

FY 2008 Application Processing Timeliness

FNS evaluates application processing timeliness (APT) as part of the quality control (QC) review process. State QC reviewers evaluate APT during the State QC review. For States potentially eligible for performance bonuses (the top 10 or so) Federal QC reviewers validate timeliness for all cases and Federal/State disagreements about timeliness are subject to arbitration. Timeliness is calculated by dividing the number of cases timely processed by the number of cases subject to the timeliness measure. A case is considered processed timely if the household has an opportunity to participate within seven days of the application date for expedited service cases and within 30 days of the application date for regular processing cases. This measure is not a strict measure of regulatory compliance. In some cases, applicant-caused delay (such as missing an interview on an expedited application) may result in the action being coded as untimely although the State agency was in full compliance with program regulations. Cases that are properly pended for the household's failure to provide verification are excluded from the measure.

1	MONTANA	97.97
2	MASSACHUSETTS	97.65
3	MAINE	97.04
4	WEST VIRGINIA	96.18
5	VIRGIN ISLANDS	95.83
6	LOUISIANA	95.70
7	DIST. OF COL.	95.41
8	MISSOURI	95.26
9	KENTUCKY	94.43
10	NORTH CAROLINA	94.24
11	ILLINOIS	93.54
12	IOWA	92.84
13	NEW HAMPSHIRE	92.69
14	NORTH DAKOTA	92.20
15	SOUTH DAKOTA	91.67
16	IDAHO	91.32
17	UTAH	91.05
18	VERMONT	90.97
19	OKLAHOMA	90.46
20	WASHINGTON	90.17
21	SOUTH CAROLINA	89.83
22	OREGON	89.83
23	NEBRASKA	89.71
24	HAWAII	89.19
25	ARIZONA	88.74
26	MINNESOTA	88.45
27	NEW MEXICO	87.93
28	PENNSYLVANIA	87.71
29	VIRGINIA	87.70
30	ARKANSAS	87.68
31	NEVADA	86.32
32	MISSISSIPPI	85.86
33	KANSAS	85.80
34	MARYLAND	85.77
35	WYOMING	85.53
36	INDIANA	85.27
37	OHIO	84.23
38	ALABAMA	83.33

39	NEW YORK	83.15
40	CONNECTICUT	83.01
41	GEORGIA	82.89
42	RHODE ISLAND	82.86
43	WISCONSIN	81.60
44	NEW JERSEY	80.82
45	MICHIGAN	79.94
46	TENNESSEE	79.72
47	CALIFORNIA	79.61
48	DELAWARE	79.43
49	TEXAS	78.18
50	FLORIDA	77.01
51	ALASKA	75.76
52	COLORADO	74.16
53	GUAM	61.36