

### Welcome

Fort Dodge, IA
Area Mail Processing (AMP)
Public Meeting
May 10, 2011



- Video Presentation Area Mail Processing (AMP)
- USPS Management Presentation
- Public Comments
- Meeting Close



#### **AMP Video Presentation**



- AMP (Area Mail Processing)
   Consolidation of all outgoing or all incoming mail processing operations from one or more facilities into other automated processing facilities for the purpose of improving operational efficiency and/or service.
- Effective process used for decades to help us adjust to changes in the environment



- Postal Service faces "Acute Financial Crisis"
- Impacts due to the rise in Electronic Communications
- Economic Recession
- Change in Mail Mix
  - Increase in Work Sharing and Drop Shipments
  - Decrease in First-Class Mail Volume







#### **Benefits of Consolidation**

- Puts the Right People in the Right Location with the Right Resources
- Utilizes Equipment Efficiently
- Reduces Overall Costs
- Does Not Affect Customer Services
- Supports Our Network Plan



- Office Inspector General (OIG)
   validated the new AMP process
   calling it credible and sound
- Recent OIG audits show AMP consolidations were prudent business decisions
- General Accounting Office (GAO)
   Report stated we consistently follow the AMP process



- Service Standards for First-Class Mail
  - Minimal Changes to Service
- Customer & Delivery Services
  - Delivery Services
  - -Customer Services



#### Jobs

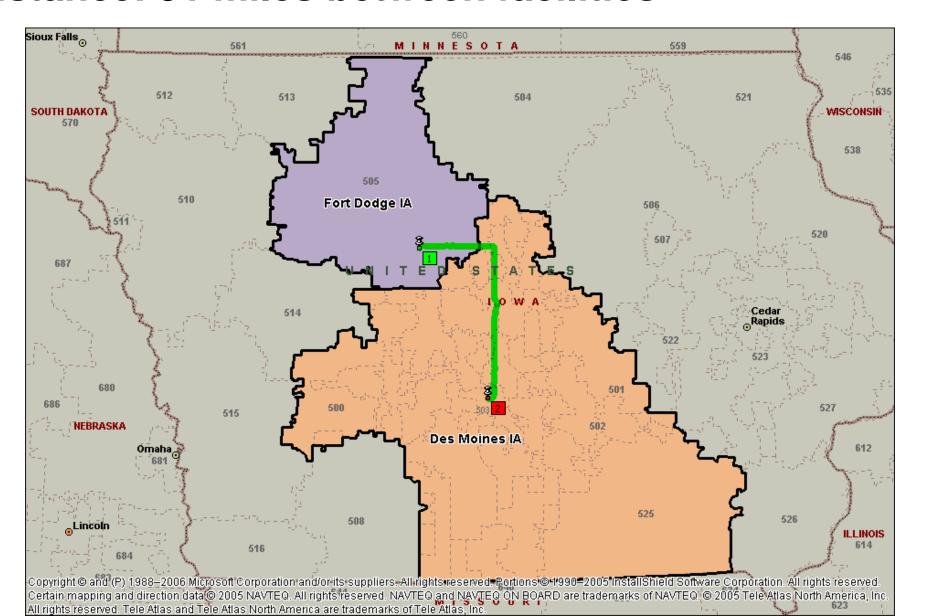
Impacted Jobs

#### Community Identity

- Local Postmark Remains Available
- Meter and Permit Indicia Do Not Change



#### Distance: 91 miles between facilities





#### Benefits from consolidation

- Approximately annual savings \$1.1 million\*
- Maximize resources
- Reduce excess capacity
- Eliminate duplicate operations
- Focus on remaining operations

<sup>\*</sup> Preliminary results subject to change



- No changes to delivery times
- No changes to retail services
- No changes to meter and permit indicia
- No changes to business mail acceptance
- Commercial mailers will continue to get appropriate postage discounts



#### Potential employee impact

- Projected net decrease of 8\* positions
- Reassignments will be made in accordance with union collective bargaining agreements

<sup>\*</sup> Preliminary results subject to change



- Reduces Costs
- Improves Efficiency
- Puts the Right People in the Right Location with the Right Resources
- Transparent to Customer Services
- Supports our Strategic Plan



If you wish to comment or have a question, please come to the microphone and state your:

# Name Affiliation Comment or Question

Speakers are limited to two minutes, one opportunity per individual.

Please be courteous



#### Mail additional comments to:

CONSUMER AFFAIRS MANAGER
HAWKEYE DISTRICT
7900 HICKMAN RD
DES MOINES IA 50324-4400

Must be postmarked by May 25, 2011



## Thank you!