

FY 2011 Application Processing Timeliness

FNS evaluates application timeliness (APT) as part of the quality control (QC) review process. State QC reviewers evaluate APT during the State QC review. For States potentially eligible for performance bonuses (the top 10 or so), Federal QC reviewers validate timeliness for all cases and Federal/State disagreements about timeliness are subject to arbitration. Timeliness is calculated by dividing the number of cases timely processed by the number of cases subject to the timeliness measure. A case is considered processed timely if the household has an opportunity to participate within seven days of the application date for expedited service cases and within 30 days of the application date for regular processing cases. This measure is not a strict measure of regulatory compliance. In some cases, applicant-caused delay (such as missing an interview on an expedited application) may result in the action being coded as untimely although the State agency was in full compliance with program regulations. Cases that are properly pended for the household's failure to provide verification are excluded from the measure.

1	IDAHO	99.06	28	WYOMING	89.10
1	KENTUCKY	99.06	29	MISSOURI	88.15
3	NEW MEXICO	98.63	30	OHIO	87.32
4	MAINE	96.75	31	NORTH CAROLINA	87.00
5	WEST VIRGINIA	96.69	32	ALABAMA	86.25
6	NORTH DAKOTA	96.53	33	MICHIGAN	85.99
7	OREGON	96.47	34	KANSAS	85.45
8	DIST. OF COL.	96.28	35	SOUTH CAROLINA	84.91
9	SOUTH DAKOTA	95.19	36	IOWA	84.39
10	MASSACHUSETTS	94.91	37	TEXAS	82.80
11	UTAH	94.48	38	COLORADO	82.46
12	OKLAHOMA	94.24	39	PENNSYLVANIA	81.44
13	FLORIDA	94.01	40	CALIFORNIA	81.28
14	RHODE ISLAND	93.14	41	NEVADA	80.78
15	LOUISIANA	93.11	42	GEORGIA	80.32
16	WASHINGTON	93.01	43	WISCONSIN	80.07
17	DELAWARE	92.96	44	ARIZONA	79.17
18	MONTANA	91.96	45	ARKANSAS	79.00
19	MARYLAND	91.69	46	NEBRASKA	74.69
20	VIRGINIA	91.50	47	ILLINOIS	73.87
21	MISSISSIPPI	91.47	48	NEW JERSEY	73.75
22	MINNESOTA	91.22	49	TENNESSEE	73.51
23	NEW YORK	90.94	50	VERMONT	69.77
24	ALASKA	90.32	51	HAWAII	68.63
24	INDIANA	90.32	52	GUAM	63.30
26	VIRGIN ISLANDS	89.83	53	CONNECTICUT	60.35
27	NEW HAMPSHIRE	89.74			