

FY 2010 Application Processing Timeliness

FNS evaluates application timeliness (APT) as part of the quality control (QC) review process. State QC reviewers evaluate APT during the State QC review. For States potentially eligible for performance bonuses (the top 10 or so), Federal QC reviewers validate timeliness for all cases and Federal/State disagreements about timeliness are subject to arbitration. Timeliness is calculated by dividing the number of cases timely processed by the number of cases subject to the timeliness measure. A case is considered processed timely if the household has an opportunity to participate within seven days of the application date for expedited service cases and within 30 days of the application date for regular processing cases. This measure is not a strict measure of regulatory compliance. In some cases, applicant-caused delay (such as missing an interview on an expedited application) may result in the action being coded as untimely although the State agency was in full compliance with program regulations. Cases that are properly pended for the household's failure to provide verification are excluded from the measure.

1	DISTRICT OF COLUMBIA	99.01	28	PENNSYLVANIA	87.93
2	IDAHO	98.24	29	NEBRASKA	87.69
3	OREGON	97.09	30	MONTANA	87.42
4	NEW MEXICO	97.05	31	GEORGIA	86.71
5	WEST VIRGINIA	95.87	32	ARKANSAS	85.36
6	NORTH DAKOTA	95.57	33	WYOMING	84.80
7	NEW HAMPSHIRE	94.91	34	DELAWARE	84.72
8	MISSOURI	94.79	35	OHIO	84.60
9	MASSACHUSETTS	94.47	36	ALASKA	83.94
10	UTAH	94.32	37	MICHIGAN	83.28
11	SOUTH DAKOTA	94.15	38	NEW JERSEY	82.83
12	KENTUCKY	93.43	39	VERMONT	81.61
13	MINNESOTA	93.14	40	MARYLAND	81.58
14	IOWA	92.93	41	NEVADA	81.48
15	WASHINGTON	92.72	42	HAWAII	81.32
16	NEW YORK	92.58	43	COLORADO	81.12
17	MAINE	91.64	44	ALABAMA	80.15
18	LOUISIANA	90.87	45	CALIFORNIA	79.49
19	SOUTH CAROLINA	90.58	46	TENNESSEE	77.67
20	MISSISSIPPI	90.49	47	INDIANA	76.67
21	VIRGINIA	90.48	48	WISCONSIN	74.87
22	OKLAHOMA	89.92	49	TEXAS	69.72
23	RHODE ISLAND	89.44	50	ILLINOIS	67.78
24	KANSAS	89.13	51	CONNECTICUT	65.34
25	ARIZONA	88.86	52	VIRGIN ISLANDS	62.03
26	NORTH CAROLINA	88.34	53	GUAM	51.14
27	FLORIDA	88.24			