



The Financial Management Service Contact Directory 2012

| Name | Phone # |
|---|---------------------|
| Administrative Wage Garnishment | 202-874-8700 |
| Agency Cross-Servicing Policy | 800-858-8700 |
| Federal Program Agency Inquiries | 800-858-0725 |
| Agency Location Code | |
| Check Reconciliation Branch (4 digits) | 202-874-8150 |
| Cash Accounting Division (8 digits) | 202-874-7752 |
| Automated Clearing House (ACH) | |
| Payments and Claims Formats | 202-874-6781 |
| Treasury Collections | 202-874-1251 |
| Automated Standard Application for Payments (ASAP) | |
| Agency Implementation | 816-414-2100 |
| Development | 202-874-6542 |
| Operations | 202-874-6467 |
| Operations | 215-516-8021 |
| Operations | 816-414-2100 |
| Business Architecture | 202-874-3810 |
| Business Technology | 202-874-7449 |
| Card Acquiring Service | 866-914-0558 |
| CA\$HLINK II | 800-346-5465 |
| CA\$HLINK II | 301-887-6600 |
| Cash Management Improvement Act (CMIA) | 202-874-6751 |
| Centralized Receivables Service (CRS) | |
| Agency Inquiries | 202-874-6660 |
| Check Claims | 202-874-8445 |
| Check Inserts | 202-874-7133 |
| Check Payment Inquiries (Treasury Disbursed) | |
| Kansas City RFC Help Desk | 816-414-2100 |
| Philadelphia RFC Help Desk | 215-516-8154 |
| San Francisco RFC Help Desk | 510-594-7300 |
| Check Reconciliation | 202-874-8150 |
| Child Support | 202-874-0540 |
| Collateral | 202-874-7018 |
| Credit Bureau Reporting | 202-874-8700 |
| Credit and Debt Management Policy | 202-874-6660 |
| Credit Gateway | 877-815-1206 |
| Cross-Servicing Debt Exemptions | 202-874-6660 |
| Cross-Servicing Program Enrollment | 202-874-6660 |
| Current Value of Funds Rate | 202-874-9428 |
| Debit Gateway | 202-874-6835 |
| Debt Check | 202-874-0540 |
| Debt Collection Agency Training & Education | 202-874-6660 |
| Debt Collection Center Designation | 202-874-6660 |
| Debt Collection Performance | 202-874-6660 |
| Debt Management Agency Facilitation | 202-874-6660 |
| Debt Write-Off | 202-874-6660 |
| Debtor Inquiries | 800-304-3107 |
| Debtor Inquiries | 888-826-3127 |
| Department of Justice Debt Referrals | 202-874-8700 |
| Direct Express | 202-874-7118 |
| Document Examination | 202-874-8084 |
| Electronic Check Processing (ECP) | 866-855-5735 |
| Electronic Federal Tax Payment System (EFTPS) | |
| Customer Service | 800-555-4477 |
| Development/Operations | 202-874-5784 |
| Marketing | 202-874-6763 |
| Electronic Transfer Account (ETA) Policy | 202-874-6926 |
| Enterprise Business Information Management ... | 202-874-3707 |
| Enterprise Security | 202-874-1736 |
| FedDebt | 202-874-0540 |
| Federal Agencies Centralized | |
| Trial Balance System 1 (FACTS I) | 202-874-9909 |
| Federal Agency Liaison (Collections)..... | 202-874-7491 |
| Federal Agency Liaison (Debt Management) | 202-874-6660 |
| Federal Agency Liaison (Payments) | 202-874-6786 |
| Federal Finance Modernization Planning Office .. | 202-874-6935 |
| Financial Accounting and Services Division (FASD) | |
| Credit Accounting Branch | 202-874-8740 |
| Judgment Fund Branch | 202-874-6664 |
| Surety Bond Branch..... | 202-874-6850 |
| Financial Data Architecture/XML Standards | 202-874-7039 |
| Financial Data Architecture/XML Standards | 202-874-6838 |
| Financial EDI Payments | 816-414-2333 |
| Financial Organization Master File (FOMF) | 816-414-2204 |
| Financial Report of the U.S. Government (FR) | 202-874-6389 |
| Financials, Accounting, Collections, Disbursements & Reconciliation System (FACDR) | |
| Financials, Accounting, Collections, Disbursements & Reconciliation System (FACDR) | 202-874-8580 |
| Foreign Check Issues | 202-874-7041 |
| Foreign Currency Accounting | 202-874-7994 |
| Foreign Currency Accounting | 202-874-8004 |
| Foreign Currency Accounting | 202-874-8001 |
| General Lockbox | 202-874-7026 |
| Go Direct Program | 202-874-6558 |
| Go Direct Marketing | 202-874-6624 |
| Gold Book | 202-874-7770 |



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|---|---------------|---|--------------|
| Government On-Line Accounting Link System (GOALS II) | 202-874-8270 | Payment Application Modernization (PAM) | 816-414-2108 |
| Governmentwide Financial Report System (GFRS) | 202-874-8923 | Payment Policy | 202-874-6576 |
| Green Book | 202-874-7118 | | 202-874-6781 |
| GWA - Budget Reports Division | 202-874-9870 | Postage Payments | 202-874-7041 |
| ATM, CTA, MTS, Combined Statement, Facts II | | Private Collection Agencies | 202-874-8700 |
| GWA - Cash Accounting Division | 202-874-7752 | Prompt Payment | 202-874-9428 |
| Account Statements, Statement of Difference | | Repurchase Agreement (Repo) | 202-874-7150 |
| GWA - CASH TRACK | 202-874-9789 | Salary Offset | 202-874-0540 |
| GWA - Central Accounting and Reportings System (CARS) | 877-440-9476 | Secure Payment System | 202-874-6947 |
| GWA - Customer Relationship Management Division | 202-874-9776 | Seized Currency | 202-874-8906 |
| GWA - Treasury Account Symbol Adjusted Trial Balance System (GTAS) | 202-874-9902 | Shared Accounting Module (SAM) | 202-874-8947 |
| GWA - Treasury Agency Services | 202-874-9613 | State Income Tax Debt | 202-874-0540 |
| GWA - User Enrollment | 877-440-9476 | State and Local Government Tax Withholding Agreements | 202-874-9428 |
| Imprest Fund Management: Policy | 202-874-9428 | State Reciprocal Agreement | 202-874-0540 |
| International Treasury Services (ITS.gov) | | Stored Value Cards | 202-874-1845 |
| Policy | 202-874-6762 | Tax Levy | 202-874-0540 |
| Operations | 816-414-2102 | Tax Refund Offset | 202-874-0540 |
| Invoice Processing Platform | 202-874-36578 | TGA Bank Network | 202-874-7496 |
| Intragovernmental Fiduciary Confirmation System (IFCS) | 202-874-6389 | Treasury Offset Program (TOP) | 202-874-0540 |
| Intragovernmental Payment and Collections (IPAC) | 202-874-9816 | TOP Call Center | 800-304-3107 |
| IRS Lockbox | 202-874-6554 | TOP Payment Exemptions | 202-874-0540 |
| Limited Depository Accounts | 816-414-2102 | Transaction Reporting System (TRS) | 800-346-5465 |
| OTCnet | 866-945-7920 | | 301-887-6600 |
| | 302-324-6442 | Treasury Check Information System (TCIS) | 202-874-9582 |
| PACER On-Line | | Treasury Check Offset | 202-874-9061 |
| Treasury-Disbursed Agencies | 202-874-9138 | Treasury Receivable Accounting and Collection System (TRACS) | 202-874-7920 |
| RDO Accounting | 202-874-7108 | Treasury Report on Receivables (TROR) | 202-874-6660 |
| Paper Check Conversion Over the Counter (PCC OTC) | 202-874-6893 | Treasury Support Center | 877-440-9476 |
| | 202-874-2138 | TRUFACS | 202-874-6955 |
| Pay.gov | 800-624-1373 | Unclaimed Moneys | 202-874-8262 |
| | | U.S. Debit Card Program | 202-874-6955 |
| | | U.S. Citizenship & Immigration Services (USCIS) Lockbox and e-Filing | 202-874-6754 |
| | | U.S. Standard General Ledger Division (USSGL) | 202-874-9963 |