS-05  
**Unit:** AFN Lajes  
**Hometown:** Santa Clara, Calif.  
**Duty Title:** Executive Assistant  
**Accomplishments:** Marline is recognized as a liaison between American Forces Network Lajes and Headquarters AFN Europe. She expertly manages unit programs, and conducts administrative reviews on all evaluations, decorations and awards. Marline is an invaluable team player and an important element of customer support and continuity. Her hobbies include spending time with her family, reading, and running.



Members of the 65th Operations Support Squadron assist with a Harrier from Marine Attack Squadron 513, Marine Corps Air Station Yuma, Ariz., after landing at the Lajes Field flightline to refuel before returning home, Nov. 16, 2011. (Photo by Lucas Silva)



Lajes Field Chiefs help serve food provided by multiple private organizations during the Thanksgiving Single Unaccompanied Member's Dinner at the base chapel, Nov. 16. It was one of the highest turnouts for this event, with 146 Airmen in attendance. (Photo by Lucas Silva)



A Portuguese C-130 stopped on the Lajes Field flightline as part of a special mission transporting a dolphin to the Lisbon Zoo, Nov. 14, 2011, Lajes Field, Azores, from Florida. The 65th Civil Engineer Fire Department helped Portuguese air force members put fresh water in the tank prior to departure. (Photo by Guido Melo)



(Center) Maj. Bill Hesketh, 65th Logistics Readiness Squadron, welcomes back his squadron's warriors--Tech. Sgt. Craig Grant and Senior Airman Cordero Sanderson--from their deployments at the Warrior Send-Off and Welcome at the Top of the Rock Club, Nov. 10, 2011. Staff Sgt. Alex Holycross, and Senior Airmen David Amaya and William Sovitsky, 65th Communications Squadron, prepare to head downrange. (Photo by Staff Sgt. Erica Horner)



### Team Lajes welcomes newest member!

Elliana (Ellie) Lynn Klein was born Oct. 3, 2011, to Major David Klein, 65th MDG, and his wife, Katherine Klein. The proud siblings are Maya and Noah Klein.

**Congratulations!**



## Mark your calendar

### SANTA RITA PROJECT—FOOD DONATIONS:

Through Nov 16 - Dec. 7 the Lajes Field Rising VI is looking for donations of food items to support the Santa Rita Project, sponsored by the Lajes Field Chapel. Contact Staff Sgts. Troy Davis, 535-3497, or Nichole Allums Ball 535-4030 to drop off donated goods.



### JOB OPPORTUNITIES:

The 65th Contracting Flight has three requirements opening at the chapel. The positions include a Catholic musician, Protestant musician, and a Catholic pastoral associate. Please contact Airman 1st Class Sam Culberth at sam.culberth@lajes.af.mil to get a copy of the Request for Quote (RFQ).

**COMMISSARY OPEN ON THANKSGIVING:** The commissary will be open from 10 a.m. to 6:30 p.m. the Monday prior to Thanksgiving, Nov. 21, and from 10a.m. to 4p.m. on Thanksgiving Day.

### GOT GAME? IT COULD BE WORTH \$3,000 IN EXCHANGE

**CONTEST:** During the holidays, spending time with the family makes the season even merrier. And what better way to enjoy each other's company and competitive spirit than a family game night? The Army & Air Force Exchange Service will reward families that get into the spirit of the game with more than \$6,000 in "Family Game Night" prizes. To enter, Exchange shoppers must compose a 150 words or less description of their favorite family game night. First prize will receive a \$3,000 Exchange gift card with second place scoring a \$2,000 gift card. The third place entry will pocket a \$1,000 Exchange gift card and 10 fourth place winners will receive \$100 in Hasbro games. Please stop by the Exchange for additional information or contact the manager at [clore@aaafes.com](mailto:clore@aaafes.com).

**MUSICAL SEASON:** Flute and Piano concert Nov. 18 9:30 p.m.

at the "Auditório Ramo Grande," Praia da Vitória.

Rodrigo Lima, flute / Gustaaf van Manen, piano.

RODRIGO LIMA, flauta transversal  
GUSTAAF VAN MANEN, piano  
Obra de W.A. Mozart, J.S. Bach,  
Ph. Góssens, A. Schumann, C. Mendels

18 NOV 21h30  
TERCEIRA  
Auditório do Ramo Grande

AFN LAJES  
ISLAND 96  
Cbx. 40  
Central de Televisão  
Ch. 7  
7h30-9h30  
A 96.1 Fm

AFN  
THE BULL

## Phrase of the Week A LESSON IN PORTUGUESE



**ENGLISH:** Would you like anything else? No, thanks. Only the check please.

**PORTUGUESE:** Você deseja mais alguma coisa? Não, obrigado, só a conta se faz favor.

**PRONUNCIATION:** VohSAY dehSEHza mosh allGOOmah KOI-sa? Now, ohbreeGAHdoo. Soh ah CONtah seh FOSHfuhVOR.

## At the Movies

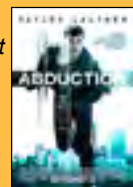


7 p.m. Saturday - Abduction

4 p.m. Sunday - Dolphin Tale

7 p.m. Sunday - Killer Elite

**Abduction:** A teen finds himself in mortal danger after realizing that his entire childhood has been built on lies. Realizing that the people who raised him aren't his real parents (...) the frightened teen flees for his life as FBI agents Frank Burton and Sandra Burns race to protect him and uncover the truth about his mysterious past. PG-13, 106 Minutes.



**Dolphin Tale:** Swimming free, a young dolphin is caught in a crab trap, severely damaging her tail. She is rescued and transported to the Clearwater Marine Hospital, where she is named Winter. But her fight for survival has just begun. Without a tail, Winter's prognosis is dire. It will take the expertise of a dedicated marine biologist, the ingenuity of a brilliant prosthetics doctor, and the unwavering devotion of a young boy to bring about a groundbreaking miracle. Rated PG, 113 Minutes.



**Killer Elite:** A match-up made in tough guy heaven—Based on a shocking true story. Killer Elite pits two of the most elite operatives— Danny, an ex-special ops agent and Hunter, his long time mentor against the cunning leader of a secret military society. Covering the globe from Australia to Paris, London and the Middle East, Danny and Hunter are plunged into a highly dangerous game of cat and mouse. Rated R, 100 Minutes.



Movie times and schedule are subject to change. Call 535-4100 for the latest update.

## ASK ED

A column that looks at the culture and history of the Azores.

By Eduardo Lima  
Community Relations Advisor



### Is it true the use of fog lights is illegal in Portugal? Also, what are the rules for using a cell phone while driving on the Portuguese roads?

The use of fog lights in the front and rear of a vehicle is only authorized when it's foggy and visibility is diminished. As a matter of fact, according to article 61 of the Portuguese Traffic Road Code, drivers must turn on the fog light in the rear of their vehicles when visibility is reduced due to intense fog conditions so other drivers can notice the presence of the vehicles in front of them, but only under these conditions.

The use of fog lights in the front is not mandatory and is only intended to help increase drivers' visibility during situations of intense fog.

As far as using the cell phone while driving, article 84 of the Portuguese Traffic Road Code states it's strictly prohibited to use a cell phone while driving a motor vehicle. If the driver needs to receive a call or place a call on a cell phone while driving, he or she needs to pull over to the side of the road, come to a complete stop and then receive or place the call. However, the use of a free-hands kit (microphone and earphone) while driving is authorized.

Currently, violators of this law will be charged a fine, but the Portuguese government has already announced new legislation regarding the use of cell phones. According to these rules, drivers caught using a cell phone while driving will not only be charged with a fine but may also lose their driving privileges for a certain period of time.