

Introduction to the CMS Part C Non-renewal Notice

What Is the Purpose of This Notice?

This notice reminds people whose Medicare Advantage Plan is leaving the Medicare Program in 2012 that they need to choose and join a new Medicare plan by December 31, 2011 to make sure they have adequate coverage on January 1, 2012.

The notice is one page, printed in English on the front and Spanish on the back.

Who Gets This Notice?

Medicare mails this notice to everyone currently enrolled in a Medicare Advantage Plan that is leaving the Medicare Program on December 31, 2011.

When Do People Get This Notice?

The notice will be mailed by mid-November.

What Should People Do Next?

People with Medicare should consider their options carefully. People who want more information about Medicare health and drug plans in their area can do the following:

- Visit www.medicare.gov and get personalized plan information.
- Call 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048.
- Call their State Health Insurance Assistance Program (SHIP) for free personalized health insurance counseling. See the “Medicare & You” handbook or call 1-800-MEDICARE for the telephone number for their state.

People can reference CMS Product No. 11433 when calling Medicare or their SHIP with questions about this notice.



7500 Security Boulevard
Baltimore, MD 21244-1850

<BENEFICIARY FULL NAME>
<ADDRESS>
<CITY STATE ZIP>

HICN <1234>
November 2011

Reminder: Your Current Plan Coverage Ends December 31, 2011

By now you should have already gotten a letter from <Org Name> letting you know that <Plan name> won't operate next year. This means your coverage with <Org Name> will end on December 31, 2011. **This is a reminder that you must take action now to choose a new plan to make sure your health and drug coverage continues to meet your needs.**

Act by December 31, 2011, to choose the coverage you need.

You should choose and join a new Medicare plan before December 31 to make sure you're covered on January 1, 2012.

You have until February 29, 2012, to join a new Medicare Advantage Plan or Medicare Prescription Drug Plan. If you wait until AFTER December 31, 2011, to join a new Medicare plan, your coverage won't start until at least a month after you join. It's best to act now to make sure you have coverage that meets your needs starting January 1, 2012.

Compare your choices for a new Medicare plan.

Since your coverage with <Org Name> is ending, you may want to join another Medicare Advantage Plan, or you may want to join another kind of Medicare health plan or a Medicare Prescription Drug Plan.

If you decide not to join a new Medicare plan, you'll still have Original Medicare. If you want to consider buying a Medigap policy, visit www.medicare.gov to learn about your Medigap options, or call <name of State Insurance Commissioner's Office> at <SIC phone number>.

Don't wait — let Medicare help.

Act now to make sure you have coverage that meets your needs starting January 1, 2012. Medicare offers help and information 24 hours a day to help you understand your choices.

- Visit www.medicare.gov to compare the Medicare health and drug plans available in your area.
- Call 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048.
- You can also call your State Health Insurance Assistance Program (SHIP) for free personalized counseling at <SHIP phone number>.

If you currently have other health or drug coverage through an employer or union, check with your plan benefits administrator. Make sure to learn how joining a new Medicare plan will affect your current coverage before you make any changes.



Ve al dorso para la versión en español.



Recordatorio: Su cobertura actual termina el 31 de diciembre de 2011

Usted ya debe haber recibido una carta de <Org Name> informándole que <Plan name> no participará el próximo año. Esto significa que su cobertura con <Org name> terminará por completo el 31 de diciembre de 2011. **Esta carta es un recordatorio de que debe elegir un nuevo plan ahora para seguir teniendo la cobertura Medicare de salud y medicamentos.**

Actué antes del 31 de diciembre de 2011 para elegir la cobertura que necesita.

Usted debe elegir e inscribirse en un nuevo plan de Medicare antes del 31 de diciembre para asegurarse de que tiene cobertura el 1 de enero de 2012.

Usted tiene hasta el 29 de febrero de 2012 para inscribirse en un nuevo plan de recetas médicas de Medicare o en un plan Medicare Advantage con cobertura de medicamentos recetados. Si espera hasta DESPUÉS del 31 de diciembre de 2011 para inscribirse en un nuevo plan de Medicare, su cobertura no comenzará hasta el mes después de inscribirse. Es mejor tomar acción ahora para asegurarse de que tiene una cobertura que responda a sus necesidades comenzando el 1 de enero de 2012.

Compare sus opciones para un nuevo plan de Medicare.

Como su cobertura con <Org name> está por terminar, puede que desee inscribirse en otro Plan Medicare Advantage o, puede inscribirse en otro plan de salud o de recetas médicas de Medicare.

Si decide no inscribirse en un nuevo plan de Medicare, continuará con el Medicare Original. Si quiere comprar una póliza Medigap, visite www.medicare.gov para aprender sobre sus opciones de Medigap, o llame al <name of State Insurance Commissioners's Office> al <SIC phone number>.

No espere — deje que Medicare lo ayude .

Medicare ofrece información las 24 horas al día para ayudarle a comprender sus opciones.

- Visite www.medicare.gov para comparar los planes Medicare de medicamentos y salud disponibles en su área.
- Llame al 1-800-MEDICARE (1-800-633-4227). Los usuarios de TTY deben llamar al 1-877-486-2048.
- También puede llamar a su Programa Estatal de Asistencia sobre Seguros de Salud (SHIP por su sigla en inglés) durante sus horas de oficina para el asesoramiento personalizado y gratuito al <SHIP number>.

Si actualmente tiene otra cobertura de salud o de medicamentos a través de un empleador o sindicato, hable con su administrador de beneficios, antes de hacer cualquier cambio, para saber cómo inscribirse en un nuevo plan de Medicare afectará su cobertura actual.

See the other side for this notice in English.