# Arkansas Labor Market and Economic Report

State and Workforce Investment Areas

2011



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# **Executive Summary**

The 2011 Arkansas Labor Market and Economic Report is produced by the Occupational/Career Information unit of the Labor Market Information and Analysis Section to provide relevant information about the economy and workforce in Arkansas and the 10 Workforce Investment Areas. The primary focus of this report includes the years 2006 to 2010, with some information covering shorter periods due to accessibility of data. Projection information for industry and occupational trends covers the years 2010 to 2012.

Arkansas's population growth has remained consistent, adding over 22,900 new residents in 2010 and over 95,300 new residents to the state from 2006 to 2010, a 3.4 percent increase, ranking the state 32nd in the United States for total population in 2010. Of Arkansas's 10 Workforce Investment Areas, Northwest Arkansas experienced the largest population growth with an 8.6 percent change over the five-year period, while the Eastern, Southeast, and Southwest Arkansas WIAs continued to see decreasing populations.

The state's labor force and employment continued to decrease in 2010, but the losses were not as sizeable as they were between 2008 and 2009. Labor force and employment numbers were mixed among the WIAs. The State's unemployment rate increased through 2010 and 2011, with an 8.1 percent unemployment rate in June 2011. All 10 WIAs showed increasing unemployment and unemployment rates through 2010. Northwest Arkansas WIA's unemployment rate continued to remain below state levels through June 2011 at 7.1 percent, while the Southeast Arkansas WIA had an unemployment rate of 11.9 in June 2011.

Employment in Arkansas is projected to increase by 1.3 percent between 2010 and 2012. The Services-Providing industries should add 13,754 new jobs, while Goods-Producing industries are predicted to gain 2,432 jobs. Arkansas is projected to add 423 self-employed and unpaid family workers to the workforce.

Both the Goods-Producing and Services-Providing industries should see a modest growth overall during the 2010-2012 projection period. In the Goods-Producing group, the top fastest growing industry is directly related to the production of alternative energy sources, namely wind turbine parts, but many other manufacturing industries should see growth during the two-year period. The Manufacturing supersector is expected to experience the largest two-year gain in over a decade.

Occupations requiring Short-Term On-the-Job training are expected to add more jobs than any other training level, with 4,301 new jobs added and 16,772 annual openings expected. Occupations requiring at least an Associate Degree should have 8,644 jobs available annually.

Arkansas's per capita personal income increased over the 2005-2009 period; however, the state's income in 2009 remained at approximately 82 percent of the United States per capita income. During the first quarter of 2010, the composite cost of living in Arkansas's urban areas remained below the national average for all urban areas in the index.

More than 500,000 Arkansas workers earn at least \$10 to nearly \$20 dollars an hour, with the mean wage for all employer sizes being \$35,460 a year. Of the six states surrounding Arkansas, only Mississippi has a lower overall average hourly wage for all occupations. Of the surrounding states, Texas has the highest overall average hourly wage that is almost 20 percent higher than the overall average hourly wage for Arkansas.

Sources used for this report include the United States Department of Labor, Bureau of Labor Statistics (BLS), United States Department of Commerce, Bureau of the Census, Arkansas Department of Workforce Services, Employment Assistance Division, Labor Market Information and Analysis Section, United States Department of Commerce, Bureau of Economic Analysis (BEA), the Local Employment Dynamics Program (a partnership between the State of Arkansas and the United States Census Bureau), Population Reference Bureau and The Council for Community and Economic Research (C2ER).

## State of Arkansas Profile

The State of Arkansas continues to grow, seeing a 3.4 percent growth in population since 2006 to 2,910,236 residents in 2010. The labor force and employment have decreased since a spike in 2008; however, the State saw a smaller decline between 2009 and 2010. The labor force decreased by 3,200 workers between 2009 and 2010, while employment decreased by 9,500. The number of unemployed increased by 6,300 workers from 2009 to 2010, and the unemployment rate rose one-half of a percentage point during the same period to total 7.9 percent of the labor force in 2010.

Job creation, new hires, separations, and the turnover rate fluctuated between 2006 and 2010. However, all third quarter 2010 numbers saw an increase. There were 3,715 new jobs created between third quarter of 2009 and third quarter of 2010, while the number of new hires increased by 20,018 to 191,187 between the third quarters of 2009 and 2010. The number of separations also increased, with 13,904 more separations, while the turnover rate increased seven-tenths of a percentage point, to 9.1 percent in the third quarter of 2010.

Retail Salespersons, with an estimated employment of 33,930, was the largest occupation in the State in 2010 with an average wage of \$22,470. Truck Drivers, Heavy and Tractor-Trailer was the second largest with 29,120 estimated employees. Registered Nurses, with an estimated employment of 23,730, had the highest average wage of the 10 largest occupations, earning \$56,500 annually.

#### Industry

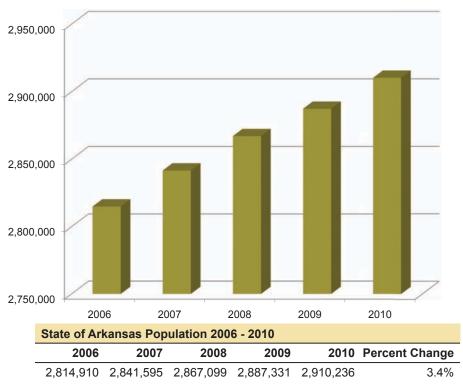
Elementary and Secondary Schools is anticipated to see the most growth between 2010 and 2012, with a net growth of 1,802 workers for a projected employment of 86,475 workers in 2012. Engine, Turbine, and Power Transmission Equipment Manufacturing is again expected to see the fastest growth, going from an estimated 585 employees in 2010 to 1,212 in 2012, a 107.18 percent increase. Animal Slaughtering and Processing, projected to lose 870 workers for 29,997 employees in 2012, is forecasted to see the most decline between 2010 and 2012. Fabric Mills is expected to see the fastest decline, with a projected loss of 57 employees or 46.34 percent of its workforce.

#### Occupations

Truck Drivers, Heavy and Tractor-Trailer is anticipated to see the most growth, gaining 1,371 employees between 2010 and 2012, for a projected 33,756 employees in 2012. Engine and Other Machine Assemblers is expected to see the fastest growth, going from an estimated 239 employees in 2010 to a projected 276 employees in 2012, a 15.48 percent increase. Janitors and Cleaners, Except Maids and Housekeeping Cleaners is forecasted to see the most decline between 2010 and 2012, with an expected loss of 304 workers, bringing the 2012 total to 17,231. Sailors and Marine Oilers is projected to see the fastest decline during the period, expecting to lose 28 workers, or 16.09 percent of its workforce, for 146 employees in 2012.

The State of Arkansas consists of 10 Local Workforce Investment Areas, six Metropolitan Statistical Areas, and 75 counties. Louisiana, Mississippi, Missouri, Oklahoma, Tennessee, and Texas border the State.

## **Population 2006-2010**



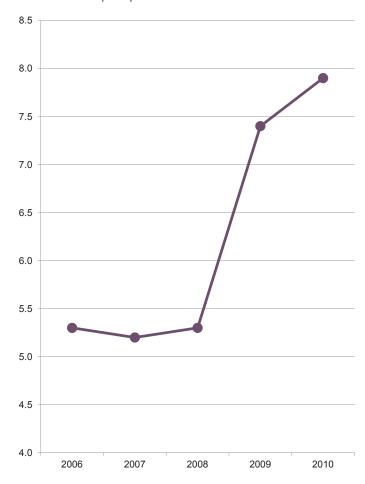
Source: U.S. Census Bureau, Population Estimates Program

## State of Arkansas Profile

## Labor Force/Employment 2006-2010

# 1,380,000 1,360,000 1,340,000 1,320,000 1,300,000 1,280,000 1,260,000 1,240,000 1,220,000 1,200,000 1,180,000 2006 2007 2008 2009 2010 ■ Employment ■ Labor Force

### Unemployment Rate 2006-2010



#### State of Arkansas Labor Force/Employment

Year	2006	2007	2008	2009	2010
Labor Force	1,358,500	1,365,500	1,373,000	1,356,300	1,353,100
Employment	1,286,900	1,293,900	1,300,400	1,256,100	1,246,600
Unemployment	71,600	71,600	72,600	100,200	106,500
Unemployment Rate	5.3	5.2	5.3	7.4	7.9

Source: Arkansas Department of Workforce Services

#### State of Arkansas 2011 Monthly Unemployment Rate\*

Year	Period	Unemployment Rate
2011	January	7.8
2011	February	7.8
2011	March	7.7
2011	April	7.7
2011	May	7.8
2011	June	8.1

\*Seasonally Adjusted, Not Preliminary

Source: Arkansas Department of Workforce Services

# State of Arkansas Quarterly Workforce Indicators (All Ownerships)

QWI Quickfacts	2006_3	2007_3	2008_3	2009_3	2010_3
Job Creation	57,732	56,058	59,439	48,844	52,559
New Hires	249,263	243,184	228,589	171,169	191,187
Separations	282,322	273,450	260,319	195,634	209,538
Turnover	10.5%	10.3%	9.9%	8.4%	9.1%

Job Creation: The number of new jobs that are created by either new area businesses or the expansion of employment by existing firms. New Hires: Total number of accessions that were also not employed by that employer during the previous four quarters.

Separations: Total number of workers who were employed by a business in the current quarter, but not in the subsequent quarter.

Turnover Rate=(1/2)\*(full-quarter accessions + full-quarter separations)/ employment stable jobs

Source: U.S. Census Bureau, Local Employment Dynamics As of 9/07/2011

# State of Arkansas Cost of Living

ACCRA Cost of Living Index							
2011 Q1 Index	100%	13.31%	29.27%	10.22%	9.86%	4.23%	33.11%
Urban Area	Composite Index	Grocery Items	Housing	Utilities	Transportation	Health Care	Misc. Goods and Services
Conway	87.5	98.8	81.0	88.3	95.3	85.4	86.4
Fayetteville	86.8	94.9	73.5	95.3	91.8	88.7	91.1
Fort Smith	85.1	91.2	74.8	88.3	85.0	90.6	90.3
Hot Springs	97.7	100.1	87.5	83.9	92.8	87.1	112.9
Jonesboro	87.4	96.6	76.7	80.7	90.0	87.6	94.3
Little Rock-North Little Rock	94.1	91.7	85.3	98.8	96.3	92.5	101.0

Source: The Council for Community and Economic Research (C2ER)

ACCRA COST OF LIVING INDEX							
2010Q1 - 2011Q1	100%	13.31%	29.27%	10.22%	9.86%	4.23%	33.11%
Urban Area	Composite Index	Grocery Items	Housing	Utilities	Transportation	Health Care	Misc. Goods and Services
Conway	86.9	98.1	79.6	91.1	96.2	88.6	84.6
Fayetteville	90.9	95.2	76.6	98.7	94.3	91.7	98.2
Fort Smith	85.9	92.2	74.8	89.9	87.1	88.3	91.3
Hot Springs	94.9	98.0	86.1	92.8	87.5	85.4	105.4
Jonesboro	88.6	97.3	75.7	88.5	89.2	86.4	96.5
Little Rock-North Little Rock	96.0	92.6	90.8	102.8	94.7	93.3	100.6

Source: The Council for Community and Economic Research (C2ER)

About the Index: The Council for Community and Economic Research (C2ER) produces the ACCRA Cost of Living Index to provide a useful and reasonably accurate measure of living cost differences among urban areas. Items on which the Index is based have been carefully chosen to reflect the different categories of consumer expenditures. Weights assigned to relative costs are based on government survey data on expenditure patterns for professional and executive households. All items are priced in each place at a specified time and according to standardized specifications.

Interpreting the Index: The ACCRA Cost of Living Index measures relative price levels for consumer goods and services in participating areas. The average for all participating places, both metropolitan and nonmetropolitan, equals 100, and each participant's index is read as a percentage of the average for all places.

Based on the ACCRA composite cost of living index, goods and services in Conway, Arkansas were 87.5 percent of the national average for all participating places, both metropolitan and nonmetropolitan, for the first quarter of 2011.

Also, given composite indexes for Fort Smith (85.1%) and Little Rock-North Little Rock (94.1%) a move from Fort Smith to Little Rock would require about an 11% increase in after-taxes income to maintain the same lifestyle.

The Index does not measure inflation (price change over time). Because each quarterly report is a separate comparison of prices at a single point in time, and because both the number and the mix of participants changes from one quarter to the next, Index data from different quarters cannot be compared. For inflation data, contact the United States Bureau of Labor Statistics.

# State of Arkansas Income

## Median Household Income 2005-2009

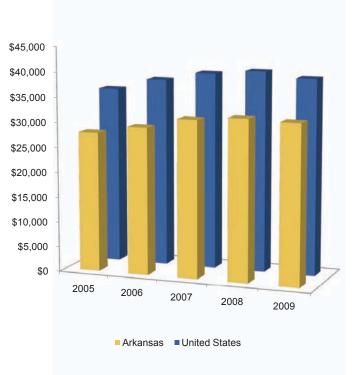
# \$60,000 \$50,000 \$40,000 \$30,000 \$20,000 \$10,000 \$0 2005 2006 2007 2008 2009 ■ Arkansas ■ United States

#### Arkansas/United States Median Household Income 2005-2009

Inco	ome
Arkansas	United States
\$36,658	\$46,326
\$37,057	\$48,201
\$40,795	\$50,233
\$39,586	\$50,303
\$37,888	\$50,221
	\$36,658 \$37,057 \$40,795 \$39,586

Source: U.S. Census Bureau

# Per Capita Personal Income 2005-2009



#### Arkansas/United States Per Capita Personal Income 2005-2009

Year	lı	ncome	
rear	Arkansas	<b>United States</b>	
2005	\$27,908	\$35,424	
2006	\$29,459	\$37,698	
2007	\$31,517	\$39,392	
2008	\$32,257	\$40,166	
2009	\$31,946	\$39,138	

Source: United States Bureau of Economic Analysis (BEA)

# State of Arkansas Employment Status

#### State of Arkansas 2010 Employment Status by Sex and Race

	Labor			Unemployment		ibution	
Sex and Race	Force	Employment	Unemployment	Rate	Labor Force	Employment	Unemployment
Both Sexes							
Total, Including Hispanic	1,353,193	1,246,647	106,546	7.9	100.0	100.0	100.0
White	1,115,646	1,043,606	72,040	6.5	82.4	83.7	67.6
Black	181,058	151,754	29,304	16.2	13.4	12.2	27.5
American Indian/Alaska Native	9,179	8,346	833	9.1	0.7	0.7	0.8
Asian	10,451	9,855	596	5.7	8.0	8.0	0.6
Native Hawaiian/Other Pacific Islander	717	574	143	19.9	0.1	0.0	0.1
Remaining Races	20,000	17,970	2,030	10.2	1.5	1.4	1.9
Two or More Races	16,142	14,541	1,601	9.9	1.2	1.2	1.5
Total: Minority Group*	237,547	203,040	34,507	14.5	17.6	16.3	32.4
Hispanic, All Races	39,767	35,950	3,817	9.6	2.9	2.9	3.6
Female							
Total, Including Hispanic	633,465	580,938	52,527	8.3	100.0	100.0	100.0
Percent of Total	46.8	46.6	49.3				
White	511,912	477,255	34,657	6.8	80.8	82.2	66.0
Black	97,924	82,530	15,394	15.7	15.5	14.2	29.3
American Indian/Alaska Native	4,312	3,848	464	10.8	0.7	0.7	0.9
Asian	5,113	4,888	225	4.4	8.0	0.8	0.4
Native Hawaiian/Other Pacific Islander	296	248	48	16.2	0.0	0.0	0.1
Remaining Races	6,445	5,542	903	14.0	1.0	1.0	1.7
Two or more Races	7,462	6,626	836	11.2	1.2	1.1	1.6
Total: Minority Group*	121,552	103,682	17,870	14.7	19.2	17.8	34.0
Hispanic, All Races	14,014	12,222	1,792	12.8	2.2	2.1	3.4

<sup>\*</sup> Sum of Black, American Indian/Alaska Native, Asian, Native Hawaiian/Other Pacific Islander, Remaining Races, and Two or More Races. Note: Sum of individual items may not equal because of rounding.

Persons of Hispanic Origin may be of any race.

Source: Department of Workforce Services, June 2011.

# State of Arkansas High Growth Industries

**High Growth Industries** State of Arkansas Top 10 Industries by Growth in Employment 2009Q3, 2010Q3 Age=14-99 (Private Firms Only)

Rank	Industry Group: NAICS 3-digit	Growth in Employment (%)
1	518 Data Processing, Hosting and Related Services	33.4
2	211 Oil and Gas Extraction	20.6
3	237 Heavy and Civil Engineering Construction	20.1
4	314 Textile Product Mills	19.9
5	425 Wholesale Electronic Markets and Agents and Brokers	14.0
6	562 Waste Management and Remediation Services	11.2
7	485 Transit and Ground Passenger Transportation	11.2
8	561 Administrative and Support Services	11.2
9	221 Utilities	10.0
10	624 Social Assistance	7.0

Source: U.S. Census Bureau, Local Employment Dynamics

As of 9/07/2011

**High Growth Industries** State of Arkansas Top 10 Industries by Growth in Employment 2009Q3, 2010Q3 Age=45-54 (Private Firms Only)

Rank	Industry Group: NAICS 3-digit	Growth in Employment (%)
1	518 Data Processing, Hosting and Related Services	23.2
2	314 Textile Product Mills	20.3
3	237 Heavy and Civil Engineering Construction	16.1
4	425 Wholesale Electronic Markets and Agents and Brokers	15.1
5	211 Oil and Gas Extraction	11.2
6	525 Funds, Trusts, and Other Financial Vehicles	8.9
7	221 Utilities	8.1
8	561 Administrative and Support Services	7.9
9	485 Transit and Ground Passenger Transportation	7.7
10	492 Couriers and Messengers	7.4

Source: U.S. Census Bureau, Local Employment Dynamics

As of 9/07/2011

# State of Arkansas High Growth Industries

**High Growth Industries** State of Arkansas Top 10 Industries by Growth in Employment 2009Q3, 2010Q3 Age=55-64 (Private Firms Only)

Rank	Industry Group: NAICS 3-digit	Growth in Employment (%)
1	314 Textile Product Mills	29.8
2	518 Data Processing, Hosting and Related Services	24.9
3	237 Heavy and Civil Engineering Construction	15.7
4	213 Support Activities for Mining	15.7
5	221 Utilities	15.3
6	481 Air Transportation	13.6
7	425 Wholesale Electronic Markets and Agents and Brokers	12.6
8	211 Oil and Gas Extraction	12.0
9	113 Forestry and Logging	8.3
10	484 Truck Transportation	7.7
7 8 9	425 Wholesale Electronic Markets and Agents and Brokers 211 Oil and Gas Extraction 113 Forestry and Logging	1: 1:

Source: U.S. Census Bureau, Local Employment Dynamics

As of 9/07/2011

**High Growth Industries** State of Arkansas Top 10 Industries by Growth in Employment 2009Q3, 2010Q3 Age=65-99 (Private Firms Only)

Rank	Industry Group: NAICS 3-digit	Growth in Employment (%)
1	425 Wholesale Electronic Markets and Agents and Brokers	20.1
2	331 Primary Metal Manufacturing	18.1
3	237 Heavy and Civil Engineering Construction	17.0
4	335 Electrical Equipment, Appliance and Component Manufacturing	11.1
5	813 Religious, Grantmaking, Civic, Professional, and Similar Organizations	9.9
6	523 Securities, Commodity Contracts, and Other Financial Investments and Related Activities	9.7
7	485 Transit and Ground Passenger Transportation	9.1
8	336 Transportation Equipment Manufacturing	7.7
9	113 Forestry and Logging	7.5
10	446 Health and Personal Care Stores	7.3

Source: U.S. Census Bureau, Local Employment Dynamics

As of 9/07/2011

# State of Arkansas Wages

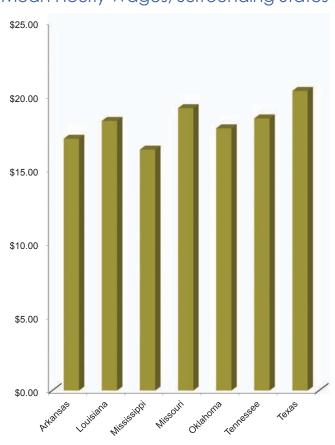
#### State of Arkansas Employment and Wages for Select Green Occupations

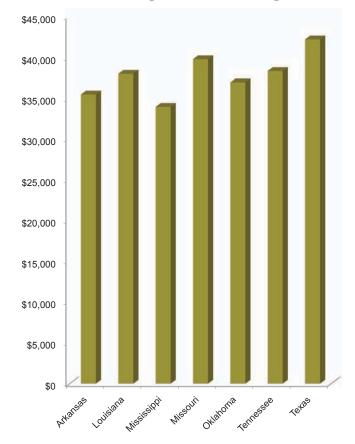
Occupation	Employment	Mean Hourly Wage
Electricians	4,450	\$19.66
Plumbers, Pipefitters, and Steamfitters	2,850	\$19.78
Refuse and Recyclable Material Collectors	1,570	\$11.79
Civil Engineers	1,520	\$35.06
Construction Managers	1,440	\$32.91
Electrical Engineers	680	\$39.87
Architects, Except Landscape and Naval	640	\$31.86
Environmental Scientists and Specialists, Including Health	320	\$24.08
Insulation Workers, Floor, Ceiling, and Wall	320	\$12.38
Farmworkers & Laborers, Crop, Nursery, and Greenhouse	360	\$10.86

Source: Arkansas Department of Workforce Services, May 2010 Wage Survey

## Mean Hourly Wages, Surrounding States

## Mean Annual Wages, Surrounding States





Average Wages of States	Average Wages of States Surrounding Arkansas						
State	State Mean Hourly Wage Mean Annua						
Arkansas	\$17.05	\$35,460					
Louisiana	\$18.26	\$37,980					
Mississippi	\$16.31	\$33,930					
Missouri	\$19.13	\$39,780					
Oklahoma	\$17.76	\$36,940					
Tennessee	\$18.43	\$38,330					
Texas	\$20.30	\$42,220					

Source: Arkansas Department of Workforce Services, May 2010 Wage Survey

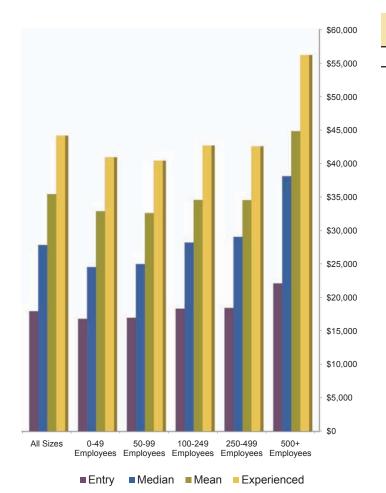
# State of Arkansas Wages

State of Arkansas Wages of the 10 Largest Occupations				
Occupation	Estimated Employment	Average Wage	Entry Wage	Experienced Wage
Retail Salespersons	33,930	\$22,470	\$16,500	\$25,460
Truck Drivers, Heavy and Tractor-Trailer	29,120	\$37,320	\$23,990	\$43,980
Cashiers	28,750	\$18,000	\$16,290	\$18,860
Office Clerks, General	24,340	\$22,940	\$16,840	\$25,980
Laborers and Freight, Stock, and Material Movers, Hand	23,830	\$22,140	\$16,920	\$24,760
Registered Nurses	23,730	\$56,500	\$39,730	\$64,880
Combined Food Preparation & Serving Workers, Including Fast Food	20,960	\$16,880	\$16,130	\$17,260
Secretaries, Except Legal, Medical and Executive	19,260	\$26,100	\$19,100	\$29,610
Nursing Aides, Orderlies, and Attendants	18,600	\$20,910	\$17,200	\$22,770
Waiters and Waitresses	17,620	\$18,220	\$16,140	\$19,260
Source: Arkansas Department of Workforce Services, May 2010 Wage Survey				

Occupation	Average Annual Salary
Surgeons	\$238,580
Anesthesiologists	\$235,430
Obstetricians and Gynecologists	\$233,600
Internists, General	\$212,210
Pediatricians, General	\$203,370
Family and General Practitioners	\$199,860
Podiatrists	\$174,500
Dentists, General	\$170,700
Psychiatrists	\$144,370
Chief Executives	\$142,400
Petroleum Engineers	\$120,900
Securities, Commodities, and Financial Services Sales Agents	\$107,220
Marketing Managers	\$104,940
Pharmacists	\$101,010
Airline Pilots, Copilots, and Flight Engineers	\$99,740
Sales Managers	\$99,100
Computer and Information Systems Managers	\$98,880
Engineering Managers	\$98,170
Personal Financial Advisors	\$97,390
Air Traffic Controllers	\$95,150
Optometrists	\$91,180
Natural Sciences Managers	\$90,890
General and Operations Managers	\$90,580
Purchasing Managers	\$89,980
Computer Hardware Engineers	\$89,740
Source: Arkansas Department of Workforce Services, May 2010 Wage Survey	

# State of Arkansas Wages

# Wage Estimates by Employer Size

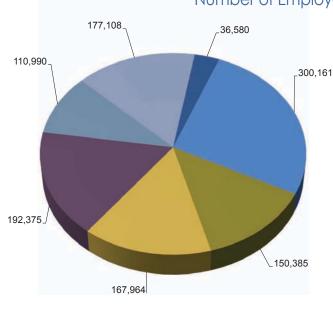


# State of Arkansas Wage Estimates by Employer Size

Type of Wage	Mean	Median	Entry	Experienced
All Sizes	\$35,460	\$27,860	\$17,970	\$44,200
0-49 Employees	\$32,921	\$24,557	\$16,851	\$40,956
50-99 Employees	\$32,643	\$25,044	\$16,984	\$40,472
100-249 Employees	\$34,607	\$28,250	\$18,370	\$42,725
250-499 Employees	\$34,568	\$29,094	\$18,478	\$42,614
500+ Employees	\$44,864	\$38,160	\$22,130	\$56,231

Source: Arkansas Department of Workforce Services, May 2010 Wage Survey

# Number of Employees by Hourly Wage Rate



92,375	67,964	150,385
	. ,	
<b>■</b> <\$7.50	<b>\$7.50-\$9.99</b>	<b>\$10.00-\$11.99</b>
<b>\$12.00-\$14.99</b>	<b>\$15.00-\$19.99</b>	<b>\$20.00-\$24.99</b>
<b>\$25.00</b>		
■ <\$7.50 ■ \$12.00-\$14.99	\$7.50-\$9.99	

State of Arkansas
<b>Employment by Hourly Wage Rate</b>

Wage Rate	Employment	
All Wages	1,135,563	
<\$7.50	36,580	
\$7.50-\$9.99	300,161	
\$10.00-\$11.99	150,385	
\$12.00-\$14.99	167,964	
\$15.00-\$19.99	192,375	
\$20.00-\$24.99	110,990	
\$25.00+	177,108	

Source: Arkansas Department of Workforce Services, May 2010 Wage Survey

# State of Arkansas Industry

NAICS		Employment			Davaant
Code	NAICS Title	2010 Estimated	2012 Projected	Net Growth	Percent Growth
	Top 10 Growth	Estillateu	riojecteu		
611100 E	lementary and Secondary Schools	84,673	86,475	1,802	2.13%
	usiness Support Services	9,283		1,521	
	ndividual and Family Services	18,064		1,520	
484100 G	General Freight Trucking	24,838	26,245	1,407	5.66%
561300 E	imployment Services	18,900	20,243	1,343	7.11%
722200 L	imited-Service Eating Places	39,896	41,030	1,134	2.84%
551000 N	lanagement of Companies and Enterprises	26,218	27,249	1,031	3.93%
611300 C	colleges, Universities, and Professional Schools	26,235	27,086	851	3.24%
237100 U	Itility System Construction	5,474	6,229	755	13.79%
238200 B	uilding Equipment Contractors	13,856	14,594	738	5.33%
	Top 10 Fastest Growth				
333600 E	ngine, Turbine, and Power Transmission Equipment Manufacturing	585	1,212	627	107.18%
311300 S	ugar and Confectionery Product Manufacturing	66	108	42	63.64%
334200 C	communications Equipment Manufacturing	133	197	64	48.12%
325200 R	lesin, Synthetic Rubber, and Artificial Synthetic Fibers and Filaments Manufacturing	268	389	121	45.15%
325600 S	oap, Cleaning Compound, and Toilet Preparation Manufacturing	928	1,295	367	39.55%
334500 N	avigational, Measuring, Electromedical, and Control Instruments Manufacturing	503	672	169	33.60%
333100 A	griculture, Construction, and Mining Machinery Manufacturing	2,769	3,344	575	20.77%
486200 P	ipeline Transportation of Natural Gas	145	175	30	20.69%
485900 O	other Transit and Ground Passenger Transportation	311	374	63	20.26%
611700 E	ducational Support Services	387	452	65	16.80%
488100 S	upport Activities for Air Transportation	1,346	1,570	224	16.64%
	Top 10 Decline				
	nimal Slaughtering and Processing	30,867			
	ervices to Buildings and Dwellings	10,852	,	-585	
	Sasoline Stations	11,444		-547	
493000 W	Varehousing and Storage	7,027	6,497	-530	-7.54%
511100 N	lewspaper, Periodical, Book, and Directory Publishers	3,803	3,327	-476	-12.52%
	awmills and Wood Preservation	3,928	3,458	-470	-11.97%
	oundation, Structure, and Building Exterior Contractors	5,419	4,964	-455	-8.40%
	lectrical Equipment Manufacturing	3,976	3,612	-364	-9.15%
	gencies, Brokerages, and Other Insurance Related Activities	6,220		-354	
424900 M	liscellaneous Nondurable Goods Merchant Wholesalers	3,569	3,218	-351	-9.83%
212200 5	Top 10 Fastest Decline	100	66		46.249/
313200 F		123			-46.34%
	other Support Activities for Transportation	66	45		-31.82%
	pring and Wire Product Manufacturing	462			-28.57%
	udio and Video Equipment Manufacturing	564	427		-24.29%
	upport Activities for Water Transportation	517 756	397 606		-23.21%
453100 F		756			-19.84%
	orging and Stamping	493			-15.82%
	Blass and Glass Product Manufacturing	293			-15.70%
	upport Activities for Rail Transportation	297			-15.49% 15.00%
	ndependent Artists, Writers, and Performers	60			-15.00%
313200 C	able and Other Subscription Programming	42	36	-0	-14.29%

Source: Arkansas Department of Workforce Services, Short-term Industry and Occupational Projections Program

# State of Arkansas Occupations

SOC		Emplo	yment	Growth		Ar	nual Openings	
Code	SOC Title	2010 Estimated	2012 Projected	Net	Percent	Growth	Replacement	Total
	Top 10 G	rowth						
53-3032	Truck Drivers, Heavy and Tractor-Trailer	32,385	33,756	1,371	4.23%	686	527	1,213
39-9021	Personal and Home Care Aides	9,708	10,731	1,023	10.54%	512	104	616
43-4051	Customer Service Representatives	14,956	15,779	823	5.50%	412	462	874
29-1111	Registered Nurses	23,631	24,330	699	2.96%	350	338	688
35-3021	Combined Food Preparation and Serving Workers, Including Fast Food	19,727	20,416	689	3.49%	345	342	687
47-2061	Construction Laborers	9,474	10,033	559	5.90%	280	49	329
43-9061	Office Clerks, General	24,635	25,124	489	1.98%	245	320	565
25-2021	Elementary School Teachers, Except Special Education	12,076	12,496	420	3.48%	210	256	466
31-1011	Home Health Aides	4,614	5,029	415	8.99%	208	38	246
41-9041	Telemarketers	3,467	3,827	360	10.38%	180	103	283
	Top 10 Faste	st Growth						
51-2031	Engine and Other Machine Assemblers	239	276	37	15.48%	19	5	24
51-4081	Multiple Machine Tool Setters, Operators, and Tenders, Metal and Plastic	962	1,097	135	14.03%	68	19	87
17-2171	Petroleum Engineers	166	188	22	13.25%	11	3	14
39-9021	Personal and Home Care Aides	9,708	10,731	1,023	10.54%	512	104	616
41-9041	Telemarketers	3,467	3,827	360	10.38%	180	103	283
47-5021	Earth Drillers, Except Oil and Gas	98	108	10	10.20%	5	2	. 7
51-9023	Mixing and Blending Machine Setters, Operators, and Tenders	1,156	1,270	114	9.86%	57	20	77
19-1012	Food Scientists and Technologists	276	303	27	9.78%	14	8	22
23-2091	Court Reporters	121	132	11	9.09%	6	2	. 8
31-1011	Home Health Aides	4,614	5,029	415	8.99%	208	38	246
	Top 10 D	ecline						
37-2011	Janitors and Cleaners, Except Maids and Housekeeping Cleaners	17,535	17,231	-304	-1.73%	0	312	312
37-2012	Maids and Housekeeping Cleaners	9,301	9,033	-268	-2.88%	0	153	153
41-2011	Cashiers	29,314	29,052	-262	-0.89%	0	1,739	1,739
51-3022	Meat, Poultry, and Fish Cutters and Trimmers	8,829	8,618	-211	-2.39%	0	281	281
53-7063	Machine Feeders and Offbearers	3,685	3,503	-182	-4.94%	0	54	54
45-4022	Logging Equipment Operators	1,413	1,255	-158	-11.18%	0	35	35
53-7062	Laborers and Freight, Stock, and Material Movers, Hand	24,100	23,967	-133	-0.55%	0	813	813
41-3021	Insurance Sales Agents	2,757	2,629	-128	-4.64%	0	61	61
23-1011	Lawyers	3,256	3,139	-117	-3.59%	0	55	55
	Real Estate Sales Agents	1,643	1,548	-95	-5.78%	0	23	23
	Top 10 Faste	st Decline						
53-5011	Sailors and Marine Oilers	174	146	-28	-16.09%	0	7	7
27-1023	Floral Designers	526	448	-78	-14.83%	0	16	16
45-4021	Fallers	542	467	-75	-13.84%	0	14	14
43-9031	Desktop Publishers	85	74	-11	-12.94%	0	2	. 2
47-3016	HelpersRoofers	300	263	-37	-12.33%	0	7	7
41-9021	Real Estate Brokers	681	600	-81	-11.89%	0	10	10
45-4022	Logging Equipment Operators	1,413	1,255	-158	-11.18%	0	35	35
27-3022	Reporters and Correspondents	430	382	-48	-11.16%	0	12	12
27-3011	Radio and Television Announcers	371	333	-38	-10.24%	0	10	10
53-7121	Tank Car, Truck, and Ship Loaders	91	82	-9	-9.89%	0	3	3
47-2181	·	577	525	-52	-9.01%	0	9	9
	kansas Department of Workforce Services, Short-term Industry and Occupational Pr	ojections Program						

## Central Arkansas WIA Profile

The Central Arkansas Workforce Investment Area population grew to 486,885, a 6 percent increase, or 27,411 more residents, between 2006 and 2010. With an increase in population came an increase in the labor force, with 625 new workers added between 2009 and 2010. However, there was a decrease in employment of 1,150 workers between 2009 and 2010, taking the employment numbers below 2006 levels. In 2010, there were 1,775 more unemployed workers than in 2009, for a total of 16,600 unemployed workers in the Area. The unemployment rate increased by seven-tenths of a percentage point to 6.9 in 2010.

The Area saw an increase in job creation, the number of new hires, the number of separations, and the turnover rate in the third quarter of 2010; however, the numbers are still below third quarter 2006 numbers. There was an increase of 301 job creations between third quarter 2009 and third quarter 2010 and the number of new hires increased by 3,338 to 30,201 during the same period. Separations increased by 3,798 and the turnover rate increased by four-tenths of a percentage point to 9.9 percent.

*Retail Salespersons*, with an estimated employment of 2,730, continued to be the largest occupation in the Area in 2010. *Cashiers* was next with an estimated employment of 2,050. *Registered Nurses*, has the highest average wage of the 10 largest occupations at \$68,605, with an estimated 1,200 employed.

#### Industry

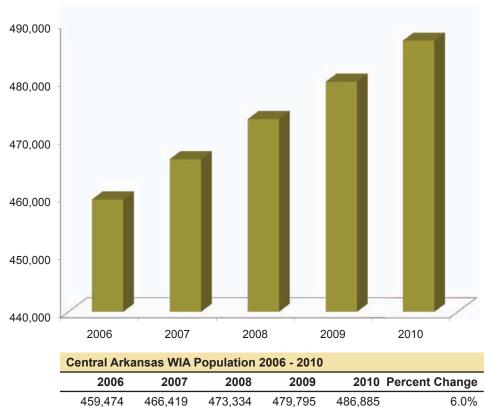
Administrative and Support Services is expected to see the most growth in the Area, with a net growth of 660 employees. Machinery Manufacturing is anticipated to increase the fastest, growing 60.79 percent, or by 462 workers, during the 2010-2012 period for a total of 1,222 workers in 2012. Fabricated Metal Product Manufacturing is expected to see the largest decline, losing 173 workers by 2012. Sporting Goods, Hobby, Book, and Music Stores is forecasted to have the fastest decline, losing 12.88 percent of its workforce, or 107 employees.

#### Occupations

Truck Drivers, Heavy and Tractor-Trailer is projected to see the most growth in the Area with a net growth of 230 between 2010 and 2012, for a total of 4,992 employees in 2012. The fastest growing occupation is anticipated to be *Tool Grinders*, *Filers*, and *Sharpeners*, which is expected to grow from 20 employees to 28 between 2010 and 2012, a 40 percent increase. *Cashiers* is projected to see the most decline with an expected loss of 81 employees, for a total of 4,243 employees in 2012. *Conveyor Operators and Tenders* is expected to see the fastest decline, with a loss of 10 employees, or 10 percent, for a total of 90 employees in 2012.

Central Arkansas WIA includes a large portion of the Little Rock-North Little Rock-Conway Metropolitan Statistical Area and six counties: Faulkner, Lonoke, Monroe, Prairie, Saline, and Pulaski County, excluding Little Rock.

## Population 2006-2010

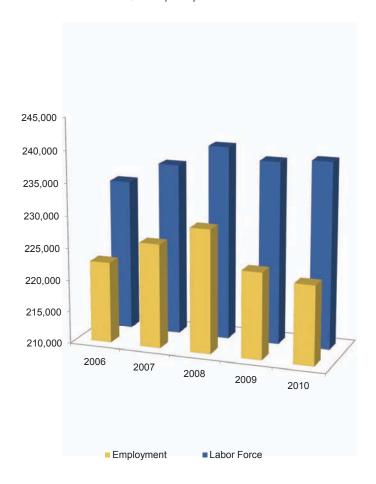


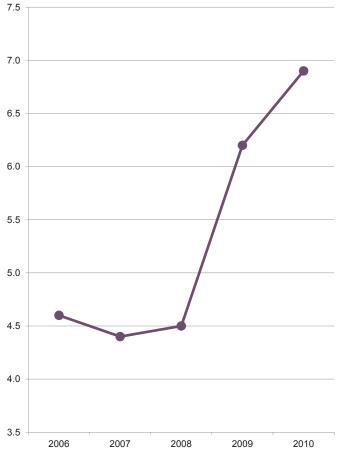
Source: U.S. Census Bureau, Population Estimates Program

## Central Arkansas WIA Profile

## Labor Force/Employment 2006-2010

## Unemployment Rate 2006-2010





#### Central Arkansas WIA Labor Force/Employment

Year	2006	2007	2008	2009	2010
Labor Force	233,450	236,700	240,075	238,400	239,025
Employment	222,675	226,300	229,350	223,575	222,425
Unemployment	10,775	10,400	10,725	14,825	16,600
Unemployment Rate	4.6	4.4	4.5	6.2	6.9

Source: Arkansas Department of Workforce Services

#### Central Arkansas WIA 2011 Monthly Unemployment Rate\*

Year	Period	<b>Unemployment Rate</b>
2011	January	7.4
2011	February	7.1
2011	March	6.7
2011	April	6.4
2011	May	6.9
2011	June	7.5

\*Not Seasonally Adjusted, Not Preliminary Source: Arkansas Department of Workforce Services Central Arkansas does not include City of Little Rock WIA

# **Central Arkansas WIA Quarterly Workforce Indicators** (All Ownerships)

QWI Quickfacts	2006_3	2007_3	2008_3	2009_3	2010_3
Job Creation	9,223	8,679	9,014	7,573	7,874
New Hires	39,998	38,069	35,815	26,863	30,201
Separations	44,017	42,903	41,076	29,906	33,704
Turnover	11.7%	11.5%	11.1%	9.5%	9.9%

Job Creation: The number of new jobs that are created by either new area businesses or the expansion of employment by existing firms. New Hires: Total number of accessions that were also not employed by that employer during the previous four quarters.

Separations: Total number of workers who were employed by a business in the current quarter, but not in the subsequent quarter.

Turnover Rate=(1/2)\*(full-quarter accessions + full-quarter separations)/ employment stable jobs

Source: U.S. Census Bureau, Local Employment Dynamics As of 9/07/2011

# Central Arkansas WIA Wages

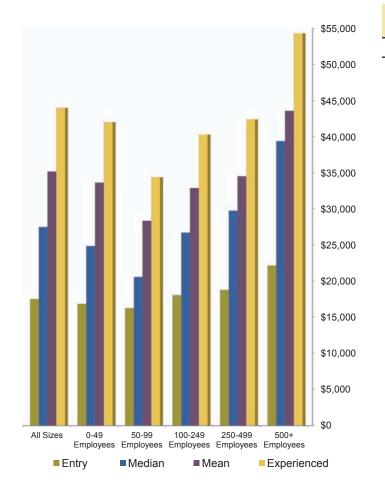
Central Arkansas WIA Wages of the 10 Largest Occupations				
Occupation	Estimated Employment	Average Wage	Entry Wage	
Retail Salespersons	2,730	\$22,642	\$16,437	\$25,745
Cashiers	2,050	\$18,362	\$16,538	\$19,274
Combined Food Preparation and Serving Workers, Including Fast Food	1,970	\$16,470	\$15,917	\$16,746
Waiters and Waitresses	1,820	\$16,447	\$15,846	\$16,748
Office Clerks, General	1,560	\$23,053	\$16,890	\$26,134
Secretaries, Except Legal, Medical, and Executive	1,330	\$25,870	\$19,626	\$28,992
Customer Service Representatives	1,280	\$35,024	\$21,874	\$41,599
Registered Nurses	1,200	\$68,605	\$43,968	\$80,923
Laborers and Freight, Stock, and Material Movers, Hand	1,100	\$21,195	\$16,494	\$23,545
Sales Representatives, Wholesale and Manufacturing, Except Technical and Scientific Products	1,080	\$57,636	\$35,342	\$68,784
Source: Arkansas Department of Workforce Services, May 2010 Wage Survey				

Central Arkansas WIA Occupations Paying the Most	
Occupation	Average Annual Salary
Dentists, General	\$233,099
Family and General Practitioners	\$175,491
Chief Executives	\$143,799
Computer and Information Systems Managers	\$110,969
Securities, Commodities, and Financial Services Sales Agents	\$108,869
Sales Managers	\$108,596
Engineering Managers	\$107,303
Human Resources Managers	\$101,339
Lawyers	\$95,006
Electrical Engineers	\$94,572
Pharmacists	\$90,807
Sales Representatives, Wholesale and Manufacturing, Technical and Scientific Products	\$85,437
Occupational Therapists	\$82,920
Education Administrators, Postsecondary	\$81,426
Commercial Pilots	\$79,273
General and Operations Managers	\$78,130
Physical Therapists	\$77,920
Transportation, Storage, and Distribution Managers	\$77,775
Education Administrators, Elementary and Secondary School	\$77,617
Medical and Health Services Managers	\$74,515
Industrial Production Managers	\$74,247
Management Analysts	\$72,475
Speech-Language Pathologists	\$71,480
Purchasing Managers	\$69,977
Computer Systems Analysts	\$69,850

Source: Arkansas Department of Workforce Services, May 2010 Wage Survey

# Central Arkansas WIA Wages

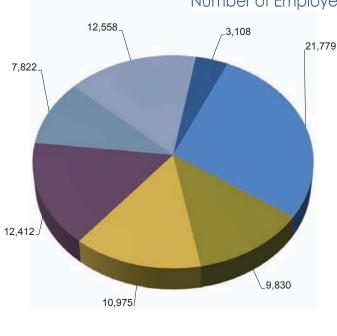
# Wage Estimates by Employer Size



Central Arkansas WIA Wage Estimates by Employer Size						
Type of Wage	Mean	Median	Entry E	xperienced		
All Sizes	\$35,183	\$27,499	\$17,525	\$44,012		
0-49 Employees	\$33,648	\$24,863	\$16,876	\$42,034		
50-99 Employees	\$28,356	\$20,581	\$16,264	\$34,403		
100-249 Employees	\$32,896	\$26,734	\$18,069	\$40,310		
250-499 Employees	\$34,558	\$29,763	\$18,804	\$42,435		
500+ Employees	\$43,635	\$39,407	\$22,180	\$54,363		
Source: Arkansas Department of Workforce Services, May 2010 Wage Survey						

# Number of Employees by Hourly Wage Rate

**Central Arkansas WIA** 



**\$7.50-\$9.99** 

**\$15.00-\$19.99** 

**\$10.00-\$11.99** 

**\$20.00-\$24.99** 

**<**\$7.50

■\$12.00-\$14.99 ■\$25.00+

Employment by Hourly	Wage Rate	
Wage Rate	Employment	
Total	78,484	
<\$7.50	3,108	
\$7.50-\$9.99	21,779	
\$10.00-\$11.99	9,830	
\$12.00-\$14.99	10,975	
\$15.00-\$19.99	12,412	
\$20.00-\$24.99	7,822	
\$25.00+	12.558	

Source: Arkansas Department of Workforce Services, May 2010 Wage Survey

# Central Arkansas WIA Industry

NAICS		Employment			Percent
Code	NAICS Title	2010 Estimated	2012 Projected	Net Growth	
	Top 10 Growth				
561000	Administrative and Support Services	7,560	8,220	660	8.73%
611000	Educational Services	14,024	14,608	584	4.16%
333000	Machinery Manufacturing	760	1,222	462	60.79%
541000	Professional, Scientific, and Technical Services	7,647	8,103	456	5.96%
722000	Food Services and Drinking Places	13,063	13,489	426	3.26%
621000	Ambulatory Health Care Services	5,068	5,436	368	7.26%
484000	Truck Transportation	3,431	3,652	221	6.44%
238000	Specialty Trade Contractors	6,418	6,624	206	3.21%
623000	Nursing and Residential Care Facilities	5,270	5,474	204	3.87%
334000	Computer and Electronic Product Manufacturing	1,194	1,332	138	11.56%
	Top 10 Fastest Growth				
333000	Machinery Manufacturing	760	1,222	462	60.79%
518000	Internet Service Providers, Web Search Portals, and Data Processing Services	335	374	39	11.64%
334000	Computer and Electronic Product Manufacturing	1,194	1,332	138	11.56%
323000	Printing and Related Support Activities	512	570	58	11.33%
111000	Crop Production	372	405	33	8.87%
561000	Administrative and Support Services	7,560	8,220	660	8.73%
237000	Heavy and Civil Engineering Construction	1,020	1,095	75	7.35%
621000	Ambulatory Health Care Services	5,068	5,436	368	7.26%
814000	Private Households	71	76	5	7.04%
512000	Motion Picture and Sound Recording Industries	133	142	9	6.77%
	Top 10 Decline				
332000	Fabricated Metal Product Manufacturing	2,109	1,936	-173	-8.20%
322000	Paper Manufacturing	1,587	1,444	-143	-9.01%
451000	Sporting Goods, Hobby, Book, and Music Stores	831	724	-107	-12.88%
452000	General Merchandise Stores	6,020	5,916	-104	-1.73%
337000	Furniture and Related Product Manufacturing	1,131	1,030	-101	-8.93%
447000	Gasoline Stations	1,711	1,610	-101	-5.90%
524000	Insurance Carriers and Related Activities	1,572	1,505	-67	-4.26%
811000	Repair and Maintenance	1,583	1,518	-65	-4.11%
453000	Miscellaneous Store Retailers	866	807	-59	-6.81%
441000	Motor Vehicle and Parts Dealers	3,198	3,146	-52	-1.63%
	Top 10 Fastest Decline				
451000	Sporting Goods, Hobby, Book, and Music Stores	831	724	-107	-12.88%
511000	Publishing Industries	272	240	-32	-11.76%
339000	Miscellaneous Manufacturing	130	117	-13	-10.00%
321000	Wood Product Manufacturing	436	394	-42	-9.63%
322000	Paper Manufacturing	1,587	1,444	-143	-9.01%
337000	Furniture and Related Product Manufacturing	1,131	1,030	-101	-8.93%
332000	Fabricated Metal Product Manufacturing	2,109	1,936	-173	-8.20%
453000	Miscellaneous Store Retailers	866	807	-59	-6.81%
517000	Telecommunications	584	545	-39	-6.68%
493000	Warehousing and Storage	770	722	-48	-6.23%

# Central Arkansas WIA Occupations

SOC		Employ		Growth		<b>Annual Openings</b>		
Code	SOC Title	2010 Estimated	2012 Projected	Net	Percent	Growth	Replacement	Total
	Top 10 Growth		Frojecteu					
53-3032	Truck Drivers, Heavy and Tractor-Trailer	4,762	4,992	230	4.83%	115	78	3 193
	Customer Service Representatives	2,428	•		5.56%	68	75	
	Combined Food Preparation and Serving Workers, Including Fast Food	3,122			4.20%		54	1 120
	Registered Nurses	2,841			4.54%		41	1 106
	Nursing Aides, Orderlies, and Attendants	2,808	•		4.24%		23	83
	Farmers and Ranchers	3,801	3,918	117	3.08%		24	1 83
	Office Clerks, General	2,526			3.88%		33	82
35-3031	Waiters and Waitresses	3,148			2.89%	46	184	1 230
37-2011	Janitors and Cleaners, Except Maids and Housekeeping Cleaners	2,525	2,608	83	3.29%	42	45	5 87
	Elementary School Teachers, Except Special Education	1,537					33	
25-2021	Top 10 Fastest Gro		1,019	02	J.J <del>4</del> /0		30	) 14
51-4194	Tool Grinders, Filers, and Sharpeners	20	28	8	40.00%	4		1 5
51-4033	Grinding, Lapping, Polishing, and Buffing Machine Tool Setters, Operators, and Tenders, Metal and Plastic	53			22.64%	6	1	1 7
51-4122	Welding, Soldering, and Brazing Machine Setters, Operators, and Tenders	46	53	7	15.22%	4		2 6
	Personal Financial Advisors	46	51	5	10.87%	3	1	1 4
49-3042	Mobile Heavy Equipment Mechanics, Except Engines	125	137	12			2	2 8
	Mechanical Drafters	55	60	5	9.09%	3	1	1 4
37-2021	Pest Control Workers	127	138	11	8.66%		4	1 10
	Physical Therapist Assistants	98	106	8	8.16%	4	1	1 5
	Machinists	455			8.13%		6	5 25
31-2022	Physical Therapist Aides	224	242	18	8.04%	9	3	3 12
	Top 10 Decline							
41-2011	Cashiers	4,324	4,243	-81	-1.87%	0	257	257
41-2031	Retail Salespersons	6,068	6,022	-46	-0.76%	0	180	180
51-4031	Cutting, Punching, and Press Machine Setters, Operators, and Tenders, Metal and Plastic	381	350	-31	-8.14%	0	3	8
43-5081	Stock Clerks and Order Fillers	2,526	2,501	-25	-0.99%	0	61	61
51-9051	Furnace, Kiln, Oven, Drier, and Kettle Operators and Tenders	230	212	-18	-7.83%	0	2	2 2
	Packers and Packagers, Hand	805	787				12	2 12
49-3023	Automotive Service Technicians and Mechanics	1,246	1,231			0	22	2 22
	Order Clerks	220					7	
	Machine Feeders and Offbearers	132					2	
43-5052	Postal Service Mail Carriers	449	437	-12	-2.67%	0	13	3 13
F2 7011	Top 10 Fastest Dec		00	10	-10.00%	0	3	3 3
	Conveyor Operators and Tenders  Machine Feeders and Offbearers	100 132					2	
	Sewing Machine Operators	83			-9.03 % -8.43%		1	
	Cabinetmakers and Bench Carpenters	122					3	
51-4031	Cutting Punching and Press Machine Setters Operators and Tenders Metal	381	350		-8.14%		8	
51-9051	Furnace, Kiln, Oven, Drier, and Kettle Operators and Tenders	230	212	-18	-7.83%	0	2	2 2
	Woodworking Machine Setters, Operators, and Tenders, Except Sawing	104		-7			3	
	Order Clerks	220					7	
	Postal Service Clerks	88			-5.68%		2	
	File Clerks	135					4	
	kaneae Danartmant of Warkfarea Sanicae, Short tarm Inductry and Occupational Projection		100	J	31.070	0	7	7

Source: Arkansas Department of Workforce Services, Short-term Industry and Occupational Projections Program

# City of Little Rock WIA Profile

The City of Little Rock Workforce Investment Area added 1,591 residents to the population in 2010, bringing its population to 193,524. The labor force and unemployment increased between 2006 and 2010, while employment decreased. The labor force increased by only 300 workers between 2009 and 2010, but employment decreased by 400 workers, or 0.4 percent. Unemployment increased by 700 between 2009 and 2010 to 7,075. The unemployment rate increased seven-tenths of a percentage point during the period to include 7.2 percent of the labor force in 2010.

Job creation, the number of new hires, the number of separations, and the turnover rate all increased between the 2009 and 2010 third quarters. In the third quarter of 2010, 6,361 jobs were created, 429 more jobs were created than during the third quarter of 2009, and new hires increased by 1,925 to 24,903. The number of separations increased by 492 between the periods, and the turnover rate increased to 8.0 percent in the third quarter of 2010.

Registered Nurses was the largest occupation with 8,170 estimated employees, and an average wage of \$59,462. Retail Salespersons was the second largest occupation with an estimated employment of 7,090. General and Operations Managers rounded out the list with 3,870 employees, but saw the highest average wage of the 10 largest occupations at \$104,669.

#### Industry

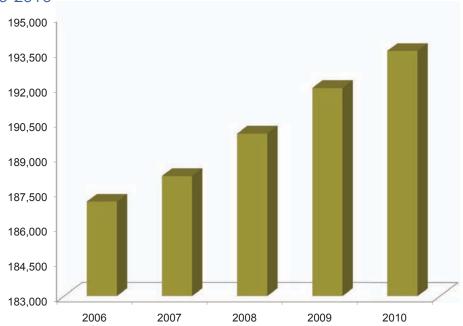
Administrative and Support Services is expected to see the most growth between 2010 and 2012. It is anticipated to add 822 employees for a total of 11,232 in 2012. Machinery Manufacturing is expected to grow the fastest with a forecasted percent growth of 63.87 to 1,252 employees in 2012. Insurance Carriers and Related Activities is forecasted to see the most decline during the period. It is projected to decrease by 317 employees to 5,381 employees in 2012. Private Households is projected to decline the fastest, losing 13.01 percent of its workforce.

#### Occupations

Registered Nurses is anticipated to see the most growth, increasing by 198 employees to 6,671 employees in 2012. Tool and Die Makers is forecasted to see the fastest growth during the 2010-2012 period, with a 56.25 percent growth, adding 36 employees to its workforce by 2012. Insurance Claims and Policy Processing Clerks is projected to see the most decline during the period, losing 43 employees for a total of 734 in 2012. Reporters and Correspondents is projected to see the fastest decline, reducing its workforce by 10.68 percent during the period.

The City of Little Rock WIA is the county seat of Pulaski County and includes part of the Little Rock-North Little Rock-Conway Metropolitan Statistical Area.

## Population 2006-2010



City of Little Rock WIA Population 2006 - 2010					
2006	2007	2008	2009	2010	Percent Change
187,052	188,156	189,971	191,933	193,524	3.5%

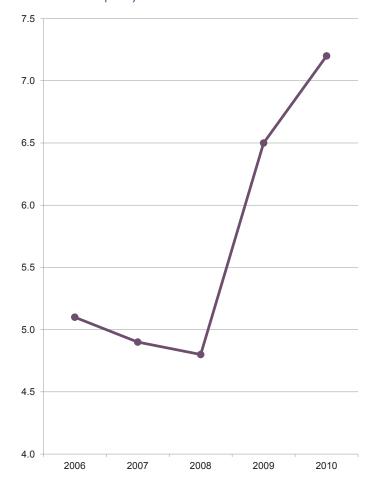
Source: U.S. Census Bureau, Population Estimates Program

# City of Little Rock WIA Profile

## Labor Force/Employment 2006-2010

# 100,000 98,000 94,000 90,000 88,000 86,000 2006 2007 2008 2009 2010

## Unemployment Rate 2006-2010



#### City of Little Rock WIA 2006-2010 Labor Force/Employment

Year	2006	2007	2008	2009	2010
Labor Force	97,025	97,875	98,400	97,500	97,800
Employment	92,100	93,125	93,700	91,125	90,725
Unemployment	4,925	4,750	4,700	6,375	7,075
Unemployment Rate	5.1	4.9	4.8	6.5	7.2

Source: Arkansas Department of Workforce Services

#### City of Little Rock WIA 2011 Monthly Unemployment Rate\*

	, , ,	
Year	Period	<b>Unemployment Rate</b>
2011	January	7.6
2011	February	7.3
2011	March	7.1
2011	April	6.7
2011	May	7.2
2011	June	8.1

\*Not Seasonally Adjusted, Not Preliminary

Source: Arkansas Department of Workforce Services

# City of Little Rock WIA Quarterly Workforce Indicators (All Ownerships)

QWI Quickfacts	2006_3	2007_3	2008_3	2009_3	2010_3
Job Creation	6,285	6,842	7,770	5,932	6,361
New Hires	32,417	32,593	31,019	22,978	24,903
Separations	38,814	36,460	35,745	27,302	27,794
Turnover	9.8%	9.1%	8.6%	7.4%	8.0%

Job Creation: The number of new jobs that are created by either new area businesses or the expansion of employment by existing firms. New Hires: Total number of accessions that were also not employed by that employer during the previous four quarters.

Separations: Total number of workers who were employed by a business in the current quarter, but not in the subsequent quarter.

Turnover Rate=(1/2)\*(full-quarter accessions + full-quarter separations)/ employment stable jobs

Source: U.S. Census Bureau, Local Employment Dynamics As of 9/07/2011

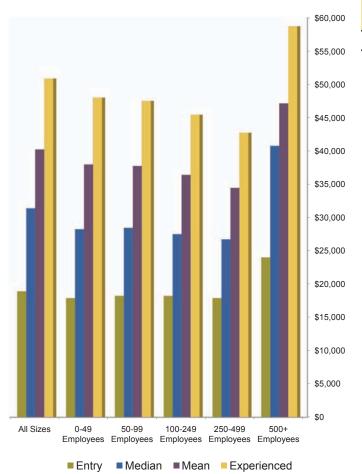
# City of Little Rock WIA Wages

City of Little Rock WIA Wages of the 10 Largest Occupations				
Occupation	Estimated Employment	Average Wage	Entry Wage	Experienced Wage
Registered Nurses	8,170	\$59,462	\$42,801	\$67,793
Retail Salespersons	7,090	\$23,300	\$16,225	\$26,837
Customer Service Representatives	6,620	\$29,479	\$21,487	\$33,476
Office Clerks, General	6,110	\$23,717	\$16,960	\$27,096
Truck Drivers, Heavy and Tractor-Trailer	4,980	\$38,747	\$25,489	\$45,376
Cashiers	4,630	\$18,980	\$16,609	\$20,165
Nursing Aides, Orderlies, and Attendants	4,470	\$22,789	\$20,060	\$24,154
Laborers and Freight, Stock, and Material Movers, Hand	4,340	\$22,941	\$17,077	\$25,873
Combined Food Preparation and Serving Workers, Including Fast Food	4,170	\$17,199	\$16,354	\$17,622
General and Operations Managers	3,870	\$104,669	\$50,396	\$131,805
Source: Arkansas Department of Workforce Services, May 2010 Wage Survey				

Occupation	Average Annual Salary
Obstetricians and Gynecologists	\$245,005
Internists, General	\$244,115
Surgeons	\$233,423
Chief Executives	\$173,826
Dentists, General	\$168,354
Psychiatrists	\$142,490
Securities, Commodities, and Financial Services Sales Agents	\$131,354
Sales Managers	\$108,452
Engineering Managers	\$106,134
Marketing Managers	\$105,770
General and Operations Managers	\$104,669
Pharmacists	\$101,316
Computer Hardware Engineers	\$100,108
Education Administrators, Postsecondary	\$100,027
Personal Financial Advisors	\$95,900
Computer and Information Systems Managers	\$94,604
Judges, Magistrate Judges, and Magistrates	\$92,724
Lawyers	\$91,857
Natural Sciences Managers	\$88,602
Insurance Sales Agents	\$88,132
Chemical Engineers	\$87,210
Training and Development Managers	\$87,171
Compensation and Benefits Managers	\$86,051
Veterinarians	\$83,837
Financial Managers	\$83,603

# City of Little Rock WIA Wages

## Wage Estimates by Employer Size

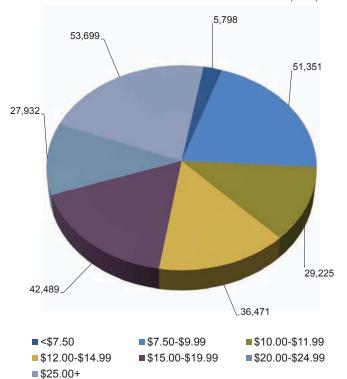


#### City of Little Rock WIA Wage Estimates by Employer Size Type of Wage Mean Median **Entry Experienced** All Sizes \$40,227 \$31,354 \$18,938 \$50,849 \$28,250 \$17,884 0-49 Employees \$37,977 \$48,024 50-99 Employees \$37,747 \$28,483 \$18,255 \$47,493 100-249 Employees \$36,379 \$27,523 \$18,247 \$45,445 \$42,728 250-499 Employees \$34,451 \$26,745 \$17,897 500+ Employees \$47,156 \$40,748 \$24,014 \$58,727

Source: Arkansas Department of Workforce Services, May 2010 Wage Survey

# Number of Employees by Hourly Wage Rate

City of Little Rock WIA



Employment by H	Employment by Hourly Wage Rate						
Wage Rate	Employment						
Total	246,965						
<\$7.50	5,798						
\$7.50-\$9.99	51,351						
\$10.00-\$11.99	29,225						
\$12.00-\$14.99	36,471						
\$15.00-\$19.99	42,489						
\$20.00-\$24.99	27,932						
\$25.00+	53,699						
Course: Artenace De	northwent of Marliforne	Consisce May 2010 Maga Cunsoy					

Source: Arkansas Department of Workforce Services, May 2010 Wage Survey

# City of Little Rock WIA Industry

		Emplo	yment		
NAICS Code	NAICS Title	2010	2012	Net Growth	Percent Growth
		Estimated	Projected	<u> </u>	- Crowan
	Top 10 Growth				
561000	Administrative and Support Services	10,410	11,232	822	7.90%
333000	Machinery Manufacturing	764	1,252	488	63.87%
622000	Hospitals	21,323	21,760	437	2.05%
611000	Educational Services	13,152	13,553	401	3.05%
452000	General Merchandise Stores	2,583	2,949	366	14.17%
541000	Professional, Scientific, and Technical Services	9,201	9,472	271	2.95%
332000	Fabricated Metal Product Manufacturing	1,275	1,511	236	18.51%
939300	Local Government, Excluding Education and Hospitals	4,804	5,033	229	4.77%
722000	Food Services and Drinking Places	9,906	10,098	192	1.94%
624000	Social Assistance	4,449	4,588	139	3.12%
	Top 10 Fastest Growth				
333000	Machinery Manufacturing	764	1,252	488	63.87%
321000	Wood Product Manufacturing	165	224	59	35.76%
332000	Fabricated Metal Product Manufacturing	1,275	1,511	236	18.51%
452000	General Merchandise Stores	2,583	2,949	366	14.17%
425000	Wholesale Electronic Markets and Agents and Brokers	1,013	1,093	80	7.90%
561000	Administrative and Support Services	10,410	11,232	822	7.90%
323000	Printing and Related Support Activities	713	763	50	7.01%
939300	Local Government, Excluding Education and Hospitals	4,804	5,033	229	4.77%
237000	Heavy and Civil Engineering Construction	616	644	28	4.55%
518000	Internet Service Providers, Web Search Portals, and Data Processing Services	295	308	13	4.41%
	Top 10 Decline				
524000	Insurance Carriers and Related Activities	5,698	5,381	-317	-5.56%
511000	Publishing Industries	1,364	1,197	-167	-12.24%
424000	Merchant Wholesalers, Nondurable Goods	2,188	2,047	-141	-6.44%
522000	Credit Intermediation and Related Activities	2,436	2,338	-98	-4.02%
517000	Telecommunications	3,677	3,613	-64	-1.74%
221000	Utilities	906	843	-63	-6.95%
423000	Merchant Wholesalers, Durable Goods	4,034	3,972	-62	-1.54%
453000	Miscellaneous Store Retailers	889	832	-57	-6.41%
515000	Broadcasting (except Internet)	577	522	-55	-9.53%
	Postal Service	1,089	1,035	-54	-4.96%
	Top 10 Fastest Decline	<u> </u>			
814000	Private Households	246	214	-32	-13.01%
511000	Publishing Industries	1,364	1,197	-167	-12.24%
515000	Broadcasting (except Internet)	577	522	-55	-9.53%
	Warehousing and Storage	220			
	Miscellaneous Manufacturing	204			
	Plastics and Rubber Products Manufacturing	402			-7.21%
221000	•	906			
	Support Activities for Transportation	688		-47	-6.83%
	Building Material and Garden Equipment and Supplies Dealers	710			-6.62%
	Merchant Wholesalers, Nondurable Goods	2,188			-6.44%
500		_, . 50	_,0 .7		<b>₽1.1</b> T / U

Source: Arkansas Department of Workforce Services, Short-term Industry and Occupational Projections Program

# City of Little Rock WIA Occupations

SOC	200 777	Emplo		G	rowth	Ar	nual Openings	
Code	SOC Title	2010 Estimated	2012 Projected	Net	Percent	Growth	Replacement	Total
	Top 10 Growth							
29-1111	Registered Nurses	6,473	6,671	198	3.06%	99	93	192
51-2092	Team Assemblers	789	931	142	18.00%	71	18	89
43-4051	Customer Service Representatives	4,210	4,351	141	3.35%	71	130	201
39-9021	Personal and Home Care Aides	1,952	2,049	97	4.97%	49	21	70
33-9032	Security Guards	1,737	1,827	90	5.18%	45	35	80
37-2011	Janitors and Cleaners, Except Maids and Housekeeping Cleaners	2,798	2,888	90	3.22%	45	50	95
	Combined Food Preparation and Serving Workers, Including Fast Food	2,494	2,578	84			43	85
	Retail Salespersons	4,427	4,511	84			131	
	Stock Clerks and Order Fillers	1,829	1,904	75			44	82
	Nursing Aides, Orderlies, and Attendants	2,582	2,650					
01 1012	Top 10 Fastest Growth		2,000		2.0070			
51-4111	Tool and Die Makers	64	100	36	56.25%	18	1	19
51-9121	Coating, Painting, and Spraying Machine Setters, Operators, and Tenders	37	46	9	24.32%	5	1	6
	Structural Metal Fabricators and Fitters	173	207	34	19.65%		4	- 21
51-4121	Welders, Cutters, Solderers, and Brazers	333	396	63	18.92%	32	10	42
	Team Assemblers	789		142	18.00%	71	18	89
	Molding, Coremaking, and Casting Machine Setters, Operators, and Tenders, Metal and Plastic		114		17.53%		2	
51-4031	Cutting, Punching, and Press Machine Setters, Operators, and Tenders, Metal and Plastic	73	84	11	15.07%	6	2	. 8
	Extruding and Drawing Machine Setters, Operators, and Tenders, Metal and Plastic	85	97	12	14.12%	6	2	. 8
	Machinists	159	181	22	13.84%	11	2	! 13
17-2141	Mechanical Engineers	117	131	14	11.97%	7	3	10
	Top 10 Decline							
43-9041	Insurance Claims and Policy Processing Clerks	777	734	-43	-5.53%	0	9	9
13-1031	Claims Adjusters, Examiners, and Investigators	779	753	-26	-3.34%	0	19	19
43-3071	Tellers	671	645	-26	-3.87%	0	31	31
43-5053	Postal Service Mail Sorters, Processors, and Processing Machine Operators	344	319	-25	-7.27%	0	3	3
43-4071	File Clerks	339	319	-20	-5.90%	0	10	10
41-3021	Insurance Sales Agents	777	758	-19	-2.45%	0	17	17
49-9051	Electrical Power-Line Installers and Repairers	296	279	-17	-5.74%	0	10	10
15-1021	Computer Programmers	1,107	1,091	-16	-1.45%	0	20	20
41-3011	Advertising Sales Agents	258	242	-16	-6.20%	0	5	5
11-1011	Chief Executives	733	719	-14	-1.91%	0	20	20
	Top 10 Fastest Decline	)						
27-3022	Reporters and Correspondents	103	92	-11	-10.68%	0	3	3
43-5053	Postal Service Mail Sorters, Processors, and Processing Machine Operators	344	319	-25	-7.27%	0	3	3
27-3041	Editors	183	170	-13	-7.10%	0	5	5 5
13-2053	Insurance Underwriters	177	166	-11	-6.21%	0	5	5
41-3011	Advertising Sales Agents	258	242	-16	-6.20%	0	5	5
43-4071	File Clerks	339	319	-20	-5.90%	0	10	10
49-9051	Electrical Power-Line Installers and Repairers	296	279	-17	-5.74%	0	10	10
43-9041	Insurance Claims and Policy Processing Clerks	777	734	-43	-5.53%	0	9	9
43-5051	Postal Service Clerks	109	103	-6	-5.50%	0	2	2
51-6021	Pressers, Textile, Garment, and Related Materials	123	117	-6	-4.88%	0	1	1
Source: Ark	ransas Department of Workforce Services, Short-term Industry and Occupational Projections Pr	rogram						

## Eastern Arkansas WIA Profile

The Eastern Arkansas Workforce Investment Area saw a loss of 2,810 residents between 2006 and 2010, to 128,550 in 2010. The labor force decreased by 825 workers to 52,375 between 2009 and 2010 and employment also saw a loss during the same period, decreasing by 1,050 workers to 47,075. Unemployment increased by 225 workers and the unemployment rate increased by seventenths of a percentage point to 10.2 percent in 2010.

This Area saw an increase in job creation, new hires, separations, and turnover rates between the third quarters of 2009 and 2010. Job creation increased by 411 new jobs between the third quarters of 2009 and 2010, and new hires increased by 1,353 new workers during the same period. Separations and turnover also saw an increase between the third quarters of 2009 and 2010, with separations increasing by 1,707 to 9,189 and turnover increasing by eight-tenths of a percentage point to 10.3 percent.

Cashiers was the largest occupation in the Area during 2010, with an estimated employment of 1,530 workers earning an average wage of \$17,697 annually. Truck Drivers, Heavy and Tractor-Trailer was the second largest occupation with 1,400 estimated employees. Elementary School Teachers, Except Special Education, with an estimated employment of 710, had the highest average annual wage of the 10 largest occupations with \$43,170 annually.

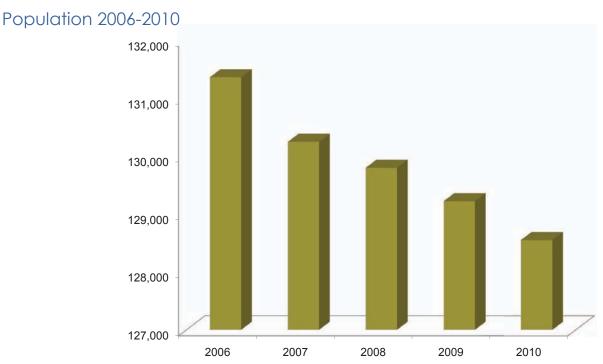
#### Industry

Federal, Excluding Post Office is expected to see the largest growth, increasing its workforce by 396 workers between 2010 and 2012, also making it the fastest growing occupation in the Area with a 54.32 percent growth over the period. Warehousing and Storage is forecasted to see the largest decline, expecting to lose 59 workers between 2010 and 2012, bringing the projected employment in 2012 down to 635. Wholesale Electronic Markets and Agents and Brokers is expected to be the fastest declining industry, declining by 26 percent, to 37 projected employees in 2012.

#### Occupations

Correctional Officers and Jailers is expected to see the most growth between 2010 and 2012, adding 147 employees during the period for a total of 786 employees in 2012. Chefs and Head Cooks is forecasted to be the fastest growing occupation, with a 41.94 percent growth anticipated, with employment increasing to 44 workers in 2012. Cashiers is projected be the top declining occupation, losing 34 workers for 1,442 workers in 2012. Weighers, Measurers, Checkers, and Samplers, Recordkeeping is expected to be the fastest declining occupation, losing 9.43 percent of its workforce between 2010 and 2012.

Eastern Arkansas WIA includes five counties: Crittenden, Cross, Lee, Phillips, and Saint Francis. With Tennessee bordering to the east, Crittenden County is part of the Memphis Metropolitan Statistical Area.



Eastern Arkansas WIA Population 2006 - 2010					
2006	2007	2008	2009	2010	Percent Change
131,360	130,244	129,796	129,222	128,550	-2.1%

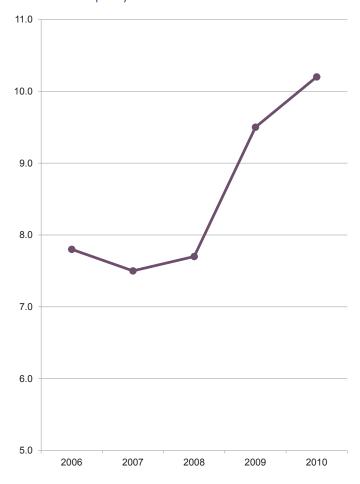
Source: U.S. Census Bureau, Population Estimates Program

## Eastern Arkansas WIA Profile

## Labor Force/Employment 2006-2010

# 56,000 52,000 50,000 46,000 42,000 2006 2007 2008 2009 2010

## Unemployment Rate 2006-2010



# Eastern Arkansas WIA Labor Force/Employment

Year	2006	2007	2008	2009	2010
Labor Force	54,400	53,975	54,125	53,200	52,375
Employment	50,175	49,925	49,950	48,125	47,075
Unemployment	4,225	4,050	4,175	5,075	5,300
Unemployment Rate	7.8	7.5	7.7	9.5	10.2

Source: Arkansas Department of Workforce Services

#### Eastern Arkansas WIA 2011 Monthly Unemployment Rate\*

Year	Period	Unemployment Rate
2011	January	11.7
2011	February	11.3
2011	March	10.7
2011	April	10.7
2011	May	10.3
2011	June	11.3

\*Not Seasonally Adjusted, Not Preliminary Source: Arkansas Department of Workforce Services

# Eastern Arkansas WIA Quarterly Workforce Indicators (All Ownerships)

QWI Quickfacts	2006_3	2007_3	2008_3	2009_3	2010_3
Job Creation	2,456	2,333	1,945	1,969	2,380
New Hires	8,282	8,446	7,299	6,439	7,792
Separations	9,164	9,438	8,701	7,482	9,189
Turnover	10.7%	10.8%	10.3%	9.5%	10.3%

Job Creation: The number of new jobs that are created by either new area businesses or the expansion of employment by existing firms. New Hires: Total number of accessions that were also not employed by that employer during the previous four quarters.

Separations: Total number of workers who were employed by a business in the current quarter, but not in the subsequent quarter. Turnover Rate=(1/2)\*(full-quarter accessions + full-quarter separations)/employment stable jobs

Source: U.S. Census Bureau, Local Employment Dynamics As of 9/07/2011

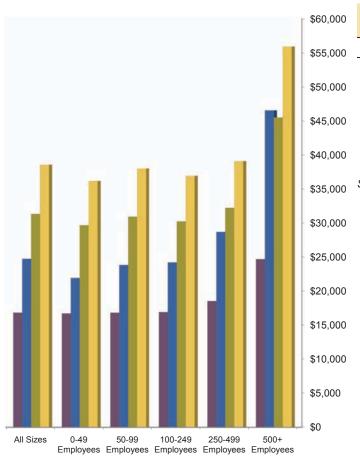
# Eastern Arkansas WIA Wages

Eastern Arkansas WIA Wages of the 10 Largest Occupations				
Occupation	Estimated Employment	Average Wage	Entry Wage	Experienced Wage
Cashiers	1,530	\$17,697	\$16,262	\$18,414
Truck Drivers, Heavy and Tractor-Trailer	1,400	\$36,984	\$22,040	\$44,456
Laborers and Freight, Stock, and Material Movers, Hand	1,260	\$21,934	\$17,268	\$24,267
Personal and Home Care Aides	1,050	\$17,016	\$16,175	\$17,436
Retail Salespersons	940	\$21,650	\$16,846	\$24,051
Combined Food Preparation and Serving Workers, Including Fast Food	910	\$16,875	\$16,533	\$17,047
Office Clerks, General	850	\$22,488	\$16,864	\$25,300
Secretaries, Except Legal, Medical, and Executive	740	\$24,061	\$17,804	\$27,190
Elementary School Teachers, Except Special Education	710	\$43,170	\$35,355	\$47,078
Nursing Aides, Orderlies, and Attendants	690	\$18,869	\$16,859	\$19,874
Source: Arkansas Department of Workforce Services, May 2010 Wage Survey				

Occupation	Average Annual Salary
Dentists, General	\$130,255
Family and General Practitioners	\$128,289
Construction Managers	\$118,348
Chief Executives	\$114,706
Pharmacists	\$110,793
Sales Managers	\$88,493
Administrative Law Judges, Adjudicators, and Hearing Officers	\$86,600
General and Operations Managers	\$83,702
Lawyers	\$82,857
Education Administrators, Elementary and Secondary School	\$75,753
Industrial Production Managers	\$75,085
Occupational Therapists	\$74,560
Purchasing Managers	\$74,076
Civil Engineers	\$73,892
Claims Adjusters, Examiners, and Investigators	\$70,650
Computer and Information Systems Managers	\$69,665
Dental Hygienists	\$67,486
Industrial Engineers	\$67,323
Medical and Health Services Managers	\$66,015
Financial Managers	\$64,941
Management Analysts	\$61,987
Physical Therapists	\$59,670
Registered Nurses	\$59,152
Transportation, Storage, and Distribution Managers	\$58,891
Education Administrators, Postsecondary	\$58,844

# Eastern Arkansas WIA Wages

## Wage Estimates by Employer Size



Eastern Arkansas WIA Wage Estimates by Employer Size						
Type of Wage	Mean	Median	Entry	Experienced		
All Sizes	\$31,375	\$24,799	\$16,887	\$38,619		
0-49 Employees	\$29,749	\$21,997	\$16,778	\$36,234		
50-99 Employees	\$31,002	\$23,922	\$16,878	\$38,063		
100-249 Employees	\$30,320	\$24,274	\$16,972	\$36,994		
250-499 Employees	\$32,289	\$28,748	\$18,629	\$39,119		
500+ Employees	\$45,540	\$46,566	\$24,740	\$55,939		
Source: Arkansas Department of Workforce Services, May 2010 Wage Survey						

Number of Employees by Hourly Wage Rate

4,256

12,739

Eastern Arkansas WIA Employment by Hourly Wage Rate

Total

<\$7.50

\$7.50-\$9.99

\$10.00-\$11.99

\$12.00-\$14.99

\$15.00-\$19.99

\$20.00-\$24.99

\$25.00+

Source: Arkansas Department of Wo

**\$7.50-\$9.99** 

**\$15.00-\$19.99** 

**\$10.00-\$11.99** 

**\$20.00-\$24.99** 

**<**\$7.50

**\$25.00+** 

**\$12.00-\$14.99** 

■ Entry ■ Median ■ Mean ■ Experienced

## Eastern Arkansas WIA Employment by Hourly Wage Rate

Wage Rate	Employment	
Total	37,133	
<\$7.50	1,558	
\$7.50-\$9.99	12,739	
\$10.00-\$11.99	4,420	
\$12.00-\$14.99	4,979	
\$15.00-\$19.99	5,668	
\$20.00-\$24.99	3,513	
\$25.00+	4,256	

Source: Arkansas Department of Workforce Services, May 2010 Wage Survey

# Eastern Arkansas WIA Industry

NAICS Code  NAICS Title  Top 10 Growth	2010 Estimated	2012	Net	Percent
			Growth	Growth
240000 Federal Evaluation Post Office				
919999 Federal, Excluding Post Office	729	1,125	396	54.32%
325000 Chemical Manufacturing	372	503	131	35.22%
624000 Social Assistance	1,867	1,990	123	6.59%
939300 Local Government, Excluding Education and Hospitals	2,023	2,123	100	4.94%
424000 Merchant Wholesalers, Nondurable Goods	1,151	1,230	79	6.86%
484000 Truck Transportation	1,156	1,230	74	6.40%
621000 Ambulatory Health Care Services	1,892	1,957	65	3.44%
238000 Specialty Trade Contractors	679	726	47	6.92%
611000 Educational Services	5,182	5,215	33	0.64%
623000 Nursing and Residential Care Facilities	1,066	1,094	28	2.63%
Top 10 Fastest Growth				
919999 Federal, Excluding Post Office	729	1,125	396	54.32%
325000 Chemical Manufacturing	372	503	131	35.22%
237000 Heavy and Civil Engineering Construction	208	231	23	11.06%
443000 Electronics and Appliance Stores	140	151	11	7.86%
238000 Specialty Trade Contractors	679	726	47	6.92%
424000 Merchant Wholesalers, Nondurable Goods	1,151	1,230	79	6.86%
624000 Social Assistance	1,867	1,990	123	6.59%
484000 Truck Transportation	1,156	1,230	74	6.40%
939300 Local Government, Excluding Education and Hospitals	2,023	2,123	100	4.94%
524000 Insurance Carriers and Related Activities	218	226	8	3.67%
Top 10 Decline				
493000 Warehousing and Storage	694	635	-59	-8.50%
447000 Gasoline Stations	968	920	-48	-4.96%
488000 Support Activities for Transportation	254	218	-36	-14.17%
445000 Food and Beverage Stores	902	874	-28	-3.10%
721000 Accommodation	431	403	-28	-6.50%
929200 State Government, Excluding Education and Hospitals	966	938	-28	-2.90%
453000 Miscellaneous Store Retailers	198	176	-22	-11.11%
541000 Professional, Scientific, and Technical Services	610	593	-17	-2.79%
722000 Food Services and Drinking Places	2,243	2,226	-17	-0.76%
811000 Repair and Maintenance	405	389	-16	-3.95%
Top 10 Fastest Decline				
425000 Wholesale Electronic Markets and Agents and Brokers	50	37	-13	-26.00%
488000 Support Activities for Transportation	254	218	-36	-14.17%
511000 Publishing Industries	95	83	-12	-12.63%
453000 Miscellaneous Store Retailers	198	176	-22	-11.11%
448000 Clothing and Clothing Accessories Stores	131	117	-14	-10.69%
493000 Warehousing and Storage	694	635	-59	-8.50%
326000 Plastics and Rubber Products Manufacturing	114	105		
721000 Accommodation	431	403	-28	
491100 Postal Service	237	224		
447000 Gasoline Stations	968	920		
Cource: Arkansas Department of Workforce Services, Short-term Industry and Occupational Projections Program	230	3_0	.0	

# Eastern Arkansas WIA Occupations

SOC		Employment		G	Frowth	Annual Openings		
Code	SOCILITIE		2012 Projected	Net	Percent	Growth	Replacement	Total
	Top 10 Gi	rowth						
33-3012	Correctional Officers and Jailers	639	786	147	23.00%	74	13	87
39-9021	Personal and Home Care Aides	958	1,063	105	10.96%	53	10	63
53-3032	Truck Drivers, Heavy and Tractor-Trailer	1,278	1,357	79	6.18%	40	21	61
11-9012	Farmers and Ranchers	1,490	1,551	61	4.09%	31	9	40
47-2061	Construction Laborers	258	277	19	7.36%	10	2	12
51-1011	First-Line Supervisors/Managers of Production and Operating Workers	187	205	18	9.63%	9	3	12
31-1012	Nursing Aides, Orderlies, and Attendants	551	567	16	2.90%	8	5	13
49-9041	Industrial Machinery Mechanics	101	115	14	13.86%	7	2	9
35-1011	Chefs and Head Cooks	31	44	13	41.94%	7	1	8
43-3031	Bookkeeping, Accounting, and Auditing Clerks	630	643	13	2.06%	7	8	15
	Top 10 Fastes	st Growth						
35-1011	Chefs and Head Cooks	31	44	13	41.94%	7	1	8
33-3012	Correctional Officers and Jailers	639	786	147	23.00%	74	13	87
47-4011	Construction and Building Inspectors	31	37	6	19.35%	3	1	4
13-1031	Claims Adjusters, Examiners, and Investigators	53	63	10	18.87%	5	2	7
51-9023	Mixing and Blending Machine Setters, Operators, and Tenders	27	32	5	18.52%	3	1	4
13-2072	Loan Officers	62	71	9	14.52%	5	1	6
49-9041	Industrial Machinery Mechanics	101	115	14	13.86%	7	2	9
27-2022	Coaches and Scouts	84	94	10	11.90%	5	2	7
39-9021	Personal and Home Care Aides	958	1,063	105	10.96%	53	10	63
47-1011	First-Line Supervisors/Managers of Construction Trades and Extraction Workers	88	97	9	10.23%	5	2	7
	Top 10 De	ecline						
41-2011	Cashiers	1,476	1,442	-34	-2.30%	0	88	88
43-5081	Stock Clerks and Order Fillers	622	602	-20	-3.22%	0	15	15
53-7062	Laborers and Freight, Stock, and Material Movers, Hand	1,193	1,177	-16	-1.34%	0	40	40
51-2092	Team Assemblers	294	285	-9	-3.06%	0	7	7
35-2021	Food Preparation Workers	416	408	-8	-1.92%	0	18	18
23-1011	Lawyers	157	150	-7	-4.46%	0	3	3
35-3031	Waiters and Waitresses	385	378	-7	-1.82%	0	23	23
43-4081	Hotel, Motel, and Resort Desk Clerks	130	123	-7	-5.38%	0	5	5
53-7064	Packers and Packagers, Hand	134	128	-6	-4.48%	0	2	2
53-7011	Conveyor Operators and Tenders	120	114	-6	-5.00%	0	4	4
	Top 10 Fastest Decline							
43-5111	Weighers, Measurers, Checkers, and Samplers, Recordkeeping	53	48	-5	-9.43%	0	2	2
43-4081	Hotel, Motel, and Resort Desk Clerks	130	123	-7	-5.38%	0	5	5
53-7011	Conveyor Operators and Tenders	120	114	-6	-5.00%	0	4	4
53-7064	Packers and Packagers, Hand	134	128	-6	-4.48%	0	2	2
23-1011	Lawyers	157	150	-7	-4.46%	0	3	3
43-5081	Stock Clerks and Order Fillers	622	602	-20	-3.22%	0	15	15
51-2092	Team Assemblers	294	285	-9	-3.06%	0	7	7
49-3023	Automotive Service Technicians and Mechanics	244	238	-6	-2.46%	0	4	4
41-2011	Cashiers	1,476	1,442	-34	-2.30%	0	88	88
35-2021	Food Preparation Workers	416	408	-8	-1.92%	0	18	18
	kaneae Danartment of Workforce Services, Short term Industry and Occupational Pro	5						

Source: Arkansas Department of Workforce Services, Short-term Industry and Occupational Projections Program

## North Central Arkansas WIA Profile

The North Central Arkansas Workforce Investment Area was home to 232,130 in 2010, a 1.8 percent increase in population from 2006. The labor force increased by 475 workers from 2009 to 2010, while employment increased by 50 to 93,600 during the same period. Unemployment increased by 425 employees between 2009 and 2010 and the unemployment rate rose four-tenths of a percentage point to 8.7 percent in 2010.

Job creation decreased in between the third quarter 2009 and third quarter 2010, while the number of new hires, the number of separations, and turnover rates all increased between the third quarters of 2009 and 2010. There were 70 less new jobs created in the third quarter of 2010, or 3,426 new jobs created while the number of new hires increased by 1,141 to 12,599 workers between the third quarters of 2009 and 2010. Separations increased by 728, or 13,743 workers, between the same periods. The turnover rate increased one-half a percentage point between the periods to 9.7 percent in the third quarter of 2010.

Cashiers, with an estimated employment of 2,750, is the largest occupation in the Area in 2010. *Truck Drivers, Heavy and Tractor-Trailer* is the second largest, with an estimated employment of 2,190. *Registered Nurses*, with an estimated employment of 1,550, has the highest average wage of the 10 largest occupations, earning \$53,765 annually.

#### Industry

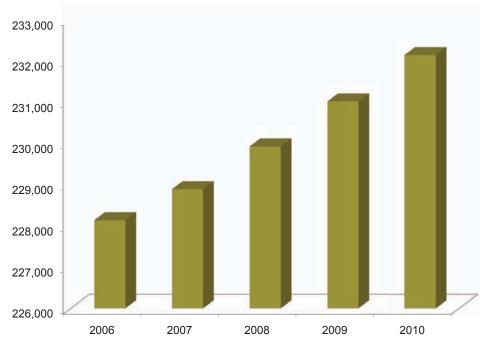
Support Activities for Mining is anticipated to see the largest growth between 2010 and 2012. It is expected add 373 workers to 1,883 in 2012. Pipeline Transportation is forecasted to see the fastest growth in the Area with a 50 percent growth over the projection period. Furniture and Related Product Manufacturing is expected to see the largest and fastest decline, losing 76 workers, or 97.44 percent, during the period, leaving a total of 2 employees in 2012.

#### Occupations

Personal and Home Care Aides is anticipated to see the most growth between 2010-2012, with 89 workers added, bringing its workforce to 931 in 2012. Multiple Machine Tool Setters, Operators, and Tenders, Metal and Plastic is expected to see the fastest growth, increasing its workforce by 33.33 percent to 28 workers in 2012. Farmers and Ranchers is projected to see the largest decline, losing 209 workers, giving a total of 8,005 in 2012. Cabinetmakers and Bench Carpenters is expected to see the fastest decline, losing 29 workers, or 80.56 percent, for a total of 7 workers in 2012.

The North Central Arkansas WIA includes 10 counties: Cleburne, Fulton, Independence, Izard, Jackson, Sharp, Stone, Van Buren, White, and Woodruff. Missouri shares a border with this Area.

## Population 2006-2010



North Central Arkansas WIA Population 2006 - 2010					
2006	2007	2008	2009	2010	Percent Change
228,133	228,884	229,915	231,007	232,130	1.8%

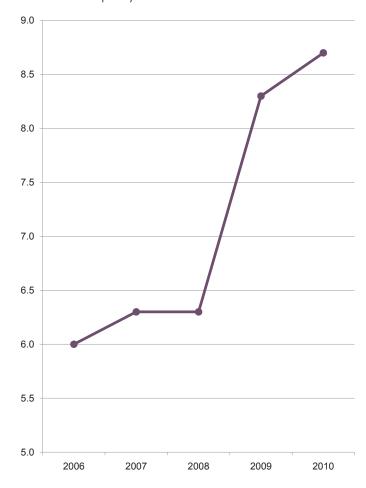
Source: U.S. Census Bureau, Population Estimates Program

## North Central Arkansas WIA Profile

## Labor Force/Employment 2006-2010

# 104,000 102,000 100,000 98,000 96,000 94,000 92,000 90,000 88,000 2006 2007 2008 2009 2010 Employment ■ Labor Force

## Unemployment Rate 2006-2010



#### North Central Arkansas WIA Labor Force/Employment

Year	2006	2007	2008	2009	2010
Labor Force	101,675	101,225	102,625	101,975	102,450
Employment	95,525	94,850	96,200	93,550	93,600
Unemployment	6,150	6,375	6,425	8,425	8,850
Unemployment Rate	6.0	6.3	6.3	8.3	8.7

Source: Arkansas Department of Workforce Services

#### North Central Arkansas WIA 2011 Monthly Unemployment Rate\*

Year	Period	Unemployment Rate
2011	January	9.9
2011	February	9.7
2011	March	9.2
2011	April	8.7
2011	May	8.8
2011	June	9.4

\*Not Seasonally Adjusted, Not Preliminary Source: Arkansas Department of Workforce Services

# North Central Arkansas WIA Quarterly Workforce Indicators (All Ownerships)

QWI Quickfacts	2006_3	2007_3	2008_3	2009_3	2010_3
Job Creation	3,665	3,634	4,541	3,496	3,426
New Hires	14,225	14,614	16,080	11,458	12,599
Separations	16,478	16,362	17,490	13,015	13,743
Turnover	10.3%	10.8%	10.9%	9.2%	9.7%

Job Creation: The number of new jobs that are created by either new area businesses or the expansion of employment by existing firms. New Hires: Total number of accessions that were also not employed by that employer during the previous four quarters.

Separations: Total number of workers who were employed by a business in the current quarter, but not in the subsequent quarter.

Turnover Rate=(1/2)\*(full-quarter accessions + full-quarter separations)/ employment stable jobs

Source: U.S. Census Bureau, Local Employment Dynamics As of 9/07/2011

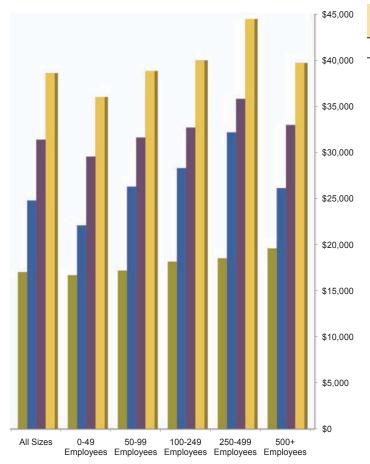
## North Central Arkansas WIA Wages

North Central Arkansas WIA Wages of the 10 Largest Occupations				
Occupation	Estimated Employment	Average Wage	Entry Wage	Experienced Wage
Cashiers	2,750	\$17,959	\$16,231	\$18,823
Truck Drivers, Heavy and Tractor-Trailer	2,190	\$32,536	\$21,022	\$38,292
Retail Salespersons	2,030	\$22,467	\$16,578	\$25,412
Laborers and Freight, Stock, and Material Movers, Hand	1,870	\$21,802	\$16,887	\$24,260
Nursing Aides, Orderlies, and Attendants	1,770	\$18,638	\$16,967	\$19,474
Registered Nurses	1,550	\$53,765	\$39,767	\$60,764
Combined Food Preparation and Serving Workers, Including Fast Food	1,500	\$18,001	\$16,382	\$18,811
Secretaries, Except Legal, Medical, and Executive	1,450	\$22,848	\$17,504	\$25,520
Office Clerks, General	1,430	\$20,671	\$16,646	\$22,683
Licensed Practical and Licensed Vocational Nurses	1,220	\$30,758	\$25,917	\$33,178
Source: Arkansas Department of Workforce Services, May 2010 Wage Survey				

Occupation	Average Annual Salary
Surgeons	\$261,752
Obstetricians and Gynecologists	\$248,536
Family and General Practitioners	\$217,498
Chief Executives	\$112,726
Sales Managers	\$112,017
Political Science Teachers, Postsecondary	\$111,416
Pharmacists	\$107,636
Occupational Therapists	\$94,986
Optometrists	\$94,246
Engineering Managers	\$94,242
Foreign Language and Literature Teachers, Postsecondary	\$85,956
Human Resources Managers	\$82,081
Marketing Managers	\$81,036
General and Operations Managers	\$78,176
Medical and Health Services Managers	\$77,416
Industrial Production Managers	\$76,207
Transportation, Storage, and Distribution Managers	\$75,233
Clinical, Counseling, and School Psychologists	\$74,358
Psychology Teachers, Postsecondary	\$72,015
Computer and Information Systems Managers	\$71,746
Education Administrators, Postsecondary	\$70,686
Education Administrators, Elementary and Secondary School	\$69,104
Civil Engineers	\$68,836
Physical Therapists	\$68,338
Industrial Engineers	\$67,951

## North Central Arkansas WIA Wages

### Wage Estimates by Employer Size

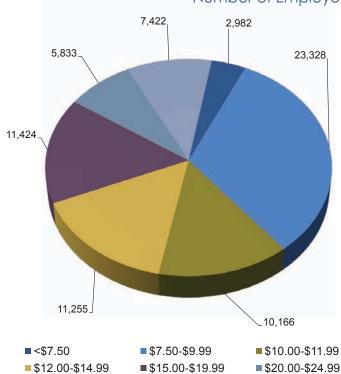


North Central Arkansas WIA Wage Estimates by Employer Size						
Type of Wage	Mean	Median	Entry	Experienced		
All Sizes	\$31,427	\$24,823	\$17,049	\$38,615		
0-49 Employees	\$29,599	\$22,115	\$16,728	\$36,034		
50-99 Employees	\$31,648	\$26,340	\$17,236	\$38,853		
100-249 Employees	\$32,727	\$28,323	\$18,191	\$39,995		
250-499 Employees	\$35,846	\$32,227	\$18,554	\$44,492		
500+ Employees	\$33,024	\$26,158	\$19,629	\$39,721		

Source: Arkansas Department of Workforce Services, May 2010 Wage Survey

### Number of Employees by Hourly Wage Rate

**North Central Arkansas WIA** 



**\$25.00+** 

■ Median ■ Mean ■ Experienced

Employment by Ho	ourly Wage Rate	
Wage Rate	Employment	
Total	72,410	
<\$7.50	2,982	
\$7.50-\$9.99	23,328	
\$10.00-\$11.99	10,166	
\$12.00-\$14.99	11,255	
\$15.00-\$19.99	11,424	
\$20.00-\$24.99	5,833	
\$25.00+	7,422	

Source: Arkansas Department of Workforce Services, May 2010 Wage Survey

# North Central Arkansas WIA Industry

	20		yment		
NAICS Code	NAICS Title	2010	2012	Net Growth	Percent Growth
	To a 40 On conth	Estimated	Projected		
212000	Top 10 Growth	1 510	1 002	272	24.700/
	Support Activities for Mining  Transportation Equipment Manufacturing	1,510 820	1,883	373 247	24.70% 30.12%
	Transportation Equipment Manufacturing Fabricated Metal Product Manufacturing	645	1,067 832		28.99%
	Educational Services	9,207	9,391	184	2.00%
	Machinery Manufacturing	493	639	146	29.61%
	Social Assistance	2,144		141	6.58%
	Food Services and Drinking Places	4,926	5,054		2.60%
	Food Manufacturing	3,368	3,481	113	3.36%
	Ambulatory Health Care Services	2,988	3,092	104	3.48%
	State Government, Excluding Education and Hospitals	2,148	2,248	100	4.66%
020200	Top 10 Fastest Growth				
486000	Pipeline Transportation	42	63	21	50.00%
336000	Transportation Equipment Manufacturing	820	1,067	247	30.12%
333000	Machinery Manufacturing	493	639	146	29.61%
332000	Fabricated Metal Product Manufacturing	645	832	187	28.99%
213000	Support Activities for Mining	1,510	1,883	373	24.70%
335000	Electrical Equipment, Appliance, and Component Manufacturing	195	229	34	17.44%
532000	Rental and Leasing Services	345	395	50	14.49%
485000	Transit and Ground Passenger Transport	83	91	8	9.64%
237000	Heavy and Civil Engineering Construction	861	941	80	9.29%
811000	Repair and Maintenance	615	662	47	7.64%
	Top 10 Decline				
337000	Furniture and Related Product Manufacturing	78	2	-76	-97.44%
	Local Government, Excluding Education and Hospitals	3,198	3,142	-56	-1.75%
	Wood Product Manufacturing	555	513	-42	-7.57%
339000	Miscellaneous Manufacturing	555	513	-42	-7.57%
	Gasoline Stations	979	938	-41	-4.19%
221000		667	632		-5.25%
	Miscellaneous Store Retailers	438	404		-7.76%
	Publishing Industries	218	192		-11.93%
	Primary Metal Manufacturing	638	614		-3.76%
488000	Support Activities for Transportation	281	258	-23	-8.19%
227000	Top 10 Fastest Decline	70		70	07.440/
	Furniture and Related Product Manufacturing	78	2		-97.44%
	Computer and Electronic Product Manufacturing	43	36	-7	-16.28%
	Publishing Industries  Sporting Goods, Habby Book, and Music Stores	218	192		-11.93%
	Sporting Goods, Hobby, Book, and Music Stores  Broadcasting (except Internet)	170 110	152 99	-18 -11	-10.59% -10.00%
	Broadcasting (except Internet)  Management of Companies and Enterprises	125	114		
	Management of Companies and Enterprises Support Activities for Transportation	281	258	-11 -23	-8.80% -8.19%
	Miscellaneous Store Retailers	438	404		-8.19% -7.76%
	Wood Product Manufacturing	436 555	513		-7.7 <b>6</b> %
	•	555			-7.57% -7.57%
339000	Miscellaneous Manufacturing	555	513	-42	-1.51%

# North Central Arkansas WIA Occupations

SOC		Emplo	-	G	rowth	Ar	nnual Openings	
Code	SOC Title	2010 Estimated	2012 Projected	Net	Percent	Growth	Replacement	Total
	Top 10 Growt	h						
39-9021	Personal and Home Care Aides	842	931	89	10.57%	45	9	54
47-5011	Derrick Operators, Oil and Gas	351	427	76	21.65%	38	6	44
53-3032	! Truck Drivers, Heavy and Tractor-Trailer	2,366	2,441	75	3.17%	38	39	77
51-4121	Welders, Cutters, Solderers, and Brazers	331	404	73	22.05%	37	10	47
51-2092	? Team Assemblers	645	715	70	10.85%	35	14	49
51-4011	Computer-Controlled Machine Tool Operators, Metal and Plastic	184	242	58	31.52%	29	4	33
49-9098	HelpersInstallation, Maintenance, and Repair Workers	301	351	50	16.61%	25	14	39
29-1111	Registered Nurses	1,514	1,562	48	3.17%	24	22	46
49-9041	Industrial Machinery Mechanics	379	426	47	12.40%	24	6	30
35-3021	Combined Food Preparation and Serving Workers, Including Fast Food	1,129	1,169	40	3.54%	20	20	40
	Top 10 Fastest Gr	owth						
51-4081	Multiple Machine Tool Setters, Operators, and Tenders, Metal and Plastic	21	28	7	33.33%	4	1	5
51-4011	Computer-Controlled Machine Tool Operators, Metal and Plastic	184	242	58	31.52%	29	4	33
51-2041	Structural Metal Fabricators and Fitters	20	26	6	30.00%	3	1	4
17-2141	Mechanical Engineers	25	32	7	28.00%	4	1	5
51-9121	Coating, Painting, and Spraying Machine Setters, Operators, and Tenders	39	49	10	25.64%	5	1	6
51-4121	Welders, Cutters, Solderers, and Brazers	331	404	73	22.05%	37	10	47
47-5011	Derrick Operators, Oil and Gas	351	427	76	21.65%	38	6	44
51-9122	Painters, Transportation Equipment	35	42	7	20.00%	4	1	5
	Tool and Die Makers	41	49	8	19.51%	4	1	5
51-4041	Machinists	72	85	13	18.06%	7	1	8
	Top 10 Declin	e						
11-9012	Farmers and Ranchers	8,214	8,005	-209	-2.54%	0	51	51
51-6031	Sewing Machine Operators	117	71	-46	-39.32%	0	1	1
51-7011	Cabinetmakers and Bench Carpenters	36	7	-29	-80.56%	0	1	,
37-2012	Maids and Housekeeping Cleaners	672	657	-15	-2.23%	0	11	11
41-2011	Cashiers	2,201	2,188	-13	-0.59%	0	131	131
49-9051	Electrical Power-Line Installers and Repairers	127	119	-8	-6.30%	0	4	4
27-3022	Reporters and Correspondents	51	45	-6	-11.76%	0	2	2
	Advertising Sales Agents	48	42	-6	-12.50%	0	1	1
	Insurance Sales Agents	218	213	-5	-2.29%	0	5	5
	Postal Service Mail Sorters, Processors, and Processing Machine Operators	69		-5			1	,
	Top 10 Fastest De							
51-7011	Cabinetmakers and Bench Carpenters	36	7	-29	-80.56%	0	1	,
	Sewing Machine Operators	117	71		-39.32%		1	,
	Advertising Sales Agents	48			-12.50%			,
	Reporters and Correspondents	51	45		-11.76%			
	B Postal Service Mail Sorters, Processors, and Processing Machine Operators	69	64	-5				
	Electrical Power-Line Installers and Repairers	127		-8				
	Laundry and Dry-Cleaning Workers	165						
	Parmers and Ranchers	8,214						
		218		-209 -5				
	Insurance Sales Agents							
31-2012	2 Maids and Housekeeping Cleaners	672	657	-15	-2.23%	0	11	1′

### Northeast Arkansas WIA Profile

The Northeast Arkansas Workforce Investment Area population increased by 1,218 in 2010 to 259,648 residents. The Area saw a 2.7 percent increase in population from 2006 to 2010. The labor force increased in 2010 to 119,175. This was 300 more workers than in 2009. Employment and unemployment both increased in 2010. Employment increased by 75 workers to 108,375, and unemployment increased by 225 workers to include 10,800. The unemployment rate rose two-tenths of a percentage point between 2009 and 2010 to total 9.1 percent in 2010.

Job creation, new hires, separations, and the turnover rate all increased in 2010. Job creation increased to 5,490 new jobs, adding 103 new jobs between the third quarter of 2009 and the third quarter of 2010. New hires saw an increase of 3,164 to 18,137 workers in the third quarter of 2010 and the number of separations also increased by 2,141 to 18,384. The turnover rate increased to 9.4 percent in the third quarter of 2010.

Retail Salespersons was the largest occupation of 2010 with an estimated employment of 2,860. The second largest was Cashiers with an estimated employment of 2,350. Registered Nurses had the highest average wage of the 10 largest occupations, with \$52,345 annually.

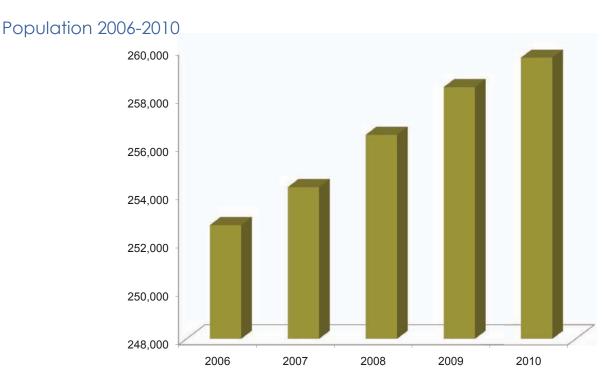
#### Industry

*Educational Services* is forecasted to be the largest growing industry in the area, adding 302 jobs for a projected growth to 12,089 employed in 2012. *Support Activities for Transportation* is expected to be the fastest growing occupation with a growth of 49.25 percent to 694 employees in 2012. *Electrical Equipment, Appliance, and Component Manufacturing* is projected to see the largest and fastest decline in the Area with an anticipated loss of 207 employees, or a 14.01 percent loss, for a total of 1,271 in 2012.

#### Occupations

Farmers and Ranchers is expected to see the most growth between 2010 and 2012, with an anticipated increase of 137 employees, for a total of 4,447 in 2012. Chemical Plant and System Operators is projected to grow the fastest with a 56.10 percent growth to 64 employees in 2012. Cashiers is expected to see the most decline, with a loss of 44 employees for an estimated employment of 2,583 in 2012. Postal Service Mail Sorters, Processors, and Processing Machine Operators is expected to see the fastest decline, losing 8 percent of its employees between 2010 and 2012, for a total of 69 in 2012.

The Northeast Arkansas WIA consists of the Jonesboro Metropolitan Statistical Area and seven counties: Clay, Craighead, Greene, Lawrence, Mississippi, Poinsett, and Randolph. Both Missouri and Tennessee border the Area.



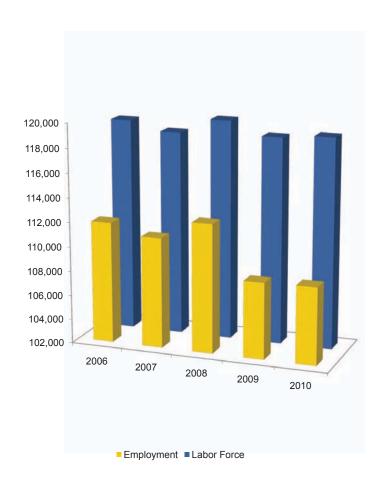
Northeast A					
2006	2007	2008	2009	2010	Percent Change
252,712	254,282	256,451	258,430	259,648	2.7%

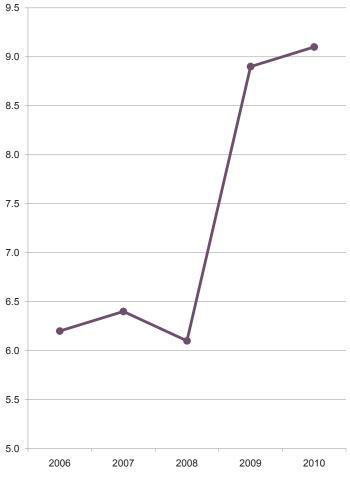
Source: U.S. Census Bureau, Population Estimates Program

### Northeast Arkansas WIA Profile

### Labor Force/Employment 2006-2010

#### Unemployment Rate 2006-2010





#### Northeast Arkansas WIA 2006-2010 Labor Force/Employment

Year	2006	2007	2008	2009	2010
Labor Force	119,425	118,700	119,950	118,875	119,175
Employment	111,950	111,075	112,600	108,300	108,375
Unemployment	7,475	7,625	7,350	10,575	10,800
Unemployment Rate	6.2	6.4	6.1	8.9	9.1

Source: Arkansas Department of Workforce Services

#### Northeast Arkansas WIA 2011 Monthly Unemployment Rate\*

Year	Period	Unemployment Rate
2011	January	9.9
2011	February	9.7
2011	March	9.3
2011	April	8.8
2011	May	9.2
2011	June	10.1

\*Not Seasonally Adjusted, Not Preliminary Source: Arkansas Department of Workforce Services

## Northeast Arkansas WIA Quarterly Workforce Indicators (All Ownerships)

QWI Quickfacts	2006_3	2007_3	2008_3	2009_3	2010_3
Job Creation	5,367	6,601	6,012	5,387	5,490
New Hires	21,865	21,763	20,200	14,973	18,137
Separations	24,937	22,621	21,250	16,243	18,384
Turnover	10.9%	10.1%	9.8%	8.4%	9.4%

Job Creation: The number of new jobs that are created by either new area businesses or the expansion of employment by existing firms. New Hires: Total number of accessions that were also not employed by that employer during the previous four quarters.

Separations: Total number of workers who were employed by a business in the current quarter, but not in the subsequent quarter.

Turnover Rate=(1/2)\*(full-quarter accessions + full-quarter separations)/ employment stable jobs

Source: U.S. Census Bureau, Local Employment Dynamics As of 9/07/2011

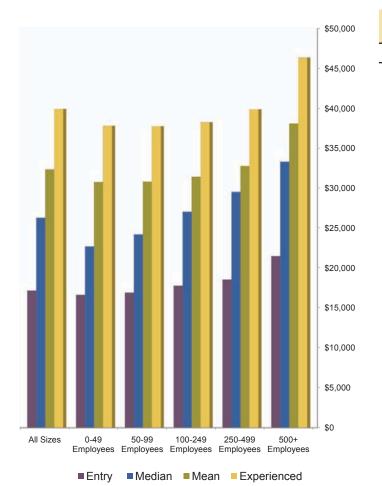
# Northeast Arkansas WIA Wages

Northeast Arkansas WIA Wages of the 10 Largest Occupations				
Occupation	Estimated Employment	Average Wage	Entry Wage	Experienced Wage
Retail Salespersons	2,860	\$21,591	\$16,407	\$24,183
Cashiers	2,350	\$17,337	\$15,959	\$18,026
Laborers and Freight, Stock, and Material Movers, Hand	2,210	\$21,964	\$16,981	\$24,455
Team Assemblers	2,060	\$25,314	\$17,366	\$29,288
Office Clerks, General	1,750	\$22,059	\$16,710	\$24,733
Secretaries, Except Legal, Medical, and Executive	1,670	\$24,097	\$17,258	\$27,517
Registered Nurses	1,600	\$52,345	\$37,512	\$59,761
Combined Food Preparation and Serving Workers, Including Fast Food	1,580	\$16,455	\$16,021	\$16,672
Janitors and Cleaners, Except Maids and Housekeeping Cleaners	1,570	\$19,918	\$16,566	\$21,595
Nursing Aides, Orderlies, and Attendants	1,510	\$20,669	\$17,203	\$22,402
Source: Arkansas Department of Workforce Services, May 2010 Wage Survey				

Occupation	Average Annual Salary
Anesthesiologists	\$257,489
Surgeons	\$249,042
Pediatricians, General	\$228,027
Family and General Practitioners	\$223,553
Internists, General	\$220,358
Obstetricians and Gynecologists	\$197,986
Chief Executives	\$133,585
Dentists, General	\$132,023
Securities, Commodities, and Financial Services Sales Agents	\$114,992
Pharmacists	\$102,231
Computer Programmers	\$94,962
Optometrists	\$89,583
Marketing Managers	\$88,675
Nuclear Medicine Technologists	\$82,780
Engineering Managers	\$81,471
Education Administrators, Postsecondary	\$81,010
Lawyers	\$79,003
General and Operations Managers	\$78,593
Occupational Therapists	\$77,791
Financial Managers	\$77,669
Human Resources Managers	\$76,298
Computer and Information Systems Managers	\$75,495
Computer Software Engineers, Applications	\$73,855
Purchasing Managers	\$73,132
Physical Therapists	\$72,545
Source: Arkansas Department of Workforce Services, May 2010 Wage Survey	

# Northeast Arkansas WIA Wages

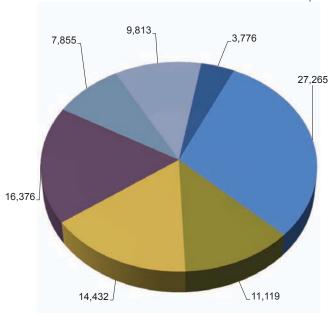
### Wage Estimates by Employer Size



Northeast Arkansas WIA Wage Estimates by Employer Size							
Type of Wage	Mean	Median	Entry	Experienced			
All Sizes	\$32,369	\$26,294	\$17,192	\$39,957			
0-49 Employees	\$30,789	\$22,724	\$16,665	\$37,852			
50-99 Employees	\$30,837	\$24,211	\$16,938	\$37,787			
100-249 Employees	\$31,455	\$27,053	\$17,797	\$38,283			
250-499 Employees	\$32,801	\$29,554	\$18,569	\$39,916			
500+ Employees	\$38,108	\$33,327	\$21,512	\$46,406			
Source: Arkansas Department of Workforce Services, May 2010 Wage Survey							

### Number of Employees by Hourly Wage Rate

Northeast Arkansas WIA



**\$7.50-\$9.99** 

**\$15.00-\$19.99** 

**\$10.00-\$11.99** 

**\$20.00-\$24.99** 

**■**<\$7.50

■\$12.00-\$14.99 ■\$25.00+

Employment by Hourly Wage Rate				
Wage Rate	Employment	,		
Total	90,636			
<\$7.50	3,776			
\$7.50-\$9.99	27,265			
\$10.00-\$11.99	11,119			
\$12.00-\$14.99	14,432			
\$15.00-\$19.99	16,376			
\$20.00-\$24.99	7,855			
\$25.00+	9,813			
				_

Source: Arkansas Department of Workforce Services, May 2010 Wage Survey

## Northeast Arkansas WIA Industry

NAICO	IAICS		Employment		
NAICS Code	NAICS Title	2010 Estimated	2012 Projected	Net Growth	Percent Growth
	Top 10 Growth				
611000 Educa	ational Services	11,787	12,089	302	2.56%
488000 Suppo	ort Activities for Transportation	465	694	229	49.25%
624000 Social	Assistance	3,202	3,402	200	6.25%
323000 Printin	ng and Related Support Activities	1,940	2,086	146	7.53%
621000 Ambu	latory Health Care Services	4,153	4,284	131	3.15%
561000 Admir	nistrative and Support Services	4,106	4,232	126	3.07%
722000 Food	Services and Drinking Places	6,456	6,545	89	1.38%
221000 Utilitie	es	487	575	88	18.07%
623000 Nursir	ng and Residential Care Facilities	2,371	2,450	79	3.33%
316000 Leath	er and Allied Product Manufacturing	192	270	78	40.63%
	Top 10 Fastest Growth				
488000 Suppo	ort Activities for Transportation	465	694	229	49.25%
316000 Leath	er and Allied Product Manufacturing	192	270	78	40.63%
322000 Paper	Manufacturing	175	213	38	21.71%
221000 Utilitie	es	487	575	88	18.07%
323000 Printin	ng and Related Support Activities	1,940	2,086	146	7.53%
512000 Motion	n Picture and Sound Recording Industries	178	191	13	7.30%
443000 Electro	onics and Appliance Stores	352	375	23	6.53%
237000 Heavy	and Civil Engineering Construction	414	440	26	6.28%
624000 Social	Assistance	3,202	3,402	200	6.25%
484000 Truck	Transportation	1,086	1,151	65	5.99%
	Top 10 Decline				
335000 Electr	ical Equipment, Appliance, and Component Manufacturing	1,478	1,271	-207	-14.01%
332000 Fabrio	cated Metal Product Manufacturing	1,444	1,336	-108	-7.48%
424000 Merch	nant Wholesalers, Nondurable Goods	1,812	1,739	-73	-4.03%
447000 Gasol	ine Stations	965	909	-56	-5.80%
339000 Misce	llaneous Manufacturing	374	329	-45	-12.03%
451000 Sporti	ng Goods, Hobby, Book, and Music Stores	367	329	-38	-10.35%
939300 Local	Government, Excluding Education and Hospitals	3,927	3,891	-36	-0.92%
524000 Insura	ance Carriers and Related Activities	516	482	-34	-6.59%
453000 Misce	llaneous Store Retailers	437	404	-33	-7.55%
511000 Publis	shing Industries	269	237	-32	-11.90%
	Top 10 Fastest Decline				
335000 Electr	ical Equipment, Appliance, and Component Manufacturing	1,478	1,271	-207	-14.01%
339000 Misce	llaneous Manufacturing	374	329	-45	-12.03%
511000 Publis	shing Industries	269	237	-32	-11.90%
425000 Whole	esale Electronic Markets and Agents and Brokers	194	173	-21	-10.82%
451000 Sporti	ng Goods, Hobby, Book, and Music Stores	367	329	-38	-10.35%
814000 Private	e Households	89	80	-9	-10.11%
493000 Wareh	nousing and Storage	305	279	-26	-8.52%
453000 Misce	llaneous Store Retailers	437	404	-33	-7.55%
332000 Fabrio	cated Metal Product Manufacturing	1,444	1,336	-108	-7.48%
524000 Insura	ance Carriers and Related Activities	516	482	-34	-6.59%

## Northeast Arkansas WIA Occupations

SOC	DC		/ment	G	irowth	Annual Openings		
Code	SOC Title	2010 Estimated	2012 Projected	Net	Percent	Growth	Replacement	Total
	Top 10 Growth							
11-9012	Farmers and Ranchers	4,310	4,447	137	3.18%	69	27	7 96
39-9021	Personal and Home Care Aides	779	879	100	12.84%	50	9	59
53-3032	Truck Drivers, Heavy and Tractor-Trailer	1,564	1,660	96	6.14%	48	26	6 74
29-1111	Registered Nurses	1,599	1,654	55	3.44%	28	23	3 51
31-1012	Nursing Aides, Orderlies, and Attendants	1,438	1,484	46	3.20%	23	12	2 35
25-2021	Elementary School Teachers, Except Special Education	1,406	1,451	45	3.20%	23	30	) 53
51-6031	Sewing Machine Operators	122	163	41	33.61%	21	1	1 2
51-9111	Packaging and Filling Machine Operators and Tenders	607	648	41	6.75%	21	11	32
43-4051	Customer Service Representatives	898	937	39	4.34%	20	28	3 4
51-5023	Printing Machine Operators	409	445	36	8.80%	18	8	3 2
	Top 10 Fastest Growth							
51-8091	Chemical Plant and System Operators	41	64	23	56.10%	12	1	l 1;
49-3011	Aircraft Mechanics and Service Technicians	43	65	22	51.16%	11	1	1 1:
51-6031	Sewing Machine Operators	122	163	41	33.61%	21	1	1 2
51-9023	Mixing and Blending Machine Setters, Operators, and Tenders	115	136	21	18.26%	11	2	2 1
39-9021	Personal and Home Care Aides	779	879	100	12.84%	50	9	5
53-7021	Crane and Tower Operators	190	214	24	12.63%	12	4	1
49-9051	Electrical Power-Line Installers and Repairers	235	264	29	12.34%	15	8	3 2
49-3031	Bus and Truck Mechanics and Diesel Engine Specialists	157	174	. 17	10.83%	9	3	3 1:
51-7011	Cabinetmakers and Bench Carpenters	97	107	10	10.31%	5	2	2
53-7032	Excavating and Loading Machine and Dragline Operators	49	54	. 5	10.20%	3	2	2 !
	Top 10 Decline							
41-2011	Cashiers	2,627	2,583	-44	-1.67%	0	156	3 150
51-2092	Team Assemblers	1,828	1,814	-14	-0.77%	0	41	1 4
51-4011	Computer-Controlled Machine Tool Operators, Metal and Plastic	217	203	-14	-6.45%	0	4	1
43-5071	Shipping, Receiving, and Traffic Clerks	527	515	-12	-2.28%	0	13	3 1
41-9041	Telemarketers	489	478	-11	-2.25%	0	15	5 1
41-3021	Insurance Sales Agents	229	219	-10	-4.37%	0	5	5
37-2012	Maids and Housekeeping Cleaners	724	715	-9	-1.24%	0	12	2 1
41-3011	Advertising Sales Agents	141	133	-8	-5.67%	0	3	3
51-4031	Cutting, Punching, and Press Machine Setters, Operators, and Tenders, Metal and Plastic	636	628	-8	-1.26%	0	14	1 14
41-4012	Sales Representatives, Wholesale and Manufacturing, Except Technical and Scientific Products	807	799	-8	-0.99%	0	18	3 18
	Top 10 Fastest Decline							
43-5053	Postal Service Mail Sorters, Processors, and Processing Machine Operators	75	69	-6	-8.00%	0	1	1
51-4032	Drilling and Boring Machine Tool Setters, Operators, and Tenders, Metal and Plastic	63	58	-5	-7.94%	0	1	1
51-4033	Grinding, Lapping, Polishing, and Buffing Machine Tool Setters, Operators, and Tenders, Metal and Plastic	64	59	-5	-7.81%	0	1	1
51-9195	Molders, Shapers, and Casters, Except Metal and Plastic	70	65	-5	-7.14%	0	3	3
43-4151	Order Clerks	107	100	-7	-6.54%	0	3	3
51-4011	Computer-Controlled Machine Tool Operators, Metal and Plastic	217	203	-14	-6.45%	0	4	1
41-3011	Advertising Sales Agents	141	133	-8	-5.67%	0	3	3
51-4034	Lathe and Turning Machine Tool Setters, Operators, and Tenders, Metal and Plastic	90	85	-5	-5.56%	0	2	2
49-9052	Telecommunications Line Installers and Repairers	133	126	-7	-5.26%	0	2	2 2
41-3021	Insurance Sales Agents	229	219	-10	-4.37%	0	5	5 5
	rkaneae Department of Workforce Services, Short term Industry and Occupational Projections De							

### Northwest Arkansas WIA Profile

The Northwest Arkansas Workforce Investment Area added 10,981 residents to its population in 2010 to bring its population to 591,358. The Area saw an 8.6 percent increase in population from 2006 to 2010. The labor force increased by 600 workers in 2010, to a total of 276,850. From 2009 to 2010, employment decreased by 300 workers, while unemployment increased by 900 to 18,525 in 2010. The unemployment rate increased to 6.7 percent in 2010.

Job creation, the number of new hires, the number of separations, and the turnover rate all increased in this Area between third quarter 2009 and third quarter 2010. Between the third quarter of 2009 and the third quarter of 2010, job creation increased by 1,317 jobs to 10,520, while the number of new hires increased by 4,050 workers to 37,092. Also between the periods, the number of separations increased by 1,805 to 39,574, and the turnover rate increased by seven-tenths of a percentage point to 9.0 percent.

Retail Salespersons was the largest occupation in the Area with an estimated employment of 7,870, and an average wage of \$22,433 annually. *Truck Drivers, Heavy and Tractor-Trailer* was the second largest occupation with 7,270 estimated employees. *Registered Nurses*, with an estimated 4,030 employees, had the highest average wage of the 10 largest occupations, with \$51,985 annually.

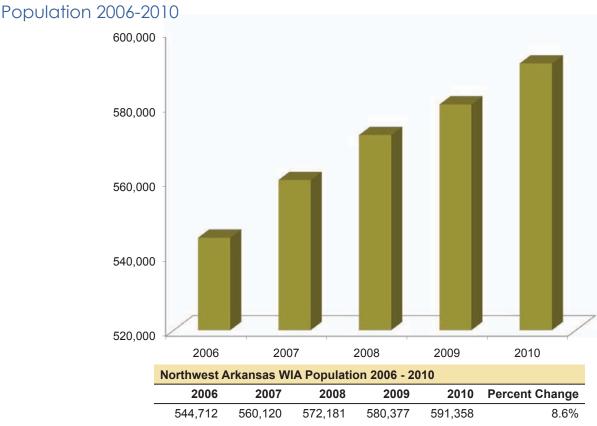
#### Industry

Educational Services is expected to see the most growth in the Area between 2010 and 2012. It is projected to see an increase of 981 employees during the period for a total of 27,607 employees in 2012. Primary Metal Manufacturing is anticipated to see the fastest growth. It is forecasted to see a 36.55 percent increase, for a total of 680 employees in 2012. Warehousing and Storage is anticipated to see the largest decline with a net loss of 127 employees, to 1,634 employees in 2012. The fastest declining industry is expected to be Electrical Equipment, Appliance, and Component Manufacturing. It is projected to see a 15.49 percent decrease in employment to total 322 employees in 2012.

#### Occupation

Truck Drivers, Heavy and Tractor-Trailer is expected to see the most growth in the Area. It is likely to see a net gain of 641 workers between 2010 and 2012, bringing its projected employment to 9,027. Sawing Machine Setters, Operators, and Tenders, Wood is anticipated to grow the fastest, gaining 17 jobs for a total of 69 jobs in 2012, a 32.69 percent increase. Farmers and Ranchers is likely to see the biggest decline, expecting to lose 71 workers to include 11,330 workers in 2012. The fastest declining occupation is expected to be Reporters and Correspondents, which is projected to see a 12.82 percent loss of its workforce in during the 2010-2012 for a total of 102 employees in 2012.

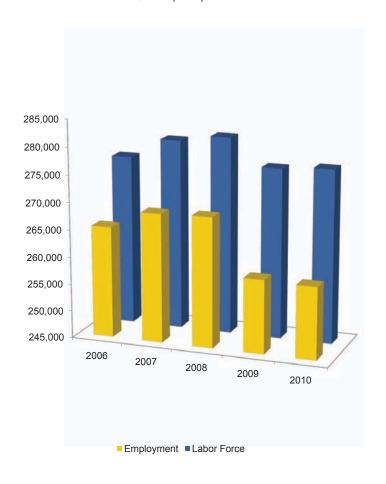
Northwest Arkansas WIA includes part of the Fayetteville-Springdale-Rogers Metropolitan Statistical Area as well as nine counties: Baxter, Benton, Boone, Carroll, Madison, Marion, Newton, Searcy, and Washington. The Area also shares a border with Missouri and Oklahoma.

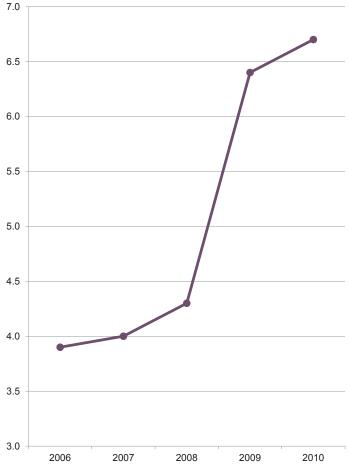


### Northwest Arkansas WIA Profile

### Labor Force/Employment 2006-2010

#### Unemployment Rate 2006-2010





#### Northwest Arkansas WIA 2006-2010 Labor Force/Employment

Year	2006	2007	2008	2009	2010
Labor Force	276,225	279,950	281,150	276,250	276,850
Employment	265,425	268,675	268,925	258,625	258,325
Unemployment	10,800	11,275	12,225	17,625	18,525
Unemployment Rate	3.9	4.0	4.3	6.4	6.7

Source: Arkansas Department of Workforce Services

#### Northwest Arkansas WIA 2011 Monthly Unemployment Rate\*

Year	Period	<b>Unemployment Rate</b>
2011	January	7.3
2011	February	7.2
2011	March	6.5
2011	April	6.1
2011	May	6.4
2011	June	7.1

\*Not Seasonally Adjusted, Not Preliminary Source: Arkansas Department of Workforce Services

## Northwest Arkansas WIA Quarterly Workforce Indicators (All Ownerships)

QWI					
Quickfacts	2006_3	2007_3	2008_3	2009_3	2010_3
Job Creation	12,357	10,614	12,167	9,203	10,520
New Hires	53,174	48,615	45,260	33,042	37,092
Separations	58,328	55,352	51,121	37,769	39,574
Turnover	11.0%	10.8%	10.3%	8.3%	9.0%

Job Creation: The number of new jobs that are created by either new area businesses or the expansion of employment by existing firms.

New Hires: Total number of accessions that were also not employed by that employer during the previous four quarters.

Separations: Total number of workers who were employed by a business in the current quarter, but not in the subsequent quarter. Turnover Rate=(1/2)\*(full-quarter accessions + full-quarter separations)/employment stable jobs

Source: U.S. Census Bureau, Local Employment Dynamics As of 9/07/2011

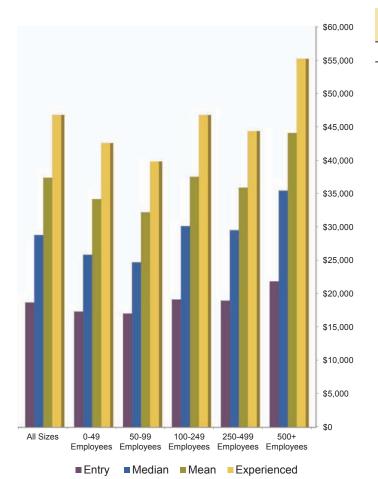
## Northwest Arkansas WIA Wages

Northwest Arkansas WIA Wages of the 10 Largest Occupations				
Occupation	Estimated Employment	Average Wage	Entry Wage	Experienced Wage
Retail Salespersons	7,870	\$22,433	\$16,656	\$25,322
Truck Drivers, Heavy and Tractor-Trailer	7,270	\$36,353	\$22,856	\$43,101
Waiters and Waitresses	5,080	\$20,002	\$16,470	\$21,767
Cashiers	4,910	\$18,596	\$16,548	\$19,621
Office Clerks, General	4,680	\$23,902	\$17,554	\$27,075
Laborers and Freight, Stock, and Material Movers, Hand	4,640	\$22,488	\$16,882	\$25,291
Secretaries, Except Legal, Medical, and Executive	4,080	\$27,922	\$20,232	\$31,767
Registered Nurses	4,030	\$51,985	\$39,090	\$58,433
Combined Food Preparation and Serving Workers, Including Fast Food	3,740	\$16,939	\$16,067	\$17,374
Bookkeeping, Accounting, and Auditing Clerks	3,260	\$30,360	\$21,403	\$34,838
Source: Arkansas Department of Workforce Services, May 2010 Wage Survey				

Occupation	Average Annual Salary
Anesthesiologists	\$252,377
Obstetricians and Gynecologists	\$248,130
Surgeons	\$226,038
Pediatricians, General	\$198,623
Family and General Practitioners	\$191,312
Internists, General	\$180,424
Dentists, General	\$159,812
Chief Executives	\$146,847
Marketing Managers	\$121,966
Personal Financial Advisors	\$121,858
Psychiatrists	\$119,290
Purchasing Managers	\$119,167
Computer and Information Systems Managers	\$115,612
Pharmacists	\$107,738
Education Administrators, Postsecondary	\$104,587
Sales Managers	\$104,009
Medical Scientists, Except Epidemiologists	\$101,75 <sup>-</sup>
Compensation and Benefits Managers	\$99,199
Public Relations Managers	\$97,738
Transportation, Storage, and Distribution Managers	\$97,487
Human Resources Managers	\$96,402
Natural Sciences Managers	\$96,336
Financial Managers	\$94,54
Engineering Managers	\$93,92
Computer and Information Scientists, Research	\$93,030
Source: Arkansas Department of Workforce Services, May 2010 Wage Survey	

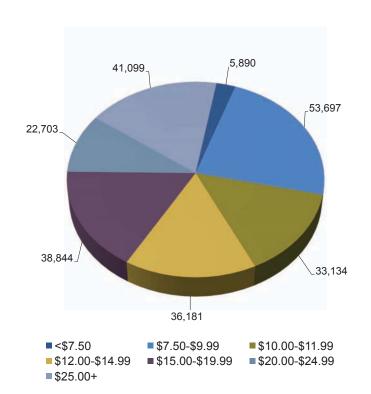
## Northwest Arkansas WIA Wages

### Wage Estimates by Employer Size



Northwest Arkansas WIA Wage Estimates by Employer Size								
Type of Wage	Mean	Median	Entry	Experienced				
All Sizes	\$37,386	\$28,803	\$18,642	\$46,758				
0-49 Employees	\$34,170	\$25,855	\$17,316	\$42,597				
50-99 Employees	\$32,203	\$24,711	\$17,004	\$39,803				
100-249 Employees	\$37,535	\$30,123	\$19,104	\$46,750				
250-499 Employees	\$35,894	\$29,496	\$18,929	\$44,377				
500+ Employees	\$44,074	\$35,461	\$21,859	\$55,182				
Source: Arkansas Denar	Source: Arkansas Department of Workforce Senices, May 2010 Wage Sunjey							

### Number of Employees by Hourly Wage Rate



Northwest Arkansas WIA Employment by Hourly Wage Rate						
Wage Rate	Employment					
Total	231,548					
<\$7.50	5,890					
\$7.50-\$9.99	53,697					
\$10.00-\$11.99	33,134					
\$12.00-\$14.99	36,181					
\$15.00-\$19.99	38,844					
\$20.00-\$24.99	22,703					
\$25.00+	41,099					
Source: Arkansas	Department of Wo	orkforce Services. May 2010 Wage Survey				

Source: Arkansas Department of Workforce Services, May 2010 Wage Survey

# Northwest Arkansas WIA Industry

		Employment			_
NAICS Code	NAICS Title	2010 Estimated	2012 Projected	Net Growth	Percent Growth
	Top 10 Growth				
611000	Educational Services	26,626	27,607	981	3.68%
484000	Truck Transportation	10,918	11,840	922	8.44%
551000	Management of Companies and Enterprises	17,422	18,296	874	5.02%
621000	Ambulatory Health Care Services	8,944	9,400	456	5.10%
722000	Food Services and Drinking Places	16,304	16,677	373	2.29%
624000	Social Assistance	5,452	5,765	313	5.74%
334000	Computer and Electronic Product Manufacturing	1,118	1,411	293	26.21%
541000	Professional, Scientific, and Technical Services	9,387	9,638	251	2.67%
425000	Wholesale Electronic Markets and Agents and Brokers	2,364	2,570	206	8.71%
321000	Wood Product Manufacturing	678	878	200	29.50%
	Top 10 Fastest Growth				
331000	Primary Metal Manufacturing	498	680	182	36.55%
321000	Wood Product Manufacturing	678	878	200	29.50%
334000	Computer and Electronic Product Manufacturing	1,118	1,411	293	26.21%
325000	Chemical Manufacturing	150	189	39	26.00%
712000	Museums, Historical Sites, and Similar Institution	117	144	27	23.08%
485000	Transit and Ground Passenger Transport	274	322	48	17.52%
322000	Paper Manufacturing	1,067	1,215	148	13.87%
519000	Other Information Services	110	125	15	13.64%
312000	Beverage and Tobacco Product Manufacturing	122	137	15	12.30%
	Wholesale Electronic Markets and Agents and Brokers	2,364	2,570	206	8.71%
	Top 10 Decline				
493000	Warehousing and Storage	1,761	1,634	-127	-7.21%
332000	Fabricated Metal Product Manufacturing	2,884	2,760	-124	-4.30%
511000	Publishing Industries	967	849	-118	-12.20%
	Support Activities for Transportation	1,003	886	-117	-11.67%
	Building Material and Garden Equipment and Supplies Dealers	2,513		-91	-3.62%
	Plastics and Rubber Products Manufacturing	2,947		-77	-2.61%
	Merchant Wholesalers, Nondurable Goods	2,798			-2.68%
	Miscellaneous Store Retailers	1,225			
	Food Manufacturing	15,792			
	Motor Vehicle and Parts Dealers	3,077			
	Top 10 Fastest Decline	3,5		<u> </u>	2.0070
335000	Electrical Equipment, Appliance, and Component Manufacturing	381	322	-59	-15.49%
	Air Transportation	278			-12.23%
	Publishing Industries	967			-12.20%
	Forestry and Logging	74			-12.16%
	Support Activities for Transportation	1,003			-11.67%
	Broadcasting (except Internet)	380		-36	
	Private Households	177		-16	
	Apparel Manufacturing	105		-10 -9	
	Warehousing and Storage	1,761			
	Miscellaneous Store Retailers			-12 <i>1</i> -74	
	ansas Department of Workforce Services, Short-term Industry and Occupational Projections Program	1,225	1,131	-14	-0.04 /0

## Northwest Arkansas WIA Occupations

SOC Code	SOC Title	Employ	2012		rowth Percent		al Openings	
	Top 10 Growth	Estimated F	Projected				<u>'</u>	
53-3032	Truck Drivers, Heavy and Tractor-Trailer	8,386	9,027	641	7.64%	321	137	458
	Personal and Home Care Aides	1,467			11.25%		16	99
	Registered Nurses	3,990	4,150				57	137
	Office Clerks, General	4,628	4,749				60	121
	Combined Food Preparation and Serving Workers, Including Fast Food	3,158	3,271				55	112
	Elementary School Teachers, Except Special Education	2,250	2,353				48	100
	2 Team Assemblers	1,871	1,963				42	88
	Waiters and Waitresses	4,658	4,749	91			272	
	Customer Service Representatives	2,426	2,515	89			75	120
	Bookkeeping, Accounting, and Auditing Clerks	4,047	4,132	85			48	91
10 0001	Top 10 Fastest Growth	1,017	1,102		2.1070	10	10	01
51-7041	Sawing Machine Setters, Operators, and Tenders, Wood	52	69	17	32.69%	9	1	10
51-7042	Woodworking Machine Setters, Operators, and Tenders, Except Sawing	95	118	23	24.21%	12	3	15
51-9051	Furnace, Kiln, Oven, Drier, and Kettle Operators and Tenders	52	62	10	19.23%	5	1	6
39-6021	Tour Guides and Escorts	64	76	12	18.75%	6	3	9
51-9191	Cementing and Gluing Machine Operators and Tenders	56	66	10	17.86%	5	2	7
	Bus Drivers, Transit and Intercity	55	63	8	14.55%	4	1	5
	Personal and Home Care Aides	1,467	1,632	165	11.25%	83	16	99
53-3041	Taxi Drivers and Chauffeurs	268	298		11.19%		4	19
51-4194	Tool Grinders, Filers, and Sharpeners	51	56	5	9.80%	3	2	5
	Paper Goods Machine Setters, Operators, and Tenders	516	563	47	9.11%	24	9	33
	Top 10 Decline							
11-9012	Farmers and Ranchers	11,401	11,330	-71	-0.62%	0	70	70
53-7063	Machine Feeders and Offbearers	1,047	1,006	-41	-3.92%	0	16	16
51-9083	Ophthalmic Laboratory Technicians	1,353	1,321	-32	-2.37%	0	26	26
43-9011	Computer Operators	726	699	-27	-3.72%	0	10	10
53-7064	Packers and Packagers, Hand	1,266	1,244	-22	-1.74%	0	20	20
53-7062	Laborers and Freight, Stock, and Material Movers, Hand	4,668	4,647	-21	-0.45%	0	158	158
41-1011	First-Line Supervisors/Managers of Retail Sales Workers	3,591	3,573	-18	-0.50%	0	73	73
27-3011	Radio and Television Announcers	166	149	-17	-10.24%	0	5	5
27-3022	Reporters and Correspondents	117	102	-15	-12.82%	0	3	3
37-2012	Maids and Housekeeping Cleaners	2,006	1,991	-15	-0.75%	0	33	33
	Top 10 Fastest Decline							
27-3022	Reporters and Correspondents	117	102	-15	-12.82%	0	3	3
43-4181	Reservation and Transportation Ticket Agents and Travel Clerks	89	79	-10	-11.24%	0	2	2
27-3011	Radio and Television Announcers	166	149	-17	-10.24%	0	5	5
51-4033	Grinding, Lapping, Polishing, and Buffing Machine Tool Setters, Operators, and Tenders, Metal and Plastic	99	89	-10	-10.10%	0	2	2
43-5053	Postal Service Mail Sorters, Processors, and Processing Machine Operators	156	143	-13	-8.33%	0	2	2
39-6011	Baggage Porters and Bellhops	98	90	-8	-8.16%	0	3	3
27-3041	Editors	116	107	-9	-7.76%	0	3	3
43-9071	Office Machine Operators, Except Computer	101	95	-6	-5.94%	0	4	4
43-5051	Postal Service Clerks	132	125	-7	-5.30%	0	3	3
43-5111	Weighers, Measurers, Checkers, and Samplers, Recordkeeping	329	315	-14	-4.26%	0	11	11
	thansas Department of Workforce Services, Short term Industry and Decupational Projections Progra							

### Southeast Arkansas WIA Profile

The Southeast Arkansas Workforce Investment Area population decreased in 2010 to 214,632. The Area saw a 2.5 percent decrease in population from 2006 to 2010. During that time, the labor force and employment decreased while unemployment increased. From 2009 to 2010, the labor force saw a loss of 700 workers to total 97,950, while employment decreased by 1,250 to 87,550. Unemployment increased by 550 employees, during the period for a total of 10,400 unemployed workers in 2010. The unemployment rate increased sixth-tenths of a percentage point to 10.6 percent in 2010.

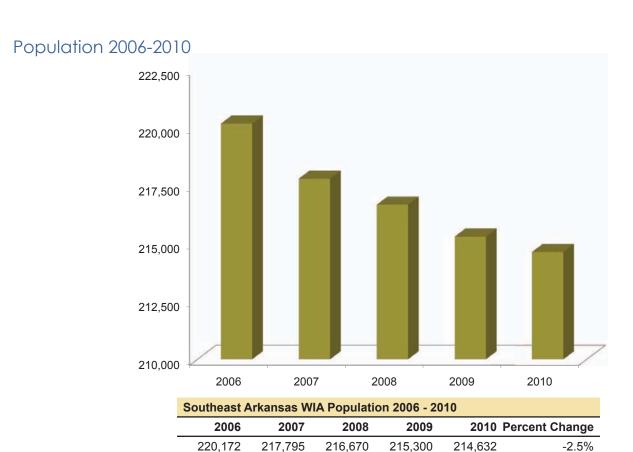
Job creation, the number of new hires, the number of separations, and turnover rates all increased between the third quarters of 2009 and 2010. There were 285 new jobs created from the third quarter of 2009 to the third quarter 2010, and the number of new hires increased by 1,190, during the same period. Separations increased by 847 between the periods, while the turnover rate increased to 8.1 percent in the third quarter of 2010.

Cashiers, with an estimated employment of 2,340, was the largest occupation in the Area and earned an average wage of \$17,358 annually. Combined Food Preparation and Serving Workers, Including Fast Food was the second largest with an estimated employment of 1,910. Registered Nurses had the highest average wage of the 10 largest occupations, earning \$52,057 annually. Inclustry

Wood Product Manufacturing is anticipated to see the largest growth, adding 573 employees to its workforce for the 2010-2012 projection period for a total of 1,967 in 2012. Chemical Manufacturing is expected to see the fastest growth, with a 43.09 percent growth in its workforce. Federal Government, Excluding Post Office is expected to see the largest and fastest declines. The industry could see a loss of 1,000 jobs from 2010 to 2012, a 42.99 percent decrease in its workforce, bringing the workforce to 1,326 in 2012 Occupations

Farmers and Ranchers is anticipated to see the most growth with 167 employees added between 2010 and 2012, bringing its workforce to 3,778. Log Graders and Scalers is anticipated to see the fastest growth, going from 16 employees in 2010 to 24 in 2012, a 50 percent growth. Security Guards is expected to see the most decline, with a projected loss of 63 employees, for a total of 500 employees in 2012. Forest and Conservation Technicians is forecasted to see the fastest decline, losing 41.18 percent of its workers during the period, leaving only 10 employees in 2012.

The Southeast Arkansas WIA includes the Pine Bluff Metropolitan Statistical Area and 10 counties: Arkansas, Ashley, Bradley, Chicot, Cleveland, Desha, Drew, Grant, Jefferson, and Lincoln. Louisiana and Mississippi border the Area.



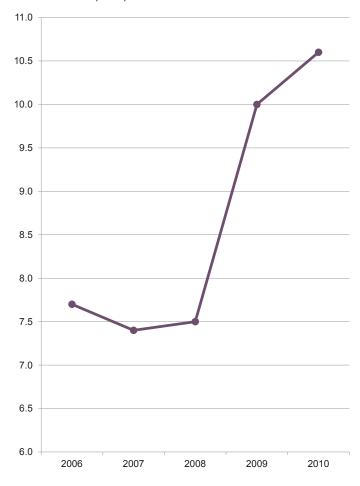
Source: U.S. Census Bureau, Population Estimates Program

### Southeast Arkansas WIA Profile

### Labor Force/Employment 2006-2010

# 105,000 100,000 95,000 90,000 85,000 80,000 2006 2007 2008 2009 2010

### Unemployment Rate 2006-2010



#### Southeast Arkansas WIA 2006-2010 Labor Force/Employment

Year	2006	2007	2008	2009	2010
Labor Force	101,375	100,025	99,625	98,650	97,950
Employment	93,625	92,600	92,150	88,800	87,550
Unemployment	7,750	7,425	7,475	9,850	10,400
Unemployment Rate	7.7	7.4	7.5	10.0	10.6

Source: Arkansas Department of Workforce Services

#### Southeast Arkansas WIA 2011 Monthly Unemployment Rate\*

Year	Period	<b>Unemployment Rate</b>
2011	January	12.2
2011	February	11.8
2011	March	11.4
2011	April	11.0
2011	May	11.1
2011	June	11.9

\*Not Seasonally Adjusted, Not Preliminary

Source: Arkansas Department of Workforce Services

## **Southeast Arkansas WIA Quarterly Workforce Indicators** (All Ownerships)

QWI Quickfacts	2006_3	2007_3	2008_3	2009_3	2010_3
Job Creation	4,276	3,858	4,184	3,445	3,730
New Hires	13,751	13,722	12,500	10,072	11,262
Separations	15,665	15,779	14,339	11,517	12,364
Turnover	9.1%	9.3%	8.5%	8.0%	8.1%

Job Creation: The number of new jobs that are created by either new area businesses or the expansion of employment by existing firms. New Hires: Total number of accessions that were also not employed by that employer during the previous four quarters.

Separations: Total number of workers who were employed by a business in the current quarter, but not in the subsequent quarter.

Turnover Rate=(1/2)\*(full-quarter accessions + full-quarter separations)/ employment stable jobs

Source: U.S. Census Bureau, Local Employment Dynamics As of 9/07/2011

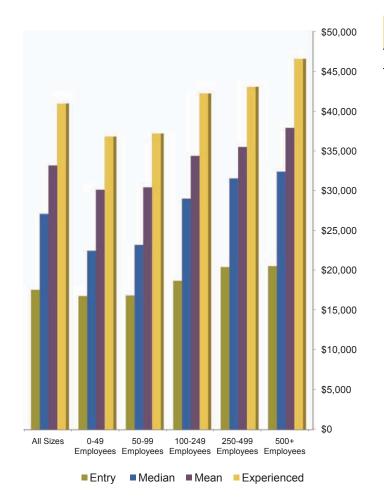
# Southeast Arkansas WIA Wages

Southeast Arkansas WIA Wages of the 10 Largest Occupations				
Occupation	Estimated Employment	Average Wage	Entry Wage	Experienced Wage
Cashiers	2,340	\$17,358	\$16,218	\$17,929
Combined Food Preparation and Serving Workers, Including Fast Food	1,910	\$16,610	\$16,041	\$16,894
Retail Salespersons	1,700	\$23,120	\$16,561	\$26,400
Secretaries, Except Legal, Medical, and Executive	1,680	\$23,836	\$18,076	\$26,715
Correctional Officers and Jailers	1,620	\$32,091	\$26,325	\$34,975
Registered Nurses	1,490	\$52,057	\$37,100	\$59,536
Office Clerks, General	1,420	\$22,852	\$16,864	\$25,846
HelpersProduction Workers	1,350	\$25,043	\$19,417	\$27,856
Laborers and Freight, Stock, and Material Movers, Hand	1,300	\$22,154	\$17,026	\$24,719
Nursing Aides, Orderlies, and Attendants	1,280	\$19,216	\$17,106	\$20,272
Source: Arkansas Department of Workforce Services, May 2010 Wage Survey				

Occupation	Average Annual Salary
Anesthesiologists	\$259,812
Dentists, General	\$230,568
Family and General Practitioners	\$211,823
Chief Executives	\$108,473
Medical Scientists, Except Epidemiologists	\$105,920
Engineering Managers	\$102,452
Lawyers	\$96,932
Environmental Engineers	\$95,314
Occupational Therapists	\$92,309
Industrial Production Managers	\$85,462
Chemists	\$85,293
Computer and Information Systems Managers	\$84,170
Veterinarians	\$84,132
Microbiologists	\$83,697
Electrical Engineers	\$83,584
Sales Managers	\$83,232
Marketing Managers	\$83,167
General and Operations Managers	\$81,327
Pharmacists	\$80,492
Business Teachers, Postsecondary	\$79,397
Sales Representatives, Wholesale and Manufacturing, Technical and Scientific Products	\$78,945
Transportation, Storage, and Distribution Managers	\$78,576
Computer Software Engineers, Systems Software	\$76,460
Financial Managers	\$75,053
Commercial Pilots	\$74,966
Source: Arkansas Department of Workforce Services, May 2010 Wage Survey	

## Southeast Arkansas WIA Wages

### Wage Estimates by Employer Size

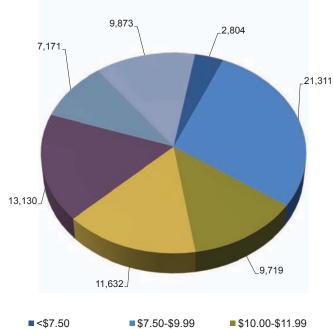


#### Southeast Arkansas WIA Wage Estimates by Employer Size

Type of Wage	Mean	Median	Entry	Experienced
All Sizes	\$33,183	\$27,073	\$17,578	\$40,985
0-49 Employees	\$30,129	\$22,457	\$16,784	\$36,802
50-99 Employees	\$30,417	\$23,180	\$16,841	\$37,205
100-249 Employees	\$34,376	\$29,001	\$18,686	\$42,222
250-499 Employees	\$35,519	\$31,547	\$20,422	\$43,067
500+ Employees	\$37,914	\$32,404	\$20,534	\$46,603

Source: Arkansas Department of Workforce Services, May 2010 Wage Survey

### Number of Employees by Hourly Wage Rate



**\$15.00-\$19.99** 

**\$12.00-\$14.99** 

**\$25.00+** 

**\$20.00-\$24.99** 

Southeast Arkansas WIA	
<b>Employment by Hourly Wage Rate</b>	9

Wage Rate	Employment
Total	75,640
<\$7.50	2,804
\$7.50-\$9.99	21,311
\$10.00-\$11.99	9,719
\$12.00-\$14.99	11,632
\$15.00-\$19.99	13,130
\$20.00-\$24.99	7,171
\$25.00+	9,873

Source: Arkansas Department of Workforce Services, May 2010 Wage Survey

## Southeast Arkansas WIA Industry

NAIGO			yment	Mad	Dougout
NAICS Code	NAICS Title	2010	2012	Net Growth	Percent Growth
	Top 10 Growth	Estimated	Projected		
321000	Wood Product Manufacturing	1,394	1,967	573	41.10%
311000	Food Manufacturing	3,583	3,855		7.59%
611000	Educational Services	10,021	10,200		1.79%
624000	Social Assistance	2,842	2,983		4.96%
336000	Transportation Equipment Manufacturing	640	776		21.25%
325000	Chemical Manufacturing	311	445		43.09%
621000	Ambulatory Health Care Services	2,604	2,661	57	2.19%
622000	Hospitals	3,229	3,286		1.77%
333000	Machinery Manufacturing	1,237	1,283		3.72%
623000		2,334	2,379	45	1.93%
	Top 10 Fastest Growth				
325000	Chemical Manufacturing	311	445	134	43.09%
321000	Wood Product Manufacturing	1,394	1,967	573	41.10%
523000	Securities, Commodity Contracts, and Other Financial Investments and Related Activities	89	120	31	34.83%
336000	Transportation Equipment Manufacturing	640	776	136	21.25%
485000	Transit and Ground Passenger Transport	151	168	17	11.26%
311000	Food Manufacturing	3,583	3,855	272	7.59%
446000	Health and Personal Care Stores	628	661	33	5.25%
236000	Construction of Buildings	561	590	29	5.17%
624000	Social Assistance	2,842	2,983	141	4.96%
532000	Rental and Leasing Services	230	241	11	4.78%
	Top 10 Decline				
919999	Federal, Excluding Post Office	2,326	1,326	-1,000	-42.99%
237000	Heavy and Civil Engineering Construction	1,176	1,104	-72	-6.12%
332000	Fabricated Metal Product Manufacturing	874	825	-49	-5.61%
445000	Food and Beverage Stores	1,288	1,243	-45	-3.49%
447000	Gasoline Stations	934	889	-45	-4.82%
221000	Utilities	698	660	-38	-5.44%
453000	Miscellaneous Store Retailers	383	349	-34	-8.88%
939300	Local Government, Excluding Education and Hospitals	2,983	2,949	-34	-1.14%
488000	Support Activities for Transportation	291	261	-30	-10.31%
814000		94	71	-23	-24.47%
	Top 10 Fastest Decline				
919999	3	2,326	1,326		-42.99%
814000	Private Households	94	71		-24.47%
339000	Miscellaneous Manufacturing	93	77		-17.20%
511000	Publishing Industries	153	134		-12.42%
454000	Nonstore Retailers	129	115		-10.85%
488000	Support Activities for Transportation	291	261	-30	-10.31%
453000	Miscellaneous Store Retailers	383	349		-8.88%
443000	Electronics and Appliance Stores	151	138		-8.61%
	Warehousing and Storage	211	194		-8.06%
451000	Sporting Goods, Hobby, Book, and Music Stores	175	162	-13	-7.43%

## Southeast Arkansas WIA Occupations

SOC		Emplo	yment	Growth		<b>Annual Openings</b>			
Code	SOC Title	2010 Estimated	2012 Projected	Net	Percent	Growth	Replacement	Total	
	Top 10 Grow						,		
11-9012 Fa	rmers and Ranchers	3,611	3,778	167	4.62%	84	22	106	
51-2092 Te	am Assemblers	1,009	1,133	124	12.29%	62	2 23	85	
51-9198 He	elpersProduction Workers	1,524	1,638	114	7.48%	57	32	89	
39-9021 Pe	ersonal and Home Care Aides	810	898	88	10.86%	44	9	53	
51-7041 Sa	wing Machine Setters, Operators, and Tenders, Wood	187	256	69	36.90%	35	5 4	39	
53-7051 Ind	dustrial Truck and Tractor Operators	582	638	56	9.62%	28	3 17	45	
49-9041 Ind	dustrial Machinery Mechanics	724	773	49	6.77%	25	10	35	
29-1111 Re	egistered Nurses	1,476	1,521	45	3.05%	23	21	44	
53-7062 La	borers and Freight, Stock, and Material Movers, Hand	1,301	1,339	38	2.92%	19	44	63	
51-1011 Fir	st-Line Supervisors/Managers of Production and Operating Workers	510	546	36	7.06%	18	7	25	
	Top 10 Fastest G	rowth							
45-4023 Lo	g Graders and Scalers	16	3 24	8	50.00%	, 4	1	5	
51-7041 Sa	wing Machine Setters, Operators, and Tenders, Wood	187	256	69	36.90%	35	5 4	39	
41-3031 Se	curities, Commodities, and Financial Services Sales Agents	32	42	10	31.25%	. 5	5 1	6	
17-3026 Ind	dustrial Engineering Technicians	26	33	7	26.92%	, 4	1	5	
45-4022 Lo	gging Equipment Operators	47	58	11	23.40%	. 6	5 1	7	
51-9023 Mi	xing and Blending Machine Setters, Operators, and Tenders	87	100	13	14.94%	7	. 2	9	
51-2092 Te	am Assemblers	1,009	1,133	124	12.29%	62	23	85	
51-9191 Ce	ementing and Gluing Machine Operators and Tenders	182	2 203	21	11.54%	. 11	5	16	
39-9021 Pe	ersonal and Home Care Aides	810	898	88	10.86%	44	9	53	
49-9044 Mi	llwrights	124	137	13	10.48%	7	. 2	9	
	Top 10 Decli	ine							
33-9032 Se	curity Guards	563	500	-63	-11.19%	C	12	12	
45-2041 Gr	aders and Sorters, Agricultural Products	482	429	-53	-11.00%	C	9	9	
19-2031 Ch	nemists	127	7 82	-45	-35.43%	C	4	4	
41-2011 Ca	shiers	2,333	3 2,289	-44	-1.89%	C	139	139	
45-2011 Ag	ricultural Inspectors	87	53	-34	-39.08%	C	2	2	
37-2012 Ma	aids and Housekeeping Cleaners	553	527	-26	-4.70%	C	9	9	
13-1111 Ma	anagement Analysts	91	74	-17	-18.68%	C	2	2	
41-2031 Re	etail Salespersons	1,800	1,783	-17	-0.94%	C	54	54	
43-6014 Se	cretaries, Except Legal, Medical, and Executive	1,664	1,647	-17	-1.02%	C	23	23	
51-6031 Se	wing Machine Operators	390	376	-14	-3.59%	C	3	3	
	Top 10 Fastest D	Decline							
19-4093 Fo	rest and Conservation Technicians	17	7 10	-7	-41.18%	, C	1	1	
45-2011 Ag	ricultural Inspectors	87	53	-34	-39.08%	C	2	2	
19-2031 Ch	nemists	127	82	-45	-35.43%	C	4	4	
11-9121 Na	utural Sciences Managers	33	3 24	-9	-27.27%	C	1	1	
19-1042 Me	edical Scientists, Except Epidemiologists	19	) 14	-5	-26.32%	C	1	1	
29-9011 Oc	cupational Health and Safety Specialists	29	22	-7	-24.14%	C	1	1	
43-9022 Wo	ord Processors and Typists	27	21	-6	-22.22%	C	0	0	
13-1111 Ma	anagement Analysts	91	74	-17	-18.68%		2	2	
19-1031 Co	onservation Scientists	64	53	-11	-17.19%	C	1	1	
43-3061 Pro	ocurement Clerks	60	50	-10	-16.67%	C	2	2	
	as Department of Workforce Services, Short term Industry and Occupational Project			10	. 0.01 /0		2		

### Southwest Arkansas WIA Profile

The Southwest Arkansas Workforce Investment Area saw a decrease in population of 31 residents in 2010 to 232,867. It has seen a population decrease of 0.9 percent between 2006 and 2010. The labor force and employment decreased between 2009 and 2010 while unemployment increased. The labor force saw a decrease of 2,150 workers between 2009 and 2010 to total 104,575. Employment decreased from 98,575 in 2009 to 95,800 in 2010. Unemployment increased from 8,150 employees in 2009 to 8,775 in 2010. The unemployment rate rose eight-tenths of a percentage point to include 8.4 percent of the labor force in 2010.

Job creation, the number of new hires, and the number of separations declined between the third quarters of 2009 and 2010. There were 323 fewer new jobs created during the period, while the number of new hires decreased by 323. Separations decreased by 205, between the periods, but the turnover rate increased by two-tenths of a percentage point, to 8.6 percent.

*Team Assemblers* was the largest occupation in the Area with 2,990 estimated employees, and an average wage of \$23,173. *Truck Drivers, Heavy and Tractor-Trailer* was second with an estimated employment of 2,800. It also had the highest average wage, with \$38,660 annually.

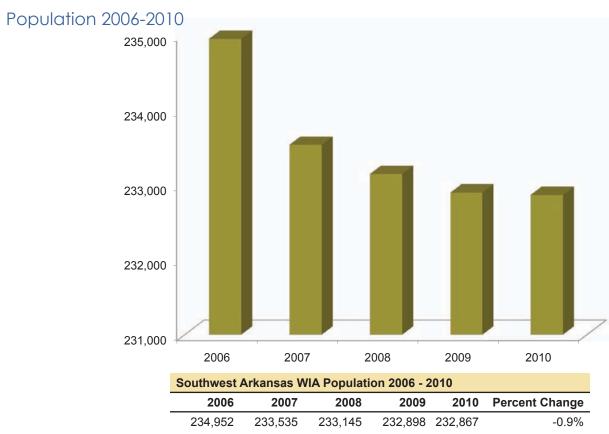
#### Industry

Truck Transportation is forecasted to see the most growth between 2010 and 2012, with a net growth of 187 employees, bringing the total number of employees in 2012 to 3,235. Heavy and Civil Engineering Construction is expected to see the fastest growth during the period. It is projected to grow by 11.9 percent, increasing its workforce to 1,335 in 2012. Wood Product Manufacturing is projected to see the largest decline, expecting a loss of 180 employees during the period, for a total of 2,130 in 2012. Private Households is anticipated to see the fastest decline, with a 23.01 percent decrease, taking its workforce to 87 in 2012.

#### Occupation

Truck Drivers, Heavy and Tractor-Trailer is expected to see the most growth in the Area between 2010 and 2012. It is expected to grow by 137 employees for a total of 3,265 employees in 2012. Personal and Home Care Aides is expected to see the fastest growth, increasing 7.88 percent to employ 931 in 2012. Farmers and Ranchers is projected to see the largest decline, losing 147 employees during the period, for a total of 4,828 employees in 2012. Advertising Sales Agents is expected to see the fastest decline. It is forecasted to lose 12.73 percent, leaving 48 workers in 2012.

The Southwest Arkansas WIA includes part of the Texarkana AR/TX Metropolitan Statistical Area as well as 12 counties: Calhoun, Columbia, Dallas, Hempstead, Howard, Lafayette, Little River, Miller, Nevada, Ouachita, Sevier, and Union. Oklahoma, Texas, and Louisiana border this Area.



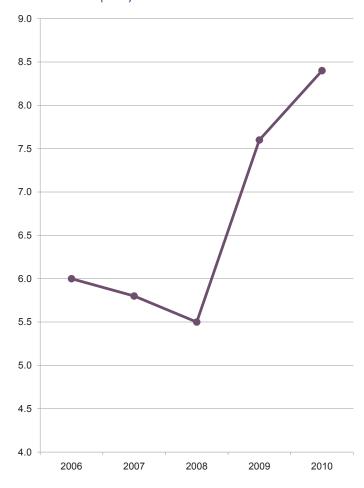
Source: U.S. Census Bureau, Population Estimates Program

### Southwest Arkansas WIA Profile

#### Labor Force/Employment 2006-2010

### 110,000 108,000 106,000 104,000 102,000 100,000 98,000 96,000 94,000 92,000 90,000 88,000 2006 2007 2008 2009 2010 ■ Employment ■ Labor Force

#### Unemployment Rate 2006-2010



#### Southwest Arkansas WIA 2006-2010 Labor Force/Employment

Year	2006	2007	2008	2009	2010
Labor Force	108,725	107,850	107,625	106,725	104,575
Employment	102,250	101,600	101,775	98,575	95,800
Unemployment	6,475	6,250	5,850	8,150	8,775
Unemployment Rate	6.0	5.8	5.5	7.6	8.4

Source: Arkansas Department of Workforce Services

#### Southwest Arkansas WIA 2011 Monthly Unemployment Rate\*

Year	Period	Unemployment Rate
2011	January	8.9
2011	February	8.6
2011	March	8.4
2011	April	8.2
2011	May	8.3
2011	June	8.9

\*Not Seasonally Adjusted, Not Preliminary Source: Arkansas Department of Workforce Services

# **Southwest Arkansas WIA Quarterly Workforce Indicators** (All Ownerships)

QWI Quickfacts	2006_3	2007_3	2008_3	2009_3 2010_	3
Job Creation	3,779	3,335	3,469	3,521 3,19	8
New Hires	15,550	16,410	14,945	12,475 12,15	2
Separations	18,677	19,349	18,383	14,062 13,85	7
Turnover	9.5%	9.5%	9.7%	8.4% 8.6%	6

Job Creation: The number of new jobs that are created by either new area businesses or the expansion of employment by existing firms. New Hires: Total number of accessions that were also not employed by that employer during the previous four quarters.

Separations: Total number of workers who were employed by a business in the current quarter, but not in the subsequent quarter.

Turnover Rate=(1/2)\*(full-quarter accessions + full-quarter separations)/ employment stable jobs

Source: U.S. Census Bureau, Local Employment Dynamics As of 9/07/2011

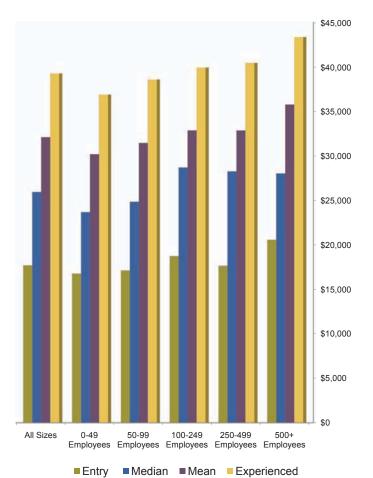
# Southwest Arkansas WIA Wages

Southwest Arkansas WIA Wages of the 10 Largest Occupations				
Occupation	Estimated Employment	Average Wage	Entry Wage	Experienced Wage
Team Assemblers	2,990	\$23,173	\$18,198	\$25,661
Truck Drivers, Heavy and Tractor-Trailer	2,800	\$38,660	\$27,552	\$44,213
Cashiers	2,330	\$17,285	\$16,218	\$17,818
Laborers and Freight, Stock, and Material Movers, Hand	2,220	\$23,540	\$16,954	\$26,833
Retail Salespersons	1,950	\$21,100	\$16,372	\$23,464
Office Clerks, General	1,840	\$22,349	\$16,886	\$25,081
Combined Food Preparation and Serving Workers, Including Fast Food	1,460	\$16,732	\$16,285	\$16,956
Construction Laborers	1,300	\$21,251	\$16,703	\$23,524
Janitors and Cleaners, Except Maids and Housekeeping Cleaners	1,240	\$19,537	\$16,652	\$20,980
HelpersProduction Workers	1,240	\$27,723	\$18,785	\$32,192
Source: Arkansas Department of Workforce Services, May 2010 Wage Survey				

Occupation	Average Annual Salary
Family and General Practitioners	\$127,353
Dentists, General	\$110,979
Chief Executives	\$108,410
Engineering Managers	\$101,393
Pharmacists	\$93,766
Purchasing Managers	\$92,134
Insurance Underwriters	\$90,620
Industrial Production Managers	\$83,637
Compensation and Benefits Managers	\$83,256
General and Operations Managers	\$82,799
Physical Therapists	\$81,916
Civil Engineers	\$79,393
Transportation, Storage, and Distribution Managers	\$79,220
Geoscientists, Except Hydrologists and Geographers	\$79,200
Human Resources Managers	\$77,066
Marketing Managers	\$76,958
Lawyers	\$75,719
Chemical Engineers	\$75,023
Veterinarians	\$74,971
Occupational Therapists	\$73,192
Environmental Engineers	\$72,817
Conservation Scientists	\$71,500
Administrative Law Judges, Adjudicators, and Hearing Officers	\$70,780
Education Administrators, Elementary and Secondary School	\$69,594
Medical and Health Services Managers	\$69,259
Source: Arkansas Department of Workforce Services, May 2010 Wage Survey	

## Southwest Arkansas WIA Wages

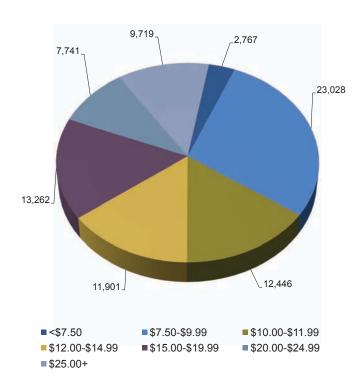
### Wage Estimates by Employer Size



#### **Southwest Arkansas WIA** Wage Estimates by Employer Size Median Type of Wage Mean **Entry Experienced** All Sizes \$25,943 \$17,693 \$39,318 \$32,110 0-49 Employees \$30,197 \$23,692 \$16,801 \$36,895 50-99 Employees \$24,855 \$17,128 \$38,628 \$31,461 \$32,884 100-249 Employees \$28,725 \$18,764 \$39,944 250-499 Employees \$32,881 \$28,253 \$17,659 \$40,491 500+ Employees \$35,790 \$28,047 \$20,593 \$43,388

Source: Arkansas Department of Workforce Services, May 2010 Wage Survey

### Number of Employees by Hourly Wage Rate



Southwest Arkan Employment by F	
Wage Rate	Employment
Total	80,864
<\$7.50	2,767
\$7.50-\$9.99	23,028
\$10.00-\$11.99	12,446
\$12.00-\$14.99	11,901
\$15.00-\$19.99	13,262
\$20.00-\$24.99	7,741
\$25.00+	9,719

Source: Arkansas Department of Workforce Services, May 2010 Wage Survey

## Southwest Arkansas WIA Industry

237000 Heavy and Civil Engineering Construction       1,193       1,335       142       11.90%         611000 Educational Services       9,729       9,864       135       1.39%         624000 Social Assistance       2,027       2,114       87       4.29%         551000 Management of Companies and Enterprises       624       688       64       10.26%         623000 Nursing and Residential Care Facilities       3,353       3,400       47       1.40%         561000 Administrative and Support Services       1,868       1,913       45       2.41%         336000 Transportation Equipment Manufacturing       505       543       38       7.52%         324000 Petroleum and Coal Products Manufacturing       505       584       31       1.193         551000 Management of Companies and Enterprises       624       688       64       10.26%         551000 Management of Companies and Enterprises       624       688       64       10.26%         511000 Monagement of Companies and Enterprises       624       688       64       10.26%         511000 Porduction       89       96       7       7.87%         336000 Transportation Equipment Manufacturing       505       543       38       7.52%         52300 Secu	NAICS Code	NAICS Title	Emplo 2010 Estimated	2012	Net Growth	Percent Growth
237000 Heavy and Civil Engineering Construction         1,193         1,335         142         1,190%           611000 Educational Services         9,729         9,864         135         1,39%           624000 Social Assistance         2,027         2,114         80         4,226%           551000 Management of Companies and Enterprises         624         688         64         10,26%           236000 Construction of Buildings         1,046         1,100         54         5,16%           623000 Nursing and Residential Care Facilities         3,353         3,400         47         1,40%           36000 Transportation Equipment Manufacturing         505         584         34         1,52%           324000 Petroleum and Coal Products Manufacturing         505         584         34         1,52%           327000 Heavy and Civil Engineering Construction         1,193         1,335         142         11,90%           551000 Management of Companies and Enterprises         624         688         64         10,26%           511000 Management of Companies and Enterprises         624         688         64         1,026%           52000 Securities, Commodity Contracts, and Other Financial Investments and Related Activities         155         166         11         7,10%		Top 10 Growth				
611000 Educational Services         9,729         9,864         135         1.39%           624000 Social Assistance         2,027         2,114         87         4,29%           551000 Management of Companies and Enterprises         624         688         61         10,26%           236000 Construction of Buildings         1,046         1,100         54         6.16%           623000 Nursing and Residential Care Facilities         3,353         3,400         47         1,40%           651000 Administrative and Support Services         1,868         1,913         38         7,52%           330000 Transportation Equipment Manufacturing         505         543         38         7,52%           324000 Petroleum and Coal Products Manufacturing         505         543         38         1,62%           551000 Management of Companies and Enterprises         624         688         64         10,26%           511000 Management of Companies and Enterprises         624         688         64         10,26%           511000 Management of Companies and Enterprises         624         688         64         10,26%           511000 Management of Companies and Enterprises         624         688         64         10,26%           511000 Management of Companies and Ente	484000	Truck Transportation	3,048	3,235	187	6.14%
624000 Social Assistance         2,027         2,114         87         4.29%           551000 Management of Companies and Enterprises         624         688         64         1.026           236000 Construction of Buildings         1,046         1,100         54         5.16%           623000 Nursing and Residential Care Facilities         3,353         3,400         47         1.40%           561000 Administrative and Support Services         1,868         1,913         45         2.41%           336000 Transportation Equipment Manufacturing         505         543         38         7.52%           24000 Petroleum and Coal Products Manufacturing         1,193         1,335         142         1,193           551000 Management of Companies and Enterprises         624         68         64         10.26%           51000 Management of Companies and Enterprises         624         68         64         10.26%           336000 Transportation Equipment Manufacturing         505         543         38         7.52%           52000 Securities, Commodity Contracts, and Other Financial Investments and Related Activities         155         166         11         7.10%           425000 Wholesale Electronic Markets and Agents and Brokers         284         303         19         6.58%	237000	Heavy and Civil Engineering Construction	1,193	1,335	142	11.90%
551000 Management of Companies and Enterprises         624         688         64         10.26%           236000 Construction of Buildings         1,046         1,100         54         5.16%           623000 Nursing and Residential Care Facilities         3,353         3,40         47         1.40%           561000 Administrative and Support Services         1,888         1,913         43         2.41%           36000 Transportation Equipment Manufacturing         505         583         38         7.52%           324000 Petroleum and Coal Products Manufacturing         505         584         34         1.193           551000 Management of Companies and Enterprises         624         688         64         1.193         38         7.52%           51000 Management of Companies and Enterprises         624         688         64         11.006         7         7.87%           336000 Transportation Equipment Manufacturing         505         543         38         7.52%           232000 Securities, Commodity Contracts, and Other Financial Investments and Related Activities         155         166         11         7.10%           425000 Wholesale Electronic Markets and Agents and Brokers         284         303         18         6.69%           324000 Februleum and Coal Products Ma	611000	Educational Services	9,729	9,864	135	1.39%
236000 Construction of Buildings         1,046         1,100         54         5.16%           623000 Nursing and Residential Care Facilities         3,353         3,400         47         1.40%           61000 Administrative and Support Services         1,868         1,913         45         2.41%           336000 Transportation Equipment Manufacturing         505         543         38         7.52%           324000 Petroleum and Coal Products Manufacturing         505         584         34         6.18%           Top 10 Fastest Growth           Top 20 Fastest Growth         10         50         543         38         7.52%           Top 10 Fastest Growth </td <td>624000</td> <td>Social Assistance</td> <td>2,027</td> <td>2,114</td> <td>87</td> <td>4.29%</td>	624000	Social Assistance	2,027	2,114	87	4.29%
623000 Nursing and Residential Care Facilities         3,353         3,400         47         1,40%           561000 Administrative and Support Services         1,868         1,913         45         2,41%           336000 Transportation Equipment Manufacturing         505         584         38         7,52%           324000 Petroleum and Coal Products Manufacturing         505         584         41,81%           Top 10 Fastest Growth           237000 Heavy and Civil Engineering Construction         1,193         1,335         142         11,90%           551000 Management of Companies and Enterprises         624         688         64         10,26%           336000 Transportation Equipment Manufacturing         505         543         38         7,52%           336000 Transportation Equipment Manufacturing         505         543         38         7,52%           523000 Securities, Commodity Contracts, and Other Financial Investments and Related Activities         155         166         11         7,10%           425000 Wholesale Electronic Markets and Agents and Brokers         284         303         19         6,69%           324000 Petroleum and Coal Products Manufacturing         505         584         34         1,81%           484000 Truck Transportation         2,10 </td <td>551000</td> <td>Management of Companies and Enterprises</td> <td>624</td> <td>688</td> <td>64</td> <td>10.26%</td>	551000	Management of Companies and Enterprises	624	688	64	10.26%
561000 Administrative and Support Services         1,868         1,913         45         2.41%           338000 Transportation Equipment Manufacturing         505         554         38         7,52%           324000 Petroleum and Coal Products Manufacturing         505         584         34         7,52%           Top 10 Fastest Growth           237000 Heavy and Civil Engineering Construction         1,193         1,335         142         11,90%           551000 Management of Companies and Enterprises         624         688         64         10,26%           5111000 Crop Production         89         96         7         7,87%           336000 Transportation Equipment Manufacturing         505         543         38         7,52%           523000 Securities, Commodity Contracts, and Other Financial Investments and Related Activities         155         166         11         7,10%           425000 Wholesale Electronic Markets and Agents and Brokers         284         303         19         6,69%           324000 Petroleum and Coal Products Manufacturing         505         584         34         6,18%           484000 Truck Transportation         506         584         34         6,18%           484000 Truck Transportation         2,10         2,10	236000	Construction of Buildings	1,046	1,100	54	5.16%
336000 Transportation Equipment Manufacturing         505         543         3.8         7.52%           324000 Petroleum and Coal Products Manufacturing         550         584         34         6.18%           Top 10 Fastest Growth           Top 10 Fastest Growth           237000 Heavy and Civil Engineering Construction         1,193         1,335         142         11.90%           551000 Management of Companies and Enterprises         624         688         64         10.26%           111000 Crop Production         89         96         7         7.87%           356000 Transportation Equipment Manufacturing         505         543         38         7.52%           523000 Securities, Commodity Contracts, and Other Financial Investments and Related Activities         155         166         11         7.08%           425000 Wholesale Electronic Markets and Agents and Brokers         284         303         19         6.69%           424000 Petroleum and Coal Products Manufacturing         3,048         3,235         187         6.14%           484000 Truck Transportation         3,048         3,235         187         6.14%           446000 Health and Personal Care Stores         487         513         2.5         5.34*           321000	623000	Nursing and Residential Care Facilities	3,353	3,400	47	1.40%
Top 10 Fastest Growth	561000	Administrative and Support Services	1,868	1,913	45	2.41%
Top 10 Fastest Growth	336000	Transportation Equipment Manufacturing	505	543	38	7.52%
237000 Heavy and Civil Engineering Construction         1,193         1,335         142         11.90%           551000 Management of Companies and Enterprises         624         688         64         10.26%           111000 Crop Production         89         96         7.87%           336000 Transportation Equipment Manufacturing         505         543         38         7.52%           523000 Securities, Commodity Contracts, and Other Financial Investments and Related Activities         155         166         11         7.10%           425000 Wholesale Electronic Markets and Agents and Brokers         284         303         19         6.69%           242000 Petroleum and Coal Products Manufacturing         550         554         34         6.18%           484000 Truck Transportation         3,048         3,235         187         6.14%           446000 Health and Personal Care Stores         487         513         26         5.34%           236000 Construction of Buildings         2,310         2,130         -180         -7.79%           321000 Wood Product Manufacturing         2,310         2,130         -180         -7.79%           322000 Fabricated Metal Product Manufacturing         2,409         2,321         -88         -3.65%           113000 Forestr	324000	Petroleum and Coal Products Manufacturing	550	584	34	6.18%
551000 Management of Companies and Enterprises         624         688         64         10.26%           111000 Crop Production         89         96         7         7.87%           336000 Transportation Equipment Manufacturing         505         543         38         7.52%           523000 Securities, Commodity Contracts, and Other Financial Investments and Related Activities         155         166         11         7.10%           425000 Wholesale Electronic Markets and Agents and Brokers         284         303         19         6.69%           324000 Petroleum and Coal Products Manufacturing         550         584         34         6.18%           484000 Truck Transportation         3,048         3,235         187         6.14%           446000 Health and Personal Care Stores         487         513         26         5.34%           236000 Construction of Buildings         1,046         1,00         5         5.16%           23100 Wood Product Manufacturing         2,31         2,130         -180         7.79%           325000 Ehmical Manufacturing         2,31         2,51         -82         -11.71%           325000 Foot Servicated Metal Product Manufacturing         2,09         2,321         -88         -3.65%           13000 Forestry and		Top 10 Fastest Growth				
111000       Crop Production       89       96       7       7.87%         336000       Transportation Equipment Manufacturing       505       543       38       7.52%         523000       Securities, Commodify Contracts, and Other Financial Investments and Related Activities       155       166       11       7.10%         425000       Wholesale Electronic Markets and Agents and Brokers       284       303       19       6.69%         324000       Petroleum and Coal Products Manufacturing       550       564       34       6.18%         484000       Truck Transportation       3,048       3,235       187       6.14%         446000       Health and Personal Care Stores       37       1,046       1,100       55       5.46%         236000       Construction of Buildings       1,046       1,100       5       5.16%         321000       Wood Product Manufacturing       2,310       2,130       -180       -7.79%         322000       Chemical Manufacturing       2,310       2,130       -180       -7.79%         322000       Fabricated Metal Product Manufacturing       2,409       2,321       -88       -3.65%         113000       Forestry and Logging       1,658       1,565	237000	Heavy and Civil Engineering Construction	1,193	1,335	142	11.90%
336000 Transportation Equipment Manufacturing         505         543         38         7.52%           523000 Securities, Commodity Contracts, and Other Financial Investments and Related Activities         155         166         11         7.10%           425000 Wholesale Electronic Markets and Agents and Brokers         284         303         19         6.69%           324000 Petroleum and Coal Products Manufacturing         550         584         34         6.18%           484000 Truck Transportation         3,048         3,235         187         6.14%           446000 Health and Personal Care Stores         487         513         26         5.34%           236000 Construction of Buildings         1,046         1,00         54         5.16%           Top 10 Decline           Top 10 Decline         1,65         -93         -561         -93	551000	Management of Companies and Enterprises	624	688	64	10.26%
523000 Securities, Commodity Contracts, and Other Financial Investments and Related Activities         155         166         11         7.10 %           425000 Wholesale Electronic Markets and Agents and Brokers         284         303         19         6.69%           324000 Petroleum and Coal Products Manufacturing         550         584         34         6.18%           484000 Truck Transportation         3,048         3,235         187         6.14%           446000 Health and Personal Care Stores         487         513         26         5.34%           236000 Construction of Buildings         1,046         1,100         54         5.16%           Top 10 Decline           Top 10 Decline           Top 10 Decline           Top 10 Decline           32100 Wood Product Manufacturing         2,310         2,130         -7.79%           325000 Chemical Manufacturing         2,409         2,321         -88         -3.65%           113000 Forestry and Logging         700         618         -82         -11.71%           722000 Food Services and Drinking Places         4,023         3,945         -78         -1.94%           447000 Gasoline Stations         1,48         1,111         -61	111000	Crop Production	89	96	7	7.87%
425000 Wholesale Electronic Markets and Agents and Brokers         284         303         19         6.69           324000 Petroleum and Coal Products Manufacturing         550         584         34         6.18%           484000 Truck Transportation         3,048         3,235         187         6.14%           446000 Health and Personal Care Stores         487         513         26         5.34%           236000 Construction of Buildings         1,046         1,100         54         5.16%           Top 10 Decline           321000 Wood Product Manufacturing         2,310         2,130         -18.0         -7.79%           325000 Chemical Manufacturing         1,658         1,565         -93         -5.61%           322000 Fabricated Metal Product Manufacturing         2,409         2,321         -88         -3.65%           113000 Forestry and Logging         700         618         -82         -11.71%           722000 Food Services and Drinking Places         4,023         3,945         -78         -1.94%           447000 Gasoline Stations         1,480         1,415         -65         -4.39%           541000 Professional, Scientific, and Technical Services         1,172         1,111         -61         -5.20%	336000	Transportation Equipment Manufacturing	505	543	38	7.52%
324000 Petroleum and Coal Products Manufacturing         550         584         34         6.18%           484000 Truck Transportation         3,048         3,235         187         6.14%           446000 Health and Personal Care Stores         487         513         26         5.34%           236000 Construction of Buildings         1,046         1,100         54         5.16%           Top 10 Decline           321000 Wood Product Manufacturing         2,310         2,130         -18.0         -7.79%           325000 Chemical Manufacturing         1,658         1,565         -93         -5.61%           332000 Fabricated Metal Product Manufacturing         2,409         2,321         -88         -3.65%           113000 Forestry and Logging         700         618         -82         -11.71%           722000 Food Services and Drinking Places         4,023         3,945         -78         -1.94%           447000 Gasoline Stations         1,480         1,415         -65         -4.39%           541000 Professional, Scientific, and Technical Services         1,172         1,111         -61         -52.0%           939300 Local Government, Excluding Education and Hospitals         3,499         3,49         -50         -1.43% <t< td=""><td>523000</td><td>Securities, Commodity Contracts, and Other Financial Investments and Related Activities</td><td>155</td><td>166</td><td>11</td><td>7.10%</td></t<>	523000	Securities, Commodity Contracts, and Other Financial Investments and Related Activities	155	166	11	7.10%
484000 Truck Transportation       3,048       3,235       187       6.14%         446000 Health and Personal Care Stores       487       513       26       5.34%         236000 Construction of Buildings       1,046       1,100       54       5.16%         Top 10 Decline         321000 Wood Product Manufacturing       2,310       2,130       -180       -7.79%         325000 Chemical Manufacturing       1,658       1,565       -93       -5.61%         332000 Fabricated Metal Product Manufacturing       2,409       2,321       -88       -3.65%         113000 Forestry and Logging       700       618       -82       -11.71%         722000 Food Services and Drinking Places       4,023       3,945       -78       -1.94%         447000 Gasoline Stations       1,480       1,415       -65       -4.39%         541000 Professional, Scientific, and Technical Services       1,172       1,111       -61       -5.20%         939300 Local Government, Excluding Education and Hospitals       3,499       3,449       -50       -1.43%         311000 Food Manufacturing       4,779       4,731       -48       -1.00%         445000 Food and Beverage Stores       113       87       -26       -23.01%	425000	Wholesale Electronic Markets and Agents and Brokers	284	303	19	6.69%
446000 Health and Personal Care Stores       487       513       26       5.34%         236000 Construction of Buildings       1,046       1,100       54       5.16%         Top 10 Decline         321000 Wood Product Manufacturing       2,310       2,130       -180       -7.79%         325000 Chemical Manufacturing       1,658       1,565       -93       -5.61%         322000 Fabricated Metal Product Manufacturing       2,409       2,321       -88       -3.65%         113000 Forestry and Logging       700       618       -82       -11.71%         722000 Food Services and Drinking Places       4,023       3,945       -78       -1.94%         447000 Gasoline Stations       1,480       1,415       -65       -4.39%         541000 Professional, Scientific, and Technical Services       1,172       1,111       -61       -5.20%         939300 Local Government, Excluding Education and Hospitals       3,499       3,449       -50       -1.43%         311000 Food Manufacturing       4,779       4,731       -48       -3.52%         Top 10 Fastest Decline         814000 Private Households       113       87       -26       -23.01%         211000 Oil and Gas Extraction	324000	Petroleum and Coal Products Manufacturing	550	584	34	6.18%
Top 10 Decline   Top 10 Decline   Surface   Top 10 Decline   Surface   Sur	484000	Truck Transportation	3,048	3,235	187	6.14%
Top 10 Decline   321000 Wood Product Manufacturing   2,310   2,130   -180   -7.79%   325000 Chemical Manufacturing   1,658   1,565   -93   -5.61%   332000 Fabricated Metal Product Manufacturing   2,409   2,321   -88   -3.65%   113000 Forestry and Logging   700   618   -82   -11.71%   -722000 Food Services and Drinking Places   4,023   3,945   -78   -1.94%   447000 Gasoline Stations   1,480   1,415   -65   -4.39%   447000 Professional, Scientific, and Technical Services   1,172   1,111   -61   -5.20%   939300 Local Government, Excluding Education and Hospitals   3,499   3,449   -50   -1.43%   311000 Food Manufacturing   4,779   4,731   -48   -1.00%   445000 Food and Beverage Stores   1,362   1,314   -48   -3.52%	446000	Health and Personal Care Stores	487	513	26	5.34%
321000 Wood Product Manufacturing       2,310       2,130       -180       -7.79%         325000 Chemical Manufacturing       1,658       1,565       -93       -5.61%         332000 Fabricated Metal Product Manufacturing       2,409       2,321       -88       -3.65%         113000 Forestry and Logging       700       618       -82       -11.71%         722000 Food Services and Drinking Places       4,023       3,945       -78       -1.94%         447000 Gasoline Stations       1,480       1,415       -65       -4.39%         541000 Professional, Scientific, and Technical Services       1,172       1,111       -61       -5.20%         939300 Local Government, Excluding Education and Hospitals       3,499       3,449       -50       -1.43%         311000 Food Manufacturing       4,779       4,731       -48       -1.00%         445000 Food and Beverage Stores       1,362       1,314       -48       -3.52%         Top 10 Fastest Decline         814000 Private Households       113       87       -26       -23.01%         211000 Oil and Gas Extraction       229       192       -37       -16.16%         339000 Miscellaneous Manufacturing       101       87       -14       -13.86%	236000	Construction of Buildings	1,046	1,100	54	5.16%
325000 Chemical Manufacturing       1,658       1,565       -93       -5.61%         332000 Fabricated Metal Product Manufacturing       2,409       2,321       -88       -3.65%         113000 Forestry and Logging       700       618       -82       -11.71%         722000 Food Services and Drinking Places       4,023       3,945       -78       -1.94%         447000 Gasoline Stations       1,480       1,415       -65       -4.39%         541000 Professional, Scientific, and Technical Services       1,172       1,111       -61       -5.20%         939300 Local Government, Excluding Education and Hospitals       3,499       3,449       -50       -1.43%         311000 Food Manufacturing       4,779       4,731       -48       -1.00%         445000 Food and Beverage Stores       1,362       1,314       -48       -3.52%         814000 Private Households       113       87       -26       -23.01%         211000 Oil and Gas Extraction       229       192       -37       -16.16%         339000 Miscellaneous Manufacturing       101       87       -14       -13.86%         511000 Publishing Industries       184       162       -22       -11.96%         13000 Forestry and Logging       700 <th></th> <th>Top 10 Decline</th> <th></th> <th></th> <th></th> <th></th>		Top 10 Decline				
332000 Fabricated Metal Product Manufacturing       2,409       2,321       -88       -3.65%         113000 Forestry and Logging       700       618       -82       -11.71%         722000 Food Services and Drinking Places       4,023       3,945       -78       -1.94%         447000 Gasoline Stations       1,480       1,415       -65       -4.39%         541000 Professional, Scientific, and Technical Services       1,172       1,111       -61       -5.20%         939300 Local Government, Excluding Education and Hospitals       3,499       3,449       -50       -1.43%         311000 Food Manufacturing       4,779       4,731       -48       -1.00%         445000 Food and Beverage Stores       113       87       -26       -23.01%         211000 Oil and Gas Extraction       229       192       -37       -16.16%         339000 Miscellaneous Manufacturing       101       87       -14       -13.86%         511000 Publishing Industries       184       162       -22       -11.96%         113000 Forestry and Logging       700       618       -82       -11.71%	321000	Wood Product Manufacturing	2,310	2,130	-180	-7.79%
113000 Forestry and Logging       700       618       -82       -11.71%         722000 Food Services and Drinking Places       4,023       3,945       -78       -1.94%         447000 Gasoline Stations       1,480       1,415       -65       -4.39%         541000 Professional, Scientific, and Technical Services       1,172       1,111       -61       -5.20%         939300 Local Government, Excluding Education and Hospitals       3,499       3,449       -50       -1.43%         311000 Food Manufacturing       4,779       4,731       -48       -1.00%         445000 Food and Beverage Stores       1,362       1,314       -48       -3.52%         Top 10 Fastest Decline         814000 Private Households       113       87       -26       -23.01%         211000 Oil and Gas Extraction       229       192       -37       -16.16%         339000 Miscellaneous Manufacturing       101       87       -14       -13.86%         511000 Publishing Industries       184       162       -22       -11.96%         113000 Forestry and Logging       700       618       -82       -11.71%	325000	Chemical Manufacturing	1,658	1,565	-93	-5.61%
722000 Food Services and Drinking Places       4,023       3,945       -78       -1.94%         447000 Gasoline Stations       1,480       1,415       -65       -4.39%         541000 Professional, Scientific, and Technical Services       1,172       1,111       -61       -5.20%         939300 Local Government, Excluding Education and Hospitals       3,499       3,449       -50       -1.43%         311000 Food Manufacturing       4,779       4,731       -48       -1.00%         445000 Food and Beverage Stores       1,362       1,314       -48       -3.52%         Top 10 Fastest Decline         814000 Private Households       113       87       -26       -23.01%         211000 Oil and Gas Extraction       229       192       -37       -16.16%         339000 Miscellaneous Manufacturing       101       87       -14       -13.86%         511000 Publishing Industries       184       162       -22       -11.96%         113000 Forestry and Logging       700       618       -82       -11.71%	332000	Fabricated Metal Product Manufacturing	2,409	2,321	-88	-3.65%
447000 Gasoline Stations       1,480       1,415       -65       -4.39%         541000 Professional, Scientific, and Technical Services       1,172       1,111       -61       -5.20%         939300 Local Government, Excluding Education and Hospitals       3,499       3,449       -50       -1.43%         311000 Food Manufacturing       4,779       4,731       -48       -1.00%         445000 Food and Beverage Stores       1,362       1,314       -48       -3.52%         Top 10 Fastest Decline         814000 Private Households       113       87       -26       -23.01%         211000 Oil and Gas Extraction       229       192       -37       -16.16%         339000 Miscellaneous Manufacturing       101       87       -14       -13.86%         511000 Publishing Industries       184       162       -22       -11.96%         113000 Forestry and Logging       700       618       -82       -11.71%	113000	Forestry and Logging	700	618	-82	-11.71%
541000 Professional, Scientific, and Technical Services       1,172       1,111       -61       -5.20%         939300 Local Government, Excluding Education and Hospitals       3,499       3,449       -50       -1.43%         311000 Food Manufacturing       4,779       4,731       -48       -1.00%         445000 Food and Beverage Stores       1,362       1,314       -48       -3.52%         Top 10 Fastest Decline         814000 Private Households       113       87       -26       -23.01%         211000 Oil and Gas Extraction       229       192       -37       -16.16%         339000 Miscellaneous Manufacturing       101       87       -14       -13.86%         511000 Publishing Industries       184       162       -22       -11.96%         113000 Forestry and Logging       700       618       -82       -11.71%	722000	Food Services and Drinking Places	4,023	3,945	-78	-1.94%
939300 Local Government, Excluding Education and Hospitals       3,499       3,449       -50       -1.43%         311000 Food Manufacturing       4,779       4,731       -48       -1.00%         445000 Food and Beverage Stores       1,362       1,314       -48       -3.52%         Top 10 Fastest Decline         814000 Private Households       113       87       -26       -23.01%         211000 Oil and Gas Extraction       229       192       -37       -16.16%         339000 Miscellaneous Manufacturing       101       87       -14       -13.86%         511000 Publishing Industries       184       162       -22       -11.96%         113000 Forestry and Logging       700       618       -82       -11.71%	447000	Gasoline Stations	1,480	1,415	-65	-4.39%
311000 Food Manufacturing       4,779       4,731       -48       -1.00%         445000 Food and Beverage Stores       1,362       1,314       -48       -3.52%         Top 10 Fastest Decline         814000 Private Households       113       87       -26       -23.01%         211000 Oil and Gas Extraction       229       192       -37       -16.16%         339000 Miscellaneous Manufacturing       101       87       -14       -13.86%         511000 Publishing Industries       184       162       -22       -11.96%         113000 Forestry and Logging       700       618       -82       -11.71%	541000	Professional, Scientific, and Technical Services	1,172	1,111	-61	-5.20%
445000 Food and Beverage Stores       1,362       1,314       -48       -3.52%         Top 10 Fastest Decline         814000 Private Households       113       87       -26       -23.01%         211000 Oil and Gas Extraction       229       192       -37       -16.16%         339000 Miscellaneous Manufacturing       101       87       -14       -13.86%         511000 Publishing Industries       184       162       -22       -11.96%         113000 Forestry and Logging       700       618       -82       -11.71%	939300	Local Government, Excluding Education and Hospitals	3,499	3,449	-50	-1.43%
Top 10 Fastest Decline         814000 Private Households       113       87       -26       -23.01%         211000 Oil and Gas Extraction       229       192       -37       -16.16%         339000 Miscellaneous Manufacturing       101       87       -14       -13.86%         511000 Publishing Industries       184       162       -22       -11.96%         113000 Forestry and Logging       700       618       -82       -11.71%	311000	Food Manufacturing	4,779	4,731	-48	-1.00%
814000 Private Households       113       87       -26       -23.01%         211000 Oil and Gas Extraction       229       192       -37       -16.16%         339000 Miscellaneous Manufacturing       101       87       -14       -13.86%         511000 Publishing Industries       184       162       -22       -11.96%         113000 Forestry and Logging       700       618       -82       -11.71%	445000	Food and Beverage Stores	1,362	1,314	-48	-3.52%
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339000 Miscellaneous Manufacturing       101       87       -14       -13.86%         511000 Publishing Industries       184       162       -22       -11.96%         113000 Forestry and Logging       700       618       -82       -11.71%	814000	Private Households	113	87	-26	-23.01%
511000 Publishing Industries       184       162       -22       -11.96%         113000 Forestry and Logging       700       618       -82       -11.71%	211000	Oil and Gas Extraction	229	192	-37	-16.16%
113000 Forestry and Logging 700 618 -82 <b>-11.71%</b>	339000	Miscellaneous Manufacturing	101	87	-14	-13.86%
	511000	Publishing Industries	184	162	-22	-11.96%
493000 Warehousing and Storage 45 40 -5 <b>-11.11%</b>	113000	Forestry and Logging	700	618	-82	-11.71%
	493000	Warehousing and Storage	45	40	-5	-11.11%
112000 Animal Production 434 388 -46 <b>-10.60</b> %	112000	Animal Production	434	388	-46	-10.60%
515000 Broadcasting (except Internet) 114 102 -12 <b>-10.53</b> %	515000	Broadcasting (except Internet)	114	102	-12	-10.53%
454000 Nonstore Retailers 92 83 -9 <b>-9.78</b> %	454000	Nonstore Retailers	92	83	-9	-9.78%
334000 Computer and Electronic Product Manufacturing 99 90 -9 -9.09%	334000	Computer and Electronic Product Manufacturing	99	90	-9	-9.09%

# Southwest Arkansas WIA Occupations

SOC		Employ 2010		G	rowth	Annual Openings		
Code SOC Title	ode		2012 Projected	Net	Percent	Growth	Replacement	Tota
Тор	10 Growth		•					
53-3032 Truck Drivers, Heavy and Tractor-Trailer		3,128	3,265	137	4.38%	69	51	1 12
39-9021 Personal and Home Care Aides		863	931	68	7.88%	34	9	) 4
47-2061 Construction Laborers		754	800	46	6.10%	23	4	1 :
43-9061 Office Clerks, General		1,829	1,869	40	2.19%	20	24	1 4
25-2021 Elementary School Teachers, Except Special Education		1,190	1,217	27	2.27%	14	25	5 ;
31-1012 Nursing Aides, Orderlies, and Attendants		1,682	1,703	21	1.25%	11	14	1
51-8093 Petroleum Pump System Operators, Refinery Operators, and Gauger	S	281	298	17	6.05%	9	6	6
47-1011 First-Line Supervisors/Managers of Construction Trades and Extraction	on Workers	537	552	15	2.79%	8	g	9
25-2022 Middle School Teachers, Except Special and Vocational Education		649	663	14	2.16%	7	14	1
43-3011 Bill and Account Collectors		252	266	14	5.56%	7	5	5
Top 10 F	astest Grov	wth						
39-9021 Personal and Home Care Aides		863		68			g	)
47-2221 Structural Iron and Steel Workers		196		13			3	
41-2021 Counter and Rental Clerks		173		11	6.36%		6	
47-2061 Construction Laborers		754	800	46			4	
51-8093 Petroleum Pump System Operators, Refinery Operators, and Gauger	S	281	298	17			6	5
29-2052 Pharmacy Technicians		201	213	12	5.97%	6	5	
25-3021 Self-Enrichment Education Teachers		121	128	7			2	2
43-3011 Bill and Account Collectors		252	266	14	5.56%	7	5	5
51-9041 Extruding, Forming, Pressing, and Compacting Machine Setters, Operators, and	Tenders	113	119	6	5.31%	3	3	3
53-3032 Truck Drivers, Heavy and Tractor-Trailer		3,128	3,265	137	4.38%	69	51	1 1
·	10 Decline							
11-9012 Farmers and Ranchers		4,975						
53-7062 Laborers and Freight, Stock, and Material Movers, Hand		2,397	2,344	-53	-2.21%	0	81	1
41-2011 Cashiers		2,416	2,364	-52	-2.15%	0	144	1 1
53-7063 Machine Feeders and Offbearers		620	588	-32	-5.16%	0	g	9
37-2012 Maids and Housekeeping Cleaners		706	680	-26	-3.68%	0	12	2
51-9198 HelpersProduction Workers		1,130	1,107	-23	-2.04%	0	23	3
11-1021 General and Operations Managers		958	940	-18	-1.88%	0	26	6
51-1011 First-Line Supervisors/Managers of Production and Operating Worker	S	686	668	-18	-2.62%	0	10	)
53-7051 Industrial Truck and Tractor Operators		712	694	-18	-2.53%	0	21	I
51-9061 Inspectors, Testers, Sorters, Samplers, and Weighers		694	677	-17	-2.45%	0	12	2
	astest Decl			_				
41-3011 Advertising Sales Agents		55			-12.73%		1	
47-5013 Service Unit Operators, Oil, Gas, and Mining		85		-8			2	
51-4023 Rolling Machine Setters, Operators, and Tenders, Metal and Plastic		61	56	-5			1	
51-4031 Cutting, Punching, and Press Machine Setters, Operators, and Tenders, Metal and	d Plastic	136		-11	-8.09%		3	
51-8091 Chemical Plant and System Operators		186		-15			4	
43-9021 Data Entry Keyers		156					4	
51-4081 Multiple Machine Tool Setters, Operators, and Tenders, Metal and Pla	stic	65		-5			1	
13-2082 Tax Preparers		180		-13			3	
47-4041 Hazardous Materials Removal Workers		82		-5	-6.10%		2	
51-7041 Sawing Machine Setters, Operators, and Tenders, Wood		161	152	-9	-5.59%	0	3	3
Cource: Arkansas Department of Workforce Services, Short-term Industry and Occupation	nal Projections	s Program						

### West Central Arkansas WIA Profile

The West Central Arkansas Workforce Investment Area experienced a 2.7 percent increase in population between 2006 and 2010, while adding 1,152 in 2010 to total 314,006 residents. The Area saw a decrease in the labor force and employment from 2009 to 2010, while unemployment and the unemployment rate increased during the same period. The labor force decreased to 143,950, a loss of 500, and employment, lost 1,200 for 132,700 employed in 2010. Between 2009 and 2010, unemployment increased by 700 workers and the unemployment rate rose to 7.8 percent.

Job creation, the number of new hires, the number of separations, and the turnover rate all increased between 2009 and 2010. Between the third quarters of 2009 and 2010, there were 739 new jobs created, for a total of 5,284, while new hires increased by 2,086, to total 18,014 new jobs in the Area. Between the third quarters of 2009 and 2010, separations increased by 1,883, to 20,283, and the turnover rate increased by 1.2 percent to 9.7 percent in the third quarter of 2010.

The largest occupation of 2010 in the Area was *Retail Salespersons* with an estimated employment of 3,480, earning an average wage of \$22,209 annually. *Cashiers* was second with an estimated employment of 2,800. *Registered Nurses* earned the highest average wage of the 10 largest occupations with \$63,687 earned annually.

#### Industry

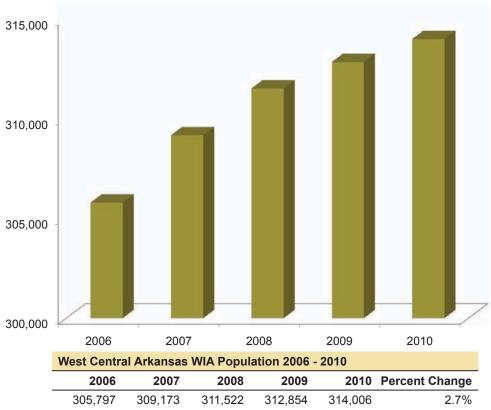
Federal, Excluding Post Office is expected to see the most short-term growth in the Area. It is projected to increase by 395 employees between 2010 and 2012, for a total of 1,351 in 2012. Textile Mills is expected to grow by 76 percent during the period, with an estimated employment of 44 in 2012, making it the anticipated fastest growing industry in the Area. Food Manufacturing is expected to see the largest decline, losing 620 employees during the period bringing the projected employment of 2012 down to 5,785. Other Information Services is expected to see the fastest decline, losing 25.00 percent of its workforce to total 15 employed in 2012.

#### Occupations

Personal and Home Care Aides is anticipated to be the top growing occupation of the Area between 2010 and 2012. It is expected to grow by 120 employees, for a total of 1,154 employees in 2012. Forest and Conservation Technicians is expected to see the fastest growth, growing from 99 employees in 2010 to 137 in 2012, a 38.38 percent increase. Farmers and Ranchers is projected to see the largest decline, losing 232 workers from its workforce, to leave 6,341 workers in 2012. Reporters and Correspondents is expected to see the fastest decline, losing 15.91 percent of its employees during the period, to leave a projected employment of 37 in 2012.

The West Central Arkansas WIA includes the Hot Springs Metropolitan Statistical Area and 10 counties: Clark, Conway, Garland, Hot Spring, Johnson, Montgomery, Perry, Pike, Pope, and Yell.

### Population 2006-2010



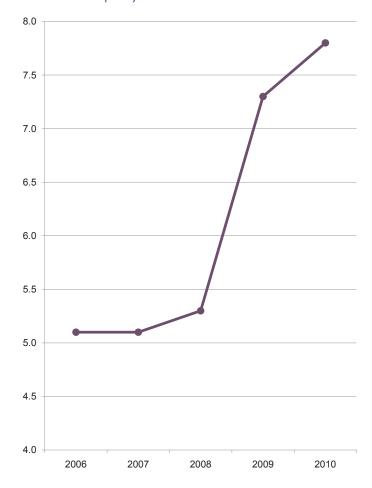
Source: U.S. Census Bureau, Population Estimates Program

### West Central Arkansas WIA Profile

### Labor Force/Employment 2006-2010

## 146,000 144,000 142,000 140,000 138,000 136,000 134,000 132,000 130,000 128,000 126,000 2006 2007 2008 2009 2010 ■ Employment ■ Labor Force

#### Unemployment Rate 2006-2010



#### West Central Arkansas WIA 2006-2010 Labor Force/Employment

Year	2006	2007	2008	2009	2010
Labor Force	145,150	145,650	145,975	144,450	143,950
Employment	137,700	138,300	138,275	133,900	132,700
Unemployment	7,450	7,350	7,700	10,550	11,250
Unemployment Rate	5.1	5.1	5.3	7.3	7.8

Source: Arkansas Department of Workforce Services

## West Central Arkansas WIA 2011 Monthly Unemployment Rate\*

Year	Period	Unemployment Rate
2011	January	8.6
2011	February	8.3
2011	March	7.7
2011	April	7.5
2011	May	8.0
2011	June	8.6

\*Not Seasonally Adjusted, Not Preliminary Source: Arkansas Department of Workforce Services

# West Central Arkansas WIA Quarterly Workforce Indicators (All Ownerships)

QWI					
Quickfacts	2006_3	2007_3	2008_3	2009_3	2010_3
Job Creation	5,709	5,113	5,294	4,545	5,284
New Hires	23,455	22,385	20,368	15,928	18,014
Separations	26,278	25,682	23,886	18,400	20,283
Turnover	10.2%	10.6%	10.3%	8.5%	9.7%

Job Creation: The number of new jobs that are created by either new area businesses or the expansion of employment by existing firms. New Hires: Total number of accessions that were also not employed by that employer during the previous four quarters.

Separations: Total number of workers who were employed by a business in the current quarter, but not in the subsequent quarter.

Turnover Pate=(1/2)\*firstLouisiter accessions + fistLouisiter separations)/

Turnover Rate=(1/2)\*(full-quarter accessions + full-quarter separations)/ employment stable jobs

Source: U.S. Census Bureau, Local Employment Dynamics As of 9/07/2011

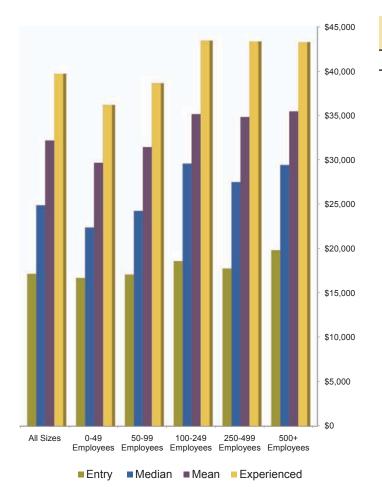
## West Central Arkansas WIA Wages

West Central Arkansas WIA Wages of 10 Largest Occupations				
Occupation	Estimated Employment	Average Wage	Entry Wage	Experienced Wage
Retail Salespersons	3,480	\$22,209	\$16,665	\$24,980
Cashiers	2,800	\$17,509	\$15,875	\$18,326
Office Clerks, General	2,600	\$21,685	\$16,629	\$24,213
Nursing Aides, Orderlies, and Attendants	2,500	\$21,278	\$18,347	\$22,743
Truck Drivers, Heavy and Tractor-Trailer	2,340	\$30,901	\$22,267	\$35,218
Waiters and Waitresses	2,140	\$17,136	\$16,399	\$17,505
Registered Nurses	2,130	\$63,687	\$40,397	\$75,332
Laborers and Freight, Stock, and Material Movers, Hand	1,900	\$21,278	\$16,836	\$23,499
Combined Food Preparation and Serving Workers, Including Fast Food	1,840	\$16,602	\$16,021	\$16,893
Secretaries, Except Legal, Medical, and Executive	1,800	\$24,161	\$18,057	\$27,214
Source: Arkansas Department of Workforce Services, May 2010 Wage Survey				

West Central Arkansas WIA Occupations Paying the Most Occupation	Average Annual Salary
Surgeons	\$261,949
Anesthesiologists	\$237,757
Family and General Practitioners	\$206,726
Pediatricians, General	\$196,755
Dentists, General	\$187,464
Chief Executives	\$121,397
Securities, Commodities, and Financial Services Sales Agents	\$107,505
Transportation, Storage, and Distribution Managers	\$105,070
Sales Managers	\$100,555
Pharmacists	\$99,065
Engineering Managers	\$95,507
Engineering Teachers, Postsecondary	\$89,384
Natural Sciences Managers	\$89,208
Electrical Engineers	\$87,911
Veterinarians	\$80,345
General and Operations Managers	\$79,565
Purchasing Managers	\$79,195
Computer Software Engineers, Systems Software	\$78,930
Education Administrators, Postsecondary	\$78,161
Clinical, Counseling, and School Psychologists	\$77,275
Industrial Production Managers	\$76,967
Computer and Information Systems Managers	\$76,136
Computer Systems Analysts	\$74,603
Civil Engineers	\$73,684
Optometrists	\$72,325

## West Central Arkansas WIA Wages

### Wage Estimates by Employer Size

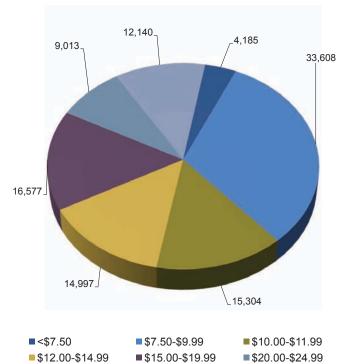


## West Central Arkansas WIA Wage Estimates by Employer Size

Type of Wage	Mean	Median	Entry	Experienced
All Sizes	\$32,201	\$24,881	\$17,162	\$39,721
0-49 Employees	\$29,689	\$22,374	\$16,712	\$36,178
50-99 Employees	\$31,454	\$24,247	\$17,103	\$38,629
100-249 Employees	\$35,166	\$29,591	\$18,603	\$43,448
250-499 Employees	\$34,820	\$27,498	\$17,772	\$43,344
500+ Employees	\$35,458	\$29,430	\$19,843	\$43,265

Source: Arkansas Department of Workforce Services, May 2010 Wage Survey

### Number of Employees by Hourly Wage Rate



**\$25.00** 

#### West Central Arkansas WIA Employment by Hourly Wage Rate

Wage Rate	Employment
- Trago Italo	
Total	105,824
<\$7.50	4,185
\$7.50-\$9.99	33,608
\$10.00-\$11.99	15,304
\$12.00-\$14.99	14,997
\$15.00-\$19.99	16,577
\$20.00-\$24.99	9,013
\$25.00+	12,140

Source: Arkansas Department of Workforce Services, May 2010 Wage Survey

## West Central Arkansas WIA Industry

MAIGG		Emplo	yment	<b>A</b> 1 . 4	Davis
NAICS Code	NAICS Title	2010 Estimated	2012 Projected	Net Growth	Percent Growth
	Top 10 Growth				
919999	Federal, Excluding Post Office	956	1,351	395	41.32%
611000	Educational Services	13,559	13,922	363	2.68%
624000	Social Assistance	3,870	4,126	256	6.61%
326000	Plastics and Rubber Products Manufacturing	1,189	1,307	118	9.92%
213000	Support Activities for Mining	362	472	110	30.39%
237000	Heavy and Civil Engineering Construction	1,118	1,215	97	8.68%
238000	Specialty Trade Contractors	2,862	2,940	78	2.73%
623000	Nursing and Residential Care Facilities	3,155	3,231	76	2.41%
813000	Religious, Grantmaking, Civic, Professional, and Similar Organizations	2,641	2,717	76	2.88%
446000	Health and Personal Care Stores	932	997	65	6.97%
	Top 10 Fastest Growth				
313000	Textile Mills	25	44	19	76.00%
919999	Federal, Excluding Post Office	956	1,351	395	41.32%
213000	Support Activities for Mining	362	472	110	30.39%
326000	Plastics and Rubber Products Manufacturing	1,189	1,307	118	9.92%
237000	Heavy and Civil Engineering Construction	1,118	1,215	97	8.68%
443000	Electronics and Appliance Stores	337	366	29	8.61%
512000	Motion Picture and Sound Recording Industries	86	92	6	6.98%
446000	Health and Personal Care Stores	932	997	65	6.97%
331000	Primary Metal Manufacturing	613	655	42	6.85%
624000	Social Assistance	3,870	4,126	256	6.61%
	Top 10 Decline				
311000	Food Manufacturing	6,405	5,785	-620	-9.68%
484000	Truck Transportation	1,676	1,455	-221	-13.19%
321000	Wood Product Manufacturing	1,980	1,824	-156	-7.88%
493000	Warehousing and Storage	1,419	1,298	-121	-8.53%
524000	Insurance Carriers and Related Activities	621	540	-81	-13.04%
447000	Gasoline Stations	1,353	1,276	-77	-5.69%
622000	Hospitals	4,407	4,331	-76	-1.72%
721000	Accommodation	1,480	1,408	-72	-4.86%
444000	Building Material and Garden Equipment and Supplies Dealers	1,055	991	-64	-6.07%
113000	Forestry and Logging	452	398	-54	-11.95%
	Top 10 Fastest Decline				
519000	Other Information Services	20	15	-5	-25.00%
814000	Private Households	111	94	-17	-15.32%
484000	Truck Transportation	1,676	1,455	-221	-13.19%
524000	Insurance Carriers and Related Activities	621	540	-81	-13.04%
511000	Publishing Industries	256	225	-31	-12.11%
113000	Forestry and Logging	452	398	-54	-11.95%
334000	Computer and Electronic Product Manufacturing	361	322	-39	-10.80%
311000	Food Manufacturing	6,405	5,785	-620	-9.68%
335000	Electrical Equipment, Appliance, and Component Manufacturing	408	370	-38	-9.31%
493000	Warehousing and Storage	1,419	1,298	-121	-8.53%
	ness Department of Werkforce Services, Short term Industry and Occupational Projections Program	•	•		

## West Central Arkansas WIA Occupations

SOC				nnual Openings				
Code	SOC Title	2010 Estimated	2012 Projected	Net	Percent	Growth	Replacement	Total
	Top 10 Grov	vth						
39-9021	Personal and Home Care Aides	1,034	1,154	120	11.61%	60	11	71
25-2021	Elementary School Teachers, Except Special Education	1,531	1,585	54	3.53%	27	33	60
29-2052	Pharmacy Technicians	532	571	39	7.33%	20	12	32
19-4093	Forest and Conservation Technicians	99	137	38	38.38%	19	5	24
47-2061	Construction Laborers	798	834	36		18	4	22
35-3021	Combined Food Preparation and Serving Workers, Including Fast Food	2,211	2,245	34		17	39	
25-2031	Secondary School Teachers, Except Special and Vocational Education	1,351	1,381	30		15	39	
25-9041	Teacher Assistants	1,170	1,198	28		14	23	
25-2022	Middle School Teachers, Except Special and Vocational Education	796	824	28		14	17	
31-1012	Nursing Aides, Orderlies, and Attendants	1,839	1,867	28	1.52%	14	15	29
10, 4002	Top 10 Fastest (		107	20	20.200/	10		24
19-4093	Forest and Conservation Technicians	99	137	38		19	5	
11-9121	Natural Sciences Managers	22 78	30	8		4	1	
47-5013	Service Unit Operators, Oil, Gas, and Mining		102	24		12	1	
13-1041	Compliance Officers, Except Agriculture, Construction, Health and Safety, and Transportation	101	129	28		14	1	
19-4021	Biological Technicians  Personal and Home Care Aides	30	38	120		4	1	
39-9021		1,034	1,154			60	11	
51-9041	Extruding, Forming, Pressing, and Compacting Machine Setters, Operators, and Tenders	113	126	13		7	3	
13-1031	Claims Adjusters, Examiners, and Investigators	115	128	13		7	3	
17-2051	Civil Engineers	78	85	7		4	1	
19-1032	Foresters Tan 40 Paul	72	78	6	8.33%	3	1	4
11 0012	Farmers and Ranchers	6,573	6,341	222	-3.53%	0	41	41
51-3022	Meat, Poultry, and Fish Cutters and Trimmers	1,930	1,762			0	62	
	Truck Drivers, Heavy and Tractor-Trailer	1,961	1,845			0	32	
	Team Assemblers	1,516	1,428			0	34	
	Machine Feeders and Offbearers	804	716		-10.95%	0	12	
53-7062		2,521	2,442			0	85	
	Maids and Housekeeping Cleaners	1,018	974			0	17	
51-9198	HelpersProduction Workers	919	879			0	19	
41-2011		3,214	3,177			0	191	
11-1021	General and Operations Managers	1,161	1,134			0	32	
	Top 10 Fastest I		•					
27-3022	Reporters and Correspondents	44	37	-7	-15.91%	0	1	1
43-9041	Insurance Claims and Policy Processing Clerks	117	101	-16	-13.68%	0	2	2
53-7063	Machine Feeders and Offbearers	804	716	-88	-10.95%	0	12	12
43-9021	Data Entry Keyers	96	86	-10	-10.42%	0	2	2
43-5053	Postal Service Mail Sorters, Processors, and Processing Machine Operators	77	69	-8	-10.39%	0	1	1
51-9111	Packaging and Filling Machine Operators and Tenders	132	120	-12	-9.09%	0	3	3
43-4151	Order Clerks	103	94	-9	-8.74%	0	3	3
51-3022	Meat, Poultry, and Fish Cutters and Trimmers	1,930	1,762	-168	-8.70%	0	62	62
51-3092	Food Batchmakers	152	139	-13	-8.55%	0	4	4
43-5111	Weighers, Measurers, Checkers, and Samplers, Recordkeeping	117	107	-10	-8.55%	0	4	4

### Western Arkansas WIA Profile

The Western Arkansas Workforce Investment Area saw a 2.4 percent increase in population from 2006 to 2010, adding 1,121 people to the population in 2010, bringing the total number of residents to 256,636. The labor force and employment both saw a decrease in 2010, while unemployment and the unemployment rate increased between 2009 and 2010. Between 2009 and 2010, the labor force decreased by 1,425 workers. Employment decreased during that time by 1,525 workers. Unemployment increased by 100 to 8,875, while the unemployment rate rose to 7.5 percent.

Job creation, the number of new hires, the number of separations, and the turnover rate all increased between the third quarter 2009 and the third quarter 2010. During this period, the number of new jobs created increased by 519 to 4,258 new jobs, and the number of new hires increased by 2,093 to 19,034. There were 709 more separations in the third quarter of 2010 than in the same quarter of 2009, and the turnover rate increased to 9.1 percent in the third quarter of 2010.

*Truck Drivers, Heavy and Tractor-Trailer* is estimated to have employed 4,800 workers in 2010 making it the largest occupation in the Area. The occupation earned an average wage of \$44,894 annually. *Retail Salespersons* was the second largest with an estimated employment of 3,290. *Registered Nurses*, with an estimated employment of 1,940, had the highest annual wage of the 10 largest occupations, earning \$49,822 annually.

#### Industry

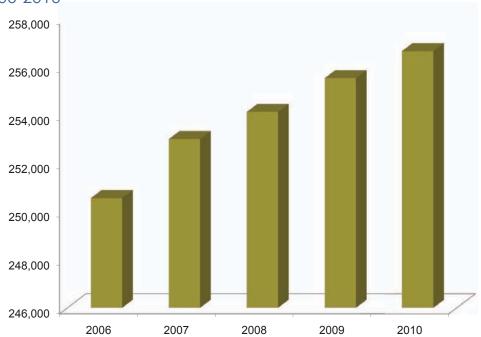
Educational Services is projected to see the most growth between 2010 and 2012. It is anticipated to increase by 290 employees to include 9,180 employed in 2012. Federal, Excluding Post Office is expected to see the fastest growth, gaining 91 employees to include 1,305 employees in 2012, a 7.5 percent increase. Electrical Equipment, Appliance, and Component Manufacturing is projected to lose 751 workers during the period, with 3,538 workers anticipated in 2012. Miscellaneous Manufacturing is forecasted to see the fastest decline in the Area, losing 21.83 percent of its workforce to employ 197 in 2012.

#### Occupations

Truck Drivers, Heavy and Tractor-Trailer is expected to see the most growth in the Area, with a growth of 261 employees between 2010 and 2012 to total 5,383 workers in 2012. Personal and Home Care Aides is anticipated to grow the fastest with a growth of 9.66 percent, gaining 71 workers to include 806 in 2012. Team Assemblers is projected to be the top declining occupation for the Area, losing 241 of its workforce for a total of 1,526 workers in 2012. Drilling and Boring Machine Tool Setters, Operators, and Tenders, Metal and Plastic is expected to see a decrease in employment of 21.24 percent during the period for a total of 89 employees in 2012, making it the occupation projected to see the fastest decline.

The Western Arkansas WIA consists of a part of the Fort Smith Metropolitan Statistical Area and six counties: Crawford, Franklin, Logan, Polk, Scott, and Sebastian. This Area shares a border with Oklahoma.





Western Arkansas WIA Population 2006 - 2010							
2006	2007	2008	2009	2010	Percent Change		
250,546	252,987	254,114	255,515	256,636	2.4%		

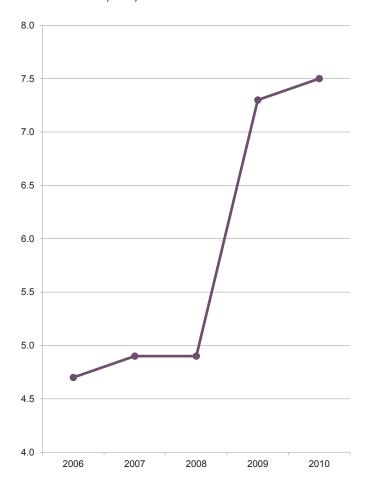
Source: U.S. Census Bureau, Population Estimates Program

### Western Arkansas WIA Profile

### Labor Force/Employment 2006-2010

# 125,000 120,000 115,000 105,000 100,000 2006 2007 2008 2009 2010

#### Unemployment Rate 2006-2010



#### Western Arkansas WIA 2006-2010 Labor Force/Employment

Year	2006	2007	2008	2009	2010
Labor Force	121,250	123,600	123,525	120,300	118,875
Employment	115,575	117,525	117,500	111,525	110,000
Unemployment	5,675	6,075	6,025	8,775	8,875
Unemployment Rate	4.7	4.9	4.9	7.3	7.5

Source: Arkansas Department of Workforce Services

#### Western Arkansas WIA 2011 Monthly Unemployment Rate\*

Year	Period	Unemployment Rate
2011	January	8.6
2011	February	8.4
2011	March	7.9
2011	April	7.6
2011	May	7.8
2011	June	8.3

\*Not Seasonally Adjusted, Not Preliminary

Source: Arkansas Department of Workforce Services

## Western Arkansas WIA Quarterly Workforce Indicators (All Ownerships)

QWI					
Quickfacts	2006_3	2007_3	2008_3	2009_3	2010_3
Job Creation	4,580	5,012	5,012	3,739	4,258
New Hires	26,546	26,566	25,103	16,941	19,034
Separations	29,964	29,499	28,327	19,937	20,646
Turnover	10.4%	10.4%	10.2%	8.6%	9.1%

Job Creation: The number of new jobs that are created by either new area businesses or the expansion of employment by existing firms. New Hires: Total number of accessions that were also not employed by that employer during the previous four quarters.

Separations: Total number of workers who were employed by a business in the current quarter, but not in the subsequent quarter.

Turnover Rate=(1/2)\*(full-quarter accessions + full-quarter separations)/ employment stable jobs

Source: U.S. Census Bureau, Local Employment Dynamics As of 9/07/2011

# Western Arkansas WIA Wages

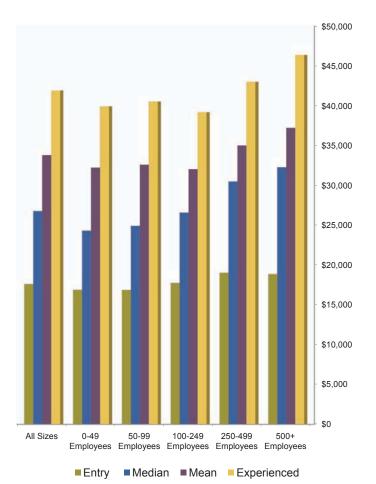
Western Arkansas WIA Wages of the 10 Largest Occupations				
Occupation	Estimated Employment	Average Wage	Entry Wage	Experienced Wage
Truck Drivers, Heavy and Tractor-Trailer	4,800	\$44,894	\$31,881	\$51,400
Retail Salespersons	3,290	\$22,426	\$16,581	\$25,348
Cashiers	3,050	\$17,555	\$16,129	\$18,268
Laborers and Freight, Stock, and Material Movers, Hand	2,870	\$20,711	\$16,679	\$22,727
Office Clerks, General	2,020	\$22,851	\$16,737	\$25,908
Registered Nurses	1,940	\$49,822	\$39,055	\$55,205
Team Assemblers	1,940	\$26,340	\$18,023	\$30,499
Combined Food Preparation and Serving Workers, Including Fast Food	1,880	\$16,614	\$16,058	\$16,891
HelpersProduction Workers	1,860	\$22,846	\$17,613	\$25,463
Stock Clerks and Order Fillers	1,820	\$20,288	\$16,409	\$22,228
Source: Arkansas Department of Workforce Services, May 2010 Wage Survey				

Occupation	Average Annual Salary
Family and General Practitioners	\$239,338
Surgeons	\$230,814
Pediatricians, General	\$181,133
Dentists, General	\$167,512
Geoscientists, Except Hydrologists and Geographers	\$141,704
Petroleum Engineers	\$132,600
Chief Executives	\$130,678
Insurance Underwriters	\$123,913
Pharmacists	\$114,232
Computer and Information Systems Managers	\$103,681
Mining and Geological Engineers, Including Mining Safety Engineers	\$101,878
General and Operations Managers	\$95,883
Administrative Law Judges, Adjudicators, and Hearing Officers	\$95,565
Human Resources Managers	\$93,595
Engineering Managers	\$92,197
Purchasing Managers	\$91,267
Industrial Production Managers	\$89,855
Personal Financial Advisors	\$89,062
Lawyers	\$88,391
Public Relations Managers	\$85,049
Medical and Health Services Managers	\$82,838
Electrical Engineers	\$82,391
Physical Therapists	\$82,164
Sales Managers	\$81,445
Marketing Managers	\$79,685

## Western Arkansas WIA Wages

### Wage Estimates by Employer Size

500+ Employees



#### Western Arkansas WIA Wage Estimates by Employer Size Type of Wage Mean Median **Entry Experienced** All Sizes \$33,823 \$26,790 \$17,607 \$41,931 0-49 Employees \$32,246 \$24,330 \$16,879 \$39,930 50-99 Employees \$32,637 \$24,937 \$16,852 \$40,530 100-249 Employees \$32,042 \$26,573 \$17,751 \$39,187 250-499 Employees \$35,030 \$30,525 \$19,035 \$43,028

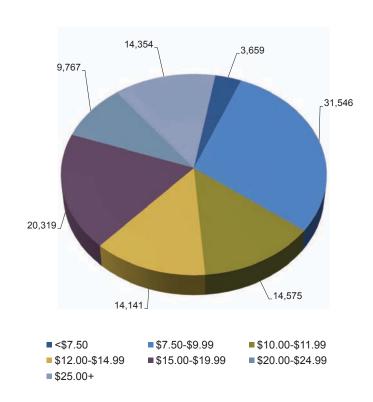
Source: Arkansas Department of Workforce Services, May 2010 Wage Survey

\$37,232 \$32,301 \$18,872

\$46,413

### Number of Employees by Hourly Wage Rate

Western Arkansas WIA



Employment by	Rate	
Wage Rate	Employment	
All Wages	108,361	
<\$7.50	3,659	
\$7.50-\$9.99	31,546	
\$10.00-\$11.99	14,575	
\$12.00-\$14.99	14,141	
\$15.00-\$19.99	20,319	
\$20.00-\$24.99	9,767	
\$25.00+	14,354	

Source: Arkansas Department of Workforce Services, May 2010 Wage Survey

## Western Arkansas WIA Industry

NAIGO		Employ	ment	NI-4	Davis	
NAICS Code	NAICS Title	2010	2012	Net Growth	Percent Growth	
		Estimated	Projected			
044000	Top 10 Growth	0.000	0.400		2.000/	
611000		8,890	9,180	290	3.26%	
	Truck Transportation	4,870	5,155	285	5.85%	
	Administrative and Support Services	5,340	5,602	262	4.91%	
	Merchant Wholesalers, Durable Goods	2,286	2,419	133	5.82%	
	Food Manufacturing	7,955	8,083	128	1.61%	
	Ambulatory Health Care Services	4,555	4,680	125	2.74%	
	Food Services and Drinking Places	7,028	7,135		1.52%	
	Management of Companies and Enterprises	1,942	2,042		5.15%	
622000	Hospitals	4,735	4,832	97	2.05%	
919999	Federal, Excluding Post Office	1,214	1,305	91	7.50%	
	Top 10 Fastest Growth					
919999	Federal, Excluding Post Office	1,214	1,305		7.50%	
111000	•	219	233	14	6.39%	
	Construction of Buildings	734	778	44	5.99%	
	Truck Transportation	4,870	5,155		5.85%	
	Merchant Wholesalers, Durable Goods	2,286	2,419	133	5.82%	
211000	Oil and Gas Extraction	282	298	16	5.67%	
443000	Electronics and Appliance Stores	473	499	26	5.50%	
551000	Management of Companies and Enterprises	1,942	2,042	100	5.15%	
561000	Administrative and Support Services	5,340	5,602	262	4.91%	
323000	Printing and Related Support Activities	621	649	28	4.51%	
	Top 10 Decline					
335000	Electrical Equipment, Appliance, and Component Manufacturing	4,289	3,538	-751		
333000	Machinery Manufacturing	2,095	1,693	-402	-19.19%	
213000	Support Activities for Mining	1,479	1,202	-277	-18.73%	
332000	Fabricated Metal Product Manufacturing	1,648	1,465	-183	-11.10%	
336000	Transportation Equipment Manufacturing	887	726	-161	-18.15%	
337000	Furniture and Related Product Manufacturing	665	593	-72	-10.83%	
939300	Local Government, Excluding Education and Hospitals	2,997	2,928	-69	-2.30%	
488000	Support Activities for Transportation	399	343	-56	-14.04%	
339000	Miscellaneous Manufacturing	252	197	-55	-21.83%	
524000	Insurance Carriers and Related Activities	578	528	-50	-8.65%	
	Top 10 Fastest Decline					
339000	Miscellaneous Manufacturing	252	197	-55	-21.83%	
334000	Computer and Electronic Product Manufacturing	64	51	-13	-20.31%	
333000	Machinery Manufacturing	2,095	1,693	-402	-19.19%	
213000	Support Activities for Mining	1,479	1,202	-277	-18.73%	
336000	Transportation Equipment Manufacturing	887	726	-161	-18.15%	
335000	Electrical Equipment, Appliance, and Component Manufacturing	4,289	3,538	-751	-17.51%	
814000	Private Households	79	67	-12	-15.19%	
488000	Support Activities for Transportation	399	343	-56	-14.04%	
113000	Forestry and Logging	102	90	-12	-11.76%	
	Publishing Industries	239	211	-28	-11.72%	
	-					

## Western Arkansas WIA Occupations

SOC	SOC Title		Employment 2010 2012		rowth	<b>Annual Openings</b>		
Code			2012 Projected	Net	Percent	Growth	Replacement	Tota
	Top 10 Growth	1						
53-3032 Truck Drive	ers, Heavy and Tractor-Trailer	5,122	5,383	261	5.10%	131	84	21
29-1111 Registered	d Nurses	2,026	2,100	74	3.65%	37	29	) 6
39-9021 Personal a	and Home Care Aides	735	806	71	9.66%	36	8	, 4
25-2021 Elementar	y School Teachers, Except Special Education	1,209	1,260	51	4.22%	26	26	5
51-3022 Meat, Pou	ltry, and Fish Cutters and Trimmers	1,697	1,743	46	2.71%	23	54	. 7
31-1012 Nursing Ai	des, Orderlies, and Attendants	1,708	1,753	45	2.63%	23	14	. 3
35-3021 Combined	Food Preparation and Serving Workers, Including Fast Food	1,662	1,703	41	2.47%	21	29	) 5
25-2031 Secondary	School Teachers, Except Special and Vocational Education	1,030	1,061	31	3.01%	16	30	) 4
29-2061 Licensed F	Practical and Licensed Vocational Nurses	1,248	1,278	30	2.40%	15	39	) 5
43-4051 Customer	Service Representatives	1,379	1,406	27	1.96%	14	43	5
	Top 10 Fastest Gro	owth						
39-9021 Personal a	and Home Care Aides	735	806	71	9.66%	36	8	. 4
15-1051 Computer	Systems Analysts	128	136	8	6.25%	4	3	,
27-2022 Coaches a	and Scouts	114	121	7	6.14%	4	2	)
43-4061 Eligibility In	nterviewers, Government Programs	183	193	10	5.46%	5	4	ļ
	ers, Heavy and Tractor-Trailer	5,122	5,383	261	5.10%	131	84	- 21
29-1123 Physical T		106	111	5		3	1	
51-5023 Printing Ma	·	220	230	10	4.55%	5	4	
-	ir Conditioning, and Refrigeration Mechanics and Installers	223	233		4.48%	5	3	}
47-2031 Carpenters	-	465	485					
29-2052 Pharmacy		211	220					
	Top 10 Decline							
51-2092 Team Asse	·	1,767	1,526	-241	-13.64%	0	39	) 3
51-4031 Cutting, Pur	nching, and Press Machine Setters, Operators, and Tenders, Metal and Plastic	457	386	-71	-15.54%	0	10	) 1
-	s, Testers, Sorters, Samplers, and Weighers	755	692	-63	-8.34%	0	13	1
51-9198 HelpersP	· · · · · · · · · · · · · · · · · · ·	1,808	1,746	-62	-3.43%	0	37	. 3
•	and Freight, Stock, and Material Movers, Hand	2,206	2,145					
	-Controlled Machine Tool Operators, Metal and Plastic	388	338		-12.89%			
-	Cutters, Solderers, and Brazers	590		-49				
	Truck and Tractor Operators	965						
	Supervisors/Managers of Production and Operating Workers	807	771	-36				
51-4041 Machinists		321			-11.21%			
OT TOTT MACHINISTS	Top 10 Fastest De		200	-00	11.2170		7	
51-4032 Drilling and	Boring Machine Tool Setters, Operators, and Tenders, Metal and Plastic	113	89	-24	-21.24%	0	1	
	d Other Machine Assemblers	53	43		-18.87%			
17-3013 Mechanica		59	48		-18.64%			
	erators, Except Wellhead Pumpers	71	58		-18.31%		_	
	and Electronic Equipment Assemblers	198			-17.68%			
	Turning Machine Tool Setters, Operators, and Tenders, Metal and Plastic	40	33		-17.50%			
	and Electronics Drafters	40	34		-17.07%			
	nit Operators, Oil, Gas, and Mining	139	116		-16.55%			
-	d Planing Machine Setters, Operators, and Tenders, Metal and Plastic	45	38		-15.56%			
•	nching, and Press Machine Setters, Operators, and Tenders, Metal and Plastic	457	386	-/1	-15.54%	0	10	1
Courage Arkanage Dan	partment of Workforce Services, Short term Industry and Occupational Projection	no Droarom						



Mike Beebe, Governor State of Arkansas

Artee Williams, Director
Department of Workforce Services

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