



Navy Cash™ Bulletin

NAVAL SUPPLY SYSTEMS COMMAND HEADQUARTERS



Volume: 2 Issue: 3 December 2004

Protect Yourself!

Fraud of all types is much higher during the holiday season so while you are out, make sure to protect yourself and your Navy/Marine Cash Card. If your wallet is lost or stolen, report it immediately!

Before going shopping, empty out the contents of your wallet onto a photocopier and copy each side of your cards, including your drivers license, Social Security and credit cards. If you do happen to lose your wallet here is some valuable info that may transform you from being a victim to a victor.

1. Cancel or freeze credit and debit cards immediately, including your Navy/Marine Cash Card. Have toll free numbers and card numbers handy so you know whom to call. For Navy/Marine Cash, call the NICC (next page) and select the Cardholders option.

2. File a police report in the jurisdiction where it was stolen, this shows credit providers you were diligent. It's also the first step towards an investigation.

But here's what is perhaps most important:

3. Call the three national credit reporting agencies immediately to place a fraud alert on your name and Social Security number. Once your identity is stolen, thieves can apply for additional cards in your name.

Credit cards are protected federally so, report it immediately, and follow up. →

Installations

As of 30 November 2004, 37 Ships have been installed with the Navy/Marine Cash™ Financial System.

December Installations:

USS RUSSELL (DDG 59) (Pearl Harbor)
USS KLA KRING (FFG 42) (Mayport)
USS STETHEM (DDG 63) (San Diego)

January Installations:

USS MCCLUSKY (FFG-41) (San Diego)
PCU NITZE (DDG 94) (Bath Shipyard)

Training

Turnover Training to be held at Norfolk, VA
NAVSTA Bldg W-143 3rd Floor Rm 308.

1/24 0800-1600 Systems Administration (IT, ET, DISBO)

1/25 0800-1600 DISBO Application (DISBO)

1/26 0800-1600 Sales Officers (Ships Service)

1/27 0800-1200 Merchants (MWR, PC's)

1300-1600 Merchants (FSO, Prvt Mess)

1/28 0800-1200 Makeup Training

Contact Navy Cash Training to attend.

Credit Reporting Agencies

Equifax: 1-800-525-6285

Experian (formerly TRW): 1-888-397-3742

Trans Union: 1-800-680-7289

Social Security Administration

Fraud line: 1-800-269-0271



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Who are you going to call?

There are many numbers floating around but how do you know who to call and when? Well, the easy answer is that you can call the Navy Integrated Call Center (NICC) for One Touch Support (OTS)! **The NICC has many options to choose from so make sure you select the right option** to get transferred to the correct agency's help desk or you'll have to call back!

For example, below, when you call the NICC and press Menu **Option 6** (called ATMs At Sea, Navy Cash Card, MPCC, and WINIATS) you get the 5 additional options listed below. DISBO's press **3** to gain assistance and they are connected **directly** to the CSC's help desk in New Jersey. Pressing **4** for MPCC will connect **directly** to the FRB's help desk in Cleveland, Ohio.

NICC: (877) 418-6824 / DSN 510 418-6824 (located in Norfolk, VA)

Option 6 – Disbursing Menu

- 6 – 1 ATMs-At-Sea & NCR Help Desk
(Help Desk in South Carolina)
- 6 – 2 Navy Cash Cardholders →
(Help Desk in Florida)
- 6 – 3 Admin, DISBO, Merchants →
(Help Desk in New Jersey)
- 6 – 4 MPCC →
(Help Desk in Ohio)
- 6 – 5 WINIATS
(Help Desk in Indiana)

CSC -- For all Navy Cash issues:

- Hardware and software questions
- Questions on your Navy Cash reports
- Transaction questions
- **Lost or Stolen Cards**

FRB -- For all MPCC issues:

- Scanner Problems
- Questions regarding your MPCC reports
- Transmission Problems

The benefits of using the NICC are having one number to dial for everything (OTS) and it's a free call. There is a toll free number and a DSN number that you may use.

References

<http://nko.navy.mil>

<https://www.navycash.com>

NICC: (877) 418-6824 /

DSN 510 418-6824, Option 6

NEXCOM NFS Disbursing Director: (717) 605-7441

Navy Cash Program Manager (717) 605-5270

Navy Cash Training (717) 605-7033

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