



# Weather Services Customer Support Feedback



Please help us improve the quality of your weather support.  
Complete and fax to Simmons Weather at (910)396-5211 or DSN 236-5211  
Or email to 18thWeatherSquadronSimmons@conus.army.mil

Your unit/aircraft: \_\_\_\_\_

How long have we provided weather support to you? \_\_\_\_\_

Would you like to be contacted? Yes: \_\_\_\_\_ No: \_\_\_\_\_

Your Name/Rank/Contact information: \_\_\_\_\_

What is your preferred method of receiving a weather brief?

175-1 (email/fax): \_\_\_\_\_ 175-1 (pickup): \_\_\_\_\_ Verbal Brief (in person): \_\_\_\_\_ Verbal Brief (phone): \_\_\_\_\_

Other: \_\_\_\_\_

Do you use any other agencies or websites for your weather needs? Yes: \_\_\_\_\_ No: \_\_\_\_\_ Sometimes: \_\_\_\_\_

What Websites? \_\_\_\_\_

What products? \_\_\_\_\_

Are there any visual aids/attachments (Such as Satellite Image) you would like with your brief? \_\_\_\_\_

\_\_\_\_\_

Do you have any suggestions to improve your weather support? \_\_\_\_\_

\_\_\_\_\_

## **On a scale of 1-10 (10 best and 1 worst), please rate the following:**

Ease of use of our 175-1

Attachments: \_\_\_\_\_ Delivery Method: \_\_\_\_\_ Neatness/Legibility: \_\_\_\_\_

Any suggestions to improve this product? \_\_\_\_\_

Ease of use of our LRF

As a weather briefing: \_\_\_\_\_ Internet availability: \_\_\_\_\_ Information Relevancy: \_\_\_\_\_

Any suggestions to improve this product? \_\_\_\_\_

Ease of use of our 5-Day Forecast

Internet availability: \_\_\_\_\_ Organization/Clarity: \_\_\_\_\_ Information Relevancy: \_\_\_\_\_

Any suggestions to improve this product? \_\_\_\_\_

Professionalism and courteousness of weather briefers: \_\_\_\_\_

Timeliness of weather briefs: \_\_\_\_\_

Relevancy and accuracy of weather provided: \_\_\_\_\_

Any Additional Comments or Concerns? \_\_\_\_\_

\_\_\_\_\_

**Thank you for your time!!**