

Cooperative Resolution Program



» **Cooperative Resolution Program (CRP) services available for USDA Research, Education and Economics (REE) employees include...**

- Mediation
- Facilitated Dialogue
- Conflict Coaching
- Customized Training
- Giving Performance Feedback
- Practicing Effective Communication
- Respecting Generational Differences
- Understanding Working Styles
- Valuing Diversity
- And much more

» **Benefits include...**

- Recognize behaviors that hinder effective communication.
- Develop and enhance strategies that improve workplace communication.
- Understand and leverage our differences.
- Establish and foster mutual respect, understanding and civility.

Improve Communication! Cultivate Understanding! Foster Cooperation!

LOCATION: USDA-ARS, ODEO, CRP
5601 Sunnyside Ave.
Beltsville, MD 20705-5144

PHONE: (301) 504-1352 / 1450

EMAIL: coopres@ars.usda.gov

WEB: www.afm.ars.usda.gov/ODEO/programs.htm

