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BACKGROUND

During February 2010, the Commandant of the Marine Corps (CMC) and members of his staff conducted a site visit on Okinawa, Japan. During the visit a Town Hall Meeting was held, as well as group and individual discussions. After CMC's Okinawa visit, he directed the Inspector General of the Marine Corps (IGMC) to conduct an immediate assessment of two areas of concern; Family Housing and Marine Corps Community Services (MCCS). This report is strictly the outcome of the MCCS (for the purposes of this report MCCS-Okinawa) assessment, conducted by the Director of Readiness Division, IGMC. The assessment was conducted from 10-12 March 2010.

SCOPE AND METHODOLOGY

The assessment team consisted of four members from the IGMC and two subject matter experts (SME) from Installations and Logistics (I&L) and Quantico MCCS. The assessment consisted of Focus Group discussions with family teams, Camp Commanders, single Marines and Sailors, and Single Marine Program (SMP) Representatives. Interviews were also conducted with MCCS-Okinawa personnel and individual Marines.

The methodology of the assessment also provided individual and family teams the opportunity to speak with the Assessment Team through a "Walk-in" session, where they could walk in during a designated time and sit down with the Assessment Team to discuss their issues or concerns relating to MCCS. The overall objective of this assessment is to provide CMC an overview of MCCS-Okinawa in their support to Marines, Sailor, and family member on Okinawa.