

Cardholders: Who to call at USBank

CUSTOMER SERVICE:

(888) 994-6722, star key (*) to speak to representative

- Card Activation
- Access Online Password Reset
- To Verify Account Balance
- To Verify Account Status
- Dispute Status
- Verifying Transactions
- For Access Online W.B.T Password
- To Report A Card Lost or Stolen

ACCESS ONLINE HELPDESK:

- For Password Reset Call (800) 254-9885, option 2
- For Error Messages, Questions on Access Online
- Reports, Navigational Support, and How to? Call (800) 254-9885, option 2
- For Access Online W.B.T. Password

USEFUL WEBSITES:

- <https://access.usbank.com>
- <https://wbt.access.usbank.com/>
Access Online web-based training
- <http://usda.gov/procurement/ccsc>
USDA's Charge Card Service Center website

