

FY 2009 Application Processing Timeliness

FNS evaluates application processing timeliness (APT) as part of the quality control (QC) review process. State QC reviewers evaluate APT during the State QC review. For States potentially eligible for performance bonuses (the top 10 or so) Federal QC reviewers validate timeliness for all cases and Federal/State disagreements about timeliness are subject to arbitration. Timeliness is calculated by dividing the number of cases timely processed by the number of cases subject to the timeliness measure. A case is considered processed timely if the household has an opportunity to participate within seven days of the application date for expedited service cases and within 30 days of the application date for regular processing cases. This measure is not a strict measure of regulatory compliance. In some cases, applicant-caused delay (such as missing an interview on an expedited application) may result in the action being coded as untimely although the State agency was in full compliance with program regulations. Cases that are properly pended for the household's failure to provide verification are excluded from the measure.

1	DIST. OF COL.	97.14
2	WEST VIRGINIA	96.27
3	KENTUCKY	96.14
4	MASSACHUSETTS	96.11
5	SOUTH DAKOTA	96.00
6	LOUISIANA	95.90
7	NEW MEXICO	95.85
8	MISSOURI	95.74
9	UTAH	95.24
10	IDAHO	95.05
11	WYOMING	94.63
12	OREGON	93.45
13	MAINE	92.99
14	NEW HAMPSHIRE	92.51
15	MONTANA	92.38
16	WASHINGTON	91.92
17	IOWA	91.64
18	NORTH CAROLINA	91.61
19	OKLAHOMA	91.50
20	MINNESOTA	91.42
21	VIRGINIA	90.20
22	NORTH DAKOTA	89.54
23	PENNSYLVANIA	89.45
24	SOUTH CAROLINA	89.17
25	MISSISSIPPI	88.89
26	NEW YORK	88.17
27	KANSAS	88.14
28	HAWAII	88.09
29	NEVADA	86.58
30	VERMONT	86.36
31	ARIZONA	85.29
32	NEW JERSEY	84.04

33	DELAWARE	83.58
34	NEBRASKA	82.96
35	ALABAMA	82.94
36	FLORIDA	82.76
37	GEORGIA	82.76
38	MARYLAND	82.56
39	VIRGIN ISLANDS	81.67
40	COLORADO	81.15
41	OHIO	80.76
42	ARKANSAS	80.51
43	ALASKA	80.26
44	WISCONSIN	79.74
45	CONNECTICUT	79.11
46	TENNESSEE	78.35
47	CALIFORNIA	77.59
48	ILLINOIS	76.17
49	INDIANA	73.73
50	MICHIGAN	73.25
51	GUAM	69.09
52	TEXAS	68.37
53	RHODE ISLAND	63.64