

EVENT: FORT GORDON FACEBOOK TOWN HALL ISSUES AND RESPONSES

Date/Time: 20 June 2012 / 1830-1930

Fort Gordon Garrison

Welcome to our Quarterly Fort Gordon Facebook Town Hall. We appreciate you joining us and hope that you will find this interaction useful and informative. I am happy to report that our Commanding General, MG Alan R. Lynn, Jr. is with us this evening and is participating in this Town Hall meeting. Before we begin, please note the following procedures to follow as we conduct the Town Hall to ensure we capture your comments. -- COL Barker, Garrison Commander (2 Likes)



Fort Gordon Garrison Procedural Highlights: We will list individual agency threads. Identify the agency your question should be directed to and submit your comment or question in the corresponding 'Write a comment...' field.

Please remember to ONLY post Like / Comments below appropriate Wall thread, so that there is no confusion. Your cooperation is appreciated. If you are uncertain where to post your question, concern, or compliment then 'Write a comment...' below COL Barker's original 'Welcome' post and we will redirect it. In addition, you will need to periodically refresh your page (press "F5") to see all recent postings.

While we may be unable to answer some of these issues in depth, staff will research the topics and post answers to the Facebook page by COB 27 June 2012. We encourage all who posted comments to return and review.

The Facebook discussion will end at 2000 hrs. We will begin shortly.

Fort Gordon Garrison

Please keep in mind when you participate:

"KEEP IT CLEAN"

- We want you to be honest, but we need the conversations to be constructive. Let's use these conversations to solve problems, not create more. We will remove any posts that are abusive or use profanity.

“KEEP IT SHORT”

- The subject matter experts that we'll have answering questions or providing information will only be available for the allotted time.

“KEEP IT TO AN HOUR and A HALF”

- The subject matter experts that we'll have answering questions or providing information will only have an hour and a half to spend with us.

“KEEP IT IN MIND”

- Please be patient with us. Some questions we can answer on the spot, some we'll have to look into and answer later, and some questions may not be answered the way you want. (1 Like)

REFRESH!

Remember to periodically refresh your page (press “F5”) to see all recent postings.

ASK AWAY!!

We have the subject matter experts here ready to answer your questions and provide you information!! Identify the agency thread to direct your question to and 'Write a comment...' (2 Likes)

******* Garrison Commander *******

Fort Gordon Garrison Previously submitted during the SIGCoE's ALL HANDS Meeting: ISSUE for Garrison-HQ: Is there any information about some Fort Gordon offices being scheduled to close and personnel being reassigned?

Fort Gordon Garrison Garrison-HQ RESPONSE: There are no closures planned. The Garrison is in the process of complying with a 22% reduction in TDA authorizations by 1 Oct. To achieve this, employees in over hire positions are being reassigned, based on their qualifications, to vacant positions supported with authorizations.

* * * * * USASCoE CG * * * * *

Commanding General for the Signal Center of Excellence and Fort Gordon.

Mission: Ultimately responsible for all training, support, health and welfare of all 25,000 Soldiers, Sailors, Airmen, and Marines, Civilians, and Contractors on Fort Gordon and their Families. (2 Likes)

Lauren Sackman Why isn't anything being done about the lakes? Why are they still unsecured? I'm tired of asking this question and not getting any answers. (1 Like)

Lauren Sackman Why hasn't my question been answered?

Fort Gordon Garrison

COMMANDING GENERAL: MG ALAN LYNN. Lauren, as you know we really do care about our Families here at Fort Gordon. In your short time here and during your tragedy we were by your side. I know of your desire for a fence to be put up; but as you have seen by other posts tonight there are some concerns regarding fencing in all water areas. We are working a compromise that will work best for all concerned. The first phase will be education-- ensuring all personnel that live on post have a listing of potential hazardous areas. This work is already underway. The second phase is the posting of hazardous warning signs. More initiatives are being considered to find the best solution for the current situation. (1 Like)

Lauren Sackman Yeah well I'm sorry to say that I don't feel like you guys are doing enough. It's not hard to build a fence. It should have already been in place when they first were building housing there. Or I dunno tell us when we first moved in that there is a unsecure 15 foot pond within yards of the house. I would have passed on that house in a heartbeat if I knew there was an attractive nuisance. They ask if we are EFMP but why? They didn't let me do anything extra to protect my daughter who they knew before hand she was a flight risk.. Really this is a bunch of BS and if there was a fence either around that lake or housing my daughter would still be alive. I'm beyond pissed, hurt and sadden. Yes you guys were by us but now its reality now I want to know why there is danger lurking in housing..

Fort Gordon Garrison

COMMANDING GENERAL: MG ALAN LYNN. Lauren, I understand. We are all saddened by your loss. My door is always open to you if you want to come and talk to me.

Lauren Sackman Wow yeah well next time when you guys decide to build new housing make sure there isn't water where any child can have access to. It was my child this time and there is no telling when it could happen again. And what's really sad is that it was on a army installation. A place that should be safe for our families. I lost faith in the Army and I for sure will be taking actions against Balfour Beatty.. This is ridiculous and we should have been notified on the spot!

Laura Hardy Aldrich I also have another question, but I'm not sure where to put this one. It was recently brought to my attention that we have registered sex offenders living across the street from parks and not far from the school. The last person I spoke with about this said there are no laws stating that they can be banned from housing. I know it's not something that is singled out to only this post. My question is, shouldn't we have some form of notice about these potential dangers upon moving in? (4 Likes)

Lauren Sackman OMG really they allow sex offenders to live in post housing? Laura what area are you in so I can pass the word to my friends who have small children. (1 Like)

Laura Hardy Aldrich Gordon Terrace and I had also seen a couple out in Lakeview :-/

Laura Hardy Aldrich You can always check the sex offenders list online. I'm not sure if they've left since the last time I looked. I know of the one by me. I've seen him and his car, so I know what they look like. It still makes me VERY nervous to see him creep by my house, especially with my girls in their pool.

Fort Gordon Garrison

COMMANDING GENERAL: MG ALAN LYNN. Ms Aldrich, DES will answer this specific question on sex offenders. That is where you should post your question. I gave them a heads up so they are already working a response. (1 Like)

Laura Hardy Aldrich Thank you.

Fort Gordon Garrison DES Ms. Aldrich -- The Installation has a policy (34) that applies to sexual offenders working or residing on Fort Gordon. The policy is specific and covers warning/notifications that offenders must receive. The policy also includes certain factors that could lead to exclusion of sexual offenders from the Installation. We follow this policy and take it very seriously; we address all the issues on a case by case basis.

Laura Hardy Aldrich Well I can understand that, however, I hope that it can also be understood that my daughter WAS sexually assaulted at our previous post. Seeing anyone near us that is on the sex offenders list makes me VERY nervous. I know that not every case is assault against a child. I just think there should be more warnings. There are a lot of us spouses that get left behind due to deployments. We have to worry enough for our soldiers and children without having to worry about a potential attacker.

Margaret Paradiso Ft. Gordon and its military deserve a better education center. Are there any plans to build or move the ed center to a more "current" building? Thank you.
(1 Like)

Fort Gordon Garrison

COMMANDING GENERAL: MG ALAN LYNN. Ms. Paridiso, We have 4 classrooms that were renovated last year at Signal Leader Development area-- which one needs help? Funding for building a new facility is currently not on the books.

Margaret Paradiso Thank you for answering but I am speaking about the actual building that houses the counselors and colleges which facilitate education for the military. The building is in poor condition.

******* USASCoE CSM *******

Regimental & Command Sergeant Major for the Signal Center of Excellence and Ft. Gordon. Mission: Responsible for the training, support, health and welfare of over 25,000 Soldiers, Sailors, Airmen, Marines, Civilians and Contractors on Ft Gordon, and their families.

Sheera Hoffman CSM, why are the tickets to the Signal Ball so expensive this year? If I recall, they were considerably less in previous years.

Fort Gordon USASCoE CSM Sheera, Thanks for your question. Last year we had a sizable amount of money carried forward from the previous year's event, this year we did not have any money carried forward from last year. We are making plans for fundraising events to offset next year's ticket prices. I do hope to still see you there this year!

Sheera Hoffman Thank you for your response. We look forward to next Year's event.

*** * * * * DeCA * * * * ***

Fort Gordon Garrison

(DeCA) DEFENSE COMMISSARY AGENCY - Our focus: Food Logistics. 706-791-3718 ext. 314

*** * * * * RMO * * * * ***

(RMO) RESOURCE MANAGEMENT OFFICE – Our focus: The RMO is focused on the resources associated with operating the US Army Garrison at Fort Gordon, to include budget and manpower requirements, executing the current year’s budget, managing the Garrison’s Government Travel Card and Purchase Card programs, and monitoring the civilian payroll systems. 706-791-7378

*** * * * * PAO * * * * ***

Fort Gordon Garrison

(PAO) PUBLIC AFFAIRS OFFICE - Our focus: Conducts command information, media relations and community relations programs in support of Fort Gordon’s Senior Mission Command, the Signal Center, Garrison Command and all other mission partners located on the installation. 706-791-7003 (2 Likes)

*** * * * * DFMWR * * * * ***

Fort Gordon Garrison

(FMWR) FAMILY AND MORALE, WELFARE AND RECREATION – Our focus: Provide equitable, effective, and efficient human resources; and be an adaptive, customer focused organization - optimize resources, develop and retain a diverse, competent and motivated workforce and offer first class services and programs. 706-791-6779 (1 Like)

Previously submitted by Jule Patterson via GORDON BE HEARD! : ISSUE for DFMWR: What is the possibility of having recycle pick up from the home? If not, is it possible to have pickup points in the housing areas? Can you increase the plastic and glass collection bins or increase the pickup times? It does become unsightly when they are overflowing. (1 Like)

Joanna Holliday I AGREE! I always want to recycle my papers, plastics and aluminums but don't know where or how I would have it dropped off. I have a small car so, definitely wouldn't want to fill my car with trash, so maybe if we had a recycling dump area, one in each neighborhood. If one were in my neighborhood, all my problems would be solved, I'd walk it to the dump box myself. Not only would my problem be solved but it would help inspire others to actually DO something that's for the greater good of the ENVIRONMENT vs what's just the greater good for themselves or the people. -_- It depresses me how LITTLE people care for nature. MAN MADE NATURE OR NOT! NATURE IS NATURE! Without it, we simply wouldn't be but somehow, people don't get this.

Fort Gordon Garrison DFMWR RESPONSE: Thank you for your inquiry. A determination was made that home pickup of recycling is not cost effective. A drop-off point, however, was established in close proximity to the majority of the housing areas – on Kilbourne Street across from Freedom Park. The FMWR Qualified Recycling Program (QRP) is responsible for maintaining this site. Illegal dumping will sometimes impact the capacity of the recycling bins. We will look at adding additional plastic and glass collection boxes.

Previously submitted by Charles Mongold via GORDON BE HEARD! : ISSUE for DFMWR: Why do the student Soldier's cut the grass around MWR facilities? MWR is a profit-making business so I think they should cut around their own facilities. Thank you.

Fort Gordon Garrison DFMWR RESPONSE: Thank you for your inquiry. DFMWR does have three facilities that are supported by Soldiers. The Woodworth Consolidated Library's grounds (grass, shrubs, etc) are maintained by Soldiers from the ISP or DPW on a regular basis. The Tactical Advantage Sportsman's Complex (TASC) and the Pointes West Army Resort (PWAR) are supported by Soldiers when their units do not have them otherwise gainfully occupied, especially those Soldiers on a "Hold Over" status. These Soldiers are provided activity discounts when they return to TASC and PWAR for recreational activities. These Soldiers are not formally requested from their units.

Previously submitted during the SIGCoE's ALL HANDS Meeting: ISSUE for DFMWR: Why did Morale Call move to Wednesday vs Thursday? Thursday seemed like a feasible day for patrons to attend. Many people attend church services on Wednesday and Thursday was a good day once a month for colleagues to get together after work and just relax. In my opinion, when Morale Call was held on Thursdays it had a higher turn out because it was in conjunction with RAFT. The email reminder about

Morale that was done in the past also helped the Morale Call attendance. Please examine moving it back to Thursdays.

Fort Gordon Garrison DFMWR RESPONSE: Thursday evening at Gordon Catering and Conference is often booked in support of banquets and therefore is not always readily available to support Morale Call on a consistent basis. In theory, RAFT should have negative impact on a Thursday Morale Call since it is intended for Soldiers to spend time with their families. The vast majority of all permanent party Soldiers live off the installation and simply do not come back to post once they leave for the day. Capturing a customer base for Morale Call on a normal duty day that ends at 1630 or 1700 is much more concurrent with a Wednesday Morale Call and leaves Thursday available for the true purpose of RAFT.

Fort Gordon Garrison Thank you to everyone to include the Auto Craft Shop staff for your patience as we complete a major renovation of that facility. Auto Craft provides a tremendous value to the Community, both in terms of quality and cost of service. The current modernization effort in combination with the exceptional staff will only make Auto Craft more of a best value for authorized users.

Mahala Young Ross My family and I were at the outdoor pool yesterday and watched a lifeguard on duty playing with her cellphone. She was by the large slide and there was a child swimming in the roped off area. I almost hit him when I came down the slide and my husband almost kicked the boy in the head when he came down. The lifeguard said nothing to this child about swimming in that area. I went inside to report her only to be confronted by her on our way out of the pool. She informed me they are allowed to listen to music while on duty but she was looking down and messing with her phone 90% of the time she was on the stand. I would hate for something to happen because the lifeguard wasn't actually doing her job. I really don't appreciate being confronted by her because I feared for this child that was swimming in the slide landing area. (2 Likes)

Previously submitted during the SIGCoE's ALL HANDS Meeting: ISSUE for DFMWR: Why does installation not recycle printer cartridges? At least one organization takes expended cartridges to a local school. The school, in turn, takes the cartridges to Staples/Office Depot where they get \$2-3 each for turning them in. The school then uses the money for office supplies. Why can we not turn them in and generate funds for purchasing office supplies?

Fort Gordon Garrison DFMWR RESPONSE: The Fort Gordon Recycling Center does accept printer cartridges and has a contract in place with a company that purchases the

used cartridges. Please contact Mr Paul Henri, 791-7881 for details. Marketing efforts will be increased to better educate the community regarding the items we accept at the recycling center. Another option is the DOL's refill program outlined below:

1. The customer brings the empty toner cartridge (w/box is available) to the DOL maintenance shop.
2. The cartridge is serviced, refilled, and packaged.
3. The cartridge is returned to customer.
4. TAT is approximately 24-48 hours.

Note: This service is not provided for all cartridges to include color and ink jet. This program is limited to the cartridges listed at the DOL website. Cost savings is approximately 2/3 less than the cost of buying new. (1 Like)

Previously submitted during the SIGCoE's ALL HANDS Meeting: ISSUE for DFMWR: Change of Vendor/cuisine in Signal Café – can we change the vendor to a healthier Atlanta Bread/Panera type of restaurant. There is a very limited menu choice, and given the demographics of the customer base – it is not the most diverse or healthy food selections.

Fort Gordon Garrison DFMWR RESPONSE: The food vendor's that provide service to a number of MWR locations on the installation are selected via a competitive contractual process. The style of food is dictated by customer demand and availability of food service contractors willing to establish an operation on the installation and at specific locations. The Recreation Center across the street from Signal Towers offers a wide sandwich selection as an alternative.

* * * * * DPTMS * * * * *

**Fort Gordon Garrison
(DPTMS) DIRECTORATE OF PLANS, TRAINING, MOBILIZATION, & SECURITY –
Our focus: Serves as the Garrison Commander's principal operations staff office for current operations, Emergency Management, Antiterrorism, Emergency Operations Center, contingency planning and ARFORGEN support coordination, installation taskings management, event and community support planning, and training support including Range Operations and Training Support Center. 706-791-4125 (1 Like)**

Sheera Hoffman During installation events like Spring Fest and the upcoming 4th of July event, would it be possible to set up an area for things like diaper changing? I've seen "family tents" set up at events off post, and a place for the kids to cool off and get a clean diaper would be great. (1 Like)

Fort Gordon Garrison DPTMS Sheera Hoffman: thanks very much for the suggestion. We will look at options for such a service within our capabilities and preventive medicine requirements. Independence Day may be too close for an acceptable solution but we'll look toward future events.

Previously submitted during the SIGCoE's ALL HANDS Meeting: ISSUE for DPTMS: According to COL Barker, the distinctive "quack" at the end of retreat, etc is required to tell the wireless speakers to turn off. There is no "quack" when the music starts... how do the speakers know when to turn on?

Fort Gordon Garrison DPTMS RESPONSE: The system vendor was contacted. The various tones are simply a part of the system design. There is no tone at the beginning of the transmission because the system is continually "scanning" for a broadcast.

* * * * * **ISO** * * * * *

Fort Gordon Garrison
(ISO) INSTALLATION SAFETY OFFICE – Our focus: To provide quality safety support to the Fort Gordon Community. 706-791-7233 or ftgordon.safety@us.army.mil. (1 Like)

Fort Gordon Garrison ISO This time of year, hot days with temperatures in the 90's and above can make for uncomfortable and in some cases, dangerous conditions. Ensure you take the necessary precautions, such as wearing the proper clothing, using sunscreen, and staying hydrated. Additionally, monitor the wet bulb globe temperature and be able to recognize and counter the symptoms of heat injury.

Fort Gordon Garrison ISO Thousands of Americans enjoy shooting fireworks every year during this time, and while fireworks-related injuries are on the decline, everyone should remain vigilant when handling pyrotechnics. For safety tips related to fireworks safety, please visit the National Council on Fireworks Safety at www.fireworkssafety.org.

[Welcome | The National Council on Fireworks Safety www.fireworksafety.com](http://www.fireworksafety.com)

Welcome to the National Council on Fireworks Safety site. Our mission is to educate the public on the safe and responsible use of consumer fireworks so as to eliminate injuries. We encourage you to review our site for safety information. You are free to use any of our information in safety presentations.

Fort Gordon Garrison ISO Summer is the time to enjoy boating and other water related activities. However, keep in mind that alcohol and water activities do not mix, use a personal flotation device when necessary, and read and obey all posted signs and regulations.

Kara Kennedy This might not be a safety question, and it's a little strange but we are PCSing from Savannah to the Augusta area. Do we still have to prepare for hurricanes in Augusta?

Fort Gordon Garrison ISO Kara Kennedy - While we are not on the coast, we do still need to prepare for hurricanes as their effects can reach us in the Augusta area. Those effects can include torrential rains, high winds, and flooding (depending on where you are located).

Meghan Hull Speaking of fireworks are we allowed to have sparklers in base housing?

Fort Gordon Garrison ISO Meghan Hull: Regarding sparklers, I will need to research it and get back to you. Other fireworks, such as those that explode, or rocket into the sky, are banned in Georgia.

Meghan Hull Thank you in advance!

Cassandra L Penley With the fireworks are the small fountain ones allowed?

Fort Gordon Garrison ISO Cassandra L. Penley: Regarding the fountain fireworks, I'll include that in my research and get back with you on that as well.

Cassandra L Penley thank you

Fort Gordon Garrison ISO Meghan Hull and Cassandra L Penley: USASCoE&FG Regulation 420-4 prohibits the use of any fireworks in the housing area. I have confirmed that sparklers and small fountain type fireworks are included in that category and are prohibited. If you have any further questions, please email me at ftgordon.safety@us.army.mil.

Meghan Hull Thank you for getting back so quickly!

Previously submitted during the SIGCoE's ALL HANDS Meeting: ISSUE for ISO: Why do the Marines hold formations in the Signal Towers parking lot in the opening where cars are trying to get into the parking lot – seems like a safety issue and not a matter of IF but WHEN someone will get hit.

ISO RESPONSE: The XO for the Marine Corps Det was contacted. Formations are held on the sidewalks in front of their barracks. However, they periodically do hold graduations in Olmstead Hall. What might have been encountered was a formation of students filing in to the hall for graduation. The intent is to stay out of the travel lanes in the parking lot. This will be reiterated to the Detachment.

* * * * * **DES** * * * * *

Fort Gordon Garrison

(DES) DIRECTORATE OF EMERGENCY SERVICES – Our focus: DES proudly supports the mission of the Garrison Commander and the U.S. Army Signal Center by providing the Fort Gordon community with 24-hour police and fire emergency response. We also provide a full range of emergency response, prevention and inspection activities oriented toward making this one of the safest communities in the region. 706-791-9289

Laura Hardy Aldrich I'm not sure where to post this, as it doesn't fall under "emergency". Is there anything that can be done to stop the speeders going through the housing areas? We have seen people doing no less than 50 mph (NOT EXAGGERATING) down our street. Also, what are the rules on overly loud music? There are vehicles that have their stereos up so loudly, my windows shake. During the day, it's a nuisance, but we can deal. This happens at all hours, including upwards of past 0200. Thank you!

Fort Gordon Garrison DES Ms. Aldrich -- Thanks for your questions. What Housing Area do you reside in? Is there a particular time when speeders and loud music is played?

Laura Hardy Aldrich I live in Gordon Terrace. The speeders are all throughout the day, but it's usually after dark. The loud music is 24-7. Like I said, during the day, we can deal with it. However, at night it's insane to have my kids woken up by music and

windows rattling. I've been tempted to let the MPs park in my backyard to see all of this. They would be amazed at it all.

Fort Gordon Garrison DES Ms. Aldrich -- I will coordinate with the Chief of Police for additional law enforcement patrolling in your Housing Area. (1 Like)

Laura Hardy Aldrich Thank you!

Previously submitted by Charles Mongold via GORDON BE HEARD! : ISSUE for DES: Why does Gate 1 wait until 0600 to open 3 in-bound lanes of traffic? The lines are long waiting to get on to Fort Gordon. If the 3 in-bound lanes would open at 0530, the traffic would move faster. Thank you.

Fort Gordon Garrison DES RESPONSE: Thank you for your inquiry. Beginning tomorrow morning (21 June), you will find the third lane open at 0530.

Cassandra L Penley: I am not sure if this is where to post this but I do have a question about the guidelines for children being outside, specifically younger children being out with no parents, we are out all the time and there are very young children out on the sidewalks to the more busy roads without adults. The speed on the roads is reduced yes but there can still be significant injuries at that low of a speed if a child does happen to run into the road. Are there guidelines that are being enforced and if so who do we contact about it? (1 Like)

Fort Gordon Garrison DES Ms. Penley -- Thanks for your question. There are child supervision guidelines for various ages. Please contact the law enforcement center for details (791-4830).

Fort Gordon Garrison DES The Gate Guards work hard at and do an outstanding job securing our Community; being friendly and courteous; and professional. They deserve the same courtesy and respect that they provide the thousands of Community members that pass through our gates on a daily basis to include a friendly greeting. Please know that the length of the line is beyond that guard's control.

Previously submitted during the SIGCoE's ALL HANDS Meeting: ISSUE for DES: After the extensive delay getting to work on 1 February due to the car accident at Gate 2, I recommend electronic signs be installed near the front of both Gate 1 and Gate 2. Sending an email out helps if you are already through the gate and sitting at work, but that is not the audience you should be trying to reach. If the signs cannot be installed permanently, then recommend a portable electronic sign by the gates or another

suggestion would be to establish an emergency-use only radio frequency/station that could be tuned into locally for unusual conditions.

Fort Gordon Garrison DES RESPONSE: The mobile marquee suggestion will be pursued as a means to inform motorists in the event of an extended disruption. It will require an MOA between FGGA and Richmond County since FGGA marquees would have to be placed on Richmond County roads in order to provide adequate visibility to be effective. Although Fort Gordon does not have an emergency radio frequency/station, DES does and will continue to notify Public Affairs Office (PAO) and Installation Operations Center (IOC) of major gate delays. PAO and IOC in turn notify local radio/television broadcasting stations.

Previously submitted during the SIGCoE's ALL HANDS Meeting: ISSUE for DES: I live 50-55 minutes away traversing dark country roads often either alone and/or with my two children. I have a concealed weapon permit but it is against regulation to bring one onto a military base unless going to/from hunting only. Is there a way that people can sign them in/out of the MP station providing they have a registered permit or some other manner so that we can maintain our safety when we are not on post?

Fort Gordon Garrison DES RESPONSE: In the interest of providing a safe and secure environment within the Fort Gordon Community, FG Regulation 210-13 (Control of Firearms, Ammunition and Other Dangerous Weapons) prohibits concealed weapons even with state issued permits on Fort Gordon, and privately owned weapons (POWs) can only be brought onto the installation for use at authorized shooting ranges or hunting areas. While there is an allowance for storage of POWs in on-post quarters or arms rooms, authorization must be obtained from the Unit or Activity Commander and this allowance is restricted to Military and Family Members who reside on the installation.

***** **BBC** *****

Fort Gordon Garrison
(BBC) BALFOUR BEATTY COMMUNITIES – Our focus: Overseeing all facets of operations regarding on-post family housing including leasing, maintenance, customer service, and infrastructure of the neighborhoods within our footprint.
706-772-7041 (3 Likes)

Lauren Sackman Really? Ok why are you not notifying families about the lake? Why isn't our families allowed to take extra precaution in order to protect our children? AS for those chain length so called fences you have. Those need to go and get something better that our children and pets can't escape. And one that actually goes to the side of housing (by side doors for instance) (4 Likes)

Fort Gordon Garrison BBC Lauren Sackman: Thank you for your concerns and comments. Any resident who would like to make alterations to their home may do so by first submitting the appropriate paperwork, a Request for Alterations or Request for Accommodations, which can be obtained in the community office. Fencing also is included as a request for alterations and any request for changing the type or design would need to be requested through this process.

Lauren Sackman OH really then why were we told by your staff that we were not allowed to put up extra locks? Or built a fence that can actually keep our kids in?"

Fort Gordon Garrison Installation Safety Office (ISO) Lauren Sackman: Thank you for your question and for participating in the Fort Gordon Facebook Town Hall. Regarding notifying residents about the lakes - at this time, we are in the process of finalizing a handout that will be included in the Balfour Beatty Communities (BBC) Resident Guide. This handout will detail the potential hazards found in this region of Georgia, and specific hazards that our families might encounter near the Fort Gordon Housing Area. We also intend to post Water Hazard signs around Soil Erosion Lake and Boardman Lake, to further raise awareness of any potential water hazards. (1 Like)

Lauren Sackman Your 2 months too late on that now are you. (1 Like)

Lauren Sackman Signs should have been up when you built the houses. Notices should have been already in the stock of papers we get along side the trash take out days. (7 Likes)

Laura Hardy Aldrich Good evening! I have a question regarding maintenance for housing. Why is the quality of materials used to repair these houses so low? I've had to have my screens replaced several times, glass has fallen out of my front door onto me, the flooring is coming apart, closet doors have fallen off the hinges ONTO MY DAUGHTER repetitively, and there's nothing that can REALLY be done by the maintenance men because they only have shoddy materials to work with. Thank you! (3 Likes)

Laura Hardy Aldrich I would also like to note that I am living in a refurbished house.

Fort Gordon Garrison BBC Laura Hardy Aldrich: Thank you for mentioning your concerns. Management will be reviewing your maintenance file and contacting you personally tomorrow to discuss and resolve all related maintenance concerns. We look forward to speaking with you tomorrow morning! (2 Likes)

Laura Hardy Aldrich Thank you. (1 Like)

Tiffani Diggs Why are there PIT BULLS on post? Specifically in Gordon Terrace. I seen one today, its owner was walking the dog out of the housing area at about 4:40pm. It clearly states in your PET ADDENDUM from the Resident's Guide that: "At present, the following breeds (or pets mixed with the following breeds) are considered "aggressive or potentially aggressive" and are not permitted: Pit Bulls (American Staffordshire Bull Terriers or English Staffordshire Bull terriers), Rottweilers, Doberman Pinchers, Chows, and wolf hybrids." What is going to be done about this? I have already complained about this once, thinking that something was going to be done. But yet, I cannot have a fire pit. Why are you choosing to enforce some of the rules and not others? If you are continuing to allow PIT BULLS on post, I am going to get a fire pit and place it in my backyard. (3 Likes)

Fort Gordon Garrison BBC Tiffani Diggs: Thank you for bringing your concerns forward. Pit bulls are prohibited and unfortunately many residents bring or obtain these types of dogs and do not inform housing at move in or during residency. If any resident can notify the community office of a neighbor that has a pit bull, it remains anonymous and assists us in enforcing the policy.

Tiffani Diggs Oh no. That is NOT acceptable. Something needs to be done about this blatant disregard for the rules. I'm paying you all for safety and my family's well being. You should as "managers" be following up on this. (4 Likes)

Monika Hall Tiffany those dogs are prohibited but like any place people don't follow the rules you can contact the MP's but most of the time they will be gone before they get there. If they are caught they are given a certain amount of time to find a different home for their pet, if they they will have to leave post. No matter what rule they give people are going to be people and not follow them if they don't want to, but as a Mayor I know they do enforce them! :) (2 Likes)

Sharissa Cox Yea why is it we have reported several things and none of them was handled reason we have left the BBC I don't like seeing a dog left outside with no water in these heat or it being pinned out front to bite someone when they was told to keep it

put up. Or all the flies from them pilling the garbage out in the back yard including furniture and trash to bring flies. (1 Like)

Fort Gordon Garrison BBC Sharissa Cox: Thank you for bringing your concerns forward and are sorry to hear that you moved out of housing on post. We take all concerns from our residents seriously, including pet neglect. We have worked closely with the MPs and the Game Warden to help remove neglected pets and hold owners responsible. (1 Like)

Meghan Hull Is there a direct number to get ahold of someone at the housing office? Every time I call I get sent to the automated system and then a voicemail to be told they will call me back

Meghan Hull I have quit a few maintenance issues like for instance being told i had to wait two days to have the battery in my smoke detector changed because they forgot to put one in when it was installed (1 Like)

Fort Gordon Garrison BBC Meghan Hull: The community office number is 706-772-7041. We will have someone reach out to you tomorrow morning and look forward to speaking with you then.

Tiffani Diggs I would have thought that when you put guide lines for living on post, you would have had some plan for enforcing them, instead of having some de facto neighborhood watch. (1 Like)

Jaralinn De La Ossa Tiffani is very right, there are an abundance of "illegal" dogs on post. Whether they "let housing know" or not they are everywhere, this should be checked if it's a rule. Just pointing out, if I have to follow the rule, so should others.... (2 Likes)

Jaralinn De La Ossa *rules....darn it

Lauren Sackman See Tiffani, they take all of our BAH but they don't want to take the extra responsibilities that a typically landlord or a private community manager would have. Its Balfour Beatty responsibility to enforce rules and they don't.. (1 Like)

Kristy Oman-Gilbert Trash cans on the curb is my issue. Why are people allowed to keep their trash can on the curb 24/7? At our last post if the trash can was not taken back by 7 am the day after trash came, their trash can was taken and the soldier and

their COC had to retrieve it. Harsh maybe but it got the point across. It is sad when you can't walk on the sidewalks without having to dodge multiple trash cans. (1 Like)

Monika Hall Kristy, trash cans are supposed to be removed the same day trash is picked up, discrepancies are issued if they are not. (1 Like)

Jaralinn De La Ossa My neighborhood has trash can issues as well... smh.... *shakes fists*

Kristy Oman-Gilbert Monika- I know they are supposed to be taken back however if you drive down my street, even on the weekends, it is lined with trash cans and no one giving discrepancies. Since trash comes Monday and Thursday there is no reason for trash cans on the curb on the weekends. (1 Like)

Monika Hall Kristy-- just because they are there does not mean they haven't been warned about it. Unless we live in the house with the person who are doing it how will we know they hadn't gotten one. (1 Like)

Jaralinn De La Ossa I agree with you Monika people DO need to read the hand books given and follow the rules. It's very annoying and frustrating. (3 Likes)

Monika Hall A lot of times we as residents don't always know the ins and outs of what housing and this post does or try to do to keep us safe! They work really hard at what they and it is not their fault that "Grown Folk" don't follow the rules. It's not their job to hold out hands and make us do it. Unless we work in the office then we really don't know what they are doing! Just cause we don't see them enforcing it does not mean they are not. Sometimes we need to say how can we help instead of raging everything post and housing is trying to do. (7 Likes)

Cassandra L Penley I am not sure if this is where to post this but I do have a question about the guidelines for children being outside, specifically younger children being out with no parents, we are out all the time and there are very young children out on the sidewalks to the more busy roads without adults. The speed on the roads is reduced yes but there can still be significant injuries at that low of a speed if a child does happen to run into the road. Are there guidelines that are being enforced and if so who do we contact about it? (5 Likes)

Fort Gordon Garrison Cassandra L Penley: Thank you for your comment. It has been redirected to the DES thread.

Cassandra L Penley thank you

Meghan Hull How can I avoid another "peeping tom" incident from happening again. I was told the mps would be patrolling our neighborhood but have yet to see them. How else can I protect myself and kids. It is soooooo easy to open a door that's "locked" in these houses.

Kourtney Kent Shelton Wow I don't find it a coincidence that the most concerns are about Balfour Beatty and housing. Rather sad really. (3 Likes)

Lauren Sackman I agree Kourtney... Balfour Beatty if in charge of housing our military families should protect our families.. But we all know they are only in it for the \$\$\$ not helping our families (3 Likes)

Kourtney Kent Shelton That's why more families like yours and mine need to stand up and keep talking and fight for change.... hopefully no more families will suffer hell like ours at the expense of negligent housing companies. (4 Likes)

Lauren Sackman I agree Kourtney Kent Shelton (1 Like)

Kerri Hazelwood-Thrush And remember, just because you live on post, that is no guarantee of "safety". I never assumed that BBC would "protect" us living here. As with ANY neighborhood, it takes the support of all the residents to help each other. AND, you do ALWAYS have the option of living off post... (9 Likes)

Monika Hall Kerri you are so right no one is forcing us go live here!! I would much rather live here then off post!! (2 Likes)

Meghan Hull All I am asking for is deadbolts or something to protect me from someone coming in. (1 Like)

Meghan Hull is somebody going to answer my question?

Fort Gordon Garrison BBC: Mrs. Hull, we will discuss the procedures for placing a request for alterations regarding the locks when we speak to you in the morning, as well as any other concerns you might have with your housing. Have a good evening.

Tiffani Diggs Also, Kerri, I like living on post. I just wish they would enforce the rules they have. If you want to help me pack up all my stuff and move me off post, be my guest. (1 Like)

Kristy Oman-Gilbert Monika- Just because I have an issue with housing does not mean I do not appreciate it and what the people do in housing so please do not make assumptions. That being said, if it is the same houses every week that have their trash cans on the curb that means the discrepancies are not doing their jobs and something more needs to be done. Our old post had a rule, if you received three citations in a 6 month period you could be put up for eviction and that included trash cans not being put up. Something more needs to be done to make the people realize there are rules to living in housing. As a mayor I understand you are passionate about this but please do not talk down to people who have legitimate concerns with housing and the things that are done. (1 Like)

Monika Hall Kristy I am not talking down about anyone, I'm saying that if WE including me don't know then we can't assume people are not their jobs.

Jaralinn De La Ossa OKAY, okay ladies. come on.

Fort Gordon Garrison BBC Kristy Oman-Gilbert: Thank you for bringing your concern forward. Residents are not permitted to leave their garbage cans on the curb and we continually issue discrepancies to offenders. Your former post was very creative in how they resolved the issue and will research if this is something that can be implemented at Fort Gordon. (3 Likes)

Monika Hall Lauren I was there with the hundreds and hundreds of people who were looking for your baby, although it was a very sad ending, you gotta give people time to make things happen. I ensure you they are working on fixing things! :) (2 Likes)

Lauren Sackman I thank you Monika in helping with the search of my daughter but this should have happen a long time ago.

Monika Hall Lauren with anything in this world for whatever reason sometimes it takes bad things to happen for things to change. I don't know about what happened when you moved in but it's very surprising for housing to know that you had special needs child and didn't allow you to put alarms and things of that nature. The people I have encountered don't seem to be like that.

Lauren Sackman Suzanne we never knew that about Fort Gordon nor the area. And *gasp* that is why we were surprised about it. And I'm glad you got your stuff but they denied me and many others. Kudos to you.

Monika Hall Susanne I am with you whatever I have needed they have been there! One of my friend's freezer went out and within 15 minutes she had a new one!! Not to mention that even outside of their normal job they will help if you need them! I give kudos to them! They use to do community huddles and no one would show up! So how about let's find out how we can help!! We need to ask ourselves are we doing our part! (1 Like)

Kourtney Kent Shelton Monika Hall you wouldn't be saying that if it were your child that died. I know you are/were the mayor and in fact, I had volunteered through Nena White to help with the Gordon terrace community several times. With that said, our experience was beyond awful as well and as I have been doing research and gathering documents through the freedom of information act I am learning that these problems with housing have been around and documented for year and *gasp* covered up. It take everyone standing for what is right... NOT for saving face of a billion dollar company. (2 Likes)

Monika Hall No I'm not in that situation and pray to God I don't have to be, however if I didn't like something I wouldn't be here, just like you didn't like what was happening so you moved and WE all have the option. No BBC is not perfect and never will be but if we work with them and post and RCI just maybe we can help :) I am strong advocate for rules being followed, but I also try to do my part! (2 Likes)

Kourtney Kent Shelton I am all for everyone doing their part and it is bad that more people don't volunteer to help with functions to get things changed. On the sake token it should be the company wanting to do the moral and ethical right to keep their residents safe, healthy, and thriving. We all know military life is challenging.... adding in safe adequate housing shouldn't be a concern for our families. Residents shouldn't have to fight for safe and healthy housing. It should be a right. That is where the problem lies.

Lauren Sackman Hmm let's see they take all of our BAH so we should be happy with what they provide? I don't think so. If a family needs additional items especially those EFMP families then Balfour Beatty should provide us those items and not deny us..

Lauren Sackman and really chain length 4 foot tall fences? what genius thought of that idea?

Jaralinn De La Ossa *raises hand*..... Some of our "vents" don't work..... is this something that maintenance could help with? Has anyone else had this issue?

Jaralinn De La Ossa sooooo no one else has had this issue, because it's hot as a mother in half of our house....

Monika Hall Jaralinn if you live in Gordon Terrace try to close the vents upstairs and see if that helps.

Kristy Oman-Gilbert Jaralinn- We had that issue in our 2 story house. We were told because of the way the vents are set up there isn't enough force to get the air to all the vents. There is a system of vents that need to be closed/opened to make them all work correctly. Call maintenance and they should send out the maintenance guy who knows which ones to close/open. (1 Like)

Monika Hall I found that If I did that and kept the doors upstairs closed it cooled off better! (1 Like)

Jaralinn De La Ossa thanks guys :)

Krista Watenpuhl Carnicom I didn't read everything but my main thing is these houses are nasty. I have a 7 month old and honestly I didn't think we would be here this long. Anywho I have a has that has not been renovated and man I haven't seen anything this nasty in my life. This is the first time living on post and I am disappointed. I scared to even let him crawl on the floor. I've been on my hands and knees and scrubbed every corner but can't get the mess up. MY point is why should we have to pay full BAH when we didn't get to choose where we live? Anyone is welcome to come over and look at the specific areas that I am disgusted with. Can't forget where they sprayed painted over dusty vents! And I am not a dirty person. I keep my house as clean as I can with 2 kids. (1 Like)

Kourtney Kent Shelton Any chance your place has mold? Google search fort Gordon mold. You might be surprised at what you find. (1 Like)

Danielle Zimmer-Hernandez I haven't had many horrible experiences with BBC they seem to Have moved fast with allowing my fence and chain locks for my child up & when something is broken but something is ALWAYS breaking due to the cheap fixes they choose to use. My screen door has been broken at least once a week my pantry door has fallen on me multiple times and though they come fast it is never fully fixed. I due have a HUGE complaint that I'm not happy with at all. My sons window has been

boarded up for 3 months!!!! This is absolutely ridiculous not only is it a hassle to not be able to open his window but anyone can pull off this board and snatch up my 5 year old! This is all due to a BB working shattering his window!!! I think 3 months is completely unacceptable and this should of been handled in 2 weeks tops instead of excuse after excuse. (1 Like)

Anna Kathe Wilson Danielle-that sounds like a safety hazard. I would seriously push that issue. (1 Like)

Alisha Washburn this makes me happy I do not live on post. No offence to those who do, but it looks like it is not pleasant. I hope the words that are spoken about changes/notifications to the right people really happen for families. (3 Likes)

Lauren Sackman And yes I have emails stating my concerns and asking for those extra locks... In those emails she said it was against company policy. The day we moved in she reminded us that we couldn't have extra locks up. Also unless you have a child who is disabled and is considered a flight risk then please don't tell me about alarms cause they were barely do anything for us in our situation.. So Enough said my lawyer and I will handle that down the road. Either way Balfour Beatty needs to shape up and do their job correctly!

Stephanie Pompa Lauren, as a resident of Fort Gordon, and a member of the second wave of responders searching for hours for Hannah, I'm saddened and concerned. First of all, from my knowledge of the facts, you were not denied any special things you needed. And if you have such strong feelings and opinions, why continue to live on Post? You continue to mention the BAH, well, I have lived off post, and unless you want to come out of pocket for utilities, or live in a crime-ridden neighborhood, your safest bet is Balfour Beatty. The BAH goes for more than just rent. How much would you par for landscaping, or 24 hour maintenance? I have lived at 5 different bases, all on post, no matter where you are there's pros and cons. What happened to Hannah is tragic, a horrible accident. But as ADULTS, we are responsible for ourselves. Again, I question, if Balfour Beatty is so terrible, why continue living here? I hope you can find comfort and peace while grieving, but ultimately the responsibility of where and how we live rests on ourselves, and no one else. (2 Likes)

Lauren Sackman Stephanie, clearly your knowledge of "facts" are wrong. I have emails from Balfour Beatty denying us. Also if they are to house our military families they are to warn us of dangerous situations. Also my sons services are here on Gordon and the he knows the teachers at the school. He is autistic like his sister and unfortunately he doesn't do change well so instead of adding more to the fire for him we stayed here on

post so that he can be around those he knows. Thank you for the help in the search of my daughter. (1 Like)

* * * * * **EAMC** * * * * *

Fort Gordon DDEAMC

(DDEAMC) DWIGHT D. EISENHOWER ARMY MEDICAL CENTER - Our Mission: Provide world class comprehensive and compassionate care to our Nation's Warriors, their families, retirees and all other directed beneficiaries, while maintaining unit and personal readiness to meet the demands of our Nation. General Information: 706-787-5811; Appointments: 706-787-7300 (1 Like)

Sheera Hoffman Is there any plan to put in any more "expectant mother" parking spots at the hospital? Also, what enforcement can/is being done to ensure those using these parking spots actually are entitled to them? While I was pregnant and on bedrest, I had to park all the way in the back of the lot. While walking to the doors, I passed an elderly gentleman getting out of his car in the expectant mother spot. I can only assume he wasn't actually pregnant. (3 Likes)

Fort Gordon Garrison DDEAMC Sheera Hoffman: I can appreciate how frustrating that situation was for you. We do have a security officer who patrols the lot at various times of the day. We attempt to ensure the reserved spaces are used appropriately. When that individual is not present, the parking lots are monitored by the hospital Security Office. If you notice such an instance again, please make the individual aware or notify the clinic you are visiting. There are no current plans to create more expectant mother parking spots however.

Sheera Hoffman Thank you for your answer. As a followup, is there some sort of golf-car parking lot shuttle? When we were at Ft. Benning, they had two or three shuttle carts, and it made it much easier to get from the far end of the lots to the door. I haven't ever seen this here. I don't really need the shuttle service now, but I'm sure many people would benefit from it.

Fort Gordon Garrison DDEAMC Sheera Hoffman: Yes Ma'am, there has been a golf-cart parking shuttle. The shuttle is operated through the Security Office by a volunteer. Unfortunately the operation is limited to only Thursday from about 0830 to 1500. I will pass on that recommendation to see if there is a possibility of increasing the service. Thank you.

Sheera Hoffman Thanks!

David Mccoy Can your security patrol the parking lot a little more. Some put a flyer for some rap star concert on my wife's car. It then rained and the image stuck to the window. We had to pay a professional to remove the image.

Fort Gordon Garrison DDEAMC David Mccoy: I apologize for that Sir. Placing flyers on vehicles is not authorized. I will relay your concerns to the DDEAMC Security Office.

David Mccoy Thank you the response !

Barb Kozell Do they try to keep families seen together at Eisenhower? If all of a family is seen there, but as in my case they want to refer out the newest baby due to lack of openings, can you get the sibling(s) referred out also? Why not try to keep families seen in one place?

Fort Gordon Garrison DDEAMC Barb Kozell: I understand wanting to keep your entire family's care in one location. We do try to see all of the family at one clinic at DDEAMC. Occasionally, available appointments are limited and we want to ensure our patients receive timely care by referring to civilian facilities. Referring an entire family out for care at one location greatly increases the overall healthcare costs at the facility however. Typically a child can be seen again at the DDEAMC clinic when availability opens again where the rest of the family receives care.

Barb Kozell thank you

* * * * * **RSO** * * * * *

Fort Gordon Garrison
(RSO) RELIGIOUS SUPPORT OFFICE – Our focus: Management of all Fort Gordon religious support buildings, worship services, religious education, family life center and all other religious activities. Assist Commanders to ensure the right of the free exercise of religion; provide training in the area of spiritual and ethical leadership. Develop the Command Religious Program. 706-791-5653 (1 Like)

Angela Amy-stockwell Do you offer youth groups or kid groups? My children went to Awana's, and on Fridays they did an after school youth program for middle and high

schoolers. They had mentors there that the kids could talk to and would hang out with the kids doing activities (they were there as a friend type, not as the parent)

Fort Gordon Garrison RSO Angela, thanks for your question. We do have Sunday School for children. It begins at 9:30 am at our Religious Education Center. We would love to have you join us.

Angela Amy-stockwell Anything at night time? Like 6 pm or somewhere in there? Is this strictly Sunday School (read from the Bible?) or is it more of a laid-back come hang out make friends and learn about being a good Christian? Or whom would I contact about starting a group (I am willing to help get it started)

Fort Gordon Garrison RSO Angela, Tuesdays at 7:00pm we have a Christian Woman's Study called Protestant Women of the Chapel. It is Scripture Study, Worship and getting to know each other. We also offer child care. It is an awesome group of ladies who love the Lord.

Meghan Hull Do you have Methodist services?

Fort Gordon Garrison RSO Hi Meghan! Fort Gordon does not offer Methodist services. What we offer are general protest services. What that means is it Christians from various Christian denominations and non-denominations worshipping together. I like it!

Fort Gordon Garrison RSO Meghan, want to let you know that the word is Protestant not "Protest" :-)

Meghan Hull How do you do baptisms?

Fort Gordon Garrison RSO Meghan, we offer baptisms from various faith perspectives. Typically, any method you would find in a local Church.

Meghan Hull I guess my real question is would you baptize a newborn?

Fort Gordon Garrison RSO Meghan, we do offer infant baptisms, please call 791-5653.

* * * * * CPAC * * * * *

Fort Gordon Garrison

(CPAC) CIVILIAN PERSONNEL ADVISORY CENTER – Our focus: Provide accurate and timely advisory services in the administration of civilian personnel services in a regionalized environment. This office is responsible for developing, promoting, and monitoring civilian personnel policies to meet the needs of management, supervisors, and the workforce. 706-791-3840 (1 Like)

Kara Kennedy: Does MEDDAC ever have any need for hiring Marriage and Family Therapists or do you mostly recruit MSW's for your Social Work Services department?

Fort Gordon Garrison CPAC Thank you for your post...Civilian Personnel does not hire for Marriage and Family Therapists. You are correct in that we hire Social Workers for Behavioral Hx., Warrior Transition, Army Community Services. If you would like more detailed information, please call 706-791-3840. Ask to speak with the DDEAMC staffing supervisor.

* * * * * DPW * * * * *

Fort Gordon Garrison

(DPW) DIRECTORATE OF PUBLIC WORKS – Our focus: Planning and programming for maintaining and repairing all infrastructure and facilities, ensuring the stability of installation facilities and environmental practices, directorate responsibilities include Engineering Design, Master Planning, Maintenance & Repair, Environmental & Natural Resources, Utilities operations, RCI, and Housing. 706-791-4302

Previously submitted during the SIGCoE's ALL HANDS Meeting: ISSUE for DPW: Many years back, the "Center Lane" on the Avenue of the States was used for morning traffic coming onto post, and in the evening it was used to get traffic out Gate 5 – complete with signs hanging over the road that directed driver what times the lane was used to travel and when not to use it. Today, it is not longer used for that purpose, but as a turn lane. However, I have seen it used for drivers to pass up other traffic on the road or to drive a great distance to make a turn. I have noticed some painting has been done around the Credit Union and signs have been put up. Would be nice if the Post could paint a solid yellow line down the Avenue of the States, and make turn lanes with arrows as it has been done on Lane Avenue. What is the cost for "paint" versus someone's life of a lifetime of injuries from an accident that may have been prevented?

DPW RESPONSE: A work order was submitted to have the lines repainted on Ave of the States. The traffic using the center lane is for turning only. The reversing of the lanes is not recommended by the DPW traffic engineer or the Installation Safety Office. Signs alone have not shown to be effective for traffic control on lane changing – the best example is Gate #2 and the amount of effort invested to keep conditions there. The DPW will conduct a traffic survey along Avenue of the States to determine any required changes.

Ronald Boostrom: I would really like to get a dog park set up. A great location would be across from the PX, in front of the Playground and Softball field. There is a lot of room, trees, and really close to a couple of neighborhoods. You could either rent the fence like some families do for their home on post or reuse old fences from other projects or just buy it right out. The field can be mowed on regular Fort Gordon Schedule. Just really need a place so that my boxer can run without a leash. Maybe have a muzzle policy or have the area divided into two areas; big dogs in one area and smaller dogs in another. I would like to bring this up this evening but I have MMA practice. I will look at the results tomorrow. (2 Likes)

Fort Gordon Garrison DPW Thank you for your comment. The real property plans currently do not have this. However, you can contact your command and have them sponsor this idea for a vote at the next Real Property Planning Board.

Previously submitted during the SIGCoE's ALL HANDS Meeting: ISSUE for DPW: There have been flashing light signs added to many of Fort Gordon's intersections – is there a plan to get these across the installation?

DPW RESPONSE: If this is in reference to the new DOT standard with the LED lights embedded into the ground the answer is yes. 10 to 15 will be installed at prioritized crossings over the next two years based on the availability of funding.

***** DOL *****

**Fort Gordon Garrison DOL
DIRECTORATE OF LOGISTICS – Our focus: To provide quality logistical support to include supply and services, transportation and maintenance to the Fort Gordon Community. 706-791-2675**

Stephanie Luke Would this be the correct area to address PCS transportation issues?

Stephanie Luke Previous PCS moves have been conducted using move.mil. We are set to PCS in July and used the website to arrange our move. Why is Gordon's transportation office not utilizing the moving tools provided by the Army while other duty stations are? I am concerned because we won't know until next week if we have to do a DITY move and will put major time constraints on our move and report date in early August.

Fort Gordon Garrison DOL Stephanie Luke: Our Transportation Office does have systems available for customers to set up their own moves. Please contact Mr. Ron Price, at 706-791-4885 or ronald.e.price.civ@mail.mil, to discuss further.

* * * * * **AAFES** * * * * *

Fort Gordon Garrison (AAFES) ARMY & AIR FORCE EXCHANGE SERVICE – Our focus: Enduring Mission to provide quality merchandise and services to military families worldwide at competitively low prices and to generate earnings to supplement Morale, Welfare, and Recreation (MWR) /Services programs. 706-793-0299 ext. 100
(1 Like)

Chris Henry Any updates in the thought of a gas station/shoppette at Gate 2? (1 Like)

Fort Gordon Garrison AAFES Chris Henry: This involves Master Planning. As of today there are no out-year plans forecasting for this location. As the flow of traffic and demographics change, this location may be revisited. (1 Like)

* * * * * **DHR** * * * * *

(DHR) DIRECTORATE OF HUMAN RESOURCES – Our focus: Provide equitable, effective, and efficient human resources; and be an adaptive, customer focused organization - optimize resources, develop and retain a diverse, competent and motivated workforce and offer first class services and programs. 706-791-9325

Previously submitted during the SIGCoE's ALL HANDS Meeting: ISSUE for DHR: Post Office on Post has poor customer service. There is not enough staff and the wait for service is more than 10 minutes. What can be done to correct this?

Fort Gordon Garrison DHR RESPONSE: While FGGA maintains the Post Office facility and grounds, the local Post Master manages the actual postal service provided. According to the Post Master, local post offices are short personnel. Effective 16 May a temporary clerk will be added to the Fort Gordon Post Office staff to assist customers. A new clerk is being hired and is programmed to be onboard by the end of June.

******* NEC *******

Fort Gordon

(NEC) NETWORK ENTERPRISE CENTER – Our focus: To provide timely and quality communications, information assurance, and automation support to service members and civilians. 706-791-5493

******* PAIO *******

Fort Gordon Garrison

(PAIO) USAG-FG PLANS, ANALYSIS AND INTEGRATION OFFICE – Our focus: The core mission of the PAIO is to assist the Garrison Commander in enabling efficient and effective operations by providing, either singularly or through inter-directorate / inter-agency actions, the management or oversight of a broad range of strategic, process improvement, and performance program functions that affect virtually all aspects of installation services and support. 706-791-2080

******* OSJA *******

Fort Gordon Garrison

(OSJA) OFFICE OF THE STAFF JUDGE ADVOCATE – Our focus: To provide a full range of legal and non-legal support with excellence and distinction, specifically assisting Soldiers and Retirees in the area of Legal Assistance (706-791-7812). We also have a Claims Division which assists Soldiers with filing claims for lost or broken personal property (706-791-3630).

* * * * * GC * * * * *

Fort Gordon Garrison

Ladies and gentlemen, thank you for participating this evening. We value the fact that you chose to be with us and share what was on your mind. While we were not able to answer some of these issues in depth, my staff and I will research the topics and post answers to our Facebook page by COB Wednesday, 27 June. We encourage all who posted comments to return and review.

Thank you.

COL Barker
Garrison Commander

(3 likes)



Fort Gordon Garrison

We want to hear from you. Please take a moment to fill out our survey. Thank you.
<http://www.surveymonkey.com/s/8XZXRY9> (1 Like)

Fort Gordon Garrison

We'll see you online at our next Facebook Town Hall, 19 September 2012. Time TBA.

Lauren Sackman This was a waste of my time and a bunch of BS.

Barb Kozell Thank you!!

Aaron Anderson Man ! I missed it. I even asked my wife ! My question is why can't we lift weights in uniforms WITH HEADPHONES! Some of us only have 90 min for lunch including driving. It's a proven fact having the music of your choice makes u stronger and more motivated. Correct me if I'm wrong but doesn't that lead to improved fitness and better PT scores ? I have been deployed twice and been to two other posts in KY and TX respectively and never have heard such a thing in my life. That rule seriously

needs to be revised. A fit Soldier is what the Army wants then let us listen to iPods and Mp3 while working out in uniform. I can't believe I missed the meeting. Thank u

Aaron Anderson I can see not letting AIT soldier but they have their phase cards. I can guarantee about 95 percent of the permanent party hate not having headphones while lifting. Especially with limited time to get a decent work out in

Fort Gordon Garrison DFMWR Thank you for your inquiry. Effective 28 March 2012, all DFMWR fitness/gym facilities adhered to and became compliant with the Commanding General's Policy Memorandum No. 13, Physical Fitness Policy. The specific excerpt pertaining to the applicable use of headphones is under paragraph 6. Safety: "Apply good Composite Risk Management to everything we do, including physical fitness training." Subparagraph b. reads, "Personal music devices will not be used while in military uniform, to include military physical fitness uniforms. While in civilian clothes, Service Members may use personal music devices and wear headphones in the gym or on Barton Field. Personnel will not wear headphones when on the road or crossroads, as it presents a safety issue."

Aaron Anderson Okay. Again I ask why ? The difference between me wearing my acu and changing into civilians clothes is equivalent to what ? Me wasting 20 minutes of my short lunch to remain fit ? To comply to army standards ? I dot see why that policy... is in place? I've been down range twice and to three other posts and never seen such a rule anywhere it's a hinderence and it makes lifting less pleasurable. Everyone I speak to agrees its stupid. The only post in the US that has this rule I'm sure. Hopefully it changed when the new commander Comes in. It is a proven fact that music helps improve fitness performance. I appreciate the response! Truly I can live with it but find it makes no sense thanks again

Jennifer Smith Homer I missed it too! If you'll take another question, I have one! I want to know why Eisenhower has 3 BUSINESS days to return a phone message AND it's not from the time the message is left, it's from the time the message is transcribed and no one will give me a clear answer of how long transcribing takes? Yet providers will tell you, just call and leave me a message so I can get your results to you by the end of the week when your testing was done on a Wednesday. This lack of patient care is completely not acceptable! (1 Like)

Fort Gordon DDEAMC The Department of Family and Community Medicine has a standing policy that routine telephone consults should be completed within 72 hours. Urgent telephone consults, however, should be routed directly to the appropriate clinic

and addressed that same day. Clinic leadership monitors actual response times regularly to ensure compliance.

In regards to transcription of telephone consults, messages should be transcribed the same day or within 24 hours. Rarely, system errors can lengthen this time.

We recognize that communication with patients is paramount to providing excellent care, and we are working to improve our response times as well as our online presence. As part of our transition to a Patient-Centered Medical Home model, we have begun using a secure messaging site, "RELAY HEALTH," that patients can use to better communicate with their providers and team members.

By using RELAY HEALTH Secure Messaging, patients can email their doctor, get lab results, request appointments, or request medication refills. Messages for providers will go directly to their clinic and will bypass Central Appointments entirely. Our goal is to decrease response times to patients and improve access to care.

Thank you for your feedback. Please feel free to contact your clinic leadership if you have any additional questions or concerns.

NOTE: Responses to those questions/issues that were not addressed during the Facebook Town Hall meeting will be posted as received.