



*Annual* **WATER**  
**QUALITY**  
**REPORT**

*Reporting Year 2011*



*Presented By* \_\_\_\_\_  
**Otis Air National Guard Base**

PWS ID#: MA4096001

## Meeting the Challenge

We are once again proud to present our annual water quality report covering all testing performed between January 1 and December 31, 2011. Over the years, we have dedicated ourselves to producing drinking water that meets all state and federal standards. We continually strive to adopt new methods for delivering the best-quality drinking water to you. As new challenges to drinking water safety emerge, we remain vigilant in meeting the goals of source water protection, water conservation, and community education while continuing to serve the needs of all our water users.

Please share with us your thoughts or concerns about the information in this report. After all, well-informed customers are our best allies.

## The Benefits of Fluoridation

Fluoride is a naturally occurring element in many water supplies in trace amounts. In our system, the fluoride level is adjusted to an optimal level averaging one part per million (ppm) to improve oral health in children. At this level, it is safe, odorless, colorless, and tasteless. There are over 3.9 million people in 140 Massachusetts water systems and 184 million people in the U.S. who receive the health and economic benefits of fluoridation.

## Important Health Information

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants may be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. The U.S. EPA/CDC (Centers for Disease Control and Prevention) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline at (800) 426-4791 or <http://water.epa.gov/drink/hotline>.

## Substances That Could Be in Water

To ensure that tap water is safe to drink, the Department of Environmental Protection (DEP) and the U.S. Environmental Protection Agency (U.S. EPA) prescribe regulations limiting the amount of certain contaminants in water provided by public water systems. The Food and Drug Administration (FDA) and Massachusetts Department of Public Health (DPH) regulations establish limits for contaminants in bottled water, which must provide the same protection for public health. Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of these contaminants does not necessarily indicate that the water poses a health risk.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Substances that may be present in source water include:

**Microbial Contaminants**, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, or wildlife;

**Inorganic Contaminants**, such as salts and metals, which can be naturally occurring or may result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming;

**Pesticides and Herbicides**, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses;

**Organic Chemical Contaminants**, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production and which may also come from gas stations, urban stormwater runoff, and septic systems;

**Radioactive Contaminants**, which can be naturally occurring or may be the result of oil and gas production and mining activities.

More information about contaminants and potential health effects can be obtained by calling the U.S. EPA's Safe Drinking Water Hotline at (800) 426-4791.

## How Is My Water Treated and Purified?

Our drinking water is treated with potassium carbonate, sodium fluoride, and sodium hypochlorite. The water in this geographic area is naturally acidic, with an average pH of 5.9 (7.0 is neutral). Acidic water can be harmful to the distribution system. Potassium carbonate is used to buffer the water to as close to a neutral pH as possible. At the request of the U.S. Coast Guard, which is the owner and operator of the family housing area, sodium fluoride is added to the water. This compound has proven effective in strengthening teeth. Finally, sodium hypochlorite is used to disinfect the water supply by killing bacteria.

## Where Does My Water Come From?

Our drinking water supply is provided entirely by groundwater. J-Well, which is located on Herbert Road, is our primary pumping station. We are also connected to the Upper Cape Regional Water Supply Cooperative. The Cooperative's water sources come from three wells located in the northeastern corner of Camp Edwards. On average, we provide up to 300,000 gallons of high-quality water every day. All of the Otis public water supply is drawn from the Sagamore Lens of the Cape Cod single-source aquifer. This lens runs from the Cape Cod Canal eastward into the town of Yarmouth. To learn more about our watershed on the Internet, go to the U.S. EPA's Surf Your Watershed Web site at <http://cfpub.epa.gov/surf/locate/index.cfm>.

## Lead in Home Plumbing

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. We are responsible for providing high-quality drinking water, but we cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at [www.epa.gov/safewater/lead](http://www.epa.gov/safewater/lead).

## Stormwater Pollution Prevention

Stormwater discharges have been identified as a significant source of water pollution in numerous nationwide studies of water quality. Each building/area operated by the 102nd has been evaluated and categorized, and Best Management Practices (BMP) have been implemented at industrial areas to ensure that processes do not adversely impact any stormwater runoff. BMPs include good-housekeeping practices, minimization of exposure, spill prevention measures, construction of secondary containment structures, management of stormwater runoff, and employee training. For the 102nd, mandatory quarterly visual monitoring and voluntary quarterly analytical testing is conducted at each outfall area. The results of these examinations have not shown any detrimental effects on the quality of stormwater from the activities conducted by the 102nd.

## Community Participation

On-base residents are also invited to raise any questions or concerns regarding drinking water at the Air Station Cape Cod community meeting. The date and time of this annual event will be posted in the Otis Notice.

## QUESTIONS?

For more information about this report, or for any questions relating to your drinking water, please call the water supply superintendent, Mr. Richard Souza, at (508) 968-4102.

## Water Main Flushing

**D**istribution mains (pipes) convey water to homes, buildings, and hydrants on base to include base housing. The water entering distribution mains is of very high quality; however, water quality can deteriorate in areas of the distribution mains over time. Water main flushing is the process of cleaning the interior of water distribution mains by sending a rapid flow of water through the mains.

Flushing maintains water quality in several ways. For example, flushing removes sediments like iron and manganese. Although iron and manganese do not pose health concerns, they can affect the taste, clarity, and color of the water. Additionally, sediments can shield microorganisms from the disinfecting power of chlorine, contributing to the growth of microorganisms within distribution mains. Flushing helps remove stale water and ensures the presence of fresh water with sufficient dissolved oxygen, disinfectant levels, and an acceptable taste and smell.

During flushing operations in your neighborhood, some short-term deterioration of water quality, though uncommon, is possible. You should avoid tap water for household uses at that time. If you do use the tap, allow your cold water to run for a few minutes at full velocity before use and avoid using hot water, to prevent sediment accumulation in your hot water tank.

Please contact us if you have any questions or if you would like more information on our water main flushing schedule.

## Source Water Assessment and Protection

### SWAP Explanation

The Source Water Assessment and Protection (SWAP) program, established under the federal Safe Drinking Water Act, requires every state to inventory land uses within the recharge areas of all public water supply sources; to assess the susceptibility of drinking water sources to contamination from these land uses; and to publicize the results to provide support for improved protection.

### What is my system's ranking?

A susceptibility ranking of high was assigned to this system due to the absence of hydrogeologic barriers (e.g., clay) that can prevent contaminant migration.

### Where can I see the SWAP report?

Information on obtaining the complete SWAP report is available by contacting the water supply superintendent at (508) 968-4102. The report is also available online at [www.mass.gov/dep/water/drinking/4096001.pdf](http://www.mass.gov/dep/water/drinking/4096001.pdf).

### Potential Sources of Contamination

Being a military facility, Otis ANG Base has the potential of having fuel, chemicals, and other material(s) as possible sources of contamination.

## What Are PPCPs?

**W**hen cleaning out your medicine cabinet, what do you do with your expired pills? Many people flush them down the toilet or toss them into the trash. Although this seems convenient, these actions could threaten our water supply.

Recent studies are generating a growing concern over pharmaceuticals and personal care products (PPCPs) entering water supplies. PPCPs include human and veterinary drugs (prescription or over-the-counter) and consumer products, such as cosmetics, fragrances, lotions, sunscreens, and household cleaning products. In the five years from 2005 to 2010, the number of U.S. prescriptions increased 12 percent to a record 3.7 billion, while nonprescription drug purchases held steady around 3.3 billion. Many of these drugs and personal care products do not biodegrade and may persist in the environment for years.

The best and most cost-effective way to ensure safe water at the tap is to keep our source waters clean. Never flush unused medications down the toilet or sink. Instead, check to see if the pharmacy where you made your purchase accepts medications for disposal, or contact your local health department for information on proper disposal methods and drop-off locations. You can also go on the Web at [www.Earth911.com](http://www.Earth911.com) to find more information about disposal locations in your area.

# Q & A

## How much water does a person use every day?

The average person in the U.S. uses 80 to 100 gallons of water each day. During medieval times, a person used only 5 gallons per day.

## How much emergency water should I keep?

Typically, 1 gallon per person per day is recommended. For a family of four, that would be 12 gallons for 3 days. Humans can survive without food for 1 month, but can only survive 1 week without water.

## How many community water systems are there in the U.S.?

About 53,000 public water systems across the United States process 34 billion gallons of water per day for home and commercial use. Eighty-five percent of the population is served by these systems.

## What's a Cross-connection?

Cross-connections that contaminate drinking water distribution lines are a major concern. A cross-connection is formed at any point where a drinking water line connects to equipment (boilers), systems containing chemicals (air conditioning systems, fire sprinkler systems, irrigation systems), or water sources of questionable quality. Cross-connection contamination can occur when the pressure in the equipment or system is greater than the pressure inside the drinking water line (backpressure). Contamination can also occur when the pressure in the drinking water line drops due to fairly routine occurrences (main breaks, heavy water demand), causing contaminants to be sucked out from the equipment and into the drinking water line (backsiphonage).

Outside water taps and garden hoses tend to be the most common sources of cross-connection contamination at home. The garden hose creates a hazard when submerged in a swimming pool or when attached to a chemical sprayer for weed killing. Garden hoses that are left lying on the ground may be contaminated by fertilizers, cesspools, or garden chemicals. Improperly installed valves in your toilet could also be a source of cross-connection contamination.

Community water supplies are continuously jeopardized by cross-connections unless appropriate valves, known as backflow prevention devices, are installed and maintained. We have surveyed all industrial, commercial, and institutional facilities in the service area to make sure that all potential cross-connections are identified and eliminated or protected by a backflow preventer. We also inspect and test each backflow preventer to make sure that it is providing maximum protection.

For more information, review the Cross-Connection Control Manual from the U.S. EPA's Web site at <http://water.epa.gov/infrastructure/drinkingwater/pws/crossconnectioncontrol/index.cfm>. You can also call the Safe Drinking Water Hotline at (800) 426-4791.

## Sampling Results

During the past year, we have taken numerous water samples in order to determine the presence of any radioactive, biological, inorganic, volatile organic, or synthetic organic contaminants. The tables below show only those contaminants that were detected in the water. Although all of the substances listed here are under the Maximum Contaminant Level (MCL), we feel it is important that you know exactly what was detected and how much of the substance was present in the water. The state requires us to monitor for certain substances less often than once per year because the concentrations of these substances do not change frequently. In these cases, the most recent sample data are included along with the year in which the sample was taken.

### REGULATED SUBSTANCES

SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	MCL [MRDL]	MCLG [MRDLG]	AMOUNT DETECTED	RANGE LOW-HIGH	VIOLATION	TYPICAL SOURCE
Chlorine (ppm)	2011	[4]	[4]	1.65	0.04–1.65	No	Water additive used to control microbes
Combined Radium (pCi/L)	2009	5	0	0.4	NA	No	Erosion of natural deposits
Fluoride (ppm)	2011	4	4	1.0	0.72–1.0	No	Water additive that promotes strong teeth
Nitrate (ppm)	2011	10	10	1.4	ND–1.4	No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
Perchlorate (ppb)	2011	2	NA	0.16	ND–0.16	No	Inorganic chemicals used as oxidizers in solid propellants for rockets, missiles, fireworks and explosives.
TTHMs [Total Trihalomethanes] (ppb)	2011	80	NA	8	ND–8	No	By-product of drinking water disinfection

Tap water samples were collected for lead and copper analyses from sample sites throughout the community

SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	AL	MCLG	AMOUNT DETECTED (90TH%TILE)	SITES ABOVE AL/ TOTAL SITES	VIOLATION	TYPICAL SOURCE
Copper (ppm)	2011	1.3	1.3	0.4	0/20	No	Corrosion of household plumbing systems; Erosion of natural deposits
Lead (ppb)	2011	15	0	3	0/20	No	Corrosion of household plumbing systems; Erosion of natural deposits

### UNREGULATED SUBSTANCES<sup>1</sup>

SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	AMOUNT DETECTED	RANGE LOW-HIGH	TYPICAL SOURCE
Chloroform (ppb)	2011	2.0	ND–2.0	By-product of drinking water disinfection
Sodium (ppm)	2011	12	ND–12	Some sodium is always expected to be present in groundwater

<sup>1</sup>Unregulated contaminants are those for which the U.S. EPA has not established drinking water standards. The purpose of unregulated contaminant monitoring is to assist the EPA in determining their occurrence in drinking water and whether future regulation is warranted.

## Definitions

**90th Percentile:** Out of every 10 homes sampled, 9 were at or below this level.

**AL (Action Level):** The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

**MCL (Maximum Contaminant Level):** The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

**MCLG (Maximum Contaminant Level Goal):** The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

**MRDL (Maximum Residual Disinfectant Level):** The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

**MRDLG (Maximum Residual Disinfectant Level Goal):** The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

**NA:** Not applicable

**ND (Not detected):** Indicates that the substance was not found by laboratory analysis.

**pCi/L (picocuries per liter):** A measure of radioactivity.

**ppb (parts per billion):** One part substance per billion parts water (or micrograms per liter).

**ppm (parts per million):** One part substance per million parts water (or milligrams per liter).