

Polycom ViaVideo Configuration

First click the I button

Setup menu pops up

Check to see the information is correct

The screenshot shows the 'Setup' window with the 'General' tab selected. The left sidebar contains buttons for General, Video, Audio, Data, Directory, Network, H.323, Web/GMS, Stats, and Security. The main area displays the following configuration options:

- User Name:
- Email:
- Software Version: Release 5.1: 5.1.1.1009
- Auto-Answer
- Mute Auto-Answer Calls
- Always On Top
- Auto-start Application in Background
- Select Language: American English
- Location Profile: Office
- Select VideoMail Quality: Best

Buttons for 'Apply' and 'OK' are visible at the bottom right.

The screenshot shows the 'Setup' window with the 'Video' tab selected. The left sidebar is the same as in the previous screenshot. The main area displays the following configuration options:

- Video Card 0: Intel(R) 82815 Graphics Controller (Microsoft Corporation)
Video Display Area: (0,1024,0,768)
- Video Card 1: A display adapter has not been installed.
Video Display Area: (0,0,0,0)
- Video Card 2: A display adapter has not been installed.
Video Display Area: (0,0,0,0)
- Video Card 3: A display adapter has not been installed.
Video Display Area: (0,0,0,0)
- VGA Resolution: 1024 x 768: 24bpp
- Video Renderer: DirectShow Default Renderer
DirectShow Default Renderer
- Use DirectX Hardware Acceleration
- Use 15-bit Video (Legacy video card support)
The system must restart for changes to take effect.
- Mirror Image
- Invert Image
- Backlight Compensation
- Power Frequency: 60Hz 50Hz

An 'OK' button is visible at the bottom right.

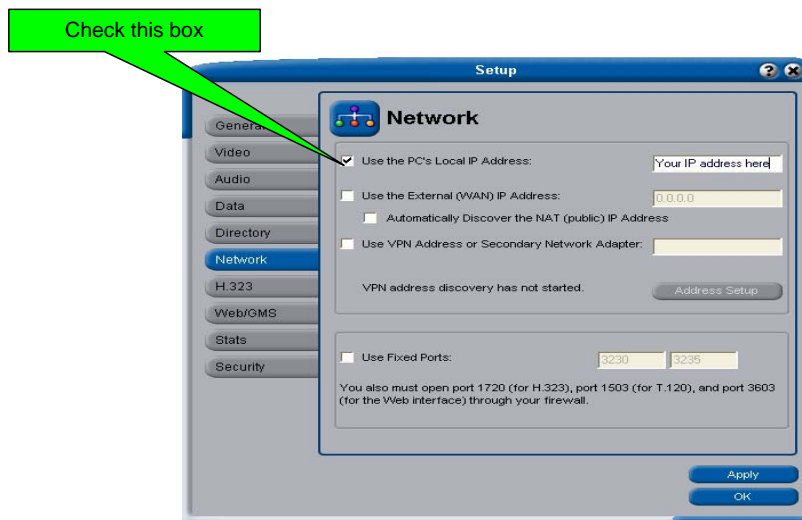
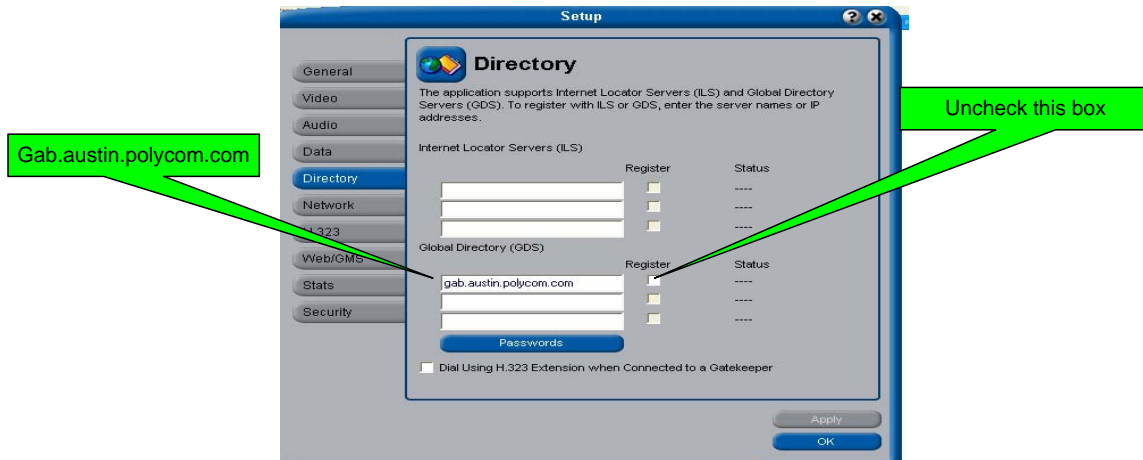
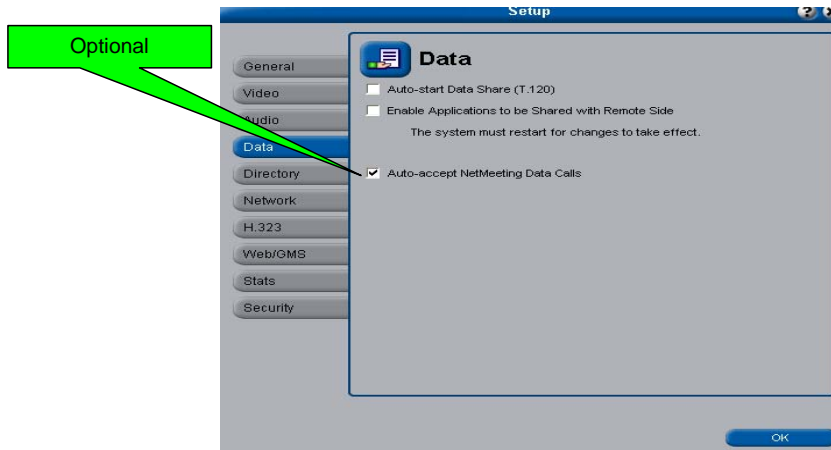
Check box that best suits you

The screenshot shows the 'Setup' window with the 'Audio' tab selected. The left sidebar is the same as in the previous screenshots. The main area displays the following configuration options:

- Sound Card: Intel(r) Integrated Audio
- Adjust Sound Effects Volume:
- Adjust Audio Volume:
- I am using...
 - USB Audio
 - Headphones or Speakers
 - Headset with Microphone
 - Audio Cable Connected to the Audio-In Port on the PC
- Intel(r) Integrated Audio Line In

An 'OK' button is visible at the bottom right.

Configure your system using these settings as guidelines



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Gatekeeper

Off
 Specify
 Auto

Gatekeeper IP Address: ECS Gatekeeper IP ad

The system has been unregistered from the gatekeeper. If this was not intentional, check the gatekeeper IP address and that the gatekeeper is configured.

H.323 Name: yournamehere

H.323 Extension (E.164): 123456

Maximum Time in Call: 90

IP Precedence: 0

DiffServ: 0

Dynamic Bandwidth:

Call Speeds

Call Forwarding

Apply

OK

Replace this field with the equipment registration information assigned to your system by ECS

Replace this field with the equipment registration information assigned to your system by ECS

Global Manager URLs

- 1.
- 2.
- 3.
- 4.
- 5.

Request Help

Admin Password: []

Web user interface and GMS is stopped.

Restore default settings (Requires application restart): Reset

Check for software updates: Update

Apply

OK

These will populate when you are in a call. You can use this information to troubleshoot.

Media Statistics

	Tx	Rx
Video Protocol:
Video Rate:
Video Rate Used:
Video Frame Rate:
Video Packets Lost:
Video Jitter:
Video Format:
PVVC:
Audio Protocol:
Audio Rate:
Audio Packets Lost:
Audio Jitter:

Call Statistics

Remote System ID: ...

Call Rate: ...

Comm Protocol: ...

Total Packets Lost: ...

% Packet Loss: ...

Time in Last Call: ...

Total Time in Calls: ...

Calls Placed: ...

Calls Received: ...

Calls Connected: ...

OK

