

# **Welcome**

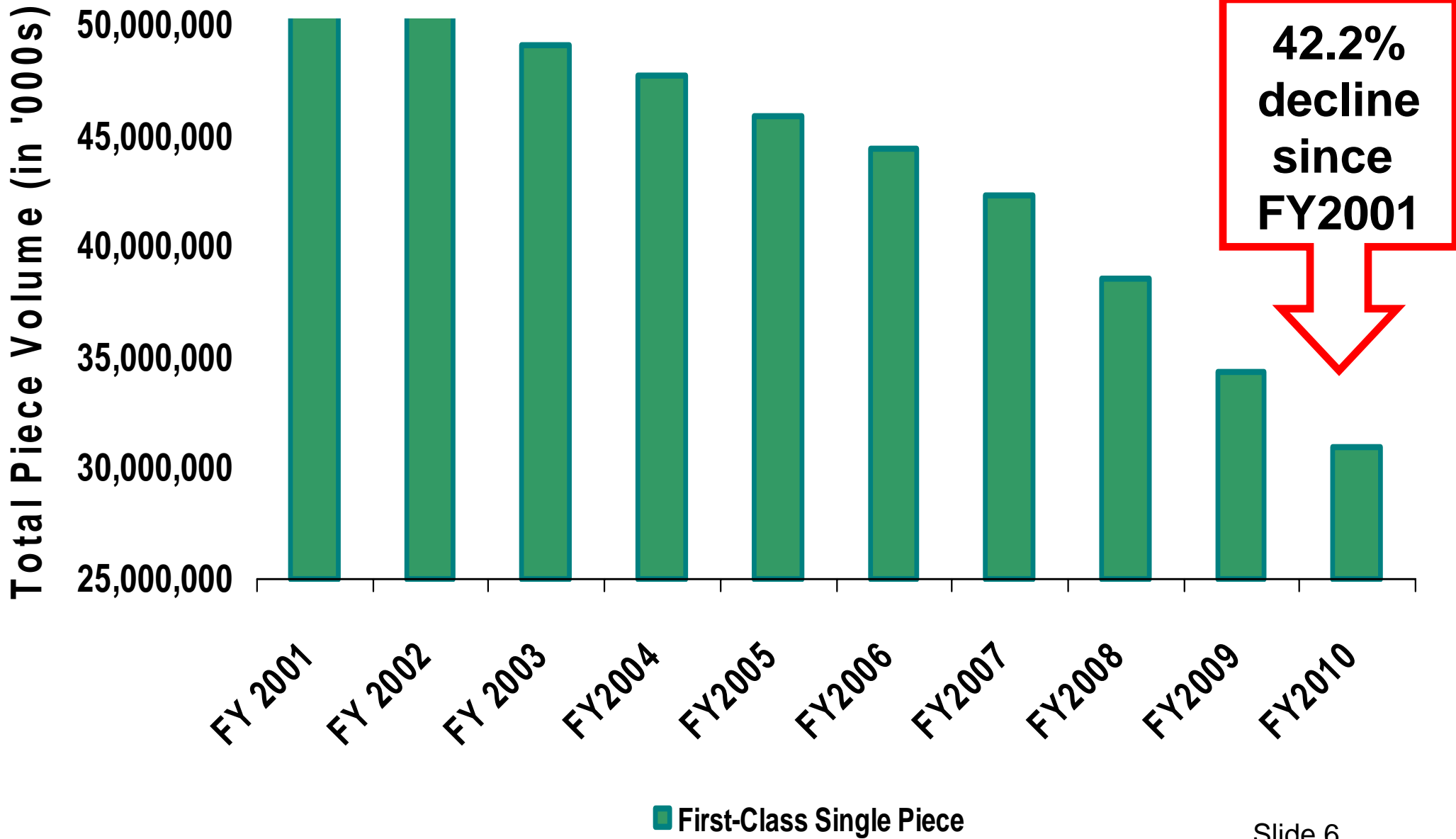
**Hickory, NC  
Area Mail Processing (AMP)  
Public Meeting  
May 17, 2011**

- **Video Presentation -  
*Area Mail Processing (AMP)***
- **USPS Management Presentation**
- **Public Comments**
- **Meeting Close**

# AMP Video Presentation

- **AMP (Area Mail Processing)**  
**Consolidation of all outgoing or all incoming mail processing operations from one or more facilities into other automated processing facilities for the purpose of improving operational efficiency and/or service.**
- **Effective process used for decades to help us adjust to changes in the environment**

- **Postal Service faces “Acute Financial Crisis”**
- **Impacts due to the rise in Electronic Communications**
- **Economic Recession**
- **Change in Mail Mix**
  - Increase in Work Sharing and Drop Shipments
  - Decrease in First-Class Mail Volume



## **Benefits of Consolidation**

- **Puts the Right People in the Right Location with the Right Resources**
- **Utilizes Equipment Efficiently**
- **Reduces Overall Costs**
- **Does Not Affect Customer Services**
- **Supports Our Network Plan**

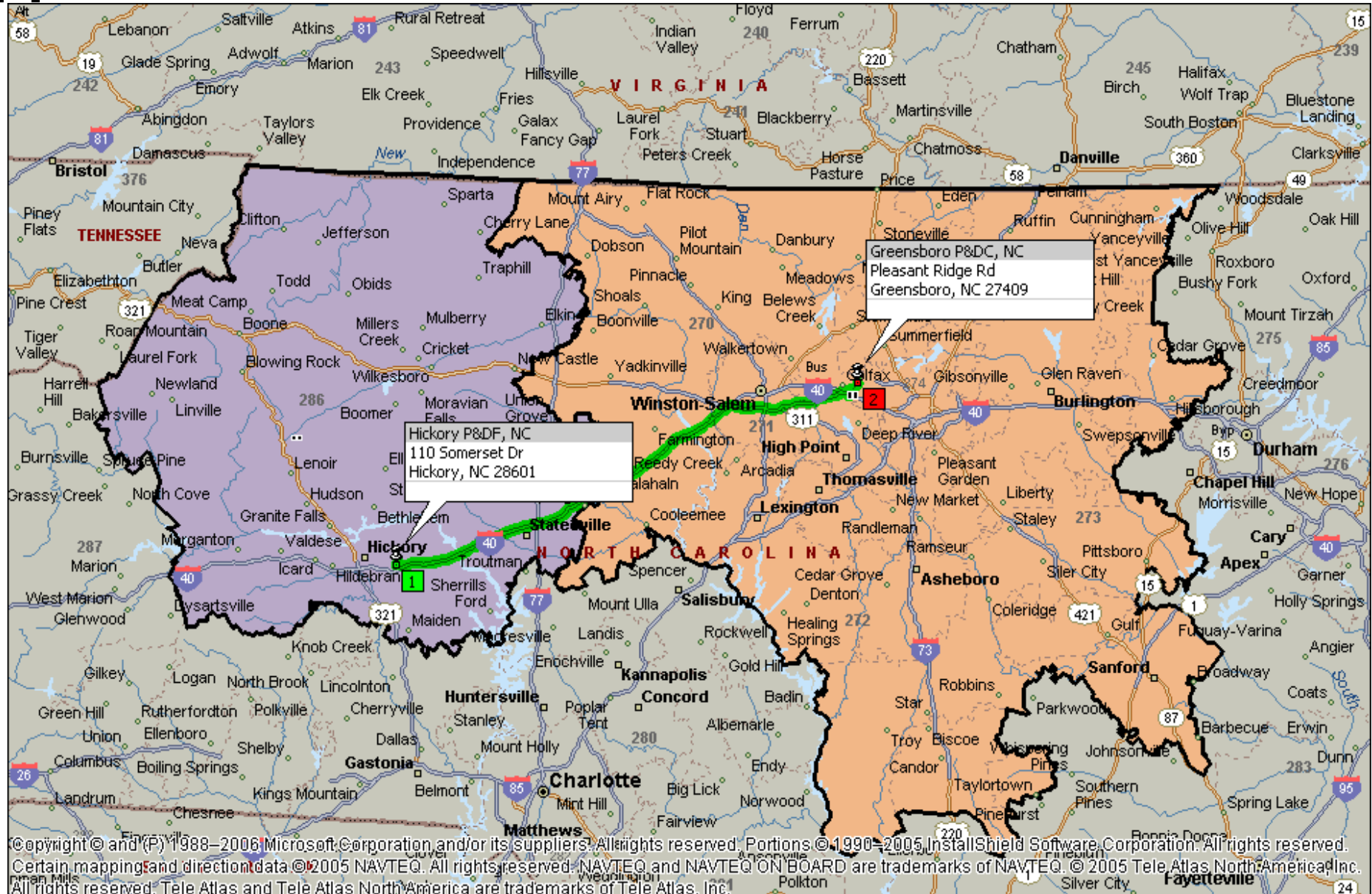
- **Office Inspector General (OIG) validated the new AMP process calling it credible and sound**
- **Recent OIG audits show AMP consolidations were prudent business decisions**
- **General Accounting Office (GAO) Report stated we consistently follow the AMP process**



- **Service Standards for First-Class Mail**
  - Minimal Changes to Service
- **Customer & Delivery Services**
  - Delivery Services
  - Customer Services
    - Retail Hours
    - Business Mail Acceptance
    - Drop Shipment

- **Jobs**
  - Impacted Jobs
- **Community Identity**
  - Local Postmark Remains Available
  - Meter and Permit Indicia Do Not Change

## Approximate distance: 81 miles between facilities



## **Benefits from consolidation**

- Approximately \$3.5 million\* in annual savings
- Maximize resources
- Reduce excess capacity
- Eliminate duplicate operations

\* Preliminary results subject to change

- No changes to retail services
- No changes to meter and permit indicia
- No changes to business mail acceptance
- Commercial mailers will continue to get appropriate postage discounts

## Potential employee impact

- Projected net decrease of 46\* positions
- Reassignments will be made in accordance with union collective bargaining agreements

\* Preliminary results subject to change

- **Reduces Costs**
- **Improves Efficiency**
- **Puts the Right People in the Right Location with the Right Resources**
- **Transparent to Customer Services**
- **Supports our Strategic Plan**

If you wish to comment or have a question, please come to the microphone and state your:

**Name**

**Affiliation**

**Comment or Question**

Speakers are limited to two minutes, one opportunity per individual.

*Please be courteous*



**Mail additional comments to:**

**CONSUMER AFFAIRS MANAGER  
GREENSBORO DISTRICT  
PO BOX 27499  
GREENSBORO NC 27498-9631**

***Must be postmarked by June 1, 2011***

# Thank you!