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NTIS Has Arrived

As I mentioned in my recent e-mail to subscribers, NTIS has now moved to 5301 Shawnee Road, Alexandria, VA 22312. All of our telephone numbers remain the same. We have, however, made a change in our operation. (See inside story about the NTIS Visitor Center, page 4.) We're very happy in our new facility pictured below and hope you'll be able to stop in for a visit whenever you're in the Washington, D.C. Metropolitan Area. Give me a call on 703-605-6103, and I'll arrange a tour for you.



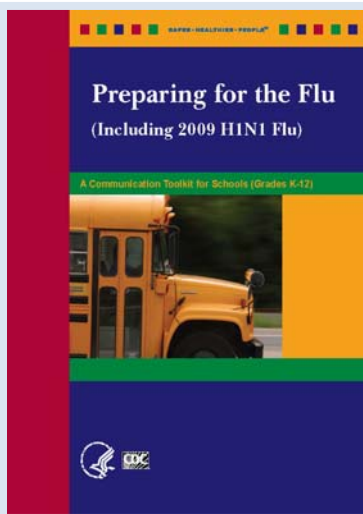
Let's Talk to the Associate Director for Federal Services

Shannon Burrington came to NTIS from the Department of the Interior where she served as Branch Chief for Customer Support for three years. Prior to this position, Shannon served at the U.S. Postal Service and the U.S. Air Force. She has had a total of 32 years of Federal Service, specializing in Marketing, Customer Service, and Strategic Planning. Shannon holds a Bachelor's Degree in Business and Economics from the State University of New York and a Masters in Public Administration from American University.

Pat Moton: "Shannon, what are the types of Federal Services NTIS offers?"

Please see Let's Talk to the Associate Director for Federal Services on page 3.

"Over the past 60 years, NTIS has become expert at providing a wide range of services . . ."



“Whether you are an educator, a parent, or someone concerned about the possible impact of the upcoming flu season, you’ll find this CDC toolkit of interest.”

FLU SEASON IS UPON US

The Centers for Disease Control (CDC) has created a Communication Toolkit for Schools (Grades K-12) entitled *Preparing for the Flu (Including 2009 H1N1 Flu)*. Whether you are an educator, a parent, or someone concerned about the possible impact of the upcoming flu season, you’ll find this CDC toolkit of interest. It addresses, among other things, questions about:

- CDC’s new flu guidance for schools;
- How schools and communities will decide what steps to take;
- What families, students, and school personnel can do to keep from getting sick and spreading the flu;
- How long a sick student or staff member should stay at home;
- What a parent can do to prepare for flu during the 2009-2010 school year;
- What local businesses can do to help families and schools during a flu response; and
- What community- and faith-based organizations can do to help families and schools during a flu response.

The toolkit also includes Web links to posters for schools about flu prevention, hand washing, etc.

You can access a copy of CDC’s Toolkit for Schools on their Web site at <http://www.cdc.gov/h1n1flu/schools/toolkit/pdf/schoolflutoolkit.pdf>. You can also order printed copies from NTIS by requesting PB2009-113391 through our Web site or Sales Desk.

WHERE’S NTIS EXHIBITING?

We hope you’ll be able to stop by whenever NTIS is exhibiting in your area.

From November 4-6, NTIS will be exhibiting at the World Energy Engineering Congress at the Walter E. Washington Convention Center in Washington, D.C.

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Are there upcoming conferences or events at which you feel an NTIS exhibit or speech would be a valuable contribution?

Just e-mail me at customeradvocate@ntis.gov or call me at 703-605-6103. I’ll be sure your suggestion is forwarded to the proper NTIS management staff.

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Let's Talk to the Associate Director for Federal Services

from Page 1

Shannon Burrington: Over the past 60 years, NTIS has become expert at providing a wide range of services, including: product distribution; warehouse and inventory management; order processing; Web hosting and Web services; Federal energy data management; and document digitization--including creating readable text and providing 508 compliance for electronic documents. NTIS offers these services to Federal Agencies in order to fulfill our mandate. Also, as an Office of Personnel Management (OPM) approved service provider, we supply eLearning and Knowledge Management services as well as tuition discounts for Federal employees who enroll in on-line courses provided by several leading universities such as eCornell, Villanova, and Duke University. (For a listing of online certification and degree programs discounted through NTIS, go to <http://www.ntis.gov/services/certification.aspx>.)



Pat: "What are some of the Government agencies using our services at this time?"

Shannon: USDA, U.S. Customs and Border Protection, Health and Human Services, Department of Education, Department of Commerce, NIST, NASA, NTIA, Wage Determination On-Line, NARA, National Guard, Treasury, IRS, Department of the Interior, Environmental Protection Agency, SSA, VA, and Department of Energy, to name a few.

Pat: "You mentioned that NTIS does Web hosting for Federal agencies. What does that entail?"

Shannon: NTIS is a premier provider of Web services, and over the years numerous Federal and Department of Defense agencies have turned to NTIS for their secure system hosting needs. When requested, we not only design Web sites, but host them as well. We can also provide data base maintenance similar to what we supply the Department of Labor for the Wage Determinations On-Line.gov Web site at <http://www.wdol.gov>. In addition, we can measure traffic on the site, help with domain name registration, and provide e-commerce with the option of using NTIS' transactional ordering cart.

Pat: "What's the easiest way to reach the NTIS Office of Federal Services for Federal agencies interested in employing our services or businesses that want to suggest a possible joint venture opportunity?"

Shannon: "They can e-mail us at OBDinfo@ntis.gov or give us a call at 703-605-6835."



"NTIS is a premier provider of Web services, and over the years numerous Federal and Department of Defense agencies have turned to NTIS for their secure system hosting needs."

Preparing the Workers of Today for the Jobs of Tomorrow



This report, prepared by the President's Council of Economic Advisers, discusses the preparations necessary to develop the 21st century workforce and presents a projection of potential developments in the U.S. labor market over the next 5 to 10 years.

It is forecast that the economy of 2016 will resemble the economy of 2008, but with important shifts having implications for employment. The trend toward expanded employment in health care is expected to continue, the decline in the share of workers employed in manufacturing is expected to moderate, and the construction industry is predicted to eventually recover and add jobs in the next ten years—generating a demand for skilled workers such as electricians and plumbers.

It is anticipated that the fastest growth will be among occupations requiring an associate's degree or a post-secondary vocational award.

To view or download a copy of this report, go to the Council of Economic Advisers Web site at <http://www.whitehouse.gov/administration/eop/cea/Jobs-of-the-Future>. To order a copy of this report from NTIS, go to <http://www.ntis.gov/search/product.aspx?ABBR=PB2009113117> or call our Sales Desk and ask for PB2009-113117.

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NTIS Bookstore Becomes NTIS Visitor Center

Recently, one of our subscribers suggested we create an article on the NTIS Bookstore for our newsletter. I thought it would be best to wait until we moved to our new facility to write that article. That turned out to be prophetic, for at that time the decision was made to transition the NTIS Bookstore into the NTIS Visitor Center.

As you are aware, NTIS serves as the largest central resource for Government-funded scientific, technical, engineering, and business related information available today. For many years, we have been digitizing that information and now offer customers not only the option of purchasing reports in paper, microfiche, or CD, but also of downloading reports directly to their computers. This enhancement has vastly changed the operation of the NTIS Bookstore to the point where it now serves as an access point to NTIS for meetings, for walking in and placing orders, or for picking up orders that have already been placed. The Manager of the Visitor Center also welcomes the opportunity to assist visitors in searching the NTIS database for a particular document.

NTIS takes great pride in our personal service to our customers, be it face-to-face through our Visitor Center, on the phone through our Offices of Sales, Subscriptions, Customer Service, and Accounting, or via fax and e-mail. Never hesitate to contact us whenever we may be of assistance.

Suggestions: Do you have a suggestion for an article you would like to see in a future issue of this newsletter? Just e-mail me at customeradvocate@ntis.gov.

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