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USDA'S National Agricultural Statistics Service April, 2001

# Statement of Work (Requirments for Bid)

Agreement between the Department of Agriculture, National Agricultural Statistics Service and (Contractor)

for Development and Conduct of a Public Awareness Campaign

The National Agricultural Statistics Service (NASS) seeks a qualified individual, company or team to design and implement the first phase of a planned multi-year public awareness campaign that will support the NASS data collection and data dissemination efforts.

## I. Background – About the NASS

The National Agricultural Statistics Service (NASS) is the primary collector of US agriculture data and publishes official statistics as authorized by the United States Department of Agriculture (USDA). NASS serves the basic agricultural and rural data needs of the country with accurate, timely, and unbiased statistical information and services to the public. The primary sources of data for NASS reports are information provided by farmers, ranchers, and agribusinesses. Nationwide, hundreds of surveys are conducted annually, quarterly or monthly covering crops, livestock, economics, and other agricultural activities. NASS relies on the voluntary cooperation of respondents to report data except for the Census of Agriculture which is mandated by federal law. Data reported by respondents are confidential and protected from disclosure by federal statute.

NASS uses its 46 field offices (called State Statistical Offices (SSOs), each headed by a State Statistician), servicing all 50 states and Puerto Rico, to collect and compile data for the headquarters office in Washington, DC. With the exception of the mass mailing of the Census of Agriculture, data collection is conducted by the SSOs. Information for National reports is transmitted to Washington, DC where it is compiled and released. NASS uses multiple data collection methods for any given survey. Information is gethered through self-administered methods or via enumerators. Most surveys are enumerated and may be conducted through a face to face interview or through telephone interviews via Computer Assisted Telephone Interviewing (CATI) or using paper questionnaires. Self administered surveys are predominantly paper questionnaires mailed to respondents while a few surveys are collected by e-mail, fax, or the Web. In addition to National releases, each of the SSOs also publishes state level reports, usually identified as from the STATE Agricultural Statistics Service. When statistics from NASS are cited by others, they may be referenced as from the NASS, the State Agricultural Statistics Service or simply as from the USDA.

The information published by NASS is used by many people and organizations for many purposes. Respondents to the various surveys may use the reports and resulting statistics themselves, but many respondents are only affected by the data indirectly. These indirect effects on producers include National, State, or local government policy decisions based on these data, research by academic or private organizations, products marketed or developed for agricultural producers, and interest groups lobbying and working on their behalf. In addition, when afficial estimates of crop and livestock inventory and production are contrary to industry expectations, commodity prices may be affected by publication of our estimates.

NASS has three primary larget audiences for Promotion, Publicity and Marketing efforts:

#### Data Providers

Much of our current publicity and promotion work is directed toward data providers. Almost all of the information that NASS publishes is generated from reports or data collected from individual agricultural producers or agribusinesses. Without accurate and reasonably high cooperation rates on the surveys, the quality of the reports cannot be maintained. With the exception of the Census of Agriculture, data are collected from providers on a voluntary tasis. Many of the surveys that NASS conducts employ sophisticated statistical sampling. This results in large or unique producers being contacted more often or with higher likelihood than small producers.

NASS has been tracking response rates for major surveys for many years. While response rates near 80% are not uncommon, response rates have been steadily declining for some time. Past internal research by NASS has indicated that many of the data providers do not ever use the reports or statistics published by NASS directly. This research also showed that producers who refuse to provide data when contacted fall into two groups. The first are those who do not know who NASS is or what we do. The second group knows what we do, but thinks that the reports that we publish are detrimental to producers.

#### Data Users

Data users include a wide variety of people and organizations. These may include government and academia, agricultural communicators (print, broadcast, and television), agricultural analysts, agricultural producer groups (e.g. the Farm Bureau, the Corngrowers Association. National Perk Producers Council, etc.), and agribusinesses who supply, buy from or support agricultural production. Data users may need basic facts about US agriculture or they may need detailed information to use in further analysis. NASS statistics may be obtained in a variety of ways. The largest proportion of data is provided either via our web site or by smail through the Internet. Hard copies of reports can also be obtained.

In addition to providing a immarized data, NASS also provides services for other organizations on a relimbursable basis. This may include consulting on survey design and

execution, or conducting parts of or entire surveys and summarizing their results. We also provide limited special tabulations of existing data that have not been previously published.

#### NASS and NASDA employees

The third NASS target autience is the employees of the agency. This would include all employees in both headquarters and the SSOs. Many of these employees are statisticians, but the agency also employs many people with limited or no knowledge of statistics. The level of knowledge of agriculture also varies greatly. In addition to the NASS employees, the enumerators who collect the data work for NASS under a contract with the National Association of State Departments of Agriculture (NASDA). Enumerators work both in the SSOs doing telephone interviewing and in the field. They all work on a part time basis, although many have been doing this work for many years.

## II. Purpose and Goals of the Campaign

NASS had conducted limited research which gives some insight into the need for a Public Awareness Campaign. As mentioned previously information collected from both respondents and non-respondents to some of our major surveys showed that respondents were more likely to know who NASS was and to know what we do than non-respondents. In addition, a number of focus groups conducted around the country also showed that producers were more likely to respond to the surveys when they understood how the data might be used and perceived this to be positive. The key finding from all this research was that NASS may achieve better cooperation from survey respondents if they have higher awareness of NASS and NASS has a more positive public image.

The purpose of the campaign is to increase awareness about who NASS ia, what NASS does and how this may positively impact agricultural producers. At this phase of our activities, the focus will be primarily on the data providers (and secondarily on NASS and NASDA employees). Later phases of the campaign may shift more emphasis to data users.

## The chief goals of the multi-year campaign are:

- To raise the level of name recognition of NASS and create positive associations with the work that it does.
- To drive audience; to our website for statistica and finther information about the NASS.

#### III. Deliverables

Phase I of a possible multi-year public awareness campaign plan, complete with creative, public relations and media strategies, as appropriate, and a tactical implementation plan.

## IV. The Proposal

The plan should detail your recommended approach for meeting the project goals as described. We encourage you to approach the campaign design creatively; we are open to alternative professional recommendations about how we can best achieve our public awareness goals within a limited budget.

We are most interested in how you approach problem solving, how you work with your clients, and the media. We'll want to know how you have solved public awareness challenges for other clients, agricultural, government, non-profit or otherwise. Your proposal should include an outline of what your proposed Scope of Work would accomplish for the NASS and how you would evaluate your efforts. Please provide a proposed timeline for completion of the project that includes a schedule for both planning and implementation.

Experience and qualifications. Please provide background on your company and the resumes and relevant qualifications of key agency or team personnel who will work on this project and indicate the role each will play in this process. Demonstrated experience in conducting similar campaigns especially for agricultural, government or not-for-profit organizations or projects will be carefully considered.

Please note: 1) We are requesting a basic capabilities presentation. You are not and will not be asked to provide a eculative creative. 2) We will entertain proposals from all-qualified entities, including joint ventures, partnerships or teams created specifically to respond to this RFP. However, you must clearly identify a single lead firm or legal entity responsible for project completion. For purposes of contract award, that firm will be considered the sole source provider.

References. Provide a minimum of three professional references from similar projects completed within the last three years and include complete contact information for each.

Samples of Previous Work on Similar Projects. Please provide samples of recent work demonstrating your strategic, creative and problem solving capabilities and knowledge of the marketplace.

A word about ownership and confidentiality. The NASS will retain the copyright of any published work, including original photography and illustration, if any. If selected to work on this project, our internal research will be made available to you as well as selected other relevant in formation. All information received by you in the course of working with The NASS is considered confidential and remains the property of The NASS.