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BACKGROUND

During February 2010, the Commandant of the Marine Corps (CMC) and members of his staff conducted a site visit to Marine Corps Installations on Okinawa, Japan. During this visit, a Town Hall Meeting was held, as well as group and individual discussions. Immediately after the CMC's visit, the Inspector General of the Marine Corps (IGMC) was directed to conduct an immediate assessment of two areas of concern; Family Housing and Marine Corps Community Services (MCCS). This report is strictly the outcome of the Family Housing assessment, conducted by the Director of Readiness Division, IGMC. The assessment was conducted from 10-12 March 2010.

SCOPE AND METHODOLOGY

The overall objective of this assessment is to provide a record of findings and recommendations that identify possible shortfalls, to include possible policy changes, process reviews, further coordination, and additional research. The IGMC assessment team sponsored four focus group discussions with family team members, one open door meeting, as well as personally visiting each type of housing unit on every camp on Okinawa, to include those Military Family Housing (MFH) units aboard Kadena Air Base (KAB). Additionally, the team visited the 718th Civil Engineer Squadron (CES) Housing Flight facilities maintenance department, the "Eagle" self-help store, and the furniture warehouse, all aboard KAB.