



U.S. Immigration  
and Customs  
Enforcement

MAR 30 2009

MEMORANDUM FOR: Robert E. Jolicoeur  
Field Office Director  
El Paso Field Office

FROM: [REDACTED] b6, b7c  
[REDACTED] b6, b7c  
Acting Chief  
Detention Standards Compliance Unit

SUBJECT: Otero County Prison Facility Annual Review

The annual review of the Otero County Prison Facility conducted on December 10-12, 2008 in Chaparral, New Mexico, has been received. A final rating of **Acceptable** has been assigned.

The G-324A worksheets provided by the Reviewer-in-Charge (RIC) indicated the facility did not have any deficient standards. However, a Plan of Action is required to address the deficiencies identified in the Key & Lock Control, Contraband, and Detainee Handbook standards.

The rating was based on the RIC Summary Memorandum and supporting documentation. The Field Office Director must remedy the deficient standards, and initiate the following actions in accordance with the Detention Management Control Program (DMCP):

- 1) The Field Office Director, Detention and Removal Operations, shall notify the facility **within** five business days of receipt of this memorandum. Notification shall include copies of the Form G-324A Detention Facility Review Form, the G-324A Worksheet, RIC Summary Memorandum, and a copy of this memorandum.
- 2) The Field Office Director is responsible for ensuring that the facility responds to all findings and a Plan of Action is submitted to the Review Authority (RA) within 30 days.
- 3) The RA will advise the Field Office Director once the Plan of Action is approved.
- 4) Once a Plan of Action is approved, the Field Office Director shall schedule a follow-up on the above noted deficiencies within 90 days.

The Field Office is responsible for assisting the Intergovernmental Service Agreement (IGSA) facility to respond to the Immigration and Customs Enforcement findings when assistance is requested. Notification to the facility shall include information that this assistance is available.

Should you or your staff have any questions regarding this matter, please contact [REDACTED] b6, b7c  
III, Detention and Deportation Officer at (202) 732- [REDACTED] b6, b7c

cc: Official File

ICE:HQDRO [REDACTED] b6, b7c :2-4526:01/05/2009

[REDACTED] b2High

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# ICE Detention Standards Compliance Review

**Otero County Prison Facility**

December 10-12, 2008

REPORT DATE – December 15, 2008



Contract Number: ODT-6-D-0001  
Order Number: HSCEOP-07-F-01016

**b6,b7c** Executive Vice President  
Creative Corrections  
6415 Calder, Suite B  
Beaumont, TX 77706

**b6,b7c** COIR  
U.S. Immigration and Customs Enforcement  
Detention Standards Compliance Unit  
500 12<sup>th</sup> Street, SW  
Washington, DC 20536



December 15, 2008

MEMORANDUM FOR: James T. Hayes, Jr.,  
Director  
Office of Detention and Removal Operations

FROM:

[REDACTED] *for*  
Reviewer-In-Charge

[REDACTED] b6, b7c

SUBJECT:

Otero County Prison Facility  
Annual Detention Review

Creative Corrections conducted an Annual Detention Review (ADR) of the Otero County Prison Facility (OCPF) in Chaparral, New Mexico, on December 10-12, 2008. As noted on the attached documents, the team of Subject Matter Experts (SME) included [REDACTED] b6, b7c SME for Security; [REDACTED] b6, b7c SME for Health Services; [REDACTED] b6, b7c SME for Environmental Health & Safety; and [REDACTED] b6, b7c SME for Food Services.

A closeout meeting that included a discussion of all deficiencies, concerns, and recommendations noted during our review was conducted with Warden [REDACTED] b6, b7c on Friday, December 12, 2008. [REDACTED] b6, b7c Deputy Assistant Director, and [REDACTED] b6, b7c Assistant Field Office Director, of Immigration and Customs Enforcement attended the closeout.

### Type of Review

This review is an Annual Detention Standard Review to determine general compliance with established ICE National Detention Standards (NDS) for facilities used for over 72 hours.

### Review Summary

Both the American Correctional Association and the Correctional Education Association have accredited the Otero County Prison Facility. Neither the National Commission on Correctional Health Care nor the Joint Commission on Accreditation of Healthcare Organizations has accredited the OCPF.

### Standards Compliance

The following statistical information provides a summary of the results of this review and a comparison with the results of the previous review.

**December 18-20, 2007 Review**

<b>Compliant</b>	<b>35</b>
<b>Deficient</b>	<b>1</b>
<b>At-Risk</b>	<b>0</b>
<b>Not-Applicable</b>	<b>2</b>

**December 10-12, 2008 Review**

<b>Compliant</b>	<b>35</b>
<b>Deficient</b>	<b>0</b>
<b>At-Risk</b>	<b>0</b>
<b>Not-Applicable</b>	<b>3</b>

**RIC Comments**

In July of 2008, with the opening of the Otero County Processing Center (OCPC), ICE detainees were removed from the Otero County Prison Facility. However, at the outset of the tour, it was clear that the Otero County Prison Facility did not drop off in its efforts regarding the NDS compliance. The facility is an exceptionally clean and well-managed facility. During the review, the staff and detainees were polite and respectful.

The single area of note was the practice used for issuance of razors to detainees. The review team provided a copy of the [REDACTED] memo, dated January 24, 2008, regarding the proper "Issuance and Control of Razors." The Deputy Warden, [REDACTED], agreed to review the procedures for implementation.

This facility has developed and implemented an exceptional system for storing, issuing, and maintaining constant inventories of hazardous and flammable materials. This system includes a code system to clearly identify each individual material. Each code then correlates to the Material Safety Data Sheet (MSDS) and the inventory so data for that chemical can be accessed immediately.

In addition, the Risk Manager, [REDACTED], has developed and implemented an exceptionally comprehensive checklist format for weekly and monthly fire safety inspections. This system is most likely responsible for the continuing high-level of safety conditions maintained within all areas of the facility, but specifically the critical areas of concern, housing units and food services. The Risk Manager also schedules and monitors fire drills for the facility that include three drills per shift monthly, with at least one of those drills including detainees. Staff was remarkably and impressively familiar with these emergency procedures.

**Recommended Rating and Justification**

It is the Reviewer-in-Charge's (RIC) recommendation that the facility receive a rating of "Acceptable." No Plan of Action is required.

**RIC Assurance Statement**

All findings of this review have been documented on the Detention Review Worksheet and are supported by the written documentation contained in the review file.

**A. Type of Facility Reviewed**

ICE Service Processing Center  
 ICE Contract Detention Facility  
 ICE Intergovernmental Service Agreement

**B. Current Inspection**

Type of Inspection  
 Field Office  HQ Inspection  
Date[s] of Facility Review  
December 10-12, 2008

**C. Previous/Most Recent Facility Review**

Date[s] of Last Facility Review  
December 18-20, 2007  
Previous Rating  
 Superior  Good  Acceptable  Deficient  At-Risk

**D. Name and Location of Facility**

Name  
Otero County Prison Facility  
Address (Street and Name)  
10 McGregor Range Road  
City, State and Zip Code  
Chaparral, NM 88081  
County  
Otero  
Name and Title of Chief Executive Officer (Warden/OIC/Supt.)  
[redacted] Warden  
Telephone # (Include Area Code)  
575-824-1000  
Field Office / Sub-Office (List Office with oversight responsibilities)  
El Paso  
Distance from Field Office  
20 miles

**E. ICE Information**

Name of Inspector (Last Name, Title and Duty Station)  
[redacted] / RIC / Creative Corrections  
Name of Team Member / Title / Duty Location  
[redacted] / SME-Security / Creative Corrections  
Name of Team Member / Title / Duty Location  
[redacted] / SME-Health Services / Creative Corrections  
Name of Team Member / Title / Duty Location  
[redacted] / SME-Food Services / Creative Corrections  
Name of Team Member / Title / Duty Location  
[redacted] / SME-Safety / Creative Corrections

**F. CDF/IGSA Information Only**

Contract Number  
51-04-0064  
Date of Contract or IGSA  
10-01-2004  
Basic Rates per Man-Day  
\$60.31  
Other Charges: (If None, Indicate N/A)  
\$15.29 per hour GSA

Estimated Man-days Per Year:  
182,000

**G. Accreditation Certificates**

List all State or National Accreditation[s] received:  
American Correctional & Correctional Education Ass.  
 Check box if facility has no accreditation[s]

**H. Problems / Complaints (Copies must be attached)**

The Facility is under Court Order or Class Action Finding  
 Court Order  Class Action Order  
The Facility has Significant Litigation Pending  
 Major Litigation  Life/Safety Issues  
 Check if None.

**I. Facility History**

Date Built  
10/9/2003  
Date Last Remodeled or Upgraded  
10/2005  
Date New Construction / Bed space Added  
10/2005 / 785 beds  
Future Construction Planned  
 Yes  No Date:  
Current Bed space  
1,335  
Future Bed space (# New Beds only)  
Number: N/A Date:

**J. Total Facility Population**

Total Facility Intake for previous 12 months  
10,439  
Total ICE Man-days for Previous 12 months  
40,392

**K. Classification Level (ICE SPCs and CDFs Only)**

	L-1	L-2	L-3
Adult Male	N/A		
Adult Female	N/A		

**L. Facility Capacity**

	Rated	Operational	Emergency
Adult Male	1,165	1,165	
Adult Female	188	188	

Facility holds Juveniles Offenders 16 and older as Adults

**M. Average Daily Population**

	ICE	USMS	Other
Adult Male	0	619	
Adult Female	0	134	

**N. Facility Staffing Level**

Security:  
[redacted]  
Support:

**Significant Incident Summary Worksheet**

For ICE to complete its review of your facility, the following information must be completed prior to the scheduled review dates. The information on this form should contain data for the past twelve months in the boxes provided. The information on this form is used in conjunction with the ICE Detention Standards in assessing your Detention Operations against the needs of the ICE and its detained population. This form should be filled out by the facility prior to the start of any inspection. Failure to complete this section will result in a delay in processing this report and the possible reduction or removal of ICE' detainees at your facility.

<i>Incidents</i>	<i>Description</i>	Jan – Mar	Apr – Jun	Jul – Sept	Oct – Dec
Assault: Offenders on Offenders <sup>1</sup>	Types (Sexual <sup>2</sup> , Physical, etc.)	Physical	Physical	Physical	Physical
	With Weapon	0	0	0	0
	Without Weapon	14	12	15	13
Assault: Detainee on Staff	Types (Sexual Physical, etc.)	Physical	Physical	Physical	Physical
	With Weapon	0	0	0	0
	Without Weapon	2	0	1	0
Number of Forced Moves, incl. Forced Cell moves <sup>3</sup>		1	2	1	1
Disturbances <sup>4</sup>		0	0	0	0
Number of Times Chemical Agents Used		2	3	0	0
Number of Times Special Reaction Team Deployed/Used		3	2	0	1
# Times Four/Five Point Restraints applied/used	Number/Reason (M=Medical, V=Violent Behavior, O=Other)	3/Behavior	3/Behavior	-	-
	Type (C=Chair, B=Bed, BB=Board, O=Other)	Bed	Bed	-	-
Offender / Detainee Medical Referrals as a result of injuries sustained.		0	0	0	0
Escapes	Attempted	0	0	0	0
	Actual	0	0	0	0
Grievances:	# Received	1	66	44	27
	# Resolved in favor of Offender/Detainee	0	0	0	0
Deaths	Reason (V=Violent, I=Illness, S=Suicide, A=Attempted Suicide, O=Other)	0	0	0	0
	Number	0	0	0	0
Psychiatric / Medical Referrals	# Medical Cases referred for Outside Care	0	0	0	0
	# Psychiatric Cases referred for Outside Care	0	0	0	0

<sup>1</sup> Any attempted physical contact or physical contact that involves two or more offenders

<sup>2</sup> Oral, anal or vaginal penetration or attempted penetration involving at least 2 parties, whether it is consenting or non-consenting

<sup>3</sup> Routine transportation of detainees/offenders is not considered "forced"

<sup>4</sup> Any incident that involves four or more detainees/offenders, includes gang fights, organized multiple hunger strikes, work stoppages, hostage situations, major fires, or other large scale incidents.

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DHS/ICE Detention Standards Review Summary Report											
1. Acceptable	2. Deficient	3. At Risk	4. Repeat Finding	5. Not Applicable							
Legal Access Standards					1.	2.	3.	4.	5.		
1.	Access to Legal Materials	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
2.	Group Presentations on Legal Rights	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
3.	Visitation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
4.	Telephone Access	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
Detainee Services											
5.	Admission and Release	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
6.	Classification System	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
7.	Correspondence and Other Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
8.	Detainee Handbook	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
9.	Food Service	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
10.	Funds and Personal Property	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
11.	Detainee Grievance Procedures	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
12.	Issuance and Exchange of Clothing, Bedding, and Towels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
13.	Marriage Requests	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
14.	Non-Medical Emergency Escorted Trip	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
15.	Recreation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
16.	Religious Practices	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
17.	Voluntary Work Program	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
Health Services											
18.	Hunger Strikes	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
19.	Medical Care	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
20.	Suicide Prevention and Intervention	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
21.	Terminal Illness, Advanced Directives and Death	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
Security and Control											
22.	Contraband	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
23.	Detention Files	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
24.	Disciplinary Policy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
25.	Emergency Plans	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
26.	Environmental Health and Safety	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
27.	Hold Rooms in Detention Facilities	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
28.	Key and Lock Control	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
29.	Population Counts	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
30.	Post Orders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
31.	Security Inspections	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
32.	Special Management Units (Administrative Segregation)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
33.	Special Management Units (Disciplinary Segregation)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
34.	Tool Control	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
35.	Transportation (Land management)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
36.	Use of Force	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
37.	Staff / Detainee Communication (Added August 2003)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
38.	Detainee Transfer (Added September 2004)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

All findings (Deficient and At-Risk) require written comment describing the finding and what is necessary to meet compliance.



**RIC Review Assurance Statement**

By signing below, the Reviewer-In-Charge (RIC) certifies that all findings of noncompliance with policy or inadequate controls contained in the Inspection Report are supported by evidence that is sufficient and reliable. Furthermore, findings of noteworthy accomplishments are supported by sufficient and reliable evidence. Within the scope of the review, the facility is operating in accordance with applicable law and policy, and property and resources are efficiently used and adequately safeguarded, except for the deficiencies noted in the report.

Reviewer-In-Charge: (Print Name) b6, b7c	Signature 
Title & Duty Location RIC, Creative Corrections	Date December 12, 2008

Team Members	
Print Name, Title, & Duty Location b6, b7c SME-Security, Creative Corrections	Print Name, Title, & Duty Location b6, b7c SME-Food Services, Creative Corrections
Print Name, Title, & Duty Location b6, b7c SME-Health Services, Creative Corrections	Print Name, Title, & Duty Location b6, b7c SME-Environmental Health and Safety, Creative Corrections

**Recommended Rating:**

- Superior
- Good
- Acceptable
- Deficient
- At-Risk

Comments: ICE detainees were removed from the facility earlier this year. The facility's management team is aware of the various ICE specific postings which would need to be in place should detainees return to the facility. It was evident that the facility had improved in Food Service operations since last year's review.