

## TEXAS FARM SERVICE AGENCY

# Customer Service Pledge

### WE PLEDGE TO:

1. Provide prompt, courteous service by knowledgeable, well-trained staff.
2. Fully inform and educate our customers regarding all aspects of FSA's commodity and credit programs.
3. Provide you with the most up-to-date information and respond in a timely manner to your requests and questions.
4. Promote diversity and respect for all human differences.
5. Provide you with a business experience that will encourage your return.



*If, for any reason, you feel we have not fulfilled  
our pledge to you, contact me directly at 979-680-5151.*

*— Juan M. Garcia, State Executive Director*



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