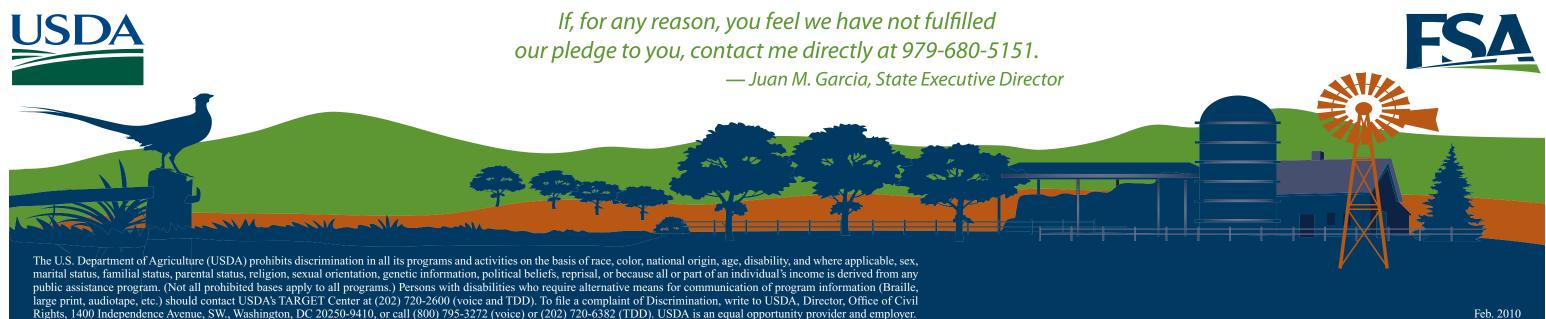
TEXAS FARM SERVICE AGENCY

Customer Service Pledge

WE PLEDGE TO:

- Provide prompt, courteous service by knowledgeable, well-trained staff. 1.
- Fully inform and educate our customers regarding all aspects of FSA's 2. commodity and credit programs.
- Provide you with the most up-to-date information and respond in a 3. timely manner to your requests and questions.
- Promote diversity and respect for all human differences. 4.
- Provide you with a business experience that will encourage your return. 5.



Rights, 1400 Independence Avenue, SW., Washington, DC 20250-9410, or call (800) 795-3272 (voice) or (202) 720-6382 (TDD). USDA is an equal opportunity provider and employer.

