

1 carefully, also. In fact, I would like to put in the
2 record at this point a letter that the Board sent to
3 Admiral Bowman complimenting him on those reports,
4 because we find them very helpful. Thank you. Any
5 other questions?

6 DR. MANSFIELD: I second that: especially
7 the radiological safety reports and environmental
8 reports.

9 CHAIRMAN CONWAY: Yes, very important, and
10 we thank you. We thank you for your assistance here
11 today. Thank you very much. Now we have the
12 experienced representatives from the Nuclear
13 Regulatory Commission, Ms. Cynthia Carpenter and Dr.
14 Edwin Hackett. If you would each introduce yourselves
15 for the record.

16 MS. CARPENTER: Good morning. My name is
17 Cynthia Carpenter. I'm the Deputy Director of the
18 Division of Inspection Program Management from the
19 Nuclear Regulatory Commission.

20 CHAIRMAN CONWAY: And your associate?

21 DR. HACKETT: Good morning. My name is Ed
22 Hackett. I'm the Project Director for NRC's Project
23 Directorate II, which oversees the plants in NRC's
24 Region II, Southeastern United States.

25 CHAIRMAN CONWAY: And your associate?

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1 MR. GIBBS: I'm Russell Gibbs. I'm the
2 Senior Reactor Analyst in the Office of Nuclear
3 Reactor Regulation.

4 CHAIRMAN CONWAY: Very good. Dr. Hackett,
5 I thought you might have wanted to say something
6 earlier.

7 DR. HACKETT: I did, Chairman, if that's
8 appropriate at this point.

9 CHAIRMAN CONWAY: Sure.

10 DR. HACKETT: I was reacting to a question
11 that the Technical Director raised where there are
12 some obvious differences, as Mr. Beckett identified in
13 his opening remarks, between how the NRC conducts
14 business versus Naval Reactors.

15 CHAIRMAN CONWAY: That's why we're asking
16 both of you here. We're trying to learn from your
17 experience.

18 DR. HACKETT: It's an interesting
19 contrast. One of the questions went to use of
20 consensus standards, particularly in how we regulate.
21 Of course, we actually prefer to regulate that way,
22 when we can. We hold out that we have 51 percent of
23 the stock, but in most cases, we have a regulation, 10
24 CFR 50.55(a), which directly endorses the ASME
25 [American Society of Mechanical Engineers] code. That

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1 is a preferred path for us to operate through and we
2 encourage that.

3 Often times, I think it was referred to
4 earlier, there's sometimes a glacial pace associated
5 with some of these consensus activities, and the NRC
6 can't afford to wait for that. In those cases, we'll
7 act as was described by the Naval Reactors
8 representatives, but we do try to go that path. I
9 just thought I'd react to that one. Thank you.

10 CHAIRMAN CONWAY: Thank you. Cynthia.

11 MS. CARPENTER: Good morning. As I stated
12 before, I'm the Deputy Director of the Division of
13 Inspection Program Management. I have oversight
14 responsibility for the Reactor Oversight Process
15 [ROP]. My previous job before this was as the branch
16 chief for the Reactor Inspection Program Branch, which
17 meant that I had the program responsibility for the
18 reactor oversight process.

19 It's a pleasure to be with you today to
20 share some of the experiences that the NRC has had in
21 the last couple of years in developing and in
22 implementing the new reactor oversight process. [With
23 me] today, as already introduced, Mr. Russell Gibbs is
24 a former senior resident inspector in the field. He
25 was actually in the field when we transitioned to the

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1 new process. He is also now one of our experts in
2 probabilistic risk assessment. He's here with us
3 today in case you have any questions in those areas.

4 Our division developed the Reactor
5 Oversight Process, and we did this in conjunction with
6 our four regional offices. Now we provide the program
7 oversight responsibility for the ROP as it's
8 implemented by the regional offices, and we just have
9 the oversight responsibility.

10 Today I would like to share with you how
11 the NRC interacts with our commercial nuclear power
12 plants in the ROP. This begins each year with routine
13 inspections that the agency conducts at each of the
14 103 operating facilities. It ends with an annual
15 agency assessment of the licensees' performances.
16 That's a culmination of the inspections that are
17 performed throughout the year and also performance
18 indicators that were established to provide an
19 objective measure to measure performance. I'll also
20 discuss some of the insights you might be interested
21 in, in a program that we're trying to initiate right
22 now in the licensees conducting their own self-
23 assessment.

24 Before I go any further, I'd like to share
25 with you the NRC's mission. Our agency is about 3,000

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1 employees both in our Rockville Headquarters and our
2 four regional offices. We're committed to protecting
3 the public health and safety, and the environment from
4 the effects of radiation from nuclear reactors,
5 materials, and water facilities.

6 Our mission is to ensure that the
7 commercial nuclear power plants are operated in a
8 manner that provides adequate protection of the public
9 health and safety and the environment and also
10 protects against radiological sabotage and the theft
11 or diversion of special nuclear materials. Today I'll
12 talk to the part that oversees the commercial nuclear
13 power plants. As I said, there are 103 operating
14 reactors out there today.

15 An important aspect of our regulatory
16 philosophy is that the licensees that we regulate have
17 the primary responsibility to meet regulatory
18 requirements and to ensure the safe operation of their
19 facilities. The NRC, however, is the licensing
20 authority, and we provide independent oversight of
21 licensee activities through our inspections and our
22 assessments of their performance, if warranted.

23 In our oversight role, we have also in the
24 last few years taken significant steps towards a more
25 risk-informed approach to regulation, where practical.

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1 We've changed our oversight process to include
2 insights from probabilistic risk assessments. We
3 believe that we're on the cutting edge of risk-
4 informing government, and so far, we've had notable
5 success with needed changes in this area.

6 Basically, this risk-informed approach to
7 regulation is a graded approach on our part. The more
8 important the issue is from a risk-informed
9 perspective, the more that the NRC engages. In cases
10 where risk technology is not practical, we use a more
11 deterministic approach using available information and
12 our past experience when needed.

13 In order to be a more efficient and
14 effective regulator, the NRC established four
15 strategic performance goals. These goals were
16 established to resolve the various stakeholder input
17 in the way that we regulate the licensees for which we
18 have authority. These stakeholders are both internal
19 to the NRC and external to the NRC. Several years
20 ago, we and others recognized the need to improve our
21 oversight of the operating plants. For commercial
22 nuclear reactors, the ROP is the process that we now
23 use to improve the way we regulate them.

24 Our performance goals include maintaining
25 safety. It's important to note that we do not

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1 stipulate that we need to improve safety, but safety
2 is to be maintained. We have specific goals for
3 maintaining safety, such as maintaining a low
4 frequency of plant events that could lead to a nuclear
5 reactor accident. Having zero significant radiation
6 exposures resulting from commercial nuclear reactors
7 are ways that we measure this performance goal.

8 Enhancing public confidence. Prior to the
9 new process, we and our stakeholders were concerned
10 that the NRC did not clearly present our assessment of
11 licensee performance. It was not objective. It was
12 rather subjective in many cases. We've taken
13 significant actions to address this particular
14 concern.

15 For example, all of our inspection results
16 and all of our assessments of the licensee performance
17 are clearly presented to the licensees and to the
18 public. We have a webpage. When you go to the
19 webpage, you can see that every one of the inspection
20 findings are noted, and how the agency has addressed
21 them, and how the licensee has addressed them. These
22 are easily viewed for each and every facility.

23 An example is that if you go to the
24 webpage, you'll notice that we have a color scheme.
25 For issues that are very low risk significance, they

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1 are green. For issues that are high risk
2 significance, it's red. We also conduct annual
3 meetings in the vicinity of each and every power plant
4 to inform the licensee and members of the public of
5 our assessment of their performance, make NRC
6 activities and decisions more effective, efficient,
7 and realistic.

8 The commercial nuclear industry and others
9 did not believe that our previous assessment process
10 was predictable, that it was scrutable, and not always
11 understandable. Many believed that we were too
12 subjective. So the ROP was designed, and it's been
13 effective in addressing these concerns.

14 We use an open, risk-informed process
15 resulting in licensees and the public understanding
16 more about oversight processes, particularly in the
17 assessment area. The process, because it is risk-
18 informed and is laid out in open and objective
19 fashion, has significantly improved the effectiveness
20 of our agency. Feedback from our licensees and other
21 stakeholders has been very positive in this area.

22 Finally, reducing unnecessary regulatory
23 burden. We made significant change in this area,
24 primarily using probabilistic risk technology where
25 possible to help us define what aspects of plant

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1 operation were most important. Based upon this
2 information and our experience, the agency identified
3 those aspects of licensee performance that are
4 important to our mission and, therefore, merit
5 regulatory oversight.

6 We also defined a threshold where issues
7 that were below a certain level of risk would require
8 the licensees to evaluate and correct it without NRC
9 involvement. These are issues of very low safety
10 significance. We do, however, at a later time go back
11 and review selected issues and associated corrective
12 actions to ensure that the licensees took appropriate
13 corrective actions.

14 DR. HACKETT: Cindy, if I could make a
15 further comment on that. That goes to a question that
16 came up previously also. Maybe it's not unique to our
17 environment, but certainly the unnecessary burden
18 piece is a real challenge for the NRC. In a lot of
19 cases, our regulations were designed very
20 conservatively. Removing the conservatism is a
21 difficult process for us to do. Cindy said, I think,
22 a big help in that regard is the probabilistic risk
23 assessment technology, but it's still something that
24 we have to pay very careful attention to deterministic
25 approaches and also defense-in-depth when we are going

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1 through this.

2 MS. CARPENTER: Next, let's discuss the
3 development process. In the ten years prior to the
4 development of the ROP, commercial nuclear power
5 plants had been operated safely in overall plant
6 performance. That was indicated by trends that both
7 the NRC and the industry were tracking. This
8 improvement in plant performance was attributed in
9 part to successful regulatory oversight and also to
10 the maturity of the industry.

11 Despite this success, the NRC recognized
12 that the inspection, the assessment, and the
13 enforcement processes sometimes were not clearly
14 focused on the most safety important issues. It was
15 redundant many times, and we were overly subjective
16 with the NRC action taken in a manner that was at
17 times neither scrutable nor predictable.

18 We believe that an independent regulatory
19 oversight process is one in which the agency's
20 decisions are based on unbiased assessments of
21 licensee performance. Observations were also echoed
22 by external stakeholders such as the Congress, the
23 industry, and the public. This gave the NRC the
24 opportunity to improve our regulatory oversight of our
25 licensees.

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1 To achieve our performance goals, we've
2 made significant changes to our oversight of the
3 nuclear power operations. We developed new objectives
4 for the program, mainly improving the objectivity of
5 the oversight process. So that the subjective
6 decisions and judgment were not the central focus of
7 our process, we needed to improve the scrutability of
8 these processes, so that NRC actions had a clearer tie
9 to licensee performance. We also needed to risk-inform
10 the processes so that NRC and the licensee resources
11 were focused on those aspects of performance that have
12 the greatest impact on safe operation.

13 The development of the program took over
14 two years, and it continues to evolve today. We
15 continue to make changes in the program to improve it
16 and to incorporate lessons learned. You will hear
17 from Ed, who will talk about the Davis-Besse lessons
18 learned. There are many improvement items there for
19 the ROP. As we continue through the process, we learn
20 other lessons, and we continue to make those
21 improvements, and we have long-term changes to the
22 program.

23 Development of the new program started in
24 1999, and it was highlighted by a six-month pilot
25 effort. This pilot included nine nuclear plants, and

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1 they were representative of two plants from each of
2 the four regions. They represented different reactor
3 types and also different containment types.

4 The pilots were then reviewed by the NRC,
5 and there was also an advisory panel that was
6 established under the Federal Advisory Committee Act
7 [FACA] panel. The purpose of the pilot was to use the
8 newly designed inspection procedures, the newly
9 designed Significance Determination Process [SDP].
10 This is a process that is used to take inspection
11 findings and to determine their risk significance to
12 see at what level the agency should engage. We also
13 had performance indicators.

14 The outcome of the SDP, which is the risk
15 significance of our inspection findings and
16 independent performance indicators, are then summed up
17 in what is called "an action matrix." This action
18 matrix is the primary tool that we use to determine
19 overall licensee performance and what actions that the
20 agency should take. It lays out objectively and
21 clearly based upon the significance of the inspection
22 findings the number of inspection findings and those
23 performance indicators that cross predetermined
24 thresholds, what the appropriate regulatory response
25 should be for overall performance.

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1 During the program development, there was
2 extensive public involvement both in the nuclear
3 industry, which continues to be represented by the
4 Nuclear Energy Institute [NEI], and public advocacy
5 groups such as Union of Concerned Scientists, who
6 provided input as we developed the program. We
7 believed that in order to increase public confidence,
8 that increased public involvement was necessary, and
9 that involvement continues today. We have monthly
10 meetings with all of our stakeholders to continue to
11 oversee the program and to see what changes we need to
12 continue to make in the program.

13 Today the ROP processes is in its fourth
14 year of implementation. We believe that we've had
15 notable success in meeting our performance goals. The
16 nuclear industry, which some might say are our best
17 external critics, acknowledges that we have made
18 significant progress to improving our objectivity, our
19 predictability, consistency, and understandability
20 from the previous program.

21 We do, however, recognize that more
22 improvements are needed in the program and the
23 fundamental changes that we've made in our oversight
24 process. Risk assessment continues to be an area of
25 needed improvement. For example, attempting to

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1 determine the significance of a inspection finding for
2 which no probabilistic risk information exists
3 continues to present a challenge to us.

4 As I mentioned earlier, certain aspects of
5 what we regulate are not probabilistically based, and
6 others are immature in their development, the
7 unforeseen situations which arise, such as what
8 happened at the Davis-Besse plant. It's important to
9 our process to have the flexibility that we quickly
10 and we effectively adapt to these situations to allow
11 us to perform our regulatory function.

12 As Ed will talk about in his presentation,
13 it's essential that the lessons learned from Davis-
14 Besse be successfully incorporated into the ROP so
15 that we prevent future similar situations. We are
16 actively doing that.

17 Finally, we have performance indicators.
18 We continue to make changes to that also. One of the
19 changes that we are looking at right now is a
20 performance indicator which is very risk-based.
21 That's important to us because if we adopt this
22 performance indicator, that would mean that we would
23 reduce our inspection efforts in that particular area.

24 CHAIRMAN CONWAY: Hold on a second. Dr.
25 Eggenberger.

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1 VICE CHAIRMAN EGGENBERGER: Can you give
2 me an example of where you were performing regulation
3 and were criticized for being too subjective?

4 MS. CARPENTER: In the old program, we
5 used to have what was called a "problem plant list."
6 It was not always clear to the licensees how they
7 ended up on that list or how they received additional
8 regulatory attention or additional inspections. So
9 one of the things we've done is this action matrix
10 that we have. If you have two performance indicators
11 which cross the green-white threshold, they go from
12 very low safety significance to low to moderate safety
13 significance.

14 This action matrix makes it very clear
15 what inspections the agency will engage in. It's very
16 clear to the utilities where they are at in the
17 process, whether they are in what we call the
18 "licensee response" column, a "regulatory response"
19 column. It was not that clear previously. They
20 didn't always understand why we suddenly would engage
21 with inspections. If we engage now, with
22 supplementary inspections, they understand that the
23 reason is that they crossed the green-white threshold.
24 They crossed from findings that were low to moderate
25 risk significance.

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1 VICE CHAIRMAN EGGENBERGER: But under the
2 previous methodology, a decision was made as to what
3 color it should be, whether it was red or green or
4 whatever box you put it in as to being a problem plant
5 or not a problem plant. But wasn't there a
6 methodology for determining how to do this?

7 MS. CARPENTER: There was. It was what
8 was called the Systematic Assessment of Licensee
9 Performance [SALP] process.

10 VICE CHAIRMAN EGGENBERGER: But did it
11 track technologically?

12 DR. HACKETT: I guess I could chime in.
13 I think what Cindy mentioned is the clear case, which
14 was that SALP was a very effective process, and it did
15 address the points that you're making.

16 VICE CHAIRMAN EGGENBERGER: Yes.

17 DR. HACKETT: I think that part of the ROP
18 was aimed at was communicating that better.

19 VICE CHAIRMAN EGGENBERGER: Well, that's
20 what I was trying to say. Was it just a matter of not
21 telling or the people not knowing exactly the details
22 of how you made your decision? Am I right?

23 MS. CARPENTER: That was right. It was
24 not always clear to the licensees and to the public
25 how we came to some of the SALP scores. It was not

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1 always clear to them what kind of input was used into
2 that. So it was considered to be more subjective than
3 objective.

4 VICE CHAIRMAN EGGENBERGER: I don't want
5 to argue with you, but what I'm trying to believe is
6 that it was not subjective and that you did have the
7 technical details located somewhere that allowed you
8 to make the decisions. However, those details just
9 hadn't been communicated in a way to the licensee. Am
10 I right?

11 DR. HACKETT: I think that's the correct
12 interpretation. Also I'd add that not all
13 subjectivity is bad. Part of what Cindy said is that
14 we want to have a risk-informed process for our
15 inspections. However, we also want to have our
16 experienced inspectors, I guess, for lack of better
17 words, to be able to go from their gut. That might
18 run contrary to risk-informing on occasion. They see
19 something in a plant that they want to pursue, and
20 that particular thing is not high up in the action
21 matrix. We want them to have the wherewithal to
22 pursue that, and they do under the program.

23 CHAIRMAN CONWAY: Okay. Thank you.

24 MR. FORTENBERRY: That question was along
25 several lines actually. I'm sure you've had to

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1 address it before. What would be the downsides of
2 having a more predictable -- Well, I guess it was a
3 previous slide, "We are now very predictable." It
4 reminds me of experiences that I've had under
5 instructors where they said, "Now the point I'm about
6 to say next is important," and of course immediately
7 forget about everything else. That's sort of an
8 analogy. I'm sure you've had to address the question
9 before. How would you answer that, as far as: are
10 there downsides to being totally predictable in terms
11 of an oversight body?

12 DR. HACKETT: I think I'd say obviously
13 the answer is, "Yes;" to be totally predictable or
14 scripted, such that folks know where you are coming
15 from every time to the point that we've heard and
16 known that licensees keep databases on NRC inspectors
17 and their predisposition for going after certain
18 things. So that is a bad aspect of it.

19 The counter side to that - I think this is
20 like the Naval Reactors discussion of walking a fine
21 line - at least to me, the other piece of that is what
22 we would call "regulatory stability," the ability of
23 the licensees to look at the NRC with some level of
24 consistency on how they are going to come down in
25 certain areas in a broader sense. But I think it is

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1 a bad thing to be too predictable in an inspection
2 effort. I would agree with you.

3 MS. CARPENTER: But the program also is
4 built with flexibility. The inspectors can, if they
5 see a safety issue, follow that. The program is
6 flexible. With the action matrix, it is predictable,
7 but the other side of that is that we also have
8 deviations to the action matrix. So if the licensee
9 finds himself in a particular column of the action
10 matrix, and maybe we don't think that's appropriate,
11 we do have a method to say, "That's not the
12 appropriate regulatory action, and we think that this
13 is the appropriate regulatory action." So there is
14 flexibility built into the program to allow us to
15 basically do what we feel is the right thing. It just
16 requires that we think that through, and that we have
17 the approval of higher management in order to do that.

18 CHAIRMAN CONWAY: Dr. Matthews.

19 DR. MATTHEWS: I have a question in this
20 evolution to risk-informed. I read a lot in the trade
21 journals about utilities being able to reduce some of
22 the controls on some of their safety systems because
23 they aren't high significance and they didn't provide
24 what people thought they were providing. I wonder if
25 you could give me a little bit of how you see, as the

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1 regulator, that risk-informed has increased public
2 health and safety.

3 MS. CARPENTER: It allows the agency to
4 engage. I was an inspector under the old program.
5 Under the old program, if I saw some place where they
6 violated their license or if there was something in
7 their technical specifications, which is part of their
8 license or the regulations, that would be a violation,
9 and I would pursue that. Because the inspector in the
10 agency was pursuing it, so were the licensees. So
11 they were focused over here, but you knew that it
12 wasn't very risk-significant.

13 Today under the new program, it allows
14 both the licensee and the agency to focus its
15 resources on the most risk-significant, safety
16 significant, issues. We can look at this other piece
17 and say, "Yes, this was a requirement under the
18 regulations." They put it in their corrective action
19 program, and they correct it. It allows us then to
20 move on to things that are more risk-significant. We
21 are focusing our resources where it is most important.
22 I think that's been the biggest benefit for both the
23 utilities and for the agency today.

24 MR. GIBBS: There's no doubt. I was an
25 inspector in the old program. I was an inspector in

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1 the new program. There was no doubt in my mind that
2 as an inspector we focused on more important systems
3 as we inspected the facilities, which I think
4 addresses your question. How did we enhance public
5 safety? That's how we did it. We went after the
6 systems and problems that had the most payback, if you
7 will, in a risk-informed environment.

8 DR. MATTHEWS: Did the risk information
9 back up your "gut feeling" that you talked about
10 earlier?

11 MR. GIBBS: Not always.

12 DR. MATTHEWS: Was it consistent?

13 MR. GIBBS: Most of the time, but not
14 always. The probabilistic risk assessments that have
15 been done have revealed what we call "insights."
16 That's information that the deterministic engineer may
17 not have thought about in the design of the system.

18 DR. HACKETT: I would add to Russ's
19 comment, too. Early on, I think we learned a lesson
20 the hard way. We started down this path saying this
21 was "risk-based," and it's not risk-based. Risk-
22 informed is a fundamental shift in philosophy. So we
23 do retain other elements like defense-in-depth and
24 being able to go from the gut and as Cindy mentioned,
25 there is flexibility in the program. It is not just

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1 risk-based.

2 CHAIRMAN CONWAY: Does your site inspector
3 have the authority to order a shutdown if there is a
4 violation and he or she has no other authority to
5 issue an audit?

6 MS. CARPENTER: No, they do not have the
7 authority. That comes through Headquarters.

8 CHAIRMAN CONWAY: He would have to come
9 back to the Commission itself.

10 DR. HACKETT: To the Headquarters.

11 MS. CARPENTER: The Headquarters. I think
12 the actual authority to issue a shutdown is with the
13 Office of Nuclear Reactor Regulation [NRR].

14 DR. HACKETT: The Director of NRR.

15 MS. CARPENTER: He actually issues the
16 license to the facility, and he has the ultimate
17 authority to order a plant to be shut down. They
18 would make their recommendations through the regional
19 office and then through Headquarters.

20 CHAIRMAN CONWAY: In your experiences over
21 the years, has the NRC or its predecessor ever had an
22 example where a site inspector thought it a violation
23 sufficiently serious that [he] called back to
24 Headquarters for authority to have it shut down?

25 MS. CARPENTER: I don't think so. Not

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1 that I know of.

2 CHAIRMAN CONWAY: I have no recollection
3 of reading of any.

4 DR. HACKETT: No, I don't believe that's
5 been the case.

6 MS. CARPENTER: Our inspectors are our
7 eyes and ears out in the field, but that authority
8 rests with the Office Director for our Office.

9 CHAIRMAN CONWAY: Very good, Dr. Hackett.

10 MS. CARPENTER: On the next slide, I
11 wanted to talk about resources for the program, and
12 these are the resources needed for the ROP. I think
13 the main message here is that although we've gone to
14 a new reactor oversight process, we did not
15 substantially reduce the level of effort that we
16 considered necessary to ensure that we satisfy our
17 mission. We've focused our inspectors in areas that
18 potentially pose the greatest risk to the public.

19 We currently spend about 5,000 hours at a
20 two-unit facility, and that is minimum inspection
21 effort. It's about 2,000 direct hours. It's 5,000
22 hours on average across the country. The two resident
23 inspectors as you mentioned are physically stationed
24 at each facility. We have additional inspectors out
25 of each of our regional offices. They perform other

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1 less frequent inspections.

2 The level of effort represents what we
3 consider to be necessary to complete what we call the
4 "baseline inspection program." This baseline
5 inspection program combined with performance
6 indicators contain the major elements of the
7 inspection aspect of the ROP. The baseline inspection
8 program is considered the minimum level of inspection
9 that is required for a plant, regardless of the
10 plant's performance, in order for the NRC to have
11 sufficient information to determine whether plant
12 performance is at an acceptable level.

13 The baseline inspection program is
14 performed at each and every facility in the country
15 each and every year. As I mentioned previously, the
16 baseline inspection program was developed using the
17 risk-informed approach to determine a comprehensive
18 list of areas to inspect within the oversight
19 framework.

20 In the event that a process determines
21 that a particular inspection finding is above a
22 certain threshold of significance or a performance
23 indicator crosses a predetermined threshold, then the
24 action matrix that we have directs that additional
25 inspections - we call them "supplemental inspections"

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1 - will be performed at that facility.

2 The level of this effort of these
3 inspections is dependent upon the number of findings
4 or the performance indicators that cross the
5 predetermined threshold or the significance of the
6 findings that's been predetermined. So if the
7 inspection finding crosses what we call the "green-
8 white threshold," then the agency has predetermined
9 inspection procedures in place to engage. If it would
10 cross what we call the "yellow threshold," which would
11 be moderate to high safety significance, then there is
12 increasing inspection, increasing engagement on the
13 part of the agency.

14 The ROP also requires resources for
15 overall assessment of the licensee performance. We
16 perform continuous inspection, continuous assessments
17 of the licensees. We also do more formal quarterly,
18 semi-annual and annual assessments.

19 During these assessments, all of the
20 inspection findings and the results of the performance
21 indicators are reviewed to determine if we need to
22 conduct additional inspections. As I mentioned
23 earlier, a major element of the assessment process is
24 that as long as inspection findings remain below a
25 certain threshold of significance, we perform only the

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1 minimum inspection effort at that facility, and are
2 less involved than in day-to-day operations of the
3 facility.

4 We expect our licensees to implement their
5 corrective action program to identify and correct
6 problems without the NRC having to unnecessarily
7 engage at lower levels of safety significance. This
8 approach allows our inspectors to better focus on the
9 risk-significant activities at a given facility and
10 the capability to allow inspectors to do reactive
11 inspections if needed. Unlike the inspection process,
12 overall resources for the assessment process have not
13 changed from the last program to this program.

14 The next thing I want to transition to is
15 licensee self-assessment. As part of our ongoing
16 efforts to improve the efficiency and the
17 effectiveness of the ROP, we're currently evaluating
18 a process to allow licensees to have credit for
19 certain self-assessments that they might perform.
20 We're considering allowing licensees to substitute a
21 self-assessment of their own activities for certain
22 predetermined NRC baseline inspections as long as the
23 self-assessments were conducted in accordance with the
24 guidance document that's being prepared at this time.
25 These self-assessments will still be monitored by the

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1 NRC, but we estimate that the resource savings might
2 be on the order of 50 to 75 percent for that
3 particular inspection, with similar savings possible
4 for NRC licensees, and again allowing the agency to
5 redirect our resources to more safety-significant
6 issues.

7 CHAIRMAN CONWAY: Let me ask a question,
8 if I may. During the utility self-assessments when
9 you have onsite inspectors, are they following it as
10 it's being done? Do you hear what I'm trying to get
11 at? Are they watching it as the self-assessment is
12 being done rather than waiting until it's done, and
13 then reviewing it?

14 MS. CARPENTER: Yes, that is the intent of
15 this program. It's that the licensees would conduct
16 their self-assessment. They would formally ask the
17 agency to conduct a self-assessment, and there are
18 only certain inspections that we're thinking about
19 right now. One of them is the safety system design
20 inspection. They would formally ask us; depending
21 upon where their performance is at would determine how
22 much. We definitely would be on the team. We would
23 be overseeing the team for their self-assessment as
24 it's happening.

25 CHAIRMAN CONWAY: So you are participating

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1 with them on their self-assessment.

2 MS. CARPENTER: We're watching what
3 they're doing, exactly.

4 CHAIRMAN CONWAY: As it's proceeding.

5 MS. CARPENTER: Right.

6 CHAIRMAN CONWAY: Now that seems to be
7 different from what I understood from Naval Reactors
8 where they, if I heard them correctly, wait and let
9 the contractor do his work and then review it and see
10 how well it was done, but not following along and
11 watching it in parallel.

12 MS. CARPENTER: We do that in the
13 emergency preparedness area. The licensees conduct
14 their exercises. They are critiquing themselves, and
15 we oversee the drill itself, and we oversee their
16 assessment of how they've done. But for these
17 particular licensee self-assessments, the intent is
18 that we will be there on the team observing what they
19 are doing.

20 CHAIRMAN CONWAY: If you see it going down
21 the wrong path, their self-assessment is missing, or
22 it's not being done properly, then your site
23 representative calls it to their attention at that
24 time.

25 MS. CARPENTER: The site representative

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1 would call it to their attention, or whoever is
2 monitoring the team, whether it might be the inspector
3 onsite or it also might be someone from Headquarters
4 or someone from the field office. They would then
5 bring it to their attention.

6 CHAIRMAN CONWAY: During the time that
7 this is completed and the utility has completed its
8 self-assessment, you would expect it to be properly
9 done because you are following it as it's done.

10 MS. CARPENTER: Yes, sir. That was part
11 of the next slide. Self-assessment. As part of that,
12 when they find inspection findings, again we would
13 expect them, if they were very low risk significance,
14 to put them in their corrective action programs and
15 for them to follow up. If they are higher safety
16 significance, the agency then would assess it as we do
17 now through our Significance Determination Process.

18 VICE CHAIRMAN EGGENBERGER: Do you expect
19 the licensee to have an ongoing self-assessment
20 program? And before you answer that, you indicated
21 that you were going toward the idea that there would
22 be certain areas that you would allow him or her to do
23 self-assessments in, and then that made me believe
24 that's the only area he's going to do self-assessments
25 in. So that's why I asked if you expect them to have

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1 a continuing self-assessment program on everything as
2 Naval Reactors indicated that they expected their
3 contractors to continuously self-assess.

4 MS. CARPENTER: Let me see if I get this
5 right. We do not have a requirement that they conduct
6 self-assessment.

7 VICE CHAIRMAN EGGENBERGER: Okay.

8 MS. CARPENTER: We do expect them, though,
9 to be self-assessing themselves and to be finding
10 problems, putting them into their corrective action
11 program, assessing the significance, and fixing their
12 problems. We know many times before a team inspection
13 goes in that they will conduct self-assessment. Then
14 our team will come in and do the inspection. So what
15 we're talking about is instead of them doing a self-
16 assessment in a particular area and then us coming in
17 and doing it, that they would do it, and they would
18 receive credit for having done the inspection.

19 The agency would then not follow on with
20 an inspection. We would judge how well they did. If
21 we find that they did not do a good job, then the
22 agency would probably do either a follow-up inspection
23 or they would be doing the inspections from then on.

24 VICE CHAIRMAN EGGENBERGER: Do you know
25 whether INPO [Institute of Nuclear Power Operations]

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1 has any thoughts on this matter? You're the wrong
2 person to ask but I thought you might know.

3 MS. CARPENTER: They do conduct plant
4 evaluations.

5 VICE CHAIRMAN EGGENBERGER: No, I mean a
6 position on whether a licensee should do continuous
7 self-assessments regardless.

8 MS. CARPENTER: I don't know.

9 MR. McCONNELL: If I might, I have a
10 question. You indicated that you had a certain subset
11 of your NRC inspections that you are considering
12 allowing the licensee to do in lieu of the NRC.

13 MS. CARPENTER: Right.

14 MR. McCONNELL: I'm checking my facts
15 here. Then you went on to say that you would expect
16 them to do their inspections to be done in accordance
17 to the standards that you would provide, presumably
18 such that you would assume that their inspection would
19 be at the same level of rigor and the same quality as
20 if you would have done it yourself.

21 MS. CARPENTER: Yes.

22 MR. McCONNELL: And then you go on to say
23 that you expect savings from both the industry and the
24 NRC. May I get some insight into why you would expect
25 to see that savings?

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1 MS. CARPENTER: Why we expect the savings
2 is as I said. Many licensees, when they know we're
3 going to come and do design inspection or fire
4 protection inspection, will conduct their own self-
5 assessment. Then we come in and do our inspection.
6 And there is a lot of support on the part of the
7 licensee when our inspectors come in and are doing our
8 inspection. So they are not only doing their own
9 self-assessment, but then we're coming in and doing
10 ours right behind that, and they are supporting
11 everything that we're doing and then all the
12 engagements with all of our inspection teams. So
13 that's why we say we believe that there will be
14 savings. We won't need to do that twice on the part
15 of the part of the licensee then.

16 MR. McCONNELL: I think I understand.
17 What you are saying is that the presumption was that
18 there would be a stimulus of the NRC inspection, which
19 would cause a serial process of contractor's self-
20 assessment followed by an independent assessment. In
21 this model, those two would occur at once, and that's
22 why both organizations would see efficiency.

23 MS. CARPENTER: Exactly.

24 MR. McCONNELL: But that's the difference.
25 That efficiency is because of the difference between

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1 that model and the one that the Naval Reactors just
2 described where they rely on a serial process. Okay.
3 I just wanted to be clear.

4 MS. CARPENTER: Yes, that was part of this
5 last slide. What we're thinking at this point in time
6 is that depending upon the licensee's performance, how
7 many inspectors would we have that would actually be
8 following along with the licensee and observing what
9 they are doing. We also have requirements that we're
10 putting on to the program.

11 In other words, an example of that would
12 be such as Exelon, a very large company today with a
13 lot of facilities. We have minimum staffing. There
14 would be so many people on the team. How many of
15 those people on this self-assessment team would need
16 to be from outside of their organization? In other
17 words, some of them would have to be outside of the
18 station, and some of them would need to be outside of
19 their organization. That is all part of what we're
20 setting up with them.

21 What do we do with inspection findings?
22 We expect them to use the same sort of rigor that we
23 would use in our program and be looking at the same
24 things. We also would expect that if they found
25 inspection findings, there would be a process as to

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1 how we would handle those if they were very low safety
2 significance into their corrective action program. So
3 there are guidelines that we're setting up in order to
4 conduct this program with them.

5 Right now, there is a guidance document.
6 It is draft. We're in the process of reviewing that.
7 We've provided comments back to the industry on that.
8 The next step would be to conduct a pilot. We're
9 hoping after the first of the year to conduct a pilot,
10 and we're looking at one to two facilities per region
11 right now for that to see how that goes. There are
12 some concerns among our regional offices on this.
13 This is something that we'll be looking with our
14 regional offices on, also.

15 CHAIRMAN CONWAY: Kent.

16 MR. FORTENBERRY: Ms. Carpenter, just a
17 quick question.

18 MS. CARPENTER: Sure.

19 MR. FORTENBERRY: Is there a role for
20 unannounced inspections in this framework?

21 MS. CARPENTER: No, sir. There are not.
22 Correct me if I'm wrong, but at this point in time,
23 all of our inspections other than -- I have to make a
24 distinction with the resident inspectors. We provide
25 our utilities with a 12- to 18-month inspection

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1 schedule. When it comes to team inspections,
2 radiological protection, emergency preparedness, they
3 know when our teams are coming on site. They know
4 when our inspectors will be there.

5 But remember, there are two resident
6 inspectors that are stationed at each facility, and
7 although they know the basic guidelines of what the
8 inspectors are required to inspect, you could kind of
9 say that those are somewhat unannounced, but they are
10 onsite.

11 MR. FORTENBERRY: And this is consistent
12 with the theme of predictability from the regulators.

13 MS. CARPENTER: Part of it also has to do
14 with access controls to get on site and things like
15 that. Yes. But it is part of that predictability, so
16 right now, they do get a 12 month look ahead on
17 inspection schedules, and we're moving to 18 months.

18 MR. FORTENBERRY: If it's appropriate, can
19 I ask the NR folks about that concept of the
20 unannounced inspection as opposed to, "Twelve to 18
21 months from now we're going to be inspecting this
22 item?" Is that a topic that you can speak on?

23 CHAIRMAN CONWAY: Tom, would you maybe use
24 the mike over here on the end?

25 MR. BECKETT: Yes, sir. Pardon me for

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1 taking your time. I think I indicated that we would
2 expect 365 days a year, any day, the contractor to
3 understand from self-assessment his weaknesses, and
4 then we could come in and do that. Our program
5 involves both announced and unannounced inspections.
6 We mix the two and frankly see very little difference
7 between whether it's announced or unannounced.

8 CHAIRMAN CONWAY: Thank you.

9 MS. CARPENTER: I think it's important to
10 note also that although we do have two inspectors
11 stationed at the facility, we also have requirements
12 on them that they are to do what we call the "deep
13 back shifts." So much of their time is to be coming
14 in on weekends, after regular hours. They call it the
15 deep back shifts, and they do have requirements to
16 show up on site, but they are badged, and they do
17 assessments.

18 CHAIRMAN CONWAY: Now your two inspectors
19 who are site inspectors or representatives, do they
20 have the capability of going through the guards? Do
21 they have to wait for somebody to come out and bring
22 them in?

23 MR. GIBBS: The resident inspectors have
24 unfettered access to the facility.

25 CHAIRMAN CONWAY: That includes keys to

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1 get in through the doors.

2 MS. CARPENTER: Yes, it does. That is a
3 requirement.

4 MR. GIBBS: Everywhere on site.

5 MS. CARPENTER: That is part of our
6 regulations. Our inspectors are to have unfettered
7 access to anywhere on site that inside personnel also
8 have.

9 CHAIRMAN CONWAY: And that includes the
10 control room, of course.

11 MR. GIBBS: Absolutely.

12 DR. MANSFIELD: And any of the operators'
13 meetings also?

14 MS. CARPENTER: Yes.

15 MR. GIBBS: Everywhere.

16 MS. CARPENTER: Any of the senior plant
17 management meetings, our inspectors have unfettered
18 access to that. That is an expectation.

19 MR. GIBBS: That's a regulatory
20 requirement.

21 MS. CARPENTER: Exactly. It's 50.70, I
22 think. That's the requirement. Okay. The other
23 thing I will say is that we have seen in the past that
24 some of our experience with licensees conducting self-
25 assessments were not as rigorous as our own

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1 inspections. This is one of the concerns that our
2 regional offices have. This is something that we have
3 to look at.

4 If we find that their self-assessments are
5 not as rigorous as we would have done, then of course
6 the next time that they ask to do something, the
7 agency would follow up, or there are provisions to
8 actually do a follow-up inspection in that area.
9 That's all I have right now. I want to thank you very
10 much and I'll be glad to answer any other questions
11 you have.

12 CHAIRMAN CONWAY: Thank you. Dr. Hackett.

13 DR. HACKETT: Thank you.

14 CHAIRMAN CONWAY: While we are waiting,
15 let me ask this. How long a term does a site
16 inspector generally stay at a particular reactor
17 complex?

18 MS. CARPENTER: It is now seven years.

19 CHAIRMAN CONWAY: Seven years.

20 MS. CARPENTER: It used to be five years,
21 and a number of years ago because of the hardships of
22 our inspectors, the maximum that an inspector may
23 spend at one particular site is seven years. We find
24 that many of our inspectors move on sooner than that.
25 A lot of it is promotions. You know: from a resident

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1 inspector to a senior, and then they'll move to
2 another facility, but seven years is the maximum, and
3 that's written in our policy.

4 CHAIRMAN CONWAY: Thank you. Dr. Hackett.

5 DR. HACKETT: Thank you, Mr. Chairman. I
6 have a different challenge today, which is to try and
7 help walk you through a story that's very important to
8 us in the nuclear industry. In general, it dovetails
9 with what Russ and Cindy had been talking about. The
10 thing I'll add on this slide is that during the
11 timeframe from May to October 2002, I was Assistant
12 Team Leader for the NRC's Davis-Besse Lessons Learned
13 Task Force. That's the role in which I'll be
14 presenting this information to you. As you've been
15 doing, I think I found that these work most
16 effectively when there is back and forth exchange and
17 dialogue. I think that would be the best way to
18 proceed.

19 For those who don't know about this, in
20 February 2000, we discovered a corrosion cavity, and
21 I have some graphics here to walk you through, on the
22 Davis-Besse reactor vessel head during inspections for
23 vessel head penetration cracking. These are the
24 penetrations that come through for the control rod
25 drives. They are Inconel and the vessel head is a

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