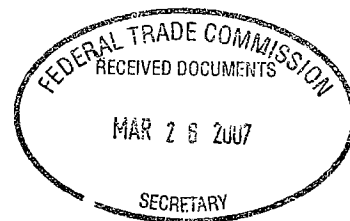

From: postmaster
Posted At: Monday, March 26, 2007 1:35 PM
Conversation: K-Mart Settlement
Posted To: Secretary

Subject: K-Mart Settlement



Folks::

This proposed settlement is unjust. K-Mart should not be allowed to simply return money dishonestly deducted from these cards, and then only if the customer can present the worthless card! This is UNFAIR AND UNSATISFACTORY>

I was turned away from K-Mart within the last two months with Gift Cards I had received, and which allegedly had value but which I was told were worthless. No explanation was given by the harried K-Mart employee but she did offer to "throw them away" since they had no value, which she did.

K-Mart should not get off free on this. They had no explanations, no referral for more information, just a garbage can to throw the card away. NOT HONEST!!!

Who is going to hold onto a worthless card? K-Mart employees (including the manager who I asked for) could offer no explanation except that "you must have spent it and forgot (sic)."

K-Mart should pay DOUBLE the withheld amount, in addition to making flat-rate refunds to anyone who certifies that they had a situation such as mine. K-Mart acted dishonestly and there must be consequences.

Sincerely,

Mike Clark

CA