

Automated Commercial Environment Update

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Lou Samenfink



U.S. Customs and
Border Protection

ACE Update

- Milestones since the February 2006 Trade Support Network session:
 - Increased ACE portal accounts from nearly 1,300 to more than 4,000
 - Increased estimated duties and fees collected via monthly statements from \$348.8 million to \$787.8 million per month in October 2006
 - Completed ACE deployment to all southern land border ports and more than half on the northern border, including the states of New York and Vermont
 - Published the Federal Register Notice announcing the first group of land border ports to require electronic manifest (e-Manifest) filing for trucks
- Milestones for next year:
 - Begin to implementation of mandatory e-Manifest policy for trucks
 - Deliver Entry Summary, Accounts and Revenue (ESAR) Master Data and Enhanced Accounts (A1) capabilities
 - Develop ESAR; Cargo, Control and Release; and Screening & Targeting capabilities

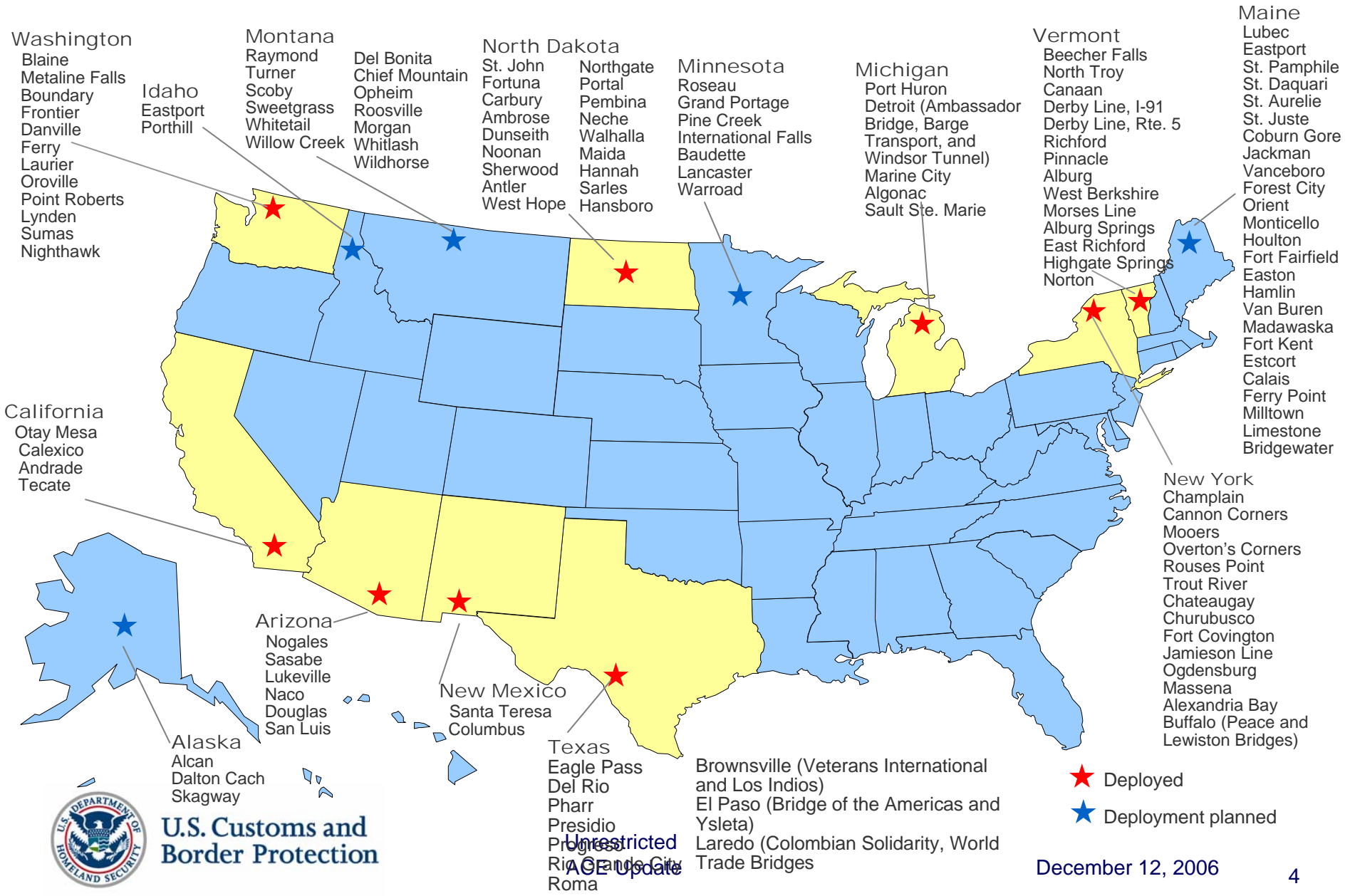


Partnership with the Trade

- Workshops on a variety of functionality issues have been held with the Trade Ambassadors
 - Post Summary Corrections
 - Cargo Release Subcommittee Recommendations
- Monthly TLC/Trade Ambassador conference calls
- Discussions on a variety of topics including:
 - Imaging
 - Advanced Review of CATAIR messages
 - Broker/Carrier partnership in filing e-manifests and cargo release data



e-Manifest: Trucks (Release 4) Deployment



Truck e-Manifest Port Deployment Schedule

- Ports deployed in geographic clusters to consolidate training resources
- Expect land border ports to be deployed by summer 2007
- Next Up: Idaho and Montana
 - Idaho ports of: Eastport and Porthill
 - Montana ports of: Chief Mountain, Del Bonita, Morgan, Opheim, Raymond, Roosville, Scoby, Sweetgrass, Turner, Whitetail, Whitlash, Wildhorse, and Willow Creek



Mandatory e-Manifest Policy

- On October 27, 2006, CBP published a Federal Register Notice (FR Doc E6-17998) detailing the first group of land border ports to require truck carriers to file e-Manifests by January 25, 2007
- Those ports immediately impacted include:
 - All ports in the states of Washington and Arizona
 - The following ports in the state of North Dakota: Pembina, Neche, Walhalla, Maida, Hannah, Sarles, and Hansboro
- The mandatory policy is being implemented in a phased approach
- Schedules detailing implementation of the policy at additional ports will be announced via subsequent Federal Register Notices 90 days before each implementation



New ACE Reports Functionality

- Business Objects
 - New COTS Product replacing existing product on portal (Informatica)
 - Overlap between products, phase out of Informatica
 - Web Based Training will be offered for a small fee
- Authorized Data Extract
 - Currently being analyzed
 - Research being conducted to determine technology and other details such as file size, security issues, data to be provided, etc.
 - Results of this research will determine timeframe, but goal is to deliver prior to first enhanced account capabilities for ESAR, which are scheduled to be activated in 2007



International Trade Data System (ITDS)

- ITDS is an e-Government initiative to create a single window to government for the collection, use, and dissemination of international trade data through ACE, and to develop a Standard Data Set for use by the single window
- Currently there are 29 ACE Participating Government Agencies (PGAs) from departments of Agriculture, Commerce, Defense, Health and Human Services, Homeland Security, Interior, Justice, Labor, Transportation, and Treasury, as well as the Environmental Protection Agency, and the Federal Communications, Maritime, and International Trade Commissions
- More than 160 PGA subject matter experts are currently benefiting from access to the ACE Secure Data Portal to generate reports
- PGAs are actively engaged in entry summary, accounts and revenue development activities. PGAs are in the process of identifying and documenting plans to modify their current business operations to fully utilize ACE capabilities



SAFE Port Act of 2006

- H.R. 4954 Security and Accountability for Every Port Act of 2006 (SAFE Port Act of 2006)
 - Officially establishes the ITDS initiative under the Department of the Treasury
 - Establishes the purpose of ITDS to eliminate redundant information requirements from Federal agencies for integration into one system, ACE
 - Mandates that all Federal agencies that have import and/or export documentation requirements participate in ITDS
 - The Secretary of the Treasury shall consult with CBP and other Federal agencies in the transition process
 - The Secretary of the Treasury shall also consult with private stakeholders including the Commercial Operations Advisory Committee in developing uniform data submission requirements, procedures, and schedules
 - An interagency steering committee will be established to assist and oversee implementation and participation in ITDS



Expansion of ACE Help Desk

- ACE Help Desk offers 24/7 technical assistance support for both trade community and CBP users
- Supplementing the ACE Help Desk is the Account Services Desk
 - Offers support for operational issues, such as e-Manifest and information regarding general ACE capabilities
 - Expanded coverage between 4:00 a.m. and midnight EDT, Monday through Friday, with six staffers during heaviest volume hours (8:00 a.m. - 4:00 p.m.) for carrier e-Manifest: Trucks support
 - Beginning in December the Account Services Desk will offer weekend coverage from 8:00 a.m. – Noon
 - Offers bilingual support for Spanish speakers
 - Users reach the Account Services Desk by calling the ACE Help Desk and selecting option 4 (application support), option 2 (ACE support), or option 1 (ACE support of CBP, trade, and ACE production)



ACE Help Desk Improvement Initiatives

- Process improvements focused to enhance the overall ACE user experience and satisfaction
- Target improvement areas include:
 - First call resolution
 - Ticket prioritization and handoff between levels
 - Ticket investigation processes
 - Issue trends identification and elevation
 - Metrics definition and capture, measurement of process improvement areas





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