

# ACTIVE Town Hall Issues Details

Wednesday, March 17, 2010

2:22:40 PM

## 2010-TH1-1 Post Newspaper & Facebook is DHHB Heavy

Assigned To: Paul Fisher

Opened Date: 03-Mar-10

Category:

Last Follow Up Date:

### SCOPE

Today's facebook and Post announcements/ articles are mostly about the deployed DHHB. They neglect other deployed brigades/ units.

### CUSTOMER RECOMMENDATION

Include news from other deployed units.

### ORGANIZATION FOLLOW-UP

## 2010-TH1-2 Recyclables drop off area next to PX

Assigned To: Larry McGee

Opened Date: 03-Mar-10

Category:

Last Follow Up Date:

### SCOPE

Currently, there is no bulk drop point for recyclables. You have to locate a building that may have a small recycle bin on site, but no large public area is available. This affects military Families that live off post who are interested in recycling.

### CUSTOMER RECOMMENDATION

Create a Recycle Drop Point at a common area, such as the PX or Commissary.

### ORGANIZATION FOLLOW-UP

## 2010-TH1-3 Ft Riley Elementary Parking is muddy

Assigned To: Larry McGee

Opened Date: 03-Mar-10

Category:

Last Follow Up Date:

### SCOPE

The rainy season is approaching and the parking lot at Ft Riley Elementary is muddy. The lot can only worsen as more rain comes our way.

### CUSTOMER RECOMMENDATION

Load gravel or rocks to provide traction.

### ORGANIZATION FOLLOW-UP

## 2010-TH1-4 Main Post Pool Closure

Assigned To: Steve Tully

Opened Date: 03-Mar-10

Category:

Last Follow Up Date:

### SCOPE

Closing the Main Post pool has a negative impact on Ft Riley teenagers that live on Main Post. The Main Post Pool is the only place teenagers that live on Main post can walk to. There is no shuttle service and no other activity available to them within walking distance.

### CUSTOMER RECOMMENDATION

Do not close the Main Post Pool.

### ORGANIZATION FOLLOW-UP

## Main Post Pool Closure

Assigned To: GC GC

Opened Date: 03-Mar-10

Category:

Last Follow Up Date:

### SCOPE

Closing the Main Post pool has a negative impact on Ft Riley teenagers that live on Main Post. The Main Post Pool is the only place teenagers that live on Main post can walk to. There is no shuttle service and no other activity available to them within walking distance.

### CUSTOMER RECOMMENDATION

Do not close the Main Post Pool.

### ORGANIZATION FOLLOW-UP