## February 10, 2010

## Reporting Compliance Reminder – NCOA<sup>Link®</sup> Monthly Reports

**Primary Audience:** NCOA<sup>Link</sup> Full and Limited Service Providers NCOA <sup>Link</sup> End User Mailers

NCOA Link End User Mailers NCOA Link MPE Data Users

What: Sections 9.6 (Full Service Provider), 8.6 (Limited Service Provider), 8.1 (End User Mailer) and 11.4 (MPE Provider) of the NCOA<sup>Link</sup> Licensee Performance Requirements state that the monthly reports are due by the 7<sup>th</sup> calendar day of the month. The U.S. Postal Service<sup>®</sup> will be monitoring Licensee performance against this requirement and will take action as needed.

When: Starting immediately

**Impact:** Potential adverse action due to non-compliance with Licensee Performance Requirements.

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What you need to do:

Submit reports on-time in accordance with the Licensee Performance Requirements. If you are having trouble submitting your monthly reports on-time to the U.S. Postal Service, send an email to <a href="mailto:ncoastat@usps.gov">ncoastat@usps.gov</a> with an explanation of your situation. If a Licensee's monthly report submission is out of compliance with the NCOA Link Licensee Agreement, the Licensee will have to take action to correct any issues and the Licensee may be subject to adverse action. Licensees may want to review procedures and policies for reports submission to ensure all reports are provided to the USPS® as required by the Licensee Agreement.

If you have any questions regarding this announcement, contact the Licensing Department at 800-589-5766.