## Acceptance Testing of Voting Systems

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#### Acceptance Testing - What is it?

- A testing program for a system to determine that it meets the requirements of the customer.
  - It is not part of the vendor's Quality Assurance testing program.
  - Testing is conducted by the customer, prior to entry into service.
  - For a voting system, individual components, as well as the system as a whole must be tested.
  - A Boolean test is carries out on each piece of equipment. It is a pass/fail test.

### Acceptance Testing - Why Test?

- Verify the equipment delivered meets the customer's requirements, as specified by the the Request for Proposals (RFP), and satisfies their expectations.
- Ensure that each component is free from defects, fully functional, and is performing as expected.
- The most important testing that can be carried on a voting system. It cannot wait until Logic and Accuracy testing.

## When to Perform Acceptance Testing.

- Initial purchase
  - Acceptance testing, and preferably an election run, should be complete before payment is made.
- A significant change
  - Hardware or software upgrade.
- After Equipment Repair
  - Whether conducted by vendor or 'in-house'.
- Any other time to provide confidence in the system's integrity.

# The Importance of Election Officials Performing Acceptance Testing.

- State and Local Election Officials must be in the 'driving seat'.
  - In Maryland, designing, planning and executing an acceptance testing program is carried out by election officials.
- Familiarity with, and experience of, a new or changed system.

### Acceptance Testing - Issues

- Acceptance testing is labor intensive. Maryland has 32,000 pieces of equipment that required acceptance testing.
- There are logistical considerations. For instance, in the case of an initial purchase, acceptance testing will need to keep pace with equipment delivery.
- Depending on the size of the acceptance testing program, costs can be significant.

### Acceptance Testing – Considerations

- Who will perform the testing?
  - Will additional staff be needed, or assistance from a third party? Maryland has a separate contract for voting system services, unrelated to a voting system vendor.
- Where will the testing take place?
  - Will a separate facility be needed? Maryland has previously leased a separate warehouse.
- The role of the vendor.
  - Will a representative of the vendor to be onsite to assist, when requested?

## Acceptance Testing - Scripts and Documentation

- In Maryland, acceptance testing scripts were supplied by the vendor, and the State has made changes, and continues to make changes to them as needed, for instance, for software upgrades.
- Documentation of acceptance testing for individual pieces of equipment, is maintained by the jurisdiction.
- Each piece of equipment has a history folder, where the acceptance testing documentation is kept. The documentation is kept for the life of the piece.

### **Acceptance Testing**

Questions?