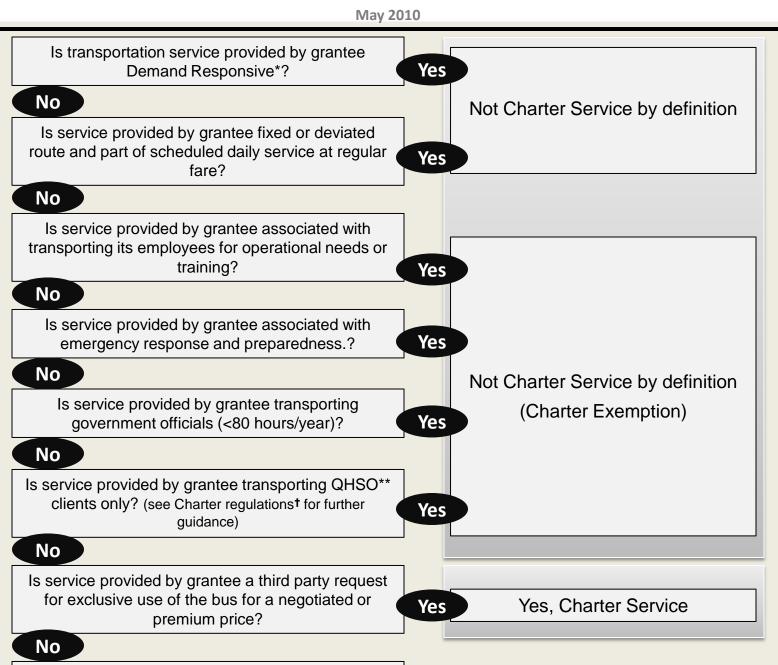
SECTION 5311 CHARTER SERVICE IDENTIFICATION FLOW CHART



Review Charter Regulations[†] for further guidance.

This chart was prepared by DPIT to guide your organization with basic scenarios. Please, rely on the FTA Charter Regulations[†] for final determination of service if your scenario in review does not meet any of the exceptions above.

*Demand Responsive:

Any Non-fixed route service to individuals that require advanced scheduling by the customer

**Qualifying Human Sources Organization:

Any organization providing service to persons with disabilities, low income, or to the elderly.

[†] Charter Regulations:

Can be found on the FTA website at: http://edocket.access.gpo.gov/2008/pdf/08-86.pdf