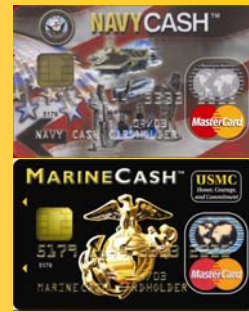




Navy Cash® Bulletin



NAVAL SUPPLY SYSTEMS COMMAND HEADQUARTERS

Volume: 4 Issue:5

MAY-JUNE 2006

FAILED NAVY SPLIT PAY PAYMENTS

Enrolling in Navy Cash and signing up for split pay are two separate actions. Signing up for split pay does not automatically enroll someone in Navy Cash. And enrolling in Navy Cash does not automatically sign someone up for split pay. When DFAS Cleveland forwards a split pay payroll, JPMorgan Chase (JPMC), the Treasury Financial Agent, credits payroll payments to individual accounts by ship. Individual payroll payments fail because the person does not have an open Navy Cash account or ashore does not know what ship the person is assigned.

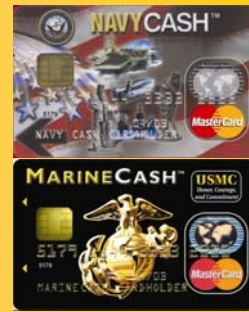
JPMC must return these funds to DFAS Cleveland to be credited back to the appropriate Master Military Pay Accounts (MMPAs). This creates additional workload for the disbursing office and significantly delays delivery of split pay payroll payments to these individuals.

To avoid failed split pay payroll payments, ensure a person's enrollment in Navy Cash is opened before signing them up for split pay. If a person is transferring from another Navy Cash ship and is enrolled in Navy Cash, ensure they complete a "Ship Check In" at the K80 before signing them up for split pay. That way when the end-of-day data transmission is completed between ship and shore, the Navy Cash backend now knows this person is assigned to your ship.

If someone's split pay payroll payment fails, check the Split Pay Report in the shore reports directory in the Navy Cash application. The report is sent to the ship automatically at the completion of the next EOD round trip after the split pay payroll file is posted to the individual accounts. The report will provide the reason an individual payroll payment failed. For example, a person's name may have been changed in the MMPA but not in Navy Cash. A person's SSN, may be correct in the MMPA, but entered incorrectly in Navy Cash. Or the account may have been closed. Check the report then contact the CSC and provide the correct information or have the correct information ready when the CSC contacts you. Either way, the problem can be resolved quickly, and the individual will receive the split pay payroll payment sooner



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REMINDERS

WHAT'S UP GOLD – DISBO and IT can use What's Up Gold to monitor the Navy Cash system, including the routers, CADS, K80s, on-line K22s, server, workstations, and laptops. Offline device issues should be checked through What's UP Gold to find where the problem lies. The package also allows you to create network outage and statistics reports. The application should be kept up and running at all times.

Navy Cash Maintenance Manual and CD - Each ship is provided training manuals and computer based training CD to perform routine preventive and corrective maintenance. They can be found in the disbursing office.

NAVY CASH TROUBLESHOOTING MANUAL
NAVSUP PUB 729 contains the new Trouble shooting Manual. It addresses CAD, K-22, K-80, ROM II, Disbursing Application, Network Issues, Backup Issues, Server Issues, and provides General Assistance. DISBO can supply a copy.

Installations

As of 30 May 2006, 83 Ships have been installed with the Navy/Marine Cash® Financial System.

| | |
|---------------------|--------------|
| USS SHILOH | San Diego |
| USS DOYLE | Mayport |
| USS BENFOLD | San Diego |
| USS ASHLAND | Little Creek |
| USS NORMANDY | Norfolk |
| USS JOHN PAUL JONES | San Diego |
| USS PAUL HAMILTON | Pearl Harbor |

References

<https://www.navycash@ezpaymt.com>
GDSC (NICC): (877) 418-6824 /
DSN 510 428-6824 Option 6
Program Manager: (717) 605-5270
Maintenance Manager: (717) 605-2771

Training

| | |
|--------------|--------------------|
| PEARL HARBOR | San Diego 6/19-23 |
| DONALD COOK | Norfolk 6/26-30 |
| HIGGINS | San Diego 7/10-14 |
| GARY | Yokosuka 7/17-21 |
| NIMITZ | San Diego 7/31-8/4 |

<http://www.nko.navy.mil>- Navy Family Support-Navy Cash Training-Sales, Merchant, Sys Admin- Disbursing