

La Crosse Customer Service Mail Processing Center Area Mail Processing (AMP) Public Meeting November 15, 2011

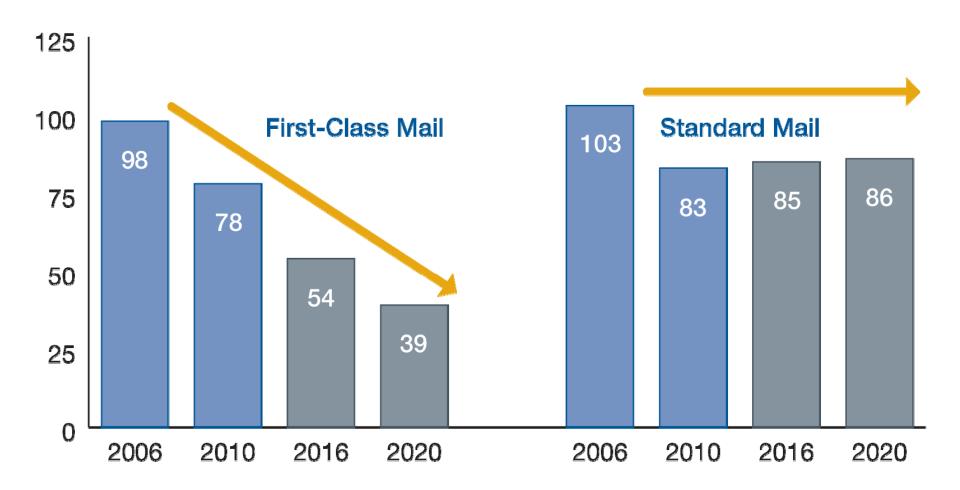


## **Two Topics**

Radical Network Realignment Area Mail Processing Study



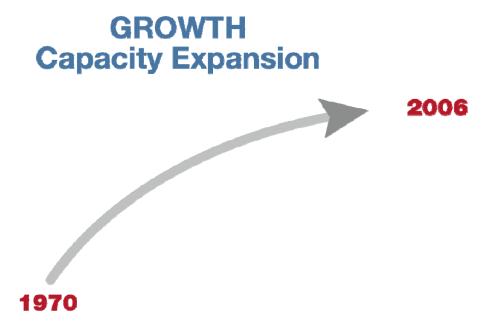
### Mail Volume Shifting to a Less Profitable Mix



Volume in Billions of Pieces

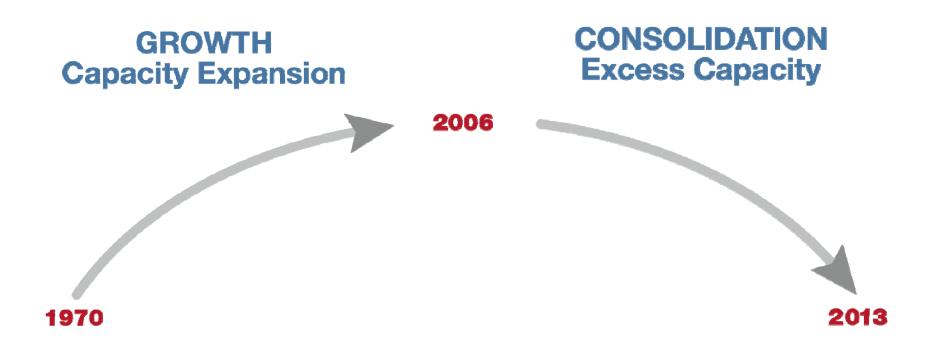


## **NETWORK CAPACITY**



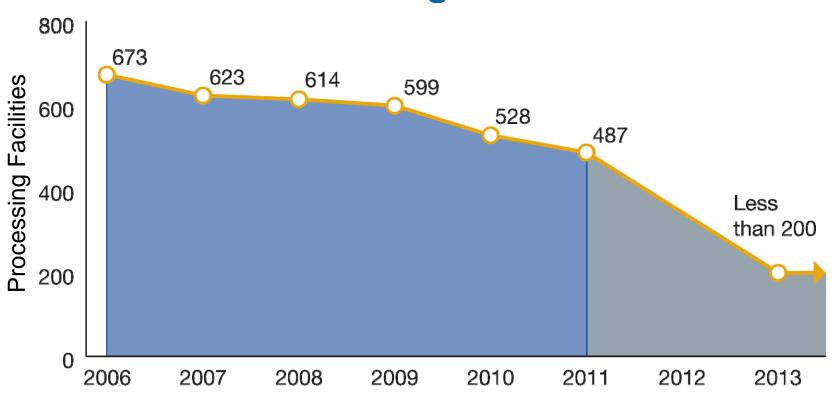


## **NETWORK CAPACITY**





# Potential Decrease in Processing Facilities Through 2013



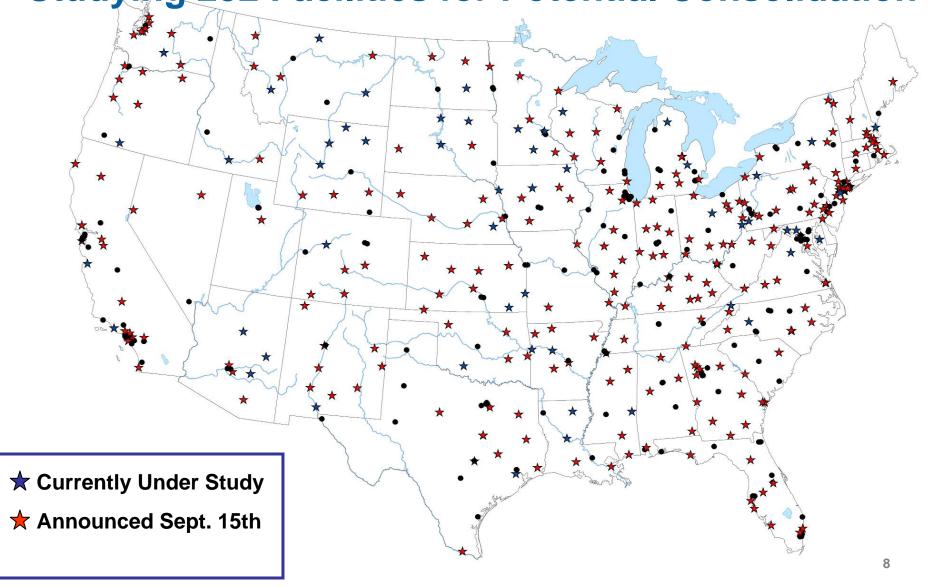
## **Mail Processing Facility Footprint**



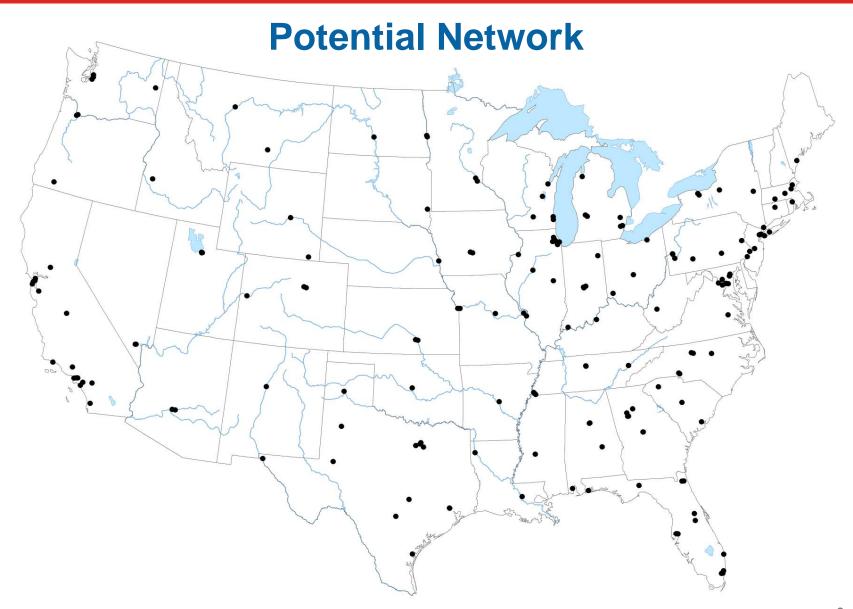


### **Mail Processing Facility Footprint**

**Studying 252 Facilities for Potential Consolidation** 



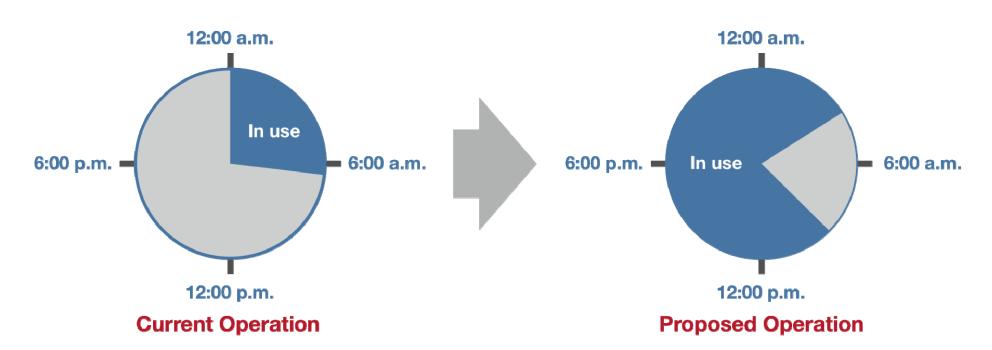
## **Mail Processing Facility Footprint**





### **Mail Processing Redesign**







#### **FUTURE NETWORK**

- Support 2-3 day Service Standards
- Revised Entry Times
- Reduced Equipment
- Reduced Footprint

#### **BENEFITS**

- Eliminate Excess Capacity
- More Efficient Transportation Network
- Fully Utilized Workforces
- Significant Annual Savings



#### **CHANGES**

- Planning for new mail processing footprint and transport pattern
- Transitioning to 2-3 day service standard

#### **OUR APPROACH**

Ongoing communication and collaborative solutions





559,000

**Total Career Employees** 

151,000

**Total Mail Processing Employees** 

35,000

Fewer Mail Processing Positions

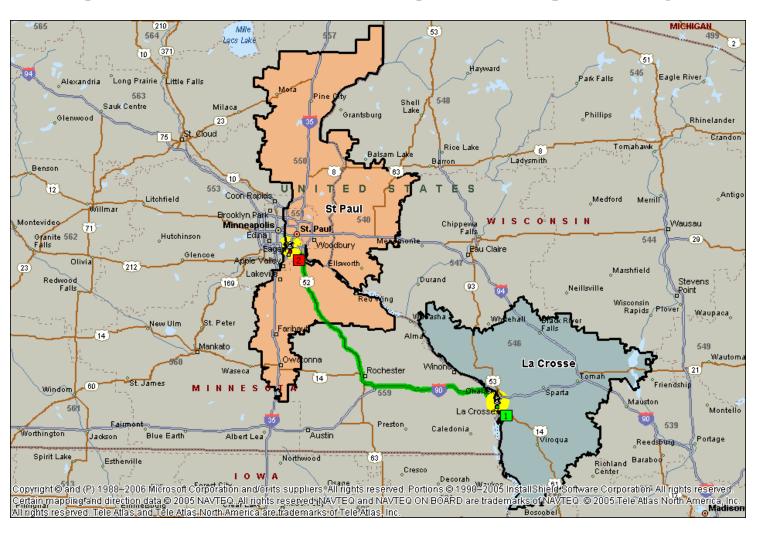


# Topic

Area Mail Processing Study



## **DISTANCE BETWEEN FACILITIES – 145.4 miles**





## **BUSINESS CASE**\*

| Mail Processing Workhour Savings:   | \$1,371,491 |
|-------------------------------------|-------------|
| Mail Processing Management Savings: | \$103,803   |
| Maintenance Savings:                | \$822,255   |
| Transportation Savings:             | \$321,688   |
| Proposed Annual Savings:            | \$2,619,237 |

<sup>\*</sup>Preliminary results subject to change



## **EMPLOYEE IMPACTS**\*

Net craft impacts: -25

Net management impacts: 2

All bargaining employee reassignments will be made in accordance with the respective collective bargaining agreements.

<sup>\*</sup>Preliminary results subject to change



#### **CUSTOMER & DELIVERY SERVICES**

- Supports a 2-3 day service standard for First-Class Mail
- Retail and other services
- Business mail acceptance
- Collection mail
- Delivery of mail
- Local postmark



#### **NEXT STEPS**

Complete Area and HQ review

Review Public Comments

Continue Network Optimization studies



#### Mail additional comments to:

Manager, Consumer & Industry Contact Northland District 100 S 1<sup>st</sup> Street, Room 115 Minneapolis, MN 55401-9631

Must be postmarked by November 30, 2011