

# Welcome

#### Hickory, NC Area Mail Processing (AMP) Public Meeting May 17, 2011





- Video Presentation -Area Mail Processing (AMP)
- USPS Management Presentation
- Public Comments
- Meeting Close





## **AMP Video Presentation**



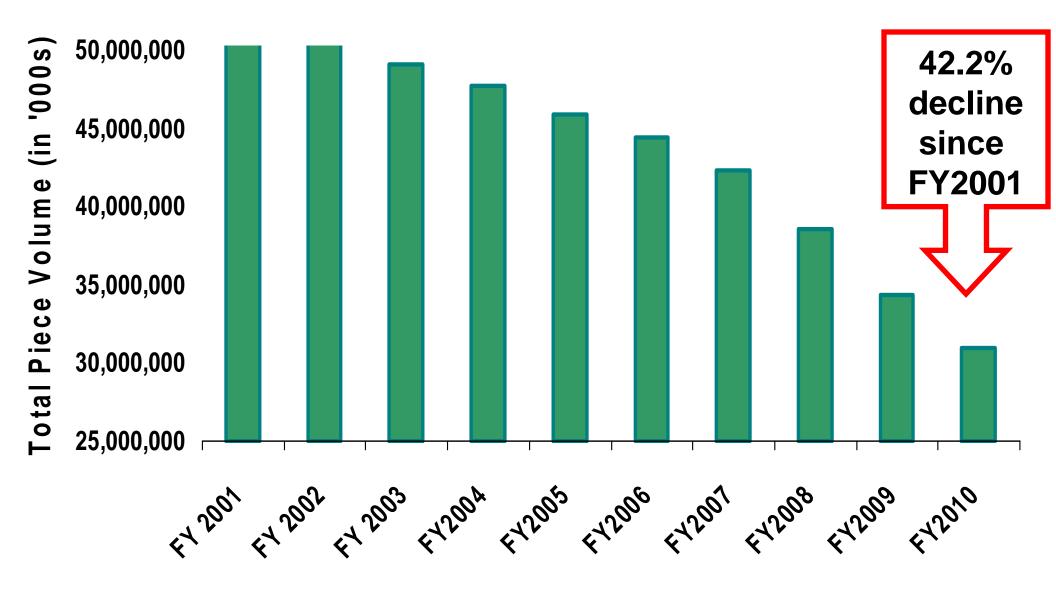
- AMP (Area Mail Processing)
  Consolidation of all outgoing or all incoming mail processing operations from one or more facilities into other automated processing facilities for the purpose of improving operational efficiency and/or service.
- Effective process used for decades to help us adjust to changes in the environment



- Postal Service faces "Acute Financial Crisis"
- Impacts due to the rise in Electronic Communications
- Economic Recession
- Change in Mail Mix
  - Increase in Work Sharing and Drop Shipments
  - Decrease in First-Class Mail Volume



#### The Need for Change



First-Class Single Piece

Slide 6



#### **Benefits of Consolidation**

- Puts the Right People in the Right Location with the Right Resources
- Utilizes Equipment Efficiently
- Reduces Overall Costs
- Does Not Affect Customer Services
- Supports Our Network Plan





- Office Inspector General (OIG) validated the new AMP process calling it credible and sound
- Recent OIG audits show AMP consolidations were prudent business decisions
- General Accounting Office (GAO) Report stated we consistently follow the AMP process



Service Standards for First-Class Mail

-Minimal Changes to Service

- Customer & Delivery Services
  - **–**Delivery Services
  - -Customer Services
    - Retail Hours
    - Business Mail Acceptance
    - Drop Shipment





#### • Jobs

-Impacted Jobs

#### Community Identity

- -Local Postmark Remains Available
- -Meter and Permit Indicia Do Not Change



#### **Approximate distance: 81 miles between facilities**

Lebanon Sattville Atkins 31 Rural Retreat Indian 240 Ferrum 1
19 Glade Spring Adwolf Marion 243 Speedwell Valley 220 Chatham 245 Halifax 245 Halifax
242 Emory Elk Creek Fries VIRGINIA Birch Wolf Trap Bluestone
Abingdon Taylors Providence Galax Laurel Blackberry Gartinsville South Boster Landing
Danascus
Pasture Price 7, 58 49 49
Pinev Mountain City
Bobson Mountain Danbury Greensboro P&DC, NC
Elizabethton Butler Todd Obids Traphill Pinnacle Meadows Pleasant Ridge Rd Bushy Fork Oxford Bushy Fork Oxford
Pine Crest 321 Meat Camp Voltage Mount Tizzah
Tiger Roan Mountain Creek Cricket Walkertown Walkertown
Harrell Pork Blowing Rock Wilkesboro Vadkinville Bus Gifax Gibsonville Glen Raven
Hill Burlington Hill Shorough
Hickory P&DF, NC
Burrisville Splute Pine Lenoir Ell Hickory NC 28601 Reedy Creek Arradia
Grassy Creek Noth Cove Hudson St Morrisville New Hope
Granille Pails Betrile en Statedville Randleman Staley 273
Marion Card Troutman A OVR T H O A R O L I N A Pittsboro Apex Apex
West Marion Denton Barrills Ford 77 Mount Lille Salisburg Denton Barrow Barrow Borrings
Glehwood Gle
Logari North Brook Lincolnton Huntersville Concord Badin
Green Hill Rutherfordton Polkville Cherryville Stanley Tent Albemarie
Shelby Mount Holly Mount Holly
Kings Mountain Belmont Big Lick Taylortown Southern
Chesnee Pines Spring Lake
Copyright Cand (P) 1988-2006 Microsoft Corporation and/or its suppliers. Alknights reserved. Portions C 1990-2005, Install Shield Software, Corporation All rights reserved.
Certain mappings and directions data © 2005 NAVTEQ. All rights reserved: NAVTEQ and NAVTEQ ON BOARD are trademarks of NAVTEQ. © 2005 Tele Atlas North America directions and Tele Atlas North America are trademarks of Tele Atlas. Inc. Polkton Silver City Payetteville 24



#### **Benefits from consolidation**

- Approximately \$3.5 million<sup>\*</sup> in annual savings
- Maximize resources
- Reduce excess capacity
- Eliminate duplicate operations

\* Preliminary results subject to change



- No changes to retail services
- No changes to meter and permit indicia
- No changes to business mail acceptance
- Commercial mailers will continue to get appropriate postage discounts



#### **Potential employee impact**

- Projected net decrease of 46<sup>\*</sup> positions
- Reassignments will be made in accordance with union collective bargaining agreements

\* Preliminary results subject to change





- Reduces Costs
- Improves Efficiency
- Puts the Right People in the Right Location with the Right Resources
- Transparent to Customer Services
- Supports our Strategic Plan



# If you wish to comment or have a question, please come to the microphone and state your:

#### Name Affiliation Comment or Question

Speakers are limited to two minutes, one opportunity per individual.

Please be courteous



## Mail additional comments to:

## CONSUMER AFFAIRS MANAGER GREENSBORO DISTRICT PO BOX 27499 GREENSBORO NC 27498-9631

Must be postmarked by June 1, 2011

Slide 17



# Thank you!