

### Welcome

Texarkana, TX
Area Mail Processing (AMP)
Public Meeting

**December 14, 2010** 



- Video Presentation Area Mail Processing (AMP)
- USPS Management Presentation
- Public Comments
- Meeting Close



#### **AMP Video Presentation**



- AMP (Area Mail Processing
   Consolidation of all outgoing or all
   incoming mail processing operations
   from one or more facilities into other
   automated processing facilities for the
   purpose of improving operational
   efficiency and/or service.
- Effective process used for decades to help us adjust to changes in the environment



- Postal Service faces "Acute Financial Crisis"
- Impacts due to the rise in Electronic Communications
- Economic Recession
- Change in Mail Mix
  - Increase in Work Sharing and Drop Shipments
  - Decrease in First-Class Mail Volume







#### **Benefits of Consolidation**

- Puts the Right People in the Right Location with the Right Resources
- Utilizes Equipment Efficiently
- Reduces Overall Costs
- Does Not Affect Customer Services
- Supports Our Network Plan



- Office Inspector General (OIG)
   validated the new AMP process
   calling it credible and sound
- Recent OIG audits show AMP consolidations were prudent business decisions
- General Accounting Office (GAO)
   Report stated we consistently follow the AMP process



#### Service Standards for First-Class Mail

- Minimal Changes to Service
- Customer & Delivery Services
  - Delivery Services
  - -Customer Services
    - Retail Hours
    - Business Mail Acceptance
    - Drop Shipment



#### Jobs

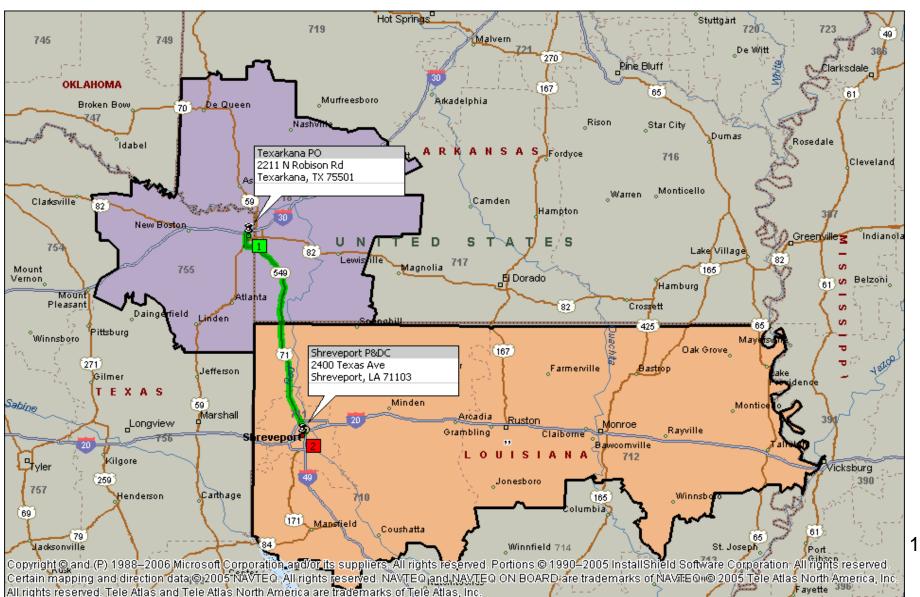
Impacted Jobs

#### Community Identity

- Local Postmark Remains Available
- Meter and Permit Indicia Do Not Change



#### Distance: 78 miles between facilities





#### **Benefits from consolidation**

- Approximately \$2.7\* annual savings
- Maximize resources
- Reduce excess capacity
- Eliminate duplicate operations

<sup>\*</sup> Preliminary results subject to change



#### No Changes

- Delivery times
- -Retail services
- -Business mail acceptance
- -Meter and permit indicia

#### **Expected Changes**

Drop shipments



#### Potential employee impact

- Projected net decrease of 31<sup>\*</sup> positions
- Reassignments will be made in accordance with union collective bargaining agreements

<sup>\*</sup> Preliminary results subject to change



- Reduces Costs
- Improves Efficiency
- Puts the Right People in the Right Location with the Right Resources
- Transparent to Customer Services
- Supports our Strategic Plan



If you wish to comment or have a question, please come to the microphone and state your:

# Name Affiliation Comment or Question

Speakers are limited to two minutes, one opportunity per individual.

Please be courteous



#### Mail additional comments to:

CONSUMER AFFAIRS MANAGER
DALLAS DISTRICT
951 W BETHEL RD
COPPELL TX 75099-9631

Must be postmarked by December 29, 2010



## Thank you!