



HIV/AIDS Quality Management Cross-Part Collaborative

The HRSA HIV/AIDS Bureau launched a series of core clinical measures for all its Ryan White HIV/AIDS program grantees in December 2007 to standardize performance measurement and foster collaboration around data collection and quality improvement. The measures, however, presented challenges for grantees.

The Cross-Part Collaborative was created to address those challenges and enable grantees to adopt the core clinical measures.

From October 2008 through April 2010, five State teams participated in learning sessions, communicated with other and with the learning session faculty, shared ideas and best practices, raised issues and explored lessons learned. Ultimately, each state team was able to move forward in aligning performance measurement all the grantees within each state, coordinate data collection efforts and identify and share best practices.

Funding

HRSA awarded a National Quality Center cooperative agreement to Health Research, Inc./ New York State AIDS Institute, of which about \$400,000 was used to support the collaborative.

Participants

Connecticut, New Jersey, Pennsylvania, Texas and Virginia each formed a State team consisting of representatives across all Ryan White HIV/AIDS Program Parts (e.g. Part A: emergency assistance to eligible metropolitan areas, Part B: aid to States, Part C: outpatient primary care, Part D: care for women, children and youth, and Part F: special projects of national significance, minority AIDS initiative, dental care and AIDS education and training centers).

Faculty included key National Quality Center staff and consultants with cross-part as well as collaborative learning expertise, and HRSA HIV/AIDS Bureau staff.

Key Successes

- New Jersey created a Buddy System for peer technical assistance
- Connecticut conducted 2 hands-on CAREWare trainings
- Texas formed a statewide quality improvement workgroup to work on improving data integrity across the state.
- Pennsylvania sends out a bi-monthly one-page newsletter to all grantees with aggregate statewide data and hosted an All Grantee Summit
- Virginia recruited "Quality Champions" from agencies across all Parts. These individuals serve as spokespersons for quality and provide encouragement for quality improvement

More information: <http://nationalqualitycenter.org/index.cfm/17112/19344>