

EVENT: FORT GORDON FACEBOOK TOWN HALL ISSUES AND RESPONSES

Date/Time: 24 October 2012 / 1830-1900

Fort Gordon

Hello to our FG Facebook community. The FG "virtual" Town Hall will begin in 30 minutes. Thanks for joining us tonight. We'll be online from 6:30-8PM, answering your questions! Shortly, we'll provide info on how the Town Hall will run. *(6 Likes)*

Fort Gordon

The FG Garrison Town Hall will begin in 15 minutes. Beginning at 6:30PM Eastern Time, members of the FG community are encouraged to post questions regarding quality of life programs, housing, facilities and infrastructure, law enforcement, family programs and all the other services at Fort Gordon. We'll answer the questions we can, and we'll try to get answers for those we can't. *(1 Like)*

Fort Gordon

During the town hall, our comment policy remains in effect. We want this to be a productive, fun session for you and our staffs, so we will deal swiftly with violations - especially those that interfere with the conduct of the town hall.

Fort Gordon Violations may include: explicit language; personal attacks; "spam;" political discussion, endorsements of any political figure, private business or organization; intimidation or harassment, remarks prejudicial to the maintenance of good order and discipline, or anything that disrupts the smooth functioning of our Town Hall. . This isn't the place to comment on national policy or personalities.

Fort Gordon We reserve the right to remove posts that appear to disrupt the purpose of the town hall, such as repetitive, unproductive comments. Please follow our posting guidelines. If you don't comply, your message will be removed

Fort Gordon

Here's who'll be on hand to answer questions during the FG "virtual" Town Hall:

- Fort Gordon Garrison Commander – COL Robert Barker
- Deputy Fort Gordon Commander – Mr. John Curry
- Garrison Cmd Sergeant Maj. – CSM Kenneth Stockton
- Directorate of Emergency Services (police and fire)
- Directorate of Public Works (housing, roads, utilities, construction, facilities)
- Directorate of Human Resources (in-out processing, ACAP, education services, substance abuse programs)
- Directorate of Family, Morale, Welfare, and Recreation (family and recreation programs, child care)
- Directorate of Logistics (transportation and maintenance programs)
- Directorate of Plans, Training, Mobilization, and Security (training areas, ranges and planning)
- Religious Support Office (chaplains' programs)
- Resource Management Office (budget and manpower)
- Plans, Analysis & Integration Office (ICE, family action planning, base strategic planning)
- Army & Air Force Exchange Service (AAFES merchandise and services)
- Balfour Beatty Communities (housing)
- Dwight D. Eisenhower Army Medical Center (medical care)
- Defense Commissary Agency (food logistics)
- Installation Safety Office (safety)
- Network Enterprise Center (Information Management/Technology)

- Office of the Staff Judge Advocate (legal and non-legal support)
- Public Affairs Office (command info, media relations and community relations)

Also, the Claims Office and Civilian Personnel Advisory Center will have representatives on hand to take questions. *(4 Likes)*

Cody Anne Oh, my goodness. This is a big deal! This is my first time 'attending' the FB Town Hall - I have always thought it was a good idea, now I'm seeing the benefit! Thanks to all who are taking the time to do this. *(1 Like)*

Col Robert Barker

Thank you for joining us for FG's quarterly "virtual" Town Hall. I'm COL Robert Barker, Garrison Commander of FG. Thanks for being here and taking the time to participate. *(4 Likes)*

Col Robert Barker

This town hall is about working together to build a better FG community. Whether you have a specific question, or are just following along, you're a part of our community. *(4 Likes)*

Col Robert Barker

I and my staff run the "city" of FG, so topics such as housing, family services, recreational facilities, traffic and law enforcement will be on the table as I have my team assembled to provide their insights.. We hope our town hall is useful to FG community members who want to talk directly to us about our town, Fort Gordon. *(4 Likes)*

Fort Gordon

The Wall is now open for members of the FG community to post questions for the Fort Gordon Commander and the FG installation staff. You can post your questions and comments directly onto the wall using the "Write post" blank at the top. If you don't see the blank form, refresh the page in your browser.

Fort Gordon

You may want to refresh the page occasionally, to see the latest Q&As. Last, now would be a good time to review our earlier posts that provide an overview of how this town hall is going to work. *(1 Like)*

Col Robert Barker

Remember to "join" the town hall using the button at the upper right - that will enable you to ask a question.

Fort Gordon

We've provided a Town Hall update briefing here that will provide some information on current events and programs that you might find useful (if you have trouble loading the gallery, you can download a copy in PDF format at: http://www.gordon.army.mil/FG_Facebook_Town_Hall.pdf).

Fort Gordon

Thomas Stangel previously submitted a question via Gordon.Be.Heard@us.army.mil.

ISSUE: Why are so many of the new street lights inoperative? The inoperative lights are located on the Avenue of the States between the school and Burger King and in the Brems Barracks Area. It affects drivers' ability to see objects on or near these roads.

Fort Gordon Thank you for your question, Mr. Stangel.

DPW provided this response in advance. ANSWER: Georgia Power has experienced difficulty getting on post for repairs. Coordination is being made with DES to ensure the repairman is allowed on post.

Cody Anne From Fort Gordon Dpw (which I think was mis-posted to my somewhat related question): @Thomas Stangel Thank you for your inquiry concerning the inoperative streetlights on Ave of the States. Personnel will be on-site Thursday morning to assess, by light number, the inopertaive lights and will submit the required documentation for repair.

https://www.facebook.com/events/427356730655817/permalink/435442093180614/?comment_id=435444536513703&offset=0&total_comments=3

Laura Hardy Aldrich

Good evening. I have several issues that need attention, so I will get started on a very serious one: safety. What is being done about the break-ins and attempted break-ins? Several houses have been affected, including mine. Also several vehicles were broken into and vandalized. I see very little to no MP presence in Gordon Terrace. I have also had an encounter with a belligerant woman coming to my door and preaching to me and touching me and nothing was done. Thank you. (2 Likes)

Laura Hardy Aldrich

My second issue at hand is children wandering alone. There was a threatening flyer sent out that has done NO good. Kids are still darting in and out of the streets at all hours. Not to mention, a few young ones (about 2nd-3rd grade) have come to our house and offered to sell us the Signal paper or flowers they have picked. I don't mind them trying to be productive, just wondering where are the parents? Why isn't this being handled? (5 Likes)

Meghan Hull I agree! these children dont even watch for cars. I was driving down the road today and a kid just walked out in front of me. If i hadnt been going the speed limit i wouldnt have been able to stop in time, and rarely are people going the speed limit. (1 Like)

Laura Hardy Aldrich Sometimes the speed limit is too fast! I have kids bobbing and weaving on scooters and falling in front of me.

Meghan Hull if 15 is too fast then the kids arent big enough to be outside alone. (3 Likes)

Cody Anne Laura, this may be helpful - in another question posed about young kids walking to school, this was posted: "Fort Gordon Directorate of Emergency Services Xiomara -- Thanks for your question. Please contact the Law Enforcement Center at 791-4830 when you witness children walking to school who are seven years old."

<https://www.facebook.com/events/427356730655817/permalink/435448866513270/> (1 Like)

Laura Hardy Aldrich

Third issue: sadly, grown adults don't know how to use their own recepticles for dog feces. I think my

trash smells bad enough with my daughter's diapers. Is there some way of reporting this without being petty? (1 Like)

Cody Anne Ugh, I had this issue at my last base. I didn't even think about trying to get it taken care of because there wasn't really a way to figure out 'who dunnit' (1 Like)

BBC Housing @ Laura. Thank you for your question. You may anonymously submit your concern to the Community Mgmt. Office and the issue will be promptly addressed. Please feel free to call #706-772-7041 at anytime. (2 Likes)

Cynthia Stein

I have noticed that there are now uniformed soldiers on the various gates. What is the policy on Fort Gordon for saluting retired military officers? I have entered the gate many times and have not been saluted but did not want to put the soldier in a position of question if this has not yet been addressed. At previous posts retirees are saluted upon presentation of their valid retiree id care. Is this post specific?

Fort Gordon Directorate of Emergency Services Cynthia -- Thanks for your question. By regulation, Soldiers are required to salute active officers.

Cynthia Stein Thank you for clarifying. It must have been a post courtesy at the other posts to include Air Force Installations.

Cody Anne

Alright - I'm sure this has been asked, but... Avenue of the States! What's the timetable on the completion of that roadwork? Thanks so much :) (3 Likes)

Fort Gordon Dpw @Cody Anne The current work on Ave of the States, constructing the new traffic circle, is scheduled for completion on/about 25 Jan 2013. (1 Like)

Fort Gordon Dpw @Thomas Stangel Thank you for your inquiry concerning the inoperative streetlights on Ave of the States. Personnel will be on-site Thursday morning to assess, by light number, the inoperative lights and will submit the required documentation for repair.

Cody Anne Thanks for the update!

Cassandra L Penley

I have a question as to what can be done regarding some of the older kids that play on the trails, I have no problem with them playing and having a good time however recently they are becoming out of control, on numerous occasions we have had to go outside and stop them from beating each other with the bamboo that grows out there. Who can we notify when this is going on because one of them is going to end up getting really hurt back there. (2 Likes)

John Curry Ms Penley, the best

John Curry Ms Penley, Please contact the MP desk at 791-4830 to report these type incidents. Thank you.

Cassandra L Penley We actually have and were told there wasn't anything to be done, however, I will call as it happens pretty much on a daily basis, and I do not want to see anyone getting hurt.

Rachel Cadwell

This is in regards to Jimmie Dyess Days that was held on post earlier this month. It was my understanding that non-military visitors were supposed to be searched when coming on post, but I witness no such thing happening on that Friday evening prior to the event and it was obvious they were non-military. I know that there were a lot of Boy Scouts coming on post that evening, but why were none of them being stopped? *(1 Like)*

Fort Gordon Directorate of Emergency Services Rachel -- Thanks for your question. You are correct, vehicles are suppose to be checked prior to entering the Installation. I will check on your observations.

Xiomara Alves

My husband and I just recently moved to FT Gordon. I was a NAF employee working at the CDC in Vilseck, Germany, I on leave without pay and was told by the director in Germany that I would be able to transfer in to the CDC here on post. However upon arrival I spoke to the someone at CPAC and was told to reapply on USAJOBS. I have and interviewed with the CDC director here on post about three weeks ago and have not heard back from either organizations. What are the proper procedures for NAF transfers from different installations? As no one can give me a direct answer.

Fort Gordon Mrs. Alves: Unfortunately, CPAC isn't with us tonight as we expected. We'll take your question, and get it answered with the others that we don't finish before the town hall ends. We'll post the answer with those other late-breaking questions within 3-5 days. Thanks, and sorry for the delay.

Xiomara Alves Thank you for your help.

Xiomara Alves

I would like to know who I need to contact regarding children walking to school by themselves? I have seen children under the age of seven walking to school alone and late. *(3 Likes)*

Col Robert Barker If you see children too young to walk by themselves walking anywhere, to school or not, please call the MP desk at 791-4380. Thank you for keeping watch over our children's safety! *(2 Likes)*

Laura Hardy Aldrich I have called several times. The MPs will come out and handle it. With all due respect Col Barker, it doesn't really stop the issue. It is something that will continue unless more people step up. *(1 Like)*

Fort Gordon Directorate of Emergency Services Xiomara -- Thanks for your question. Please contact the Law Enforcement Center at 791-4830 when you witness children walking to school who are seven years old.

Fort Gordon

Andrew Ferguson previously submitted a question via Gordon.Be.Heard@us.army.mil.

ISSUE: My children like to skateboard, ride scooters, and do BMX biking. There are no skateparks on Ft Gordon or in the Augusta area. Can we get a skatepark built on post like at Ft. Hood or Ft. Leavenworth?

Fort Gordon Thank you for your question, Mr. Ferguson.

FMWR provided this response in advance. ANSWER: Thanks for your question. Resources for leisure activities are driven to a large extent by our periodic Leisure Needs Survey, most recently conducted during the summer of 2011. A total of 37 outdoor activities and facilities were assessed on the survey. Among options for outdoor activities for military, spouses, youth and civilians/retirees, BMX courses ranked 37th on the list and in-line skating/skateboard areas were 32nd on the list. Neither BMX courses nor in-line skating/skateboard areas made the top ten list for any group, including youth respondents. As a result, there are no current plans to construct a BMX course or skateboard park at Fort Gordon, although we are willing to consider them in the future if the population demonstrates a greater need.

Nicole Holt There is a BMX track in Augusta, I believe it is on Wood St.

Teri Stiffler Ryan

This is for DDEAMC - If my child is 18+, yet is still a dependent, why can my husband not pick up the records? I understand HIPPA, but if he is still our military dependent that we pay for, I dont understand why my husband would not be able to retrieve copies of his records. (2 Likes)

Rachel Cadwell I remember when we were in the Netherlands that the clinic there wouldn't release my records to my husband, even though I am his dependent. Maybe it's because he's over 18 and considered an adult?

Eisenhower Army Medical Center @Teri, Thanks for your question. With an adult (18+), HIPPA (Health Insurance Portability and Accountability Act) regulations apply. You may be able to pick up your child's record if you have a limited power of attorney or a release of records from your child. For minors (17 and below), generally records can be accessed except in certain situations. If obtaining a release is not possible, then I would recommend contacting our patient advocacy office (706-787-2000).

Fort Gordon OSJA @Teri Stiffler Ryan, Thanks for your question. The Ft. Gordon Legal Assistance Office may help your child obtain a limited power of attorney. The Legal Assistance Office's phone number is 706-791-7812.

Teri Stiffler Ryan Thank you for the answer, and I understand the HIPPA rules. Is this an issue that I can take beyond FG?

Teri Stiffler Ryan Thank you OSJA. He is in college and isnt here now, and needed his records for the school doctor to sign a medical form required for some documents he needs to submit.

Fort Gordon OSJA @Teri: The limited power of attorney should enable your husband to obtain the medical records. However, your child has to obtain the power of attorney naming you or your husband as the agent. Under the law, notwithstanding her status as a dependant under military regulations, your child is an adult if he or she is 18.

Teri Stiffler Ryan Thank you.

Fort Gordon OSJA @Teri: Is there a military installation near the school? Your child as a dependent is eligible to receive legal assistance at any installation.

Teri Stiffler Ryan No, unfortunately not. We will have to find alternate means.

Alex Hoffman

Is there any plan to open gate 2 on weekends? Having it closed essentially closes off the Grovetown area easy access to post, and I noticed a big backup during Ocktoberfest because that gate wasn't open. (6 Likes)

Cody Anne I think that opening it for weekend events like that would be great! But as far as it being open every weekend, we're probably s-o-l (& yes we do live about 1 mile outside of Gate 2... grrr!)

Col Robert Barker Thanks for the question. and I will explain the reason behind the decision. Across the Army, DA decided to no longer use contract security guards as a means of providing gate security. With the additional civilian manning cuts experienced by the military last physical year, we did not receive the number of DA guards to replace one to one for the contract guards that were lost. To maintain the best level of support with the DA security guards we have, the hours of gates have to be adjusted to meet the primary access requirements. The decision was made that gate 2 could be closed due to its close proximity to gate 1. Although not an optimal solution for convenience, the distance between the gates is not to great a hardship. Unless authorizations change the hours of gate 2 will remain as they are now. We do make plans to open gates for special events such as the extension of hours for gate 5 during Octoberfest, and this will continue. I hope this answers your question, and I wish we could do more. (2 Likes)

Alex Hoffman Sir, thanks for the response. I understand the budget concerns and we'll just have to go the long way around. Once the construction on Robinson Rd & Jimmy Dyess Pkwy are complete, it should be less of a burden. (1 Like)

Fort Gordon Directorate of Emergency Services Alex -- Thanks for your question. Due to a 30% reduction in Guards because of budget cuts, Gate 2 is closed on the weekends.

Jo Rodriguez Well that answers my question! I don't like it but at least I understand the decision now. (3 Likes)

Fort Gordon

If no one answers your question right away, please be patient – some questions are easier to answer than others. We'll make every effort to respond before the end the Town Hall. (6 Likes)

John Curry

As you know, the Combined Federal Campaign is under way on the installation. This is a great way to help your fellow man and our Community, and now you can donate by filling out the forms our keyworkers are passing out OR online at <https://www.cfcnexus.org/csra>. Please consider making a donation during the campaign.

<https://www.cfcnexus.org/csra>
www.cfcnexus.org. (4 Likes)

Ceddy Kruger Scott

Hi I was wondering if something was going to be done about the parking lot at the Chinese restaurant/ bus station. It is very difficult to find a place to park my car and there are no handicap spots. It saddens me to see the handicap park their cars further away from the building than those who are perfectly fine. Thank you (2 Likes)

CSM Kenneth Stockton Sir, Thanks for the concern, we will have DPW look at putting a couple handicap spots at the restaurant. *(3 Likes)*

Cody Anne A comment was posted by Fort Gordon Dpw in response to this question, but it was on a different post. Here it is:

"@Ceddy Kruger Scott Thank you for your question. The DPW has an ongoing parking lot striping program. We will assess this issue and insert into the ongoing striping schedule. For further information, please contact the DPW Facility Manager @ 706.791.6183."

<https://www.facebook.com/events/427356730655817/permalink/435449069846583/>

Ceddy Kruger Scott Thank you *(1 Like)*

Laura Hardy Aldrich

This is a suggestion for the young kids walking home alone: could we have an MP sitting at the entrances to the villages? It's hard to depend on us drivers to call the police when we're trying to drive ourselves home, then get to the phone and describe all of these kids. *(4 Likes)*

Meghan Hull exactly.. because we aren't suppose to be using our phone while driving anyway. *(2 Likes)*

Fort Gordon Directorate of Emergency Services Laura -- Thanks for the suggestion. I will review with my team your comment. *(1 Like)*

Megan Meyer Chesser

While I understand that this is a forum for questions, I just wanted to say thank you to Fort Gordon! I have been impressed with the services that are offered and hope that you continue the excellence! Thank you! *(13 Likes)*

Col Robert Barker Thank you for your comment. The installation will continue to do everything possible to make Fort Gordon a location everyone would like to be assigned. I encourage you to let us know anything that you see that can be done better to support our military and families on post. Thank you again. *(1 Like)*

CSM Kenneth Stockton

While we have your attention, you may know that people have been dumping their trash at our recycle center on post. The cost of clean-up for this has become prohibitive, and continued dumping could result in us shutting down the facility. The recycling facility is only for recycling. Please- if there's not a container there for your refuse, then don't leave it at the facility. *(7 Likes)*

Laura Hardy Aldrich

Another issue has to do with DDEAMC. I have recordings of the nurses in the ER playing on their gmail, facebook, talking about a soldier's civilian husband, talking about fixing computers and any and everything else BESIDES what is going on with the patients sitting less than five feet from them. I sat in the curtain area for an hour, in pain, with seizure activity while they, excuse the term, farted around. This is inexcusable. Not to mention more than half of any staff in that hospital are rude and extremely difficult to work with on ANY level. What is being done about this? I know I am not the first to complain with I.C.E. reports or inquiries. *(3 Likes)*

Laura Hardy Aldrich Oh, not to mention being called a hillbilly, only in nicer terms, by one of the "professionals" there, was completely uncalled for. Especially since they had not ever met me in person.

Cody Anne Oh, wow. I haven't had an issue like this at Eisenhower before! That's awful!

Laura Hardy Aldrich I have documented proof. I have it in writing and video.

Cody Anne This makes me very sad. I have received great care thus far (despite the awful wait time). Then again I also don't pay attention to anything else but the TV or my phone when I'm sitting around waiting (& I guess, maybe most people are like that so some people don't think anyone is listening?). Talking about patients like that - taking about anybody like that, actually, is just wrong. (1 Like)

Eisenhower Army Medical Center @Laura, My goal for the staff is to ensure that the 2,500 plus patients who visit us each day daily receive the best medical care customer service. I want you to leave thinking, "That is the best thing that happened to me all day!" I am sorry that we did not hit the mark. We are very interested in your experience and encourage all of our patients to tell us when they encounter a problem... tell us on the spot, use and ICE comment card, and/or fill out the Army Provider Level Satisfaction Survey that comes to you in the mail. We read every one of them and track track the issue back to the source... phone service, appointing, courtesy, wait time, listening, etc. This allows the staff to fix problems and provide the best service... Overall, we do a very good job. We have a 96% satisfaction rate, the highest in MEDCOM. But there is always room for improvement. If you would like to follow up on this particular experience please contact my office 706.787.0300 -COL Christopher Castle, Commander, DDEAMC (3 Likes)

Laura Hardy Aldrich Well, I can honestly say that the 96% does not account for my family nor anyone I really know. I've filled out the comment cards, sent in the surveys, gone to the patient advocacy, and done everything that was expected in the order it was supposed to have been done. NOTHING has been done or changed. I become more disgusted by the treatment everytime I go in there. I have a case where packing was left in my body after surgery! How does that show satisfaction? I apologize, but there has been nothing good to come out of there for my family.

Eisenhower Army Medical Center @laura as above, if you would like to follow up on this particular experience please contact my office 706.787.0300 - COL Christopher Castle, Commander, DDEAMC

Laura Hardy Aldrich Thank you. I plan on it. I will gladly bring you the papers and recordings I have.

Cody Anne D: I haven't had surgery done here. Just a bunch of run of the mill stuff. So sorry you've had such a bad experience overall! Sheesh! (1 Like)

Fort Gordon

Thanks to all who participated in our "virtual" town hall! We're going to wrap things up at 8PM Eastern. If you have any final questions for us, please post them at this time!

Gail Rosario Fitzpatrick

My questions are for PAO 1. Can the Signal dedicate an article a week to the various FRG functions and activities or class. This will help everyone keep connected to each other. 2 Can we highlight a different

Service once a month, example: Navy ,Marines etc we share a post and would like to know what our sister services are doing at Fort Gordon. Thank you *(1 Like)*

Fort Gordon Mrs. Fitzpatrick - Thank you for your question. I wish we were better positioned to provide that level of support. However, with only two-full-time staff writers on the Signal staff, we are really unable to commit to an article about FRG activities each week. However, we'll do our best to provide more coverage of FRG and family activities, and please let us know when there's a story that we need to cover. You can reach the Signal editor at 791-7069. Thanks again for your question.

Gail Rosario Fitzpatrick Thanks for your response, have you thought of perhaps recruiting some Volunteer reporters. Fort Gordon has over 3000 registered volunteers and many of us would be more than happy to help with this mission. *(3 Likes)*

Cynthia Stein Can the FRG's submit articles to be published, along with photos of events. This could save the time of your staff and yet be able to highlight the great events to come or that have been performed by these wonderful groups. *(3 Likes)*

Fort Gordon Mrs. Fitzpatrick and Mrs. Stein - We'd be happy for the FRGs to submit articles and photos, and we are already talking to potential volunteers. Feel free to call us before submitting an article, to get information on suggested format and length, et al. We can also provide you with a submission guide. But, simply put, we'd love to have the input. *(3 Likes)*

Col Robert Barker I would like to add that we are always looking for events and articles to publish and advertise what is happening on post. If you do not have an article but would like to get the widest publicity for your event please send that information as well. Thank you *(3 Likes)*

Armando Rivera Units can assist with designating UPARs, unit public affairs representatives, to aide their commands with telling the Army and other Armed Service Branches stories. I have already guided various service members on how to write a news story about an event and to include a photo with their submissions. *(1 Like)*

Cody Anne

Question for DDEAMC. I have posted on their FB page before how pleased I am with the quality of care I have received over the last year or so. However, today I waited an hour and fifteen minutes past my scheduled appointment time to be seen in the Surgery Clinic today for a consultation - now, I do always anticipate a bit of a wait (and I arrived 13 minutes before my scheduled appointment time to check in) but this was a little ridiculous. Is this due to scheduling issues, and if so, is there a way to remedy this?

I could tell that the staff were working hard and I still felt taken care of when I finally did get seen - Dr. Lee did not rush me at all & he did take time to explain things to me completely & clearly - I left feeling better overall than when I arrived, but I would rather have had a different appointment time/date than to sit in an overbooked office for a couple of hours on my one day off this week, when I could have been spending that time with my family.

I am still immensely grateful that I don't pay a dime for the health care that I do receive, but I have had a number of appointments run late in the last couple of months (even early morning ones!) and it is increasingly difficult to ensure I make it to work or other appointments on time. I am feeling like if I have an appointment at Eisenhower, I need to block off half the entire day for it. *(3 Likes)*

Jaralinn De La Ossa I too had an appointment earlier this week at 11am and was not seen until after 13:30. There must be a scheduling issue or back up, im not sure. They of course were very kind but it was quite a long wait :-/... *(1 Like)*

Eisenhower Army Medical Center We want to appologize for the inconvenience. if you would contact the Patient Advocacy Office at (706) 787-4656 and give us a few specific details we work to prevent this from happening in the future. We strive to see patients in a timely manner and to provide you with world class care. *(1 Like)*

Cody Anne Thank you, I will call after work tomorrow.

Cynthia Stein

I want to say I was happy to see that DDEAMC has set up the "drop off pharmacy" Hopefully, this will lessen wait times for perscription pickup. *(2 Likes)*

Barb Kozell How does the drop off pharmacy work exactly?

Ann Anderson I didn't realize they'd introduced that... so thankful! The pharmacy was an absolute nightmare!

Christie Page Wilder The automatic prescription machine for refills is WONDERFUL.

Cody Anne Yes! Here's more info on the drop off pharmacy:
<https://www.facebook.com/photo.php?fbid=459455564093931&set=a.150919091614248.19027.146470735392417> *(2 Likes)*

Alex Hoffman

For DDEAMC- We've been having issues with wait times at the Family Practice Immunizations section. Last week, we waited for almost 3 hours with an 18-month old - not an easy feat. Is there any way to speed up this process? *(2 Likes)*

Eisenhower Army Medical Center @Alex, I apologize for your prolonged wait, especially with a child. Unfortunately, we have had a large increase in vaccination volume this month due to the influenza season. We are in the process of converting our primary care clinics to Patient-Centered Medical Homes (PCMH). With PCMH, our goal is to eventually incorporate all immunizations within the patient visit, providing this service in the exam room. This should provide a better patient experience and provide excellent care. Thanks for your feedback. Please feel free to contact the Family Medicine Clinic Leadership or our Patient Advocacy Office. *(2 Likes)*

Alex Hoffman Thank you, that sounds like a much better system, I appreciate the response.

Laura Hardy Aldrich

Ok, I do have ONE more question. Are these issues actually going to be addressed? A lot of these things were brought up last time, and nothing has been done. MP presence picked up for a little while, then nothing. I'd hate for this to be a nag session and nothing come out of it.

Col Robert Barker Ms. Aldrich thank you for your concern. Yes,we'll do our best to address the issues that have been brought to us during the town hall, based on the resources we have available and the policies that govern our installation. We'd like to be able to do everything our community asks, but that's not always possible. Still, we'll look closely at every suggestion and do what's best for our community. Thanks for your participation tonight. *(1 Like)*

Laura Hardy Aldrich Thank you and I do understand that you have limited resources and you can only do so much. The biggest concerns for me are the safety of our neighborhood kids, our families, and of course our health. Other nuisances can take a backseat. *(1 Like)*

Fort Gordon

Thanks to all who participated in our "virtual" town hall! This marks the end of tonight's event. If your question hasn't been answered, don't worry – we'll be sticking around a few more minutes to catch up with any questions that we missed! However, the Wall has been closed to new questions. *(5 Likes)*

Teri Stiffler Ryan

Thank you COL Barker and the rest of the staff on duty tonight for working late in efforts to listen to our comments and concerns. You are appreciated. *(16 Likes)*

Fort Gordon

If we told you we needed to do more research and get back to you, we'll do that as quickly as possible (within 3 business days). Sometime early next week, we'll also post a transcript of this conversation as a new "tab" at www.facebook.com/ftgordonga *(4 Likes)*

Zachary Thomas Holwerda

I have a question, as single soldier in 513th barracks, my question is about the Dining facilities. In my LES, I have BAS deducted from my pay for a DFAC that quite frankly serves unhealthy food. Being a being an E2 who already has been on the AWCP, and doesn't have a lot of options when it comes to eating healthy. Not only that I also have 3 herniated disks in my back that prevent me from doing most aerobic exercises such as running. Being an E2 as previously stated I don't have the extra income to purchase my own food, especially on the weekends when the DFAC is closed. What can be done about this?

Thank you,
PV2 Zachary Holwerda
B. Co 297th MI BN *(5 Likes)*

Kara Kennedy Healthier food in general on post would be awesome, but at least I have the option of packing a lunch. Our DFAC's could do so much more to serve healthy food. *(1 Like)*

Jon Hebert I have experienced nausea and food poisoning on several occasions from food at the DFAC. But where else am I supposed to eat? If 300-something dollars is being taken from me every month, I feel I at least should get decent, healthy, FRESH food. I often see leftovers as part of other food...this is a military dining facility, not a high school cafeteria! *(3 Likes)*

Directorate of Logistics @Zachary Holwerda - Appreciate your concern reference the quality of food in the dining facilities on post. The DFAC that you are referring to is DFAC number 11 which is the only facility on the post that is designated a non-soldier fueling (meaning it has sodas, fried foods etc.) that are not in the other three facilities on post. There are healthy options available at DFAC and we would be glad to take suggestions on how we can improve the menu choices in the facility. My food program manager would be glad to hear from you. His number is 791-2636. Again thank you for your comments,

Directorate of Logistics @Jon Hebert - It is a pleasure to address your concern. The food service team takes pride in the culinary experience that we provide the customer at Fort Gordon. Have never heard of any incident of food poisoning as a result of any of our facilities. If this has

been an issue in the past would definitely like to get resolved through the preventive medicine channels. Would like for you to please call my food program manager at 791-2636. Look forward to addressing your concern.

Directorate of Logistics @Zachary Holwerda - I wanted to also let you know that normally there are two dining facilities (#4 and # 6) open each weekend to support servicemembers.

Zachary Thomas Holwerda Well what about the people with no car living the barracks. Also, with a set schedule of hours for the DFAC why should soldiers have to plan their day around the hours of the DFAC and if they are not hungry *(1 Like)*

Directorate of Logistics @Zachary Holwerda - Again thanks for your question. Understand your concern about not having transportation and living in the barracks. The decision on which dining facilities to leave open on the weekends is based on utilization and location. There are a limited number of 513th Soldiers utilizing DFAC # 11 vice 4 and 6 which is why it is not open on the weekend. The scheduled hours are in coordination with unit leadership on the installation. If the hours do not support your schedule that needs to be addressed to your leadership so they can look at the impact of on other servicemembers and address to the installation food service team for potential changes. Again I encourage to address these issues to my food program manager at 791-2636.

Tiffani Diggs

I also want to know the priorities for housing. I heard a rumor that AIT students were given first priority to the houses. I need to clarify if this rumor is true. Because if it is, it's pretty sad. They're 'transient', basically only staying here for a little while, while permanent party has been and will be staying for an indefinite amount of time. *(1 Like)*

BBC Housing @Tiffani. Thank you for your question. It is just a rumor and there are policies in place how the wait list procedures work. *(1 Like)*

Fort Gordon

And don't forget – if you have questions for FG or any of the agencies offering services at our base, you can also submit them at any time via the Interactive Customer Evaluation (ICE) system, at: http://ice.disa.mil/index.cfm?fa=site&site_id=440 *(2 Likes)*

Lauren Sackman

How am I not surprised my post gets removed. A question was too much for you I see

Fort Gordon Ma'am no one removed your post, COL Barker is in the process of answering it.

Lauren Sackman Refreshed my page and I'm still not seeing it. Guess fb ate it up

Fort Gordon I just refreshed mine as well and I still can see it. Just have to scroll down a bit. *(3 Likes)*

Cassandra L Penley

I have a question for BBC, who do we contact in regards to any violation letters? I have already been in the office once and was told our issue was fine then not 3 weeks later we received a second one to move the play set in the back yard where there is a steep hill into the woods which is not safe for our little ones.

Cassandra L Penley Ma'am no one removed your post, COL Barker is in the process of answering it.

Meghan Hull And why do some people have to move their "belongings" and others dont. (5 Likes)

BBC Housing @Cassandra. Thank you for your question. Please contact the Community Manager, Tom Jenkins, at #706-772-7041 to discuss your concerns.

Cassandra L Penley Thank you for letting me know who exactly to contact!

Col Robert Barker Thanks for the question. If you do not get a response or an issue continues please provide your issue to the Mayor of your neighborhood. I meet with the Mayors and BBC monthly to go over these type issues. If you still feel that your concerns are not being addressed you can always talk to me directly.

Cassandra L Penley Thank you very much for the quick response.

Katie Moore Stewart and why we arent allowed to have trampolines on this post but you can on other posts? (1 Like)

Barb Kozell

Are there any programs for young children around Fort Gordon (age 3-4)? We go to story time at the library, but I was looking for dance, art or sports. Thank you. (1 Like)

Lori Price Pflieger Please contact CYSS as they have several programs going on, as we found today on a tour of it. I was very impressed with how much they have to offer. (2 Likes)

Barb Kozell thanks

Katie Moore Stewart They have smart start programs for nearly every sport! Soccer smart start this fall was great for our 4 year old! (3 Likes)

Kristy Oman-Gilbert There are sports and activities through CYS. The child has to be registered through them and have a sports physical to join the sports. If you go to this site (and use the guest portion) you can see the activities currently offered:
<https://webtrac.mwr.army.mil/webtrac/gordoncyms.html> (1 Like)

Plans, Analysis and Integration Office - Fort Gordon Responding on behalf of DFMWR due to system problems.... @Barb Kozell: Thanks for the question! CYSS SKIES currently offers ballet, dance, and art instruction through a contract with the greater Augusta Arts Council. These programs are offered during the day, afternoon, and on weekends to accommodate parents needs/schedules. Smart Start for children ages 3-4, are offered during every sports season: flag football, basketball, soccer, and baseball. For further info, please contact CYSS Parent Central Services @ 791-4722. Thank you! (1 Like)

Kristy Oman-Gilbert Off the top of my head, I know they do tee ball, soccer, basketball, and flag football (for boys) and offer things like art class. (1 Like)

Michelle Taylor Barb Kozell Check out MOMS CLUB of Grovetown (serves Fort Gordon too). There are tons of activities for moms and children. There is a facebook page you can check out...just type in Moms Club of Grovetown. :) (2 Likes)

Barb Kozell Thank you!! I've been looking for something for my 3 year old daughter. This is much appreciated.

Crystal Redburn

I have a question about procedures at DDEAMC. A few Weeks ago, I had to take my son to the ER. We were there for 6 hours before we got release papers, and were told by the ER doctor to go to the pharmacy for his meds. Then we sat in the pharmacy for 2 hours because it seems there is no expediting for ER patients or uniformed servicemembers anymore. Can you please bring that back, because let me tell you, 8 hours in the hospital with a sick ornery 2 year old is not pleasant. (2 Likes)

Teri Stiffler Ryan I do have a comment on this one also, when someone is released from the ER requiring meds, and it is done between the hours of 1800-1900, they are required to wait because neither of the pharmacies is open. Is there a way this can change and when the main pharmacy closes, the 3rd floor pharmacy is open? (2 Likes)

Laura Hardy Aldrich On some days, like training holidays or after hours, there's no expediting for service members. It's kind of a free for all. Between 1800-1900 the pharmacy is closed. I believe after 2000 (someone correct me if I am wrong), you go to the 3rd floor pharmacy. Otherwise, I wait until very early morning or late in the day to pick up meds. I sometimes wait until the next day if possible. I know it's not always possible, but that's what I do.

Crystal Redburn This was a regular day at about 1600.

Laura Hardy Aldrich Yeah unfortunately they have been really packed as of late. If I can, I go around 0830 or 1700-1730. Like I said, not always feasible, but it does make it a bit easier with having little ones.

Eisenhower Army Medical Center @Crystal, Thanks for your feedback. I apologize about your wait in the pharmacy. We are activity trying to decrease the wait times. Our Outpatient Pharmacy Hours are:

- Phone 706-787-8033
- 0800-1800 Monday through Friday
- 0800-1600 Saturdays
- Closed - - Sundays and all Federal Holidays (1 Like)

Eisenhower Army Medical Center @Crystal, There are active-duty military and ER discharge specific pharmacy policies. We will forward your concerns to Pharmacy Leadership and hopefully make positive changes. Thanks again for your feedback.

Teri Stiffler Ryan DDEAMC - is there a way to check on opening 3rd floor pharmacy at 1800 when the main pharmacy closes, wo those from the ER do not have to wait when discharged. Thanks.

Katie Moore Stewart

My son played U9 soccer through CYS this past season and we were required to drive 30+ minutes to the other side of Evans for every game, even when we played the other Fort Gordon team. What can be done to play half of the games on post and for sure play on post when we play another Fort Gordon team? (4 Likes)

Plans, Analysis and Integration Office - Fort Gordon Responding on behalf of DFMWR due to system problems... @Katie Moore Stewart: We regret any inconvenience that you may have experienced during this past soccer season. The next soccer season games played between Ft Gordon teams will be played on post. For additional information, please contact, CYSS Youth, Sports and Fitness @ 791-7575. Thank you!

Katie Moore Stewart Thank you for your response. During other sports it seemed to be 50/50.

Barb Kozell

My question is regarding billing for electric overages in old housing. This past summer we received a letter from housing stating that MOCK billing was due to begin this fall, and actual billing would begin in March. We received a bill last week from Minol. We have no problem paying a bill if we owe it, however we were under the impression that mock billing was to come before real billing. Some residents (in old housing) are getting mock bills, and some are getting actual bills. Why is there a difference? Also, we've tried to find an answer from housing and Minol (called Minol 3x) All Minol could tell us was that our account is in fact in "live" billing and not mock. Please advise, thank you. (3 Likes)

Meghan Hull i also got one of the real bills. We were also told that mock billing was to begin in august. and we would receive our first bill sept 1stish. Its not october and we are just now getting our first BILL!

Crystal Redburn My question goes along with that. I got billed \$3.75 for an admin fee? I hope this isn't a monthly thing that I'll have to pay even if I'm well under the baseline to get billed. (4 Likes)

BBC Housing Thank you for your comment. Right now all renovated homes are in mock billing until March 2013. If you are receiving an actual bill please come into the Community Management Office or call #706-772-7041 so we may rectify the situation. Again thank you for bringing this to our attention.

Barb Kozell My husband went into housing last week to rectify the billing situation, and was told to call Minol??? W have called Minol since last week....They're not very nice, and not helpful at all. (1 Like)

BBC Housing Thank you Crystal for this information. During mock billing there is no administration fee. Please bring your bill to the Community Mgmt. Office so we can correct this. Thank you. (3 Likes)

Stephanie Pompa I too, received the "live bill" along with my neighbor Melanie. We were told mock billing was to start, but neither of us received any "mock bills." This is our third duty station that has done this from start to finish. I didn't owe, was under the grace line. But others are being charged \$49-\$69 from Minol. When I called Minol, after being on hold for 35 minutes, the lady rudely asked "Why should you care, you don't owe anything." I took offense to that, and also question their meter readings. Now that I'm aware, I will be checking our readings. The bill was from 05AUG12-05SEP12. Which should, by the answers above, be the mock billing. As much BAH as we pay per month, some can't afford to pay \$50 dollars over what the BAH should cover. Please thoroughly investigate this. (5 Likes)

Katie Moore Stewart So when real billing starts we will have to pay a \$3.75 admin fee every month? I don't remember this fee at our last station.

Laura Hardy Aldrich Katie Moore Stewart, if you don't have to pay any overages, you don't have to pay the admin fee. :) (1 Like)

Stephanie Pompa According to my real LIVE bill, yes, there is an administration fee of \$3.75.

Laura Hardy Aldrich I was told we didn't have to pay the fee if we didn't have to pay overages! OH someone lied to me! I'm sorry for being mistaken. NOW I'm irritated.

Stephanie Pompa I think we need to wait until BBC can research this more, before worrying about having to pay this or that. I'm highly confident that BBC will rectify this situation quickly, and thank you to the original poster for bringing this up! *(3 Likes)*

Kristy Oman-Gilbert

Still hoping something can be done about the trash cans on the curb in housing. My son and I went for a walk on a Tuesday afternoon and had to avoid well over 20 trash cans still on the curb (and trash day is Monday or Thursday in our village). It may be something so little but not only do some of them smell but they attract bugs and keep people from being able to walk on the sidewalks. *(5 Likes)*

BBC Housing @Kristy. Thank you for sharing your concerns. We will look into ways to identify violators and hold them accountable. Again, thank you for your comment and concern. *(1 Like)*

Col Robert Barker Thank you for your concern. If the situation continues please notify the Garrison and we will address the issue through command channels. *(2 Likes)*

Kristy Oman-Gilbert Thank you BBC and Col. Barker for your responses.

Nicole Holt This is an ongoing issue in Gordon Terrace. The neighborhood sure would look a lot better without a trash can on the curb in front of every other house. *(3 Likes)*

Xiomara Alves I think they should stencil the house number on each trash can to identify who it belongs to as my trash can is sometimes left in front of someone else's house after trash pickup. *(2 Likes)*

Shayla Bowling But the trash stinks in the fence our daughter cant play outside bc tr trash smells so we do leave ours out bc we like being outside

BBC Housing @Xiomara. Thank you for your suggestion we are looking into possibility of executing your idea. *(1 Like)*

Nicole Holt Shayla, once in a while I take my bin out and spray it down. It helps with the smell.

Shayla Bowling Ya but my daughter is in diapers lol it wrecks fast

Kristy Oman-Gilbert Shayla this is nothing against you but the sidewalk is for the benefit of all residents and if people have to walk around the trash can (be it in the road or your yard area) it can be a safety situation. In the housing guidebook it says the trash can is to be put back by a certain time which is what I base my complaint against. One thing we did to cut down the smell when my son was little was to put them in a Walmart bag before we put them in the trash can or sprinkle a little dry laundry detergent in the trash can. *(2 Likes)*

Laura Hardy Aldrich Shayla, I know what you mean. I'm guilty of leaving mine out til the next morning sometimes. Sorry, dragging an 18 month old and a trashcan at the same time gets daunting and I get sidetracked easily. lol I know the smell you're talking about. (Not pleasant at ALL) What Kristy suggested helps. Also, take it out back with an old broom and some bleach and go to town on it once a month. It really helps cut it down. Especially in the summer months.

CSM Kenneth Stockton

We've noticed that some members of our community are pushing the boundaries of acceptable dress and appearance in our public facilities, such as the Exchange or Commissary. We're in the process of revising the installation policy on what can and can't be worn on the installation and in our public facilities. In the meantime, help us keep Fort Gordon a professional and inoffensive place to live and work. (8 Likes)

Xiomara Alves Where can I find the dress code policy?

Stephanie Pompa CSM Kenneth Stockton THANK YOU! I just commented regarding this under the headphones post. This makes me very happy! As a Veteran myself, with a husband who is an Instructor, it is sickening to see uniforms mixed and matched, seeing one female with two males, or vice versa, students smoking in unauthorized areas, and walking while talking on cell phones in uniform, and acting a fool walking around Post. My husband will correct the problem when we see it, but changes made to the current Regulation would be great! Back in my day, we would've never made it past the first week of AIT like this! (3 Likes)

Meghan Hull TIGHTS ARE NOT PANTS!!!! (2 Likes)

Lauren Sackman They are bad about smoking by the doors in uniform at the hospital. It's very rude. Also not saluting when in uniform. Ive been with my husband numerous times and enlisted act as if he isn't there and don't salute. They have no respect. (2 Likes)

Cody Anne Xiomara I saw a dress code policy notice on the doors of the Exchange today! I hadn't seen it before but I'm sure it's been there for ages. Basic appropriate-attire stuff, with specifics about jewelry (no visible piercings except for women's ears) and info about tattoos (like no neck tattoos). (1 Like)

Xiomara Alves Cody thank you. (1 Like)

Cody Anne You're welcome! I also just found this by searching the Fort Gordon website's Site Map. This one goes more in depth than the one posted on the door of the Exchange: [http://www.signal.army.mil/sigbde15/Policies/Policy_Letter_19_Civilian_Clothing_and_Proper_Appearance\).pdf](http://www.signal.army.mil/sigbde15/Policies/Policy_Letter_19_Civilian_Clothing_and_Proper_Appearance).pdf) (1 Like)

Cody Anne Uh oh - you'll have to copy/paste that link, as it didn't include the last 5 characters of the link for some reason!

Laura Hardy Aldrich It's mainly common sense stuff. Sad to say, it's not that common anymore. (1 Like)

Cody Anne I do personally think that drawing the line between male & females having their ears pierced is silly. These days it's not that big of a deal for a guy to have his ears pierced. I personally don't think it looks unprofessional in most cases, but it is what it is & I doubt that will get updated any time soon, lol

Laura Hardy Aldrich Well, let's look at it this way, there are things that aren't allowed to be worn in uniform. Earrings on males is one of them. It's more of a respect for the uniform and yourself deal. It's old school rules. Honestly, we need a lot more old school. JMO. (4 Likes)

Cody Anne I understand that, but then why permit females to? Especially in uniform like ACUs/ABUs. Those are supposed to hide you, putting shiny things on your ears isn't smart! lol. I'm making light of it because I can - I see both sides of it.

Laura Hardy Aldrich I believe it's because some things are allowed in dress uniform, like the ASUs, where they wouldn't in ACUs. Know what I mean? *(1 Like)*

Cody Anne Oh & that also disallows males from wearing earrings *out* of uniform on post as well, which is what I based my first comment on. I personally don't think that any jewelry other than a watch & wedding rings or makeup is necessary in uniform. *(1 Like)*

Lauren Sackman

I have a question that seems to slip some people's mind but I figure now will be good. Why isn't there a fence that separates housing from the pond but yet there is a new fence around a playground (not against that of course) *(8 Likes)*

Meghan Hull Lauren Sackman its still here :) *(2 Likes)*

Lauren Sackman :-) thank you Meghan guess my computer is messing with me tonight *(2 Likes)*

Lauren Sackman Laura Warren see what I mean *(1 Like)*

Col Robert Barker Ms. Sackman the options for the lake are still being resreached to determine the best solution. The immediate response will be signs posted around the lake and lakeview housing to provide warning to the residents of the lake. An insert has also been posted into the BBC housing guide to provide warning of the lake to residents. *(8 Likes)*

Lauren Sackman Sounds good that's all I wanted to hear. Ive been on edge since the accident and informing the residents is perfect that's what they need. Just knowing its there :-)
(4 Likes)

Laura Hardy Aldrich It's definitely a start. :) *(2 Likes)*

Lauren Sackman Thank you sooo much

Kelli Szykowny My posts do that sometimes too Lauren.

Aaron Anderson

Any chance I can start listening to my headphones while IN uniform like all other army in stallions in the US *(1 Like)*

Aaron Anderson Lunch is only 90 minutes minus the drive to and from and we just don't have time to change in and out of clothes. It would make it that much better to worn out

Aaron Anderson I gotta be kidding you what ?

Alex Hoffman I think this is a valid question as far a wearing headphones in the gym or on a track. 15th RSB policy letters specifically state that headphones are authorized in PT's in the gym, but the gym policy is to the contrary. *(1 Like)*

Fort Gordon This is CSM Pflieger, the current policy will remian in effect. ALARACT 140-2007 along with The Commanding General's Policy Letter 13 state "No headphones will be worn while in military uniform, which does include military physical fitness uniform" *(1 Like)*

Aaron Anderson Yes it's pretty Lagit if you go Lift. Especially when I am in uniform at lunch

Fort Gordon Mr Hoffman, what 15th RSB policy letter are you referring to?

Aaron Anderson Well CSM I suppose I will keep on respecting the rule. One day I will understand why? Thank you for the response

Cody Anne Ok, this is a silly question, but ALARACT 140-2007 state that it is for Army Uniforms. What about the other branches of service that are here? Or would that fall under the Commanding General's Policy Letter 13? Would there ever be consideration for changing that when inside of a gym or on a track? I totally understand the importance of not listening to headphones while walking or bicycling down the road, as one needs to be aware of the drivers around them, but I have always been curious as to why this ban on headphones is in place.

<http://www.armyg1.army.mil/hr/uniform/docs/ALARACT%20Message%20140-2007.pdf>

Alex Hoffman 15RSB Policy #17 dtd 4SEP12, para 4f.

Fort Gordon Policy Letter 13 does apply to all services members on Fort Gordon regardless of branch. Subordinate commanders may create PT incentives which allow civilian clothes to be worn for PT after achieving certain scores on their individual fitness tests.

Aaron Anderson Yea but a better reason would be to explain why this rule was implemented. The army writes exception to policy letters all day . In all honesty it provides soldiers with better work outs in such a short amount of time. I read over the alract and didn't see it but I will check again

Fort Gordon Mr. Hoffman and Anderson, policy letter 17 will be addressed with the 15th COC in the morning. The policy was enacted as earbuds, ipods, and such detract from the professional appearance we as Service Members are expected to portray. Although it may seem restrictive, it's really intended to reinforce uniformity and respect for our professional appearance. As I stated previously, the policy also opens avenues for commanders to write PT incentive policies allowing civilian clothes to be worn and for individuals to conduct PT on their own. I'd recommend that you start there in an effort to be authorized to do PT in headphones. " (2 Likes)

Alex Hoffman CSM and all, thank your for your response. I understand the need for uniformity and I agree completely.

Aaron Anderson Yeap I respect the policy. I'll just wait until I pcs to any other post in the United States. Thank you again I can truly survive but will disagree with the OER bullet. I didn't see it in the alract. Thanks again atleast I tried. Appreciate it

Fort Gordon Come by and see me if you would like to discuss this further and I can show you in the ALARACT what I am referring to.

Fort Gordon Can you clarify the OER bullet?

Cody Anne ALARACT - Aaron, see #5 on the first page here:
<http://www.armyg1.army.mil/hr/uniform/docs/ALARACT%20Message%20140-2007.pdf>

Stephanie Pompa Mr. Matthews, I agree 100% with what you stated above, but wasn't allowed to "Like" your post. I agree with the restrictions. I also wish cell phones while walking in uniform, and mixing up uniforms in public is so disrespectful to the uniform I wore, and my husband proudly wears every day. This is TRADOC, to prepare and train our future Soldiers to be an asset

when they report to their first duty station. Discipline... It's needed here, to be instilled in our future Soldiers. Unfortunately, I see less, then more. " (3 Likes)

Tiffani Diggs Thank you Stephanie! " (1 Like)

Stephanie Pompa Just my opinion, not meant to offend anyone, but felt the need to respond. :0

Fort Gordon Ms Pompa, this is CSM Pflieger, everything you stated above is true and we do have work to do. Fort Gordon is not just TRADOC and instilling discipline in not only the young Soldiers, but those that are serving in permanent party units is needed as well. (3 Likes)

Cody Anne Stephanie I'd like to say that I 100% agree with you about those uniform issues! Discipline is definitely important. Uniformity is expected of course (no crazy colored sneakers is supposed to be a rule, so I would expect if it were ever permitted, obnoxiously colored headphones wouldn't be allowed either) but to say that it's about looking professional even in PT gear on a track or at the gym is a little silly to me.

As for the incentives idea, my first thought was, if someone is doing well enough to be allowed to wear civilian gear to mandatory PT sessions, they probably don't 'need' to listen to music anyway. -shrugs- It is what it is!

Aaron Anderson Yea I did see that in number 5. That to me means because every joe wants to walk and talk on their phone down the street. I would hear that more to cellphone use. As far as exception to policy letters thats done all the time. Especially when listening to music is a proven to give people a better work out. I'm not arguing "cohesion and appearance " sake or policy sake I just have my personal beliefs. We all also know that "commanders" pt policy won't allow for anyone to do PT on their own. That's more of a rank thing. Having been on multiple deployments and multiple Brigade Combat teams the Army PT regimen , espccilly the new one, doesn't make or improve a soldiers fitness it's up to the soldier. I'll respect the Alract and commanders policy while I am here . Thats too easy for me to do. I just feel bad for the TDY people who have no clue or just pcsing here. It took me about 3 days before I saw the memorandum on the bullen board lol. Havent worn them in a year now during lunch just makes working out a little more boring but I'll keep working out anyways. Just my opinion

Cody Anne I understand your opinion & second it - when we first got here a little over a year ago, I think that information was included in one of my husband's briefs because he came home with a sad face and said, "I'm not allowed to wear headphones for PT anymore." Poor guy ;)

Aaron Anderson Yea. It is what it is. Just gotta wait untill I leave Gordon. Life goes on

Rachel Anderson How come you can wear Civilians for pt? That's not uniform. Headphones in the gym doesn't seem like that big of an issue. Wearing them while running along the road makes sense.

Cody Anne Rachel the question was about in-uniform. If it isn't a mandatory PT session, you can wear whatever you'd like to work out. What the base was saying is that individual units could potentially incentivize better PT scores by allowing their soldiers to wear civilian clothes even during mandatory PT sessions if they made a certain PT score. But that would currently be the only way one would be able to wear headphones while at a mandatory PT session.

Rachel Anderson Ok, thanks bc that was a bit confusing when I read it. (1 Like)

Laura Hardy Aldrich

Last one that I can think of for the night is the lawn maintenance. Most of the time, half of my lawn is mowed, the other half is left to grow wild. When they trim the hedges, they leave all of the branches with thorns at my front door. If they DO come back to get rid of the remnants, it's 3 days later. They also have a habit of destroying any yard decorations I have, even if they're not left out or in the way. It's getting ridiculous. *(5 Likes)*

BBC Housing @Laura. Thank you for your questions. We apologize for your lawn care issues and we will address this with the current lawn maintenance contractor. Please feel free to contact the Community Mgmt. Office at #706-772-7041 with any future issues that may arise. *(1 Like)*

Stephanie Pompa I totally agree Laura! As someone who has won Yard of the Month two years in a row, I am so disgusted with this lawn care "company" that is contracted now. My neighbors lawn has a patch where they mowed last, then everything else was left. It looks like a reverse mohawk, or someone went joyriding in her yard on two wheels. I know this sounds petty, but it gets worse. They spray for weeds and leave them there. They use blowers in the carport areas and have scratched my car by throwing up rocks, and have broken at least three yard lights that are BEHIND a brick edging. They also broke a fountain we had in our backyard, with the rocks flying all over the flower bed. I hope that after the season ends, that BBC looks into a new company. While I have run out and asked them to not use the blowers near the house, every week it seems is a different crew or person, and I can't always get to them in time. *(2 Likes)*

Laura Hardy Aldrich I make stepping stones and they BROKE them! Concrete stones! These things were huge, painted, and out of the way. They must have had a field day out there. If you watch them, you can see them fly through here like NASCAR on race day! It's nuts! *(2 Likes)*

Stephanie Pompa And unsafe! *(2 Likes)*

Karen Archer If you don't like it cut your own grass, and trim your own hedges! *(1 Like)*

Laura Hardy Aldrich Then the company can go elsewhere. No sense in paying someone to do a bad job. :) *(1 Like)*

Lauren Sackman Karen when it's your stuff getting damage by irresresponsible workers your opinion would be the same. *(2 Likes)*

Cody Anne Yikes. It's not like they've asked someone to do their yard for them. It's a provided service. It's not being provided properly and is causing direct damage to their personal property. I think she's every right to complain! *(1 Like)*

Laura Hardy Aldrich Check your messages Cody. *(1 Like)*

Laura Hardy Aldrich

Next on my list is the noise coming from vehicles. This was an issue at the LAST town hall meeting that has yet to be addressed. I am very tired of having my windows shake and my kids woken up by the obnoxiously loud music coming from vehicles at all hours of the night. Is there ANYTHING that can be done? *(4 Likes)*

John Curry Ms Aldrich, although we'd like to be able to rely on people's consideration for each other, please report incidents like this to the MP desk at 791-4830 so that an MP patrol can be dispatched to the area. Thank you. *(1 Like)*

Laura Hardy Aldrich I'd love to, sir. Unfortunately, by the time I have my phone in hand, they've reached their house or have gone down the roads where I can't see. Can something be done in those cases? If so, I will gladly call. *(1 Like)*

Fort Gordon Dpw @Ceddy Kruger Scott Thank you for your question. The DPW has an ongoing parking lot striping program. We will assess this issue and insert into the ongoing striping schedule. For further information, please contact the DPW Facility Manager @ 706.791.6183.

Cody Anne Laura, I know this isn't pertinent because I live off post, but when someone is blaring music at the gas station across the street from our house late at night, I step outside and glare in their general direction. It makes me feel just a smidgen better.

Are you ever able to see their license plate information, or the color/type of car it is? Because having music loud like that late at night is not acceptable. We're all a military family & should respect one another when living in neighborhoods like that. It's a shame that people don't respect their neighbors more! *(1 Like)*

Laura Hardy Aldrich No most of the time it's around 2 or so in the morning. During the day, I can handle. It's when we're trying to sleep that drives me nuts. Plus, if you stare someone down here in Gordon Terrace, they flip you off and scream at you. *shrug* *(1 Like)*

Cody Anne Holy rudeness batman, I'm glad I live off post. What is wrong with people? *(1 Like)*

John Curry Ms Aldrich, what is the street and the timeframe that these incidents occur? I'll get with the DES to add this area to the patrol plan? Thank you. *(1 Like)*

Laura Hardy Aldrich I live on Garcia Drive. The main intersection of Gordon Terrace. It happens at all hours of the day. I'm mostly concerned with nightfall. Usually from 8pm-2am. I don't mind a little loud music here and there, but when it shakes my windows, it needs to stop. *(1 Like)*

Fort Gordon Directorate of Emergency Services Laura -- Again, thanks for your question. Call the Law Enforcement Center, 791-4830.

CSM Kenneth Stockton Thanks for the concern, I have noticed the same issue as well, we will try to get better MP coverage in your area. Within the next couple of weeks, we will also add some new emphasis on enforcement of the noise policy in our command information channels. *(3 Likes)*

Laura Hardy Aldrich Thank you.

Corissa Phelps I know that the wall is closed to questions but I am wondering if these same rules apply when it comes to the people who you share a wall with. We have had to go over to our neighbor's house and ask them to turn down the bass on the surround sound. What are the rules concerning this? *(1 Like)*

Laura Hardy Aldrich I believe it's the same. Of course, you want to ask them to turn things down first. If it becomes more of a problem after asking them to turn it down, then call. I know sometimes our tv is very loud due to our a/c being insanely loud in the house. We don't realize it most of the time. Definitely talk to the neighbors first. If they get nasty or refuse, call in. :) *(1 Like)*

Cody Anne Just found this in the resident guide:
NOISE

Be considerate of neighbors. Residents must refrain from making or permitting any disturbing

noises by their family members or guests. Any noisy or boisterous conduct, including the loud playing of stereos, television or musical instruments, which would disturb the peace and quiet enjoyment of other residents, is absolutely prohibited. Car stereos must be turned down when driving within the community. Residents of multi-family homes must refrain from doing laundry after 10:00 pm or before 8:00 am.

<http://www.ftgordonfamilyhousing.com/communityfiles/27/pdf/Resident%20Guide%20-%20Fort%20Gordon.pdf>

Laura Hardy Aldrich Really? Laundry? Wow I've violated that one a BUNCH of times. Our washer and dryer aren't on the wall of the other house. Even their laundry (which IS attached to us) doesn't bother me. Hmm... (1 Like)

Cody Anne I thought the same thing, lol. The date at the very bottom is 2010 so maybe it's outdated? (It wasn't THAT long ago though, lol)

Laura Hardy Aldrich Not too long ago. I've been here since 2010. lol

Corissa Phelps Well the first time we went over, my husband went and he said they were nice about it. The next time, I went over and the man answer the door. I asked extremely nicely, he didn't say a word. He barely knodded his head and closed the door. He did turn it down. It is a pain in the butt to go over there every time though. I have obviously let them know that when they turn on the surround sound we can hear it, clear as day so they should know this. I don't think they like us anymore LOL. I really don't want to get people in trouble with housing or whoever but man, have some respect for your neighbors! (2 Likes)

Corissa Phelps I HATE HATE HATE sharing walls with people!!!! I was so blessed when were at Fort Meade to have and awesome and I mean awesome neighbors. In both houses we lived in on post our neighbors were super respectful. It is crazy here! And the funny part about the whole thing, its a couple and they are older than us. (2 Likes)

Laura Hardy Aldrich hahaha I would make a joke, but it's not the place. I understand that it is a pain. If it's a fairly regular thing, talk to Balfour Beatty. That's one thing they can handle without the MPs. All you need to do is let them know what's going on. They can send a note with a reminder to keep their volumes down. If it STILL continues, and they are being a nuisance, they can be kicked out. It's not a matter of you being "one of those people", but a matter of being respected as a neighbor. (1 Like)

Cody Anne Don't live on post here, but at our last duty station we shared a wall with some awesome people. We were both kinda nerdy so we avoided actually meeting one another until about a month or two before we moved away (wish we'd met them sooner!) - I never heard them & I asked once if they ever heard our TV or music & they said no.

That being said, the neighbors before them... well, I don't know who's smart idea it was to put master bedrooms head to head, but if we had known that, we wouldn't have used the spare room as the storage room, we would have made that our bedroom! Woooo!

Corissa Phelps HA HA!!! I hear ya! And thanks Laura! You nailed it. I don't want to be that neighbor but I refuse to sit here and listen to someone else's bass. I know that we will have to hear them walk or sometimes close the cabinets and that kind of stuff but come on. I think all surround sounds and bass should be banned if you share a wall LOL! That's my little world. It is really nice to know though that there are other people out there that agree that it is ridiculous. (1 Like)

Erin Lacey Sigl

Parking is a premium in Gordon Terrace. How many vehicles are allowed per housing unit? *(2 Likes)*

BBC Housing @Erin. Thank you for your question. Each resident is allowed one parking space but there is no policy on how many vehicles are authorized.

Laura Hardy Aldrich Um, we're a two vehicle family. I'd hope we weren't allowed only one spot. Lol *(2 Likes)*

Cherokee Potter-Gruman I made report for the afap conference that takes place on post every year about cars parking on the road when there are plenty of places to park if you only have 2 vehicles and to me if you have more than 2.cars find somewhere to park it not on the road. I was told each home is designated 2 parking spots. *(1 Like)*

Tiffani Diggs

I just have a question, I know it's a long shot, but this is for housing: I was wondering if we could *somehow* get extra storage taken out of our BAH? I mean I have storage now, because if I put everything that I had put into storage into my shoebox of a house, it would look like an episode of Hoarders. Because what we pay for BAH, we sure don't get a lot of storage.

BBC Housing @Tiffani. Thank you for question. The BAH only covers rent, insurance, and utilities. Please feel free to contact the Community Manager, Tom Jenkins, at #706-772-7041 if you have additional questions or concerns.

Tiffani Diggs Oh, I will definitely be calling. Thank you for your quick response.

Kimberly Carson but we are already starting our "mock billing" if im correct, right? Which means my BAH won't be covering "all" of my utilities. I'm sorry but the houses aren't well enough insulated to make that warranted in my opinion.. *(5 Likes)*

Tiffani Diggs That is true. I need more storage in my house.

Laura Hardy Aldrich No they aren't insulated at all! I can hear my neighbors whispering in their bedrooms at night...amongst other things that my oldest is now asking about. *(4 Likes)*

BradandJenni Peacock We will NEVER live on post again!!! It's not worth it anymore!!! And BBC is the worst! *(1 Like)*

Suzanne McBee Siquerra

What is the chance of getting some help getting out of 42st down onto Ave of the States in the morning I have a difficult time crossing between school and work Traffic coming in from Gate 5, it can really get backed up between 7:30 -8:00 a.m. Thanks in advance.

Fort Gordon Directorate of Emergency Services Suzzanne -- Thanks for your question. Understand that traffic is heavy during 7:30-8:00 am. Recommend you go from 3rd Street to 38th Street than turn onto Ave of the States, then turn left onto 42nd Street.

Fort Gordon Directorate of Emergency Services Suzanne -- Recommend you make a right onto Brainard, make a left at the STOP sign (38th) then a left at the traffic light onto Ave of the States.

Karen Archer Leave Earlier. (1 Like)

Christie Page Wilder

Will the go cart track behind Teresa's open back up in the near future? (1 Like)

Lori Price Pflieger I would like to know the same thing, is there any plans in the future

Plans, Analysis and Integration Office - Fort Gordon Responding on behalf of DFMWR due to system issues...@Christie Page Wilder: Thank you for your question! Unfortunately, the demand for the kart track never materialized once it was put into use 5 years ago. The much larger, nicer track just outside the installation appears to be the destination of choice for cart fans. There are no plans to reopen at this time.

Christie Page Wilder Thank you for your response. It would be nice if the track isn't being used the space could be used for something else and the assets sold. Just a thought.

Laura Hardy Aldrich We didn't even know a track existed! We would have utilized it if we had known!

Jessica Wallace It was one of the things we looked forward to when we moved here, only to find it was never open :(

Deanna Merritt What is the name and where is the one just outside the installation?

Laura Hardy Aldrich Deanna, I think they're talking about Adventure Crossing on 1-20. It can be pretty expensive. I'd suggest you check out the website. (1 Like)

Laura Hardy Aldrich

Now, onto housing issues. First big issue is very shoddy repair work. Last THM, I mentioned that things break due to poor materials. Maintenance came out, fixed the problem, and two weeks later it was broken again. I would also like to find out why we have so little storage space? I can't fit half of my stuff in my house without looking like a hoarder. (It's not MUCH, I can guarantee.) I'd be happy with having somewhere to put my groceries. Is there anything that can be done, besides forking over money we DON'T have to pay for a storage facility? (3 Likes)

BBC Housing @laura. Thank you for your email. Please stop by or contact the Community Mgmt. Office at #706-772-7041 for maintenance that has not been completed to your standards and also to discuss your storage/space issues. Thank you for sharing your concerns. (1 Like)

Erin Lacey Sigl We have never had any issues with maintenance. They do a great job. (2 Likes)

Laura Hardy Aldrich I live in a house that's been renovated and it's falling apart. I quit calling them after a glass window that they FIXED fell onto me and shattered at my feet.

Kimberly Carson Just to piggy-back on the subject of maintenance. I thought it absolutely RIDICULOUS when one of the maintenance men "needed one of MY towels" to place the toilet on since the main drain was clogged... Shouldn't my BAH be covering for materials that THEY would need to utilize to upkeep housing? I thought it was absurd to think I had to ruin one of my nice towels otherwise my toilet would not have been fixed... SMH (2 Likes)

Xiomara Alves

My husband and I just recently moved to FT Gordon. I was a NAF employee working at the CDC in Vilseck, Germany, I on leave without pay and was told by the director in Germany that I would be able to transfer in to the CDC here on post. However upon arrival I spoke to the someone at CPAC and was told to reapply on USAJOBS. I have and interviewed with the CDC director here on post about three weeks ago and have not heard back from either organizations. What are the proper procedures for NAF transfers from different installations? As no one can give me a direct answer.

Fort Gordon Mrs. Alves: Unfortunately, CPAC isn't with us tonight as we expected. We'll take your question, and get it answered with the others that we don't finish before the town hall ends. We'll post the answer with those other late-breaking questions within 3-5 days. Thanks, and sorry for the delay.

Xiomara Alves Thank you for your help.

Fort Gordon Mrs. Alves, here is an answer provided by the Fort Gordon CPAC: The procedures for requesting a transfer from a NAF Activity on one Installation to another Installation are as follows. The NAF HRO at the losing Installation advises the employee regarding options which may be available to the employee at the new Installation location.

A current NAF employee may request a transfer by contacting the NAF HR Office or the Activity Manager at the gaining installation. The final decision rests with the Management Official if they wish to select a qualified transfer eligible from another Installation. Upon arrival at the new Installation the employee should contact the NAF HRO for advice/options regarding available positions and application procedures and options available.

In response to your inquiry regarding the application/interview/selection procedures the following is provided. When an employee applies for a position and is subsequently referred for consideration/interviewed the applicant should contact the NAF HRO with any questions/concerns regarding the position in question and current status of their application and the vacancy for which they applied. Current procedures require that when the Manager has completed the interview process and made a selection, they must complete references checks from the selected candidate's former employers for the last 3 year period. This process must be completed prior to submission back to the NAF HRO. Once the NAF HRO receives management's selection, they will contact the individual(s) that were selected for the position with an appropriate job offer.