OCTOBER'S NAVY CASH SAILOR OF THE MONTH

PS2 (SW/AW) Tina Newkirk of USS NIMITZ, has been named Navy Cash Sailor of the Month for October 2008. PS2 Newkirk provided impeccable service to the crew onboard USS NIMITZ. Her knowledge, skill and attention to detail have been instrumental in reducing negative cash balances by 50% crew wide. She collaborated with Departmental Principal Assistant's (PA's) and reduced unclaimed permanent Navy Cash cards by 80%. Her technical knowledge proved invaluable during a weekend power outage during Planned Incremental Availability (PIA). She successfully directed the rebooting of the Navy Cash server, reconfiguring the K-80 system and effectively restoring system capability via teleconference with junior disbursing clerks.

PS2 Newkirk's knowledge and experience significantly contributes to a smooth operation of Navy Cash onboard the USS NIMITZ. She continuously goes above and beyond the call of duty to ensure everyone in Disbursing provides the best customer service possible. She is the driving force behind the success of S-4 division. She represents the USS NIMITZ motto of "Team Work and Tradition". The Navy Cash Program Office sends congratulations to PS2 (SW/AW) Newkirk, BZ and keep up the good work!

Submitted by LTJG Kristy Smith (DISBO, USS NIMITZ)

Anyone wishing to send nominates for Navy Cash Sailor of the month, please send their name, a short write up and picture to bridget.carroll@navy.mil

NOVEMBER'S NAVY CASH SAILOR OF THE MONTH

LTJG Anna Miles, Disbursing Officer onboard the USS TARAWA, has been named Navy Cash Sailor of the Month for November 2008. LTJG Miles was nominated based on her dedication and significant contributions to the Navy Cash Program. Preparing the ship for decommissioning, LTJG Miles simultaneously shutdown the ship's LAN and completed a total Navy Cash system shutdown with zero discrepancies in November of this year. Additionally, she coordinated the removal of all Navy Cash equipment in December and January 2009. Her flawless accountability of all Navy Cash equipment during this myriad of evolutions during decommissioning was extremely noteworthy. Over the last year as Disbursing Officer, LTJG Miles has provided invaluable lessons learned and best business practices for the Navy Cash program. Her professionalism and astute attention to detail will be sorely missed upon her transfer in March 2009. The Navy Cash Program office would like to thank you on a job well done.

Submitted by Andrew Yager (FISC-San Diego)

Anyone wishing to send nominates for Navy Cash Sailor of the month, please send their name and a short write up to bridget.carroll@navy.mil

DECEMBER'S NAVY CASH SAILOR OF THE MONTH

LTJG Shanna Nunes, USS Kearsarge, has been selected as the Navy Cash Sailor of the Month for December 2008. She assumed the duties just prior to the ship's deployment and quickly established herself as a superb manager and problem solver. LTJG Nunes worked closely with JP Morgan Chase and DFAS resolving several financial discrepancies, requested a pre-deployment groom for systems and personnel training, and ordered all the necessary Navy Cash supplies prior to the ship's deployment. As a newly deployed DISBO, she demonstrated tenacious technical ability resolving complex issues such as, foreign military rider card issues, vendor payments, troubleshooting system problems, establishing new accounts and resolving customer account inquiries. Her forward thinking and managerial ability significantly contributed to a variance free operation. The Navy Cash program office would like to thank you for your steadfast support maintaining a variance free operation and the highest level of customer service.

Submitted by Hugh Chin (FISC Norfolk)

Anyone wishing to send nominates for Navy Cash Sailor of the month, please send their name and a short write up to bridget.carroll@navy.mil

Navy Cash® Bulletin

NAVAL SUPPLY SYSTEMS COMMAND HEADQUARTERS

Installations

As of 19 December 09 the Navy Cash system has been implemented on 137 ships.

USS PORT ROYAL	**(01/13) – completed #138**
USS NICHOLAS	**(01/13) – completed #139**
USS FORD	**(02/24)**
USS DECATUR	**(03/10)**
PCU MAKIN ISLAND	**(03/31)**

Future 2009 Navy Cash Training

These classes are for you! The attendees should include: IT/ETs, DISBOs, PSs, SHs, PCs MWR, Wardroom treasurer, 1st class mess, CPO mess and Food service.

Norfolk	**July 20-24, 2009**
Mayport	**March 16-20, 2009**
Yokosuka	**May 11-15, 2009**

POC is Chuck Sexton, Navy Cash Training. charles.sexton@navy.mil, 717-605-7033.

Norfolk Fiscal Training

FISC Building 143
Room 310A
Date: April 15-15, 2009
Time: 1300-1600

POC: Hugh Chin
    hugh.chin@navy.mil
    (757) 443-1189

San Diego Fiscal Training

TSC Building - Room 307-1300
3975 Norman Scott Road
Date: March 17-18, 2009
Time: 1300-1600

POC: Andrew Yager
    andrew.yager@navy.mil
    (619) 556-6493

Installation - Functional Training Classes
*ALL DATES ARE SUBJECT TO CHANGE

Ship	Location	Start
FORD (FFG 54)	Everett	Feb 16-20, 2009
DECATUR (DDG 73)	San Diego	Mar 02-06, 2009
MAKIN ISLAND (LHD 9)	Pascagoula	Mar 23-27, 2009
ELROD (FFG 55)	Norfolk	Apr 27-1 May, 2009
DEWEY (DDG 105)	Pascagoula	Jun 22-26, 2009
TAYLOR (FFG 50)	Mayport	Jun 29-3 Jul, 2009
EMORY S LAND (AS 39)	Bremerton	Jul 13-17, 2009
NEW YORK (LPD 21)	Norfolk	Jul 13-17, 2009
WAYNE E MEYER (DDG 108)	Bath	Jul 27-31, 2009
GEORGE H W BUSH (CVN 77)	Newport News	Aug 31-4 Sep, 2009
FRANK CABLE (AS 40)	Guam	Oct 26-30, 2009
MOUNT WHITNEY (LCC 20)	Gaeta	Nov 23-27, 2009

Ships on the waterfront are encouraged to participate!

Navy Cash® Flash 08-4   25 Nov 2008

Attention: Disbursing Officer/Supply Officer

Subject: **MERCHANT CARD CANCELLATIONS**

Reminder for all Disbursing staff:

Please do not cancel a merchant card unless you have the card in hand or the full MasterCard number. If neither is available, do not pull up by merchant in the Disbursing Application. Call or email the Customer Service Center, 1-866-662-8922, navycashcenter@ezpaymt.com to do the cancellation.

POC: Edie Johnston, edie.johnston@navy.mil

MARLENE HIGGINS
Director, Navy Disbursing

Navy Cash® Bulletin

NAVAL SUPPLY SYSTEMS COMMAND HEADQUARTERS

Navy Cash® Flash 08-6 — 10 Dec 2008

Attention: Disbursing Officer/Supply Officer

Subject: **PAPER CHECK CONVERSION OVER THE COUNTER (PCC OTC) HELP DESK TRANSITION**

Effective January 1, 2009, Military Paper Check Conversion (MPCC) will have a new customer helpdesk.

The new phone numbers and email address will not be active until January 1, 2009; however, we want to ensure that everyone has this new information.

As always, thank you for your continued support.
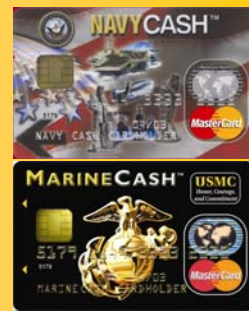
New MPCC Helpdesk Info:
>   The Treasury OTC Support Center
>   (866) 945-7920, toll free
>   302-324-6442, local number (Delaware)
>   DSN: 510-428-6824
>   Option 4, option 5, then option 4
>   FMS.OTCChannel@citi.com

POC: Navy PM MPCC, Beth Pollock, beth.pollock@navy.mil; 717-605-6743, DSN: 430-6743

MARLENE HIGGINS
Director, Navy Disbursing

AUTOMATIC REPRESENTMENT

Managing and collecting on negative Navy Cash account balances is a significant workload for Disbursing. Navy Cash is implementing automatic representment to reduce that workload.

ACH Transfer Requests Returned for NSF. With automatic representment, if a cardholder's ACH transfer request at the K80 is returned for NSF, the ACH transaction will automatically be presented up to two more times on successive pay days.

Automatic Representment Process. The Disbursing Officer is no longer required to pursue collection on any negative balance resulting from an ACH transfer request covered by automatic representment until after the second ACH representment is returned. However, the Disbursing Officer must ensure the cardholder's Navy Cash access to a bank or credit union account ashore remains blocked until the negative balance is resolved and the balance is zero or positive.

Pay day is on the 1st and 15th of each month. If the 1st or 15th falls on a weekend or holiday, pay day is the duty day preceding the weekend or holiday. The ACH representment file will be created one day prior to pay day, so the receiving banks or credit unions can debit the accounts first thing on pay day. For example, if the 15th falls on a Monday and is a holiday, the ACH representment file will be created on the 11th, and the accounts will be debited on pay day on the 12th. If a first representment is also returned for NSF, the ACH transfer request will be represented automatically a second time on the following pay day.

Using similar methods of automatic representment, the Army's EagleCash™ and Treasury's Military Paper Check Conversion (MPCC) programs have experienced success rates well over 90 percent in collecting on returned transactions. Metrics on automatic ACH representments will be included in the monthly Navy Cash metrics reported in NAVSUP's Corporate Information System (CIS).

Collection from Pay. If the ACH transaction is returned a third time, that is, the initial ACH transfer request plus the two representments, the Disbursing Officer is directed to initiate an immediate collection from pay (FID DS01) for the debt owed the U.S. Treasury's Navy Cash funds pool in the amount of the negative Navy Cash account balance. To assist the Disbursing Officer in these efforts, the Daily Negative Balance Report has been modified as a part of implementing automatic representment. The report now indicates if an account is negative due to an ACH transfer request returned for NSF and if the NSF is from the initial ACH transfer request or either of the two representments.
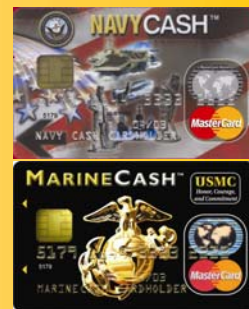
AUTOMATIC REPRESENTMENT

Specific Characteristics. Automatic representment was actually part of the Navy Cash prototype. The higher than expected rate of returned ACH transactions at the outset led to changes in Navy Cash business rules, and automatic representment was discontinued to eliminate multiple returns for the same transaction. The current implementation of automatic representment addresses the limitations of the original implementation.

Funds Held for Five Days. When a returned transaction is represented, the funds will not be posted immediately but will be held for five business days to ensure the cardholder cannot use those funds until it is reasonably certain the represented transaction will not be returned for NSF as well.

Navy Cash automatically blocks Navy Cash access to a bank or credit union account when ACH transactions are returned for NSF or any other reason and the Navy Cash account balance goes negative. For the first or second return for NSF, the block is temporary, until the account balance returns to zero or a positive amount. For the third return, the block is "permanent", and the Disbursing Officer must decide whether or not to unblock access, once the Navy Cash account balance returns to zero or a positive amount. To be clear, with automatic representment, a single ACH transfer request returned for NSF could result in a cardholder's Navy Cash ACH access being blocked permanently if both representments are also returned for NSF.

Returned Transactions of $5 or More. To avoid the potential for multiple bounced check fees for small transactions, automatic ACH representment will proceed only if the value of the returned transaction is $5 or more.

With Navy Cash, some cardholders transfer as little as 50 cents from their bank or credit union accounts. In some cases, even these small transactions are returned for NSF, and banks and credit unions may charge a bounced check fee. There is a risk that automatic representments for these very small transactions would also be returned for NSF and additional bounced check fees. The amount of $5 was selected to balance the desire to protect the individual cardholder with the need to reduce Disbursing workload. The Navy Cash program will review this floor limit annually.

We would like your comments!
How do you like auto representment?
How much has it decreased your workload?

Send comments to bridget.carroll@navy.mil

REMINDERS

1. Navy Cash must be closed out prior to 2100Z on the 27th of each month (if the 27th falls on a weekend or holiday, close out the business day prior).

2. The Disbursing Officer (DISBO) is responsible for coordinating EOM for all Navy Cash operations, including collections that must be registered to a Line of Accounting (LOA) thru the SF 1219 Statement of Accountability, e.g., the sale of meals in the General Mess, the sale of merchandise in the Ship's Store and vending machines, and Marine disbursing operations (if a Marine Disbursing Officer is embarked).

3. Each month, the DISBO, Sales Officer, Food Service Officer (FSO), and Marine DISBO should coordinate to establish a closeout date and time for the month.

4. The DISBO's 1219 must be prepared and submitted on time at the end of each month, i.e., NLT 1000 EDST on the first calendar day of the following month or, if it falls on a weekend or holiday, on the last business day of the month.

5. An early start in S-2, S-3, and S-4 ensures that the DISBO's monthly returns (1219) are submitted on time.

6. The EOM process generally begins in the Sales Division as much as five days before 27th of the month to accommodate the inventory of all vending machines.

7. In Navy Cash, all dates and times are recorded and reported in Greenwich Mean Time (GMT) (Coordinated Universal Time (UTC)).

POC is Carrie Kunze, Financial/Shipboard Auditor. carrie.kunze@navy.mil, 717-605-3506.

US Treasury "NEW" NAVY CASH Website

NAVY CASH information can be found on http://fms.treas.gov/navycash. This new link provides easy access to enrollment, cardholder basic information, functional training materials, maintenance procedures, SOPs, news articles, bulletins, contacts and flash information 24/7.

POC is Chuck Sexton, charles.sexton@navy.mil, (717) 605-7033

Navy Cash Customer Service

JPMorgan Chase Customer Service Center (CSC)
Cardholders: (866) 6NAVYCASH or (866) 362-8922
Website: www.navycash.com
E-mail: navycash@ezpaymt.com

Disbursing offices/Merchants: (866) 3NAVYCASH or (866) 362-8922
Website: www.navycashcenter.com
Email: navycashcenter@ezpaymt.com

FAX: (866) CHASE01 or (866) 242-7301
Enrollment Forms: 888-344-3796
Settlement items: 813-432-4793
CSU: 866-242-7301

GLOBAL DISTANCE SUPPORT CENTER (GDSC)

Commercial: (877) 4-1-TOUCH
              (877) 418 – 6824
DSN: (510) 4-2- TOUCH
              (510) 428-6824

Navy Cash Program Office

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