

# Welcome

Martinsburg, WV
Area Mail Processing (AMP)
Public Meeting
August 30, 2011



- Video Presentation Area Mail Processing (AMP)
- USPS Management Presentation
- Public Comments
- Meeting Close



## **AMP Video Presentation**



- AMP (Area Mail Processing)
   Consolidation of all outgoing or all incoming mail processing operations from one or more facilities into other automated processing facilities for the purpose of improving operational efficiency and/or service.
- Effective process used for decades to help us adjust to changes in the environment



- Postal Service faces "Acute Financial Crisis"
- Impacts due to the rise in Electronic Communications
- Economic Recession
- Change in Mail Mix
  - Increase in Work Sharing and Drop Shipments
  - Decrease in First-Class Mail Volume







#### **Benefits of Consolidation**

- Puts the Right People in the Right Location with the Right Resources
- Utilizes Equipment Efficiently
- Reduces Overall Costs
- Supports Our Network Plan



- Office Inspector General (OIG)
   validated the new AMP process
   calling it credible and sound
- Recent OIG audits show AMP consolidations were prudent business decisions
- Government Accountability Office (GAO) Report stated we consistently follow the AMP process



#### Service Standards for First-Class Mail

- Upgrade 2-day to Overnight
  - Martinsburg to/from parts of the Washington Capital Metro area
- Upgrade 3-day to 2-day
  - Martinsburg to/from parts of Boston,
     New England, Northern NY area



#### Service Standards for First-Class Mail

- Downgrade Overnight to 2-day
  - Martinsburg to/from parts of Northern VA and Baltimore
- Downgrade 2-day to 3-day
  - Martinsburg to parts of GA, TN, KY, and IN



## **Customer & Delivery Services**

- Delivery Services
- Customer Services
  - Retail Hours
  - Business Mail Acceptance
  - Drop Shipment



#### Jobs

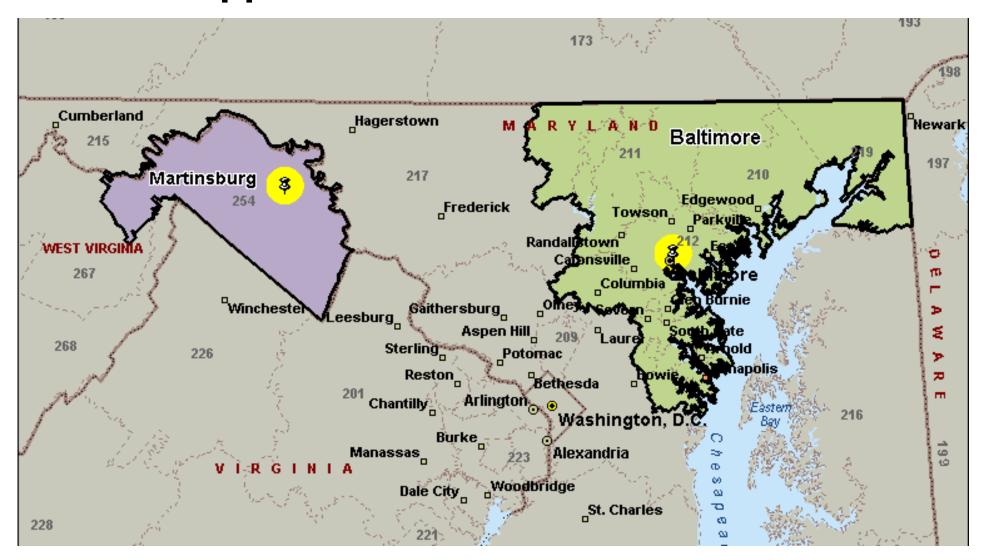
Impacted Jobs

# Community Identity

- Local Postmark Remains Available
- -Meter and Permit Indicia Do Not Change



#### Distance: Approx. 93 miles between facilities





Proposed Annual Savings of \$1,403,037 \*

Mail Processing Employee Savings: \$681,474

Mail Processing Management Savings: \$75,067

Maintenance Savings: \$215,983

Transportation Savings: \$430,513

<sup>\*</sup> Preliminary results subject to change



Projected net decrease of 13 positions \*

Net craft impacts: -13

Net supervisor/management impacts: 0

All bargaining employee reassignments will be made in accordance with the respective collective bargaining agreements.

<sup>\*</sup> Preliminary results subject to change



#### **Benefits from consolidation**

- Annual savings
- Maximize resources
- Reduce excess capacity
- Eliminate duplicate operations
- Focus on remaining operations



- No changes to delivery times
- No changes to retail services
- No changes to meter and permit indicia
- Hours and location of business mail acceptance remains the same,
- Mailers who drop ship to Destination Sectional Center Facility (DSCF) 254 can expect changes if the AMP is approved.



- Reduces Costs
- Improves Efficiency
- Puts the Right People in the Right Location with the Right Resources
- Transparent to Customer Services
- Supports our Strategic Plan



If you wish to comment or have a question, please come to the microphone and state your:

# Name Affiliation Comment or Question

Please be courteous



#### Mail additional comments to:

Manager, Consumer & Industry Contact Appalachian District

PO Box 59631

Charleston, WV 25350-9631

Must be postmarked by September 14, 2011